

Tafadzwa Marisa

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Summary of Qualifications

- Proficient in C#, Fullstack, JavaScript, and Python, with expertise in web development and complex web designing logic.
- Adaptable and able to manage a range of responsibilities from web design logic to asset management systems.
- Passionate about creating engaging and stable websites for users that are robust and eye catching.
- A team player who thrives in an entrepreneurial and driven environment.
- Strong communicator and committed to employee well-being and work-life balance.
- Experienced in Active Directory administration, Microsoft 365 applications, VMware basics, and
- Proficient in documenting IT procedures, configurations, and troubleshooting steps.
- Excellent problem-solving skills and ability to work independently and as part of a team in a fast-paced environment.

Technical Skills

Operating Systems:	Windows, Android, iOS, Mac OS, Linux
Programming:	OOP With C# and Java, Python,
Web:	MERN STACK, ASP.NET with C#, HTML, CSS, JavaScript, PHP
Applications:	ServiceNow, Microsoft Office 365, Gantt Project
Tools:	VMware, G Suite by Google, Packet Tracer
Project Management:	Agile, Waterfall, Scrum, and Gantt Charts
Networking Systems:	Network design and configuration, TCP/IP protocols.

Education

Computer Programming and Analysis

Sept 2021 -April 2024

George Brown College | Toronto, Ontario Key Concepts:

- Objected Oriented Programming with C# and Java
- Python Programming
- Mobile Development
- JavaScript and PHP
- Full Stack Development
- Cyber Security
- Full Stack Development

Junior IT Analyst Program

June 2021 – Sep 2021

NPower Canada | Toronto, Ontario Key

Concepts:

- Scrum
- Agile
- Waterfall

Academic Project

SneakerXplore Using MERNSTACK | CAPSTONE PROJECT

March 2024

- George Brown College | Toronto, Ontario
- Designed and developed an online Sneaker comparison web app/search engine backend using Node Js, Api's and implementing MongoDB as our database.
- Implemented a responsive front-end design using React, Bootstrap, CSS, JavaScript and Gasp to ensure a seamless user experience across various devices.
- Developed secure user authentication and authorization system for users to access the forum.
- Created an intuitive sneaker calendar system, allowing users to view the upcoming sneaker releases with their dates and prices.
- Implemented a search engine where users can search for the desired sneaker choice and compare prices from different retailers and sneaker stores.
- Performed rigorous testing and troubleshooting to guarantee a reliable, bug-free, and secure platform for users.
- Completed the project within the given time frame, meeting all requirements and specifications.

Employee Management System MERNSTACK

March 2024

- George Brown College | Toronto, Ontario
- Designed and developed an online employee web app backend using Node Js, Api's and implementing MongoDB for database.
- Implemented a responsive front-end design using Angular, Bootstrap, CSS, JavaScript and Gasp to ensure a seamless user experience across various devices.
- Developed secure user authentication and authorization system for users to access the employee management dashboard.
- Implemented a search engine where users can search for different employees and retrieve their details
- Performed rigorous testing and troubleshooting to guarantee a reliable, bug-free, and secure platform for users.
- Completed the project within the given time frame, meeting all requirements and specifications.

Online Bidding Website Using ASP.NET

February 2023

- George Brown College | Toronto, Ontario
- Designed and developed an online bidding platform using ASP.NET, C#, and SQL Server.
- Implemented a responsive front-end design using HTML, CSS, and JavaScript to ensure a seamless user experience across various devices.
- Developed secure user authentication and authorization system for bidders and sellers.
- Created an intuitive bidding system, allowing users to place bids, view bid history, and monitor auctions in real time.

- Incorporated an automated notification system to alert bidders of auction status and changes, improving user engagement.
- Performed rigorous testing and troubleshooting to guarantee a reliable, bug-free, and secure platform for users.
- Completed the project within the given time frame, meeting all requirements and specifications.

Academic Project

Library Management System Using Python

February 2023

George Brown College | Toronto, Ontario

- Designed and developed a library management system using Python and SQLite for efficient data storage and retrieval.
- Implemented a user-friendly interface for librarians and members, allowing easy access to library resources and services.
- Developed a comprehensive book cataloging system, enabling users to search, reserve, and track borrowed books.
- Designed an automated overdue book tracking system, sending reminders to borrowers and updating fine details accordingly.
- Conducted thorough testing and debugging to ensure a reliable, bug-free, and efficient system for library management.
- Successfully completed the project within the given timeframe, fulfilling all requirements and specifications

Secondary School Diploma

Jan 2013-Nov 2016

Msengezi High School, Mashonaland East, Zimbabwe

Certifications

Google IT Support Professional Certificate

Sep 2021

First Aid/CPR C, Toronto, Ontario

May 2021

Pre-Employment Skills Training – St. Stephen's Community House (YJC)

May 2021

Conflict Resolution Training – St. Stephen's Community House

Feb 2021

National Certificate in Information Technology – HEXCO, Zimbabwe

Oct 2016

Professional Experience

Access Control/CCTV monitoring

Sept 2021-present

Revival Film Studios |Toronto, Ontario

- Responsible for controlling access and exiting of authorized 50+ people and vehicles entering the site per day by verifying their identity and giving them permission to enter the site.
- Taking scheduled patrols four times a day, monitoring happenings and anything unusual within the area alerting my supervisor of any potential dangers increasing safety awareness to a 90%
- Receiving and responding to phone calls from company staff and other companies on the film site.
- Provide customer service to company clients by carrying out safety and security procedures, site-specific policies, and when appropriate, emergency response activities.

- Alarm and Emergency Response
- Responsible for Computer administration and operating a computerized access control system.

IT Helpdesk Support Technician
CBZ Bank |Harare, Zimbabwe

Jun 2019- Nov 2020

- Provided frontline technical support to internal users, addressing hardware, software, network, and connectivity issues in a timely and efficient manner.
- Assisted in the administration of user accounts and permissions using Active Directory, ensuring proper access control and security compliance.
- Administered Microsoft 365 applications, including troubleshooting issues with Exchange Online, SharePoint, and Teams, to facilitate seamless collaboration and communication.
- Assisted in the maintenance and administration of VMware virtualization technologies, including virtual machine provisioning, monitoring, and troubleshooting.
- Contributed to the monitoring and maintenance of Azure cloud services and resources, assisting with resource provisioning, monitoring, and cost optimization.
- Documented IT procedures, configurations, and troubleshooting steps to create a comprehensive knowledge base for internal reference and training.
- Collaborated with IT team members on various projects and initiatives, providing valuable support and contributing to project success.
- Demonstrated strong communication and customer service skills, ensuring positive interactions with internal users and stakeholders.

Customer Service Representative
Econet Wireless |Harare, Zimbabwe

Dec 2018- Jun 2019

- Received orders and proceed payments accurately and efficiently, provided all information on services, and answered inquiries as requested by successfully building a sustainable relationship with customers, going the extra mile in all conversations resulting in a 60% rise in customer loyalty.
- Provided personalized services to each customer in alliance with their needs and wants, resulting in high customer satisfaction.
- Completed assigned tasks in a timely manner and single-handedly managed a large number of calls on a fully packed day at work with 80+ customer calls per day.