MARI SUMIDA-MIYASHIRO

contact











hello

education

Kapiolani Community College

Kalani High School

skills

work experience

Kaimuki Dry Goods

March 2018 - March 2020: sales associate

Customer Assistance

- offer suggestions and recommendations based on customers' preferences and project needs

Product Knowledge

- have an understanding of the store's inventory, including fabric types, prints, and textures

Stock Management and Visual Merchandising

- keep fabric displays organized and neat throughout the day
- assist with receiving new shipments of fabrics, checking for accuracy

Ross, Dress for Less

May 2015 - February 2017; front-end supervisor

Staff Management

- schedule and assign tasks to cashiers

Customer Service

- handle customer complaints, inquiries, and issues in a courteous
- monitor and improve customer waiting times and service quality

Cash Management

cash registers

Team Communication

promote effective communication between front-end staff and management