

Mark O'Black

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Professional Experience

MOB Web Design

Pittsburgh, PA 15236

Freelance Web Developer (November 2017- present)

- Design and build websites for local clients based upon their needs using HTML, CSS, and JavaScript
- Prepare wireframes and mockups for clients using Adobe Illustrator and Photoshop
- Incorporate UI/UX design principles into website design, layout, and navigation

Duquesne University Computing and Technology Services

600 Forbes Avenue

Pittsburgh, PA 15282

Help Desk Consultant/Visual Designer (August 2013- present)

- Design digital assets for the department such as flyers to promote department events and infographics used in the department's front facing help desk location
- Design a department newsletter layout each academic semester that incorporates design principles such as hierarchy, typography, and color theory
- Design infographics and develop content for departmental social media accounts (Twitter, Facebook, and Instagram) to increase follower engagement

Image Specialties

275 Curry Hollow Road

Pittsburgh, PA 15235

Assistant to Manager (July 2008-August 2011)

- Responsible for creating designs/layouts for trophy and plaque orders using CorelDRAW

Education

Duquesne University

600 Forbes Avenue

Pittsburgh, PA 15282

- Bachelors of Science in Secondary Mathematics Education, May 2013 (3.52 GPA)
- Instructional Technology Specialist K-12 Certification, June 2013
- Web Design and Development Certificate, May 2017 (4.0 GPA)

Additional Information

Computer Skills: Adobe Illustrator, Photoshop, Dreamweaver, InDesign, CorelDRAW, Microsoft Office, Google Drive and Applications, Apple and PC computers and OS, HTML5, CSS3, JavaScript, SQL, Axure RP, GitHub, Social Media Platforms, Hootsuite

Soft Skills: Time management, self-motivated, communication, problem solving, team work, social awareness, creative thinker

Awards and Certifications: HDI (Help Desk Institute) Support Center Analyst Certification, HDI Analyst of the Year 2015-2016 Steel City Chapter

Volunteer Experience:

- Race day volunteer at Susan G. Komen Race for the Cure (May 2013- present)

References

Alexander Koval (Assistant Manager of CTS Help Desk at Duquesne University)

412-396-1606

kovala@duq.edu

Jeff Palastro (Manager of Computer Lab Resources at Duquesne University)

412-396-1883

palastro@duq.edu

Bruce Shiring (Owner of Image Specialties)

412-650-2050

Bill Vizza (Student Teaching Supervisor)

412-780-1944

billv15@hotmail.com

Vickie Rhoads (Cooperating Teacher during Student Teaching)

(412) 655-4900

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