Mario Martinez
Developer

- Mississauga, Canada
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LinkedIn GitHub Portfolio Website

⟨⟩ Professional Summary

Aspiring Software Engineer eager to contribute to full-stack development teams and further elevate my skills using HTML, CSS, JavaScript, React, Node.js, and MongoDB.

Work Experience

Toronto District School Board — Apr 2016 — Aug 2021
Client Service Desk Agent

Provided first-level technical support to employees of the TDSB (Toronto District School Board) over the phone, email, and through webchats. This involved assessing user technical issues and providing efficient solutions.

SAP HR Service Desk Agent/Trainer

Provided second-level technical support to employees of the TDSB related to issues with SAP HR. Also was involved in making contributions in regular meetings, developing training plans based on user requirements, and training administrative staff in technological processes both one-on-one, in a classroom setting, and online.

Field Service Technician

Provided in-person technical support at different TDSB locations based on assigned tickets. This involved re-formatting devices, troubleshooting technical problems, replacing faulty devices, setting up new devices, and network cable management.

Projects

Portfolio Website

Created my own personal portfolio website from scratch.

Calculator App

Created a calculator web app from the ground up using the iPhone calculator app as inspiration.

Etch-A-Sketch App

Created an etch-a-sketch web app.

Rock Paper Scissors App

Created a rock-paper-scissors web app where the user can play against the computer.

Skills

HTML CSS JavaScript React.js Material UI Node.js Express.js Java C# SQL MongoDB NoSQL Git Visual Studio Code Microsoft Copilot ChatGPT Claude.ai

Education

Systems Technician - Software Engineering

Sheridan College Davis Campus, Canada — 2021 — 2023

Honours Bachelor of Game Design

Sheridan College Trafalgar Campus, Canada — 2014 — 2018

Certifications

The Odin Project- Web Development Foundations

The Odin Project — Jun 2025

The Web Developer Bootcamp

Udemy — Dec 2024