

EDUCATION

- M.A.Sc **Mechanical and Industrial Engineering, University of Toronto**
September 2024 to August 2026
Collaborative Specialization in Psychology, Psychiatry and Engineering
- B.A.Sc **Industrial Engineering, University of Toronto** 3.94 cGPA on a 4.00 scale
September 2019 to May 2024
Certificates in 1. Artificial Intelligence & 2. Engineering Business
Thesis: Social Capital and Persistence in Computer Science of Google's Computer Science Summer Institute (CSSI) Students, supervised by Dr. Alison Olechowski
Capstone Project: The Mining Operations Simulation Tool (MOST), supervised by Dr. Janet Lam

PUBLICATIONS

Peer-Reviewed Conference Proceedings

- Submitted **Naghshbandi, M.**, Ferguson, S., Olechowski, A. "Something in the air... something about being in-person that makes it easier": Investigating Hybrid Design Teams' Perceptions of Psychological Safety and How It Differs on Slack. *Submitted to the ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW)*, 2025.
- 2024 **Naghshbandi, M.**, Ferguson, S., Olechowski, A. Social Capital and Persistence in Computer Science of Google's Computer Science Summer Institute (CSSI) Students. *The American Society for Engineering Education Conference (ASEE)*, 2024.

Works in Progress

- Progress **Naghshbandi, M.**, Ferguson, S., Olechowski, A. Automated Uncertainty Management with New Product Development Teams' Enterprise Communication Platforms. *In preparation for the 32nd International Product Development Management Conference (IPDMC)*, 2025.

AFFILIATIONS

- 2024-25 **Massey College Junior Fellowship** University of Toronto.

TALKS

Conference Presentations Without Proceedings

- 2024 **M. Naghshbandi**, S. Ferguson, A. Olechowski "Automated Uncertainty Management in New Product Development with Enterprise Communication Platforms" Massey College Ursula Franklin Forum: History and Aspirations for Science and Engineering, November 2024. **Awarded an honorable mention.**
M. Naghshbandi, S. Ferguson, A. Olechowski "The Other Side to Leadership: Using Design Teams' Instant-Messaging Data to Study Leadership Styles on Enterprise Communication Platforms" Canadian Design Workshop 3 (CDW3), December 2024.
- 2022 **M. Naghshbandi**, V. Sarhangian "Automated Appointment Scheduling for Radiation Therapy Treatment" University of Toronto's Undergraduate Engineering Research Conference, August 2022.

PROFESSIONAL EXPERIENCE

- 2022-23 **Program Manager**, Intel Corporation *12 months*
 Led the Open FPGA Stack (OFS) program to an on-time execution of its first open-source release, including planning, engineering, & marketing activities across > 50 internal & international stakeholders. Enhanced the planning process of the Intel FPGA AI Suite program to include new milestones that formalize objectives for product functionality & usability. Coordinated sub-component deliveries between > 5 international engineering teams by recording, communicating, & tracking dependencies & escalating risks to ensure a minimum 2-week notice of schedule slips.
- 2022 **Summer Research Intern**, Applied Stochastic & Statistical Modelling Lab *4 months*
 Supervisor: Dr. Vahid Sarhangian
 Investigated characteristics of scheduling algorithms that minimize patient waiting times for Radiation Therapy treatments using reinforcement learning algorithms. Authored a high-fidelity Python script to evaluate scheduling algorithms against unique radiation therapy treatment plans. Packaged the minimum viable product with documentation & led knowledge transfer sessions to facilitate the project's handover.
- 2021 **Junior Software Developer**, Hatch Ltd. *4 months*
 Engineered a Durable Azure Function that automated the organized transfer of >12,000 project documents. Designed SQL tables & views to store hierarchical & historical records of project data. Redesigning an internal website to automate the documentation of budgeting information & improved user satisfaction by 95%.

GRANTS AND AWARDS

- 2024 **NSERC Canada Graduate Scholarship - Michael Smith Foreign Study Supplement \$6,000**
 For an upcoming visiting studentship at Carnegie Mellon University with Dr. Chris McComb—Director of CMU's Human-AI Design Initiative.
- NSERC Canada Graduate Scholarship - Master's \$17,500**
 For academic excellence, research potential, and interpersonal skills as a Master's level candidate.
- Queen Elizabeth II Graduate Scholarship in Science and Technology \$15,000 (Declined)**
 For academic excellence as a graduate studies candidate in science and technology.
- Excellence Award in Natural Sciences and Engineering (UTEA-NSE) \$7,500**
 For academic excellence and the quality of the proposed undergraduate summer research project.
- W.S. Wilson Medal in Industrial Engineering**
 For achieving the highest academic standing in the final year of Industrial Engineering.
- 2023 **William Ian Mackenzie Turner Scholarship In Industrial Engineering \$16,000**
 For ranking first place on the results of Industrial Engineering's third-year examinations.
- 2022 **Excellence Award in Natural Sciences and Engineering (UTEA-NSE) \$7,500**
 For academic excellence and the quality of the proposed undergraduate summer research project.
- Nicole & Michael Martin Engineering Scholarship \$4,300**
 For academic excellence and demonstrated financial need.
- Ben Bernholtz Memorial Prize in Operational Research \$1,500**
 For achieving the highest aggregate mark in Operational Research I and II.
- Engineering Society Award \$4,700**
 For academic excellence, extra-curricular involvement, and demonstrated financial need.
- 2021 **Wallace G. Chalmers Engineering Design Scholarship \$1,000**
 For academic achievement in engineering design-intensive courses.
- Wallberg Undergraduate Scholarship \$1,500**
 For academic excellence.
- 2019 **Dean's Merit Award \$2,500**
 For academic excellence.

GRANTS AND AWARDS (continued)

University Of Toronto Scholar \$7,500

For academic excellence.

Governor General's Academic Medal \$200

For achieving the highest academic standing (99.2%) among the graduating class.

Academic Achievement Award x8

For achieving the highest academic standing in University-track English, French, Physics, Chemistry, Biology, Calculus, Data Management, and Advanced Functions.

SERVICE

Outreach Activities

- 2024 **Communications Coordinator** *Graduate Society of Women Engineers, University of Toronto.* Designing social media posts weekly & engaging with students over Instagram & LinkedIn to promote GradSWE events. Building relationships with other on-campus organizations to coordinate joint social media marketing efforts.
- Social Chair** *Ready Lab, University of Toronto.* Organizing monthly socials to encourage team-bonding & social well-being. Maintaining a \$1000/term budget.
- Research Assistant** *Hack the North 2024 at the University of Waterloo.* Operated professional audio equipment to live record one team's conflict behaviors over the 36-hour event. Documented observational notes on team dynamics, focusing on conflicts that arose during collaboration.
- 2023-24 **Digital Launchpad Associate** *You're Next Career Network, University of Toronto.* Serving as a User Experience (UX) expert, I inform the design of user-oriented tools that support students in pursuing professional development opportunities. During Fall 2023, I designed the user interface of the YNCN Fall Career Fair Map. The map was used by more than 1,950 students at the fair.
- 2023 **Director of Marketing & Promotions** *Undergraduate Research Conference, University of Toronto.* Designed social media posts & engaged with students over Instagram & LinkedIn to grow our following by 130% & encourage students to present their summer research projects at the conference. We saw the largest turnout in all 16 years of the event, with >80 podium & >60 poster presentations from undergraduate students.
- 2022-23 **Orientation Leader** *Engineering Frosh Week.* Led a group of 50 first-year students to provide an enjoyable & safe orientation experience. Organized games, tours, & information sessions. Collaborated with 20 co-leads in educating new volunteers on safe & inclusive practices.
- 2022 **Visiting Speaker** *Pine Ridge Secondary School.* Presented about my experience as an engineering student to 30 grade 11-12 high school students. Answered the students' questions about university life & how to best prepare for the transition. Topics included first-year tips, an overview of Industrial Engineering, extra-curriculars, & work & research opportunities.
- 2021-23 **Director of Academics** *Undergraduate Industrial Engineering Club, University of Toronto.* Acted as the liaison between students, faculty, & student government members, as I communicated academic concerns & updates concerning undergraduate Industrial Engineering. Initiated a social media campaign where I interviewed upper-year co-op students & summarized their guidance with infographics. Hosted panels during course selection periods to inform students about procedures & course options.
- 2021-22 **Guided Academic Review Sessions (GEARS) Mentor** *Engineering Outreach Office, University of Toronto.* Provided first-year students with curriculum support via weekly drop-in & exam prep sessions over Zoom. Also advised students on non-academic matters, such as professional development, time management, & extra-curricular involvement.

SERVICE (continued)

- Staff Writer & Editor for the Space Policy Division** *Aerospace Team, University of Toronto*. Authored & edited articles for this student-run publication. Topics included the procedural aspects of commercial space launches in the United States & the impact of Canadian-centered advancements in medicine that were catalyzed by space exploration efforts.
- 2020-23 **Industrial Engineering Student Mentor** *Undergraduate Industrial Engineering Club, University of Toronto*. Mentored four first-year Industrial Engineering students. Provided academic & professional guidance, including support with first-year courses & preparation for internships.
- 2020-21 **Content Lead of Cyber Ethics & Digital Rights Portfolio** *Engineers Without Borders, University of Toronto*. Researched technosocial issues, including biometrics, facial recognition, & robotics in healthcare, to modernize & steer the priorities of the portfolio. Curated virtual monthly learning sessions for the University of Toronto community. The sessions educated 30 students/month about current & critical cyber-ethics issues.
- Director of Finance** *Skule Community Outreach, University of Toronto*. Managed the \$5,000 budget for fundraising initiatives. Oversaw ticket sales, reimbursements, & purchases of event materials. Notable initiatives included the Movember campaign & holiday charity drives.
- 2020 **Global Engineering Challenge Program Instructor** *Engineering Outreach Office, University of Toronto*. Led workshops for >50 high school students on engineering design, stakeholder analysis, visual prototyping, & UX/UI design as they created prototypes for mental health apps. Encouraged students' progress with creative assessment materials & descriptive feedback. Organized a session about the transition to university studies. Topics included time management & studying, professional development, & on-campus resources & opportunities for involvement.

Peer-Reviewing

- 2024 ACM Conference on Computer-Supported Cooperative Work and Social Computing.
ACM CHI Conference on Human Factors in Computing Systems.

CERTIFICATIONS

- 2024 **Introduction to Gender-based Analysis+** under the requirements set by the Department of Women and Gender Equality Canada.
- 2023 **Social & Behavioral Research Investigator for Human Research** under the requirements set by Massachusetts Institute of Technology Affiliates.
- Course on Research Ethics based on the Tri-Council Policy Statement: Ethical Conduct for Research Involving Humans** under the requirements set by Canada's Panel on Research Ethics.

SKILLS

Computer Programming	Python (Pandas, PyTorch, NumPy, Scikit-learn, SimPy), Java, R, SQL, AMPL, C
Technical Tools	Git, Minitab, Simio, L ^A T _E X, Eclipse, Visual Studio Code

RESEARCH INTERESTS

Human-Computer Interaction, Engineering Design, User Experience Design, AI Surveillance, Gender, Diversity, and Persistence in Computer Science & Engineering, New Product Development (NPD)