### MARI SUMIDA-MIYASHIRO

### contact









## hello

## education

### **Kapiolani Community College**

Kalani High School

## skills

# work experience

#### Kaimuki Dry Goods

March 2018 - March 2020: sales associate

#### Customer Assistance

- offer suggestions and recommendations based on customers' preferences and project needs

#### Product Knowledge

- have an understanding of the store's inventory, including fabric types, prints, and textures

#### Stock Management and Visual Merchandising

- keep fabric displays organized and neat throughout the day
- assist with receiving new shipments of fabrics, checking for accuracy

#### Ross, Dress for Less

May 2015 - February 2017; front-end supervisor

#### Staff Management

- schedule and assign tasks to cashiers

#### Customer Service

- handle customer complaints, inquiries, and issues in a courteous
- monitor and improve customer waiting times and service quality

#### Cash Management

cash registers

#### Team Communication

promote effective communication between front-end staff and management