mari seymour

contact

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work experience

Kaimuki Dry Goods

Sales Associate, March 2018-March 2020

Customer Assistance

- Provide friendly and knowledgeable assistance to customers in locating and selecting fabrics
- Offer suggestions and recommendations based on customers' preferences and project needs

Product Knowledge

- Stay up-to-date with the latest fabric trends, patterns, and materials
- Have an understanding of the store's inventory, including fabric types, prints, and textures

Stock Management and Visual Merchandising

- Keep fabric displays organized and neat throughout the day
- Assist with receiving new shipments of fabrics, checking for accuracy and quality
- Regularly update displays to showcase featured or seasonal fabrics

education

Kapi'olani Community College Honolulu, HI associate degree May 2024

Ross Dress for Less

Front-End Supervisor, May 2015-February 2017

Staff Management

- Schedule and assign tasks to cashiers
- Address employee concerns and conflicts in a timely and professional manner

Customer Service

- Handle customer complaints, inquiries, and issues in a courteous and efficient manner
- Monitor and improve customer waiting times and service quality

Cash Management

Oversee cash handling procedures, including opening and closing cash registers

Team Communication

Being able to promote effective communication between frontend staff and management

skills

AfterEffects InDesign Illustrator Photoshop XD

HTML / CSS / JavaScript