Marissa Cleroux

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TECHNICAL SKILLS
USED IN THE WORK ENVIRONMENT

Programming	Software	Other
C#.NET, MVC5	Visual Studio	Trouble Shooting
JavaScript	SQL Developer	Accessibility
HTML & CSS3	Windows Server	Code Optimization
PL/SQL	SCCM	Testing
WCF	Active Directory	Web Design
OOP	TFS	Technical Writing

EDUCATION

Diploma of Collegial Studies, Computer Science with Dean's Honour —Heritage College, Gatineau, QC
2017 – 2020

EXPERIENCE

Student Programmer — Employment Social and Development Canada, Gatineau, QC
2019, 2020 – Present

- Maintained and created new features in the front and back-end using C#.NET, PL/SQL, WCF, and jQuery
- Work with team members daily to design new features and resolve issues
- Proactively scanned code for bugs, fixed bugs and maintained application

Lab Assistant — Heritage College, Gatineau, QC
2018 – 2019

- Answered questions from students
- Helped students understand concepts in programming during their lab periods

Student Support Analyst — Shared Services Canada, Ottawa, ON
2018

- Monitored deployments of applications through SCCM
- Administration duties in Active Directory and SCCM
- Aided in business delivery and coordinated with other teams to promptly and accurately deliver applications as requested by clients
- Trained new employee to take over my position

NON-TECHNICAL SKILLS

- Conflict resolution skills
- Fast learner and adaptable
- Strong problem solver
- Professional communication, written and oral
- Customer service experience
- Mentoring

LEARNED TECHNICAL SKILLS (USED IN HOBBY PROJECTS/ SCHOOL)

- Node.js
- React
- Python
- SQL Server
- Java
- Unit testing

INTERESTS

- Accessibility
- Volunteering
- Weightlifting
- Gardening
- Learning
- Science fiction enthusiast
- New technologies

Assistant Gardener — Hendrick's Farm, Chelsea, QC

2017

- Planted, maintained, and harvested flowers
- Implemented garden designs laid out by Chief Gardener, including landscaping
- Worked in a fast-paced environment

Farm Worker — River Valley Orchard, Cawston, BC

2014 – 2016

- Self-directed and adapted to changing requirements
- Worked both independently and with other workers

Breakfast Program Coordinator — Brunswick Street Mission, Halifax, NS

2013 – 2014

- Facilitated improvements to the working environment
- Attended workshops and conferences for self-improvement
- Improved and maintained a safe environment for guests
- Organized volunteers, including education on best practices

VOLUNTEERING

Girl Guide Leader — Girl Guides Canada, Gatineau, QC

2019 – Present

- Plan interesting and fun meetings for the brownie branch
- Put on coding workshops in Scratch for all branches

Workshop Mentor — Canada Learning Code, Ottawa, ON

2019 – Present

- Assist organizers in setting up for workshops
- Answer participant's questions and help them to resolve issues
- Guide participants in workshop material

ACHIEVEMENTS

Helen Smyth Memorial Award, Heritage College — An award given by the college to recognize excellent performance at co-ops by students.

2018 & 2019

Academic Achievement Award, Heritage College — A award given by the college to those students who have the highest average in their program.

2017 & 2018

Previous work experience and references available upon request