

Marjorie Ann Cuervo

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USER EXPERIENCE RESEARCHER INTERN

Bridging HCI and digital media backgrounds to prepare for a career in UX research.

EDUCATION

DePaul University

M.S. Human-Computer Interaction

Graduation: June 2020

Current GPA: 4.0

University of Rochester

B.A. with Distinction in Digital Media Studies

Graduated: May 2017

Major GPA: 3.77

Minors in Computer Science, Audio & Music Engineering

- Study Abroad: Danish Institute for Study Abroad (DIS)
Game Development, Graphic Design

Fall 2015 – Spring 2016

SKILLS

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- User Research – Usability Testing, Playtesting, Heuristic Evaluation, Competitive Analysis
 - Wireframing and UI Prototyping
 - HTML/CSS, JavaScript, SQL, Python, Android Studio, Google Analytics, Adobe CS
 - Usability Testing

RELEVANT COURSES

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- UX Research Methods; Usability Evaluation Methods; Games User Research; Interaction Design; HCI; Web, Mobile App, and Game Development; Databases

PROJECTS ([URL](#))

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- **Games User Research:** Conducted GUR methods on *Ghostbusters (2016)* and student capstone game builds. [URL](#)
 - **Sound CHK:** Lead Mobile Application developer and designer for a multimedia digital magazine QR code-based app that accompanies a physical zine. [URL](#)
 - **CollegePro Website:** Conducted research to design and prototype a website that centralizes resources for university students. [URL](#)
 - **Personal Webpage:** Designed and developed personal web portfolio. [URL](#)

RECENT WORK EXPERIENCE (more [here](#))

University of Rochester Medical Center, Rochester, NY

02/17–07/17

Office Support – Developmental & Behavioral Pediatrics

- Worked in an administrative support role with office duties and project work, such as: gathering Google Analytics data and creating monthly reports, document retention in SharePoint, automated email distribution lists, REDCap annual reports, and digital media product creation through Adobe CS.

ACTIVITIES

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- **Gates Millennium Scholars Program:** Scholarship Recipient, Mentor, Ambassador