## Sending data and fixing problems with ANOTAR

## Sending backups:

It would be great if you could please send me a backup of the data every once in a while. The ANOTAR system automatically makes a backup file every time 500 new sounds are annotated. Here's how to find and send the backup:

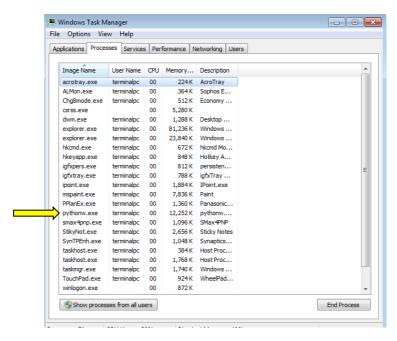
1. Go to Documents > Annotate > var > backups

backups
database.db

- 2. Find the most recent backup file (it should be named with the time and date at which it was created automatically by the program. The filename will end in ".db") **Warning:** Do **not** move/delete/copy/open the file named "database.db" in the "var" folder! This file is critical to the functioning of the ANOTAR program and should be left untouched unless I specifically ask you to create a new database (instructions for that below).
- 3. Make a copy of the most recent backup file(s) (e.g., on a USB stick) to send to me later via email/Dropbox/whatever.
- 4. Move the backup file(s) into the folder "sent to Marisa" so it doesn't cause you any confusion next time you're looking for new backups.
- 5. Send me the file:) That's all!

*Quick fix: Restarting the program* 

If something seems buggy and you want to try restarting the program, close all the tabs in Chrome and press CTRL+ALT+DEL to go to the Task Manager. Go to the "Processes" tab, click on each instance of "pythonw.exe" and then "End Process". Then try to relaunch the ANOTAR program from the icon on the Desktop.



*Creating a new database (only after a request from Marisa/Shawn):* 

This is a fairly drastic solution to a potential serious problem with the program. We hope that you won't ever have to do it, but just in case, here are some instructions:

- 1. Make a copy of the current database file and send it to Marisa.
- 2. Open Windows PowerShell

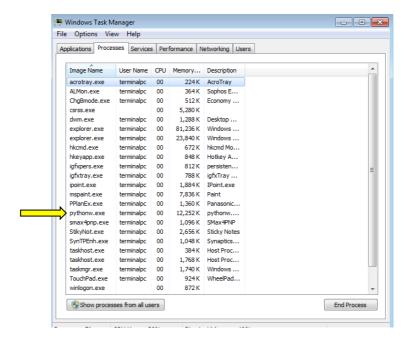


3. Type in the following commands (in this order!):

If you encounter an ugly error like this one:



don't worry! Press CTRL+ALT+DELETE and start the Task Manager, then go to the "Processes" tab and find <u>all</u> cases of "pythonw.exe" and end them (you can click on the process to select it and then click on "End Process")



Then try again with the commands above, starting with rm .\var\database.db