Heuristic Evaluation

Evaluator Name:	Group "MiMa"
Device / Browser/ OS:	Android
App / Version:	Figma

HEURISTICS	VIOLATION	RECOMMENDATION	SEVERITY
1. Visibility of system status *Aalways keep users informed about what is going on, through appropriate feedback within reasonable time.*	The visibility of system status is compromised in the matching tab, schedules tab, and profile tab.	Implement clear visual indicators, such as active tab highlights or icons, to enhance the visibility of the current system status	3
2. Match between system and the real world *Follow real-world conventions, making information appear in a natural and logical order.*	The match between the system and the real world is lacking	Align the terminology, layout, and functionality in the matching tab, schedules tab, and profile tab with users' real-world expectations.	3
3. User control and freedom *Users should leave the unwanted state without having to go through an extended dialogue. undo and redo.*	The user control and freedom are compromised in the app	Enhance user control and freedom by providing clear and intuitive navigation options within the tabs.	3
4. Consistency and standards *Users should not have to wonder whether different words, situations, or actions mean the same thing.*	Consistency and standards are lacking in the styling and design elements across the app	Standardize the styling, visual elements, and design patterns across all tabs to ensure a consistent and cohesive user experience.	4
5. Error prevention *Either eliminate error-prone conditions or check for them and present users with a confirmation option before they commit to the action.*	Error prevention measures are insufficient	Implement effective error prevention strategies within the tabs. Simplify the user interface to reduce the likelihood of user errors, such as accidental swipes or unintentional actions.	2

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6. Recognition rather than recall *Minimize the user's memory load by making objects, actions, and options visible.*	The flow of information in the matching tab, schedules tab, and profile tab does not follow a natural logic, requiring users to recall information instead of recognizing it.	Redesign the information flow in the tabs to enhance recognition rather than recall. Ensure that information is presented in a logical and intuitive order, reducing the cognitive load on users.	2
7. Flexibility and efficiency of use *Accelerators. Allow users to tailor frequent actions.*	The app lacks flexibility and efficiency in use.	Improve flexibility and efficiency in user interactions within the tabs. Consider adding shortcuts or quick access options to commonly used features	2
8. Aesthetic and minimalist design *Dialogues should not contain information which is irrelevant or rarely needed.*	The aesthetic and minimalist design principles are not effectively applied	Enhance the aesthetic and minimalist design of the app. Streamline visual elements, remove unnecessary clutter, and focus on a clean and intuitive design	1
9. Help users recognize, diagnose, and recover from errors *Error messages should be expressed in plain language (no codes), precisely indicate the problem, and constructively suggest a solution.*	The visual design and function of buttons in the app are inconsistent, hindering users' ability to recognize, diagnose, and recover from errors.	Standardize the design and function of buttons throughout the app	4
10. Help and documentation *Even though it is better if the system can be used without documentation, it may be necessary to provide help and documentation.*	The app does not have an understandable and organized information source.	Improve the help and documentation within the tabs by providing more informative and context-specific guidance.	1