Role Card: **University Administration (*Voice of Accountability*)**

Role Name: University Administrator

VOICE:

"It must be clear who is responsible for enrollment decisions."

Primary Concerns:
- Legal and reputational risk
- Handling complaints and appeals
- Reliability during peak registration

What You Advocate For:
- Clear ownership of decisions
- Logging and traceability
- Defined escalation paths

Key Questions You Raise:
- Was this decision automated or manual?
- Who can intervene if something goes wrong?
- How are disputes resolved?

Validation Check:

Does the model show responsibility, or only outcomes?