

**Marissa A. Wilhite**

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Portfolio: <https://marissann11.github.io/mw-react-portfolio/>

## **Professional Summary**

As someone with 12+ years of experience in customer service, I am looking forward to taking the skills I've acquired and transitioning them into a successful career in the world of technology. Having completed my program to become a full stack developer, I come with a fresh set of technical skills ready to be put to work along with valuable experience in Sales, Marketing, and Management, which have all contributed to my excellent interpersonal, communication, and organization skills.

## **Technical Skills**

**Frontend:** React.js, Javascript, CSS, Sass, Bootstrap, jQuery, HTML5

**Backend:** Node.js, Express.js, MERN Stack, GraphQL, Prisma, User Auth, Session Storage

**Databases:** MySQL, PostgreSQL, MongoDB

**Deployment & Version Control:** Heroku, GitHub pages, MongoDB Atlas, Git, Bitbucket

**Additional Skills:** ESLint, Prettier, TDD, Jira

## **Projects**

**Sole Intentions** | <https://github.com/marissann11/sole-intentions-TMT> | <https://soleintentions.herokuapp.com/>

- Sole Intentions is an e-commerce site designed for sneaker reselling. It comes equipped with a functional Stripe API and its data is stored in a SQL database.
- My role for this project was backend development. Using MySQL, Sequelize, Express.js, and Stripe, I created the database and designed the routes for the server. I also fully integrated Stripe for payments (in test mode) and implemented session storage with express-session.
- Tools/languages: Javascript, Node.js, Express.js, CSS/Bootstrap, Bcrypt, MySQL/MySQL2, Sequelize, Handlebars, Stripe, Express-session, Dotenv.

**Sole Intentions v2** | <https://github.com/marissann11/sole-REACTIONS> | <https://sole-intentions.herokuapp.com/>

- Sole Intentions v2 is a complete refactor of the previous project. In this version, the full MERN stack was implemented to improve user experience and create a faster more functional application.
- I designed the backend of this application as well as some work on the client side with apollo-client and Chart.js to allow those with admin permissions to add and remove from the database, visualize sales, and track purchase trends. I used MongoDB for the database and created routes with GraphQL, apollo, and express. For user auth, JWT was used. I also implemented the Stripe API again with the additional ability to create a membership with their subscription option, as a user.
- Tools/languages: Javascript, MERN Stack, Semantic UI, GraphQL, Chart.js, Cloudinary, JWT, Stripe, Apollo Client, Apollo Server Express.

## **Professional Experience**

**Mortons the Steakhouse, Bethesda**  
**Bartender**

**September 2017-Present**

- Bartending is always fast-paced and often high stress. Being able to thrive under pressure, organize and prioritize your tasks, and having a great attention to detail, are crucial to being a successful bartender. During my time at Mortons I have gained an incredibly loyal customer base. My guests range from individuals and small groups who come in whenever I work, to CEOs and Presidents of companies who choose to hold their business meetings or throw their parties with me.
- Possibly the most valuable skill I have obtained from bartending is the ability to navigate work environments consisting of multiple large and differing personalities.

#### **Great American Restaurants**

**September 2014-September 2017**

##### **Server, Trainer, Supervisor, FOH Manager, Bar Manager**

- I was hired as a server for GAR in 2014 and quickly took on a role as a server trainer as well as a hospitality leader, I also began an hourly supervisor position.
- Within a year I was promoted to full time Front of House Manager in charge of servers and bussers. This entailed writing schedules, meeting sales goals, teaching staff development classes, creating my own training programs, and having enthusiastic guest interactions to increase retention.
- Within a year of my management promotion I was promoted again to Bar Manager. This gave me the opportunity to learn more about P&L and inventory while still creating unique guest experiences and being able to promote the restaurant at various locations. Working for Great American Restaurants and moving up the ranks has given me the valuable experience of seeing operations from all different perspectives.

#### **MINI of Montgomery County**

**August 2012-September 2014**

##### **Motoring Advisor**

- I was a Sales (or Motoring) Advisor with MINI for two years. In those years, I consistently had the highest CSI rating in the dealership as well as a large and faithful customer base. I competed monthly for highest sales, and was often successful. My experience with MINI gave me the opportunity to see the importance of creating a loyal following.

#### **Certifications**

May 2022      Full Stack Development, George Washington University, Washington, D.C