Enroll a Mobile Phone in Duo

This document describes how to enroll in Duo using a mobile phone with the Duo Mobile app installed on it.

> **Note:** Before starting the enrollment process, download the Duo Mobile app from the [Apple App Store](#) or [Google Play Store](#).

In this document

Multi-factor authentication overview	Enroll a mobile phone in Duo through DORI

[Back to index](#)

# Multi-factor authentication overview

Multi-factor authentication (MFA) is a security approach that uses two factors to authenticate your identity when signing into a website, application or other online service. These factors include something you know, like a username and password, and something you have, such as a mobile phone or security key.

Duquesne University uses Duo Security to manage the second factor of the MFA process: something you have. Devices that can be enrolled in Duo include mobile phones, tablets, USB security keys and hardware tokens.

Back to index

Enroll a mobile phone in Duo through DORI

Computing and Technology Services (CTS) recommends enrolling in Duo using a mobile phone with the Duo Mobile app installed. This method is the most convenient and allows you to securely sign into Duquesne online services from just about anywhere in the world.
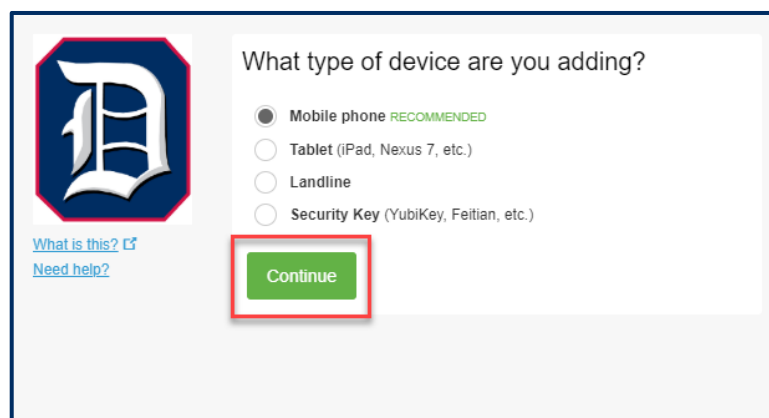
1. Go to duq.edu/dori and sign in using your MultiPass username and password.
2. Select the **Duo Device Management** tab in the navigation menu on the left side of the screen.
3. In the Duo Device Management portal, click **Start Setup.**
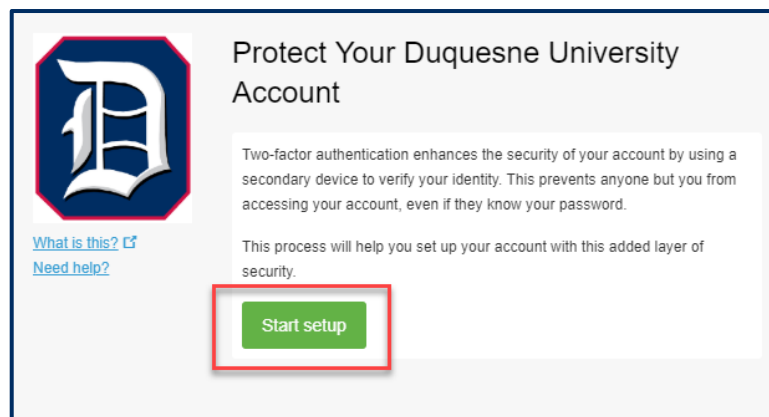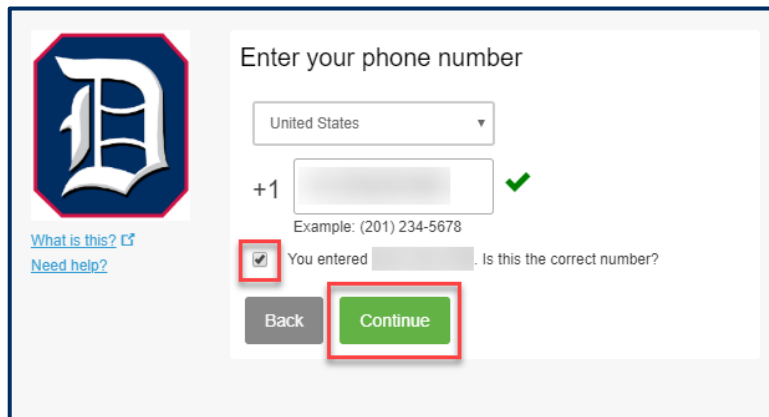

4. Select the type of device you would like to enroll, and then click **Continue.**

> ⚠️ **Note:** CTS recommends all users enroll a **mobile phone** in Duo.

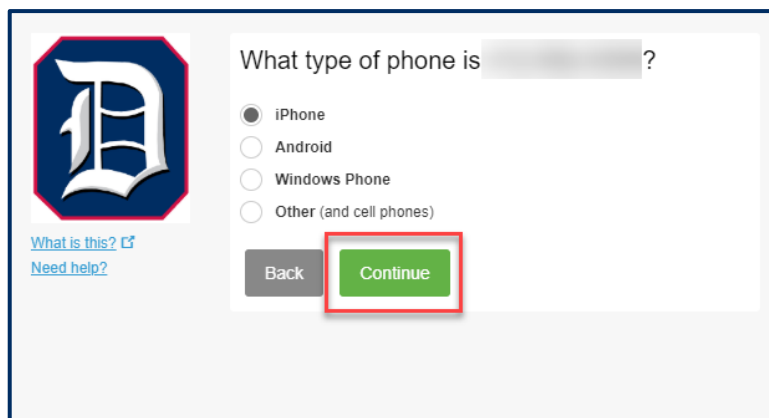5. Enter your mobile phone number, confirm it is the correct number, and then click **Continue.**

[Back to index](#)

6. Select the type of mobile phone you are enrolling, and then click **Continue.**
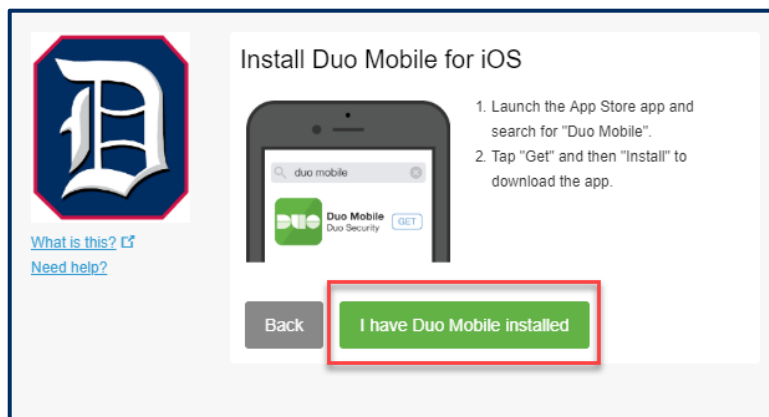
7. Confirm you have the **Duo Mobile app** installed on your mobile device.

8. Open the Duo Mobile app on your mobile phone and scan the QR code displayed in the **Activate Duo Mobile** window on your screen.
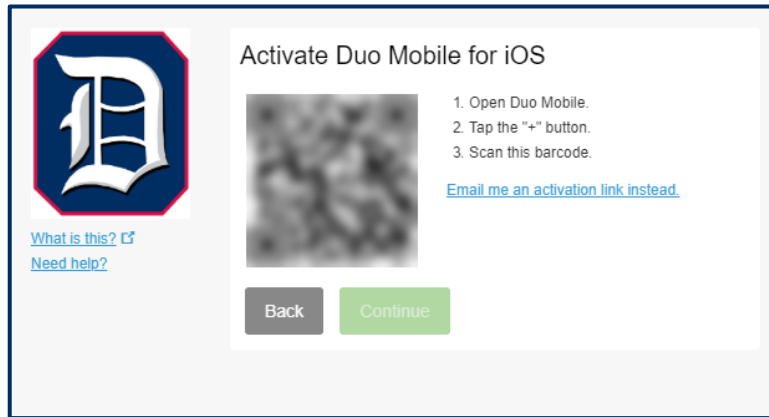
9. After the QR code is successfully scanned, click **Continue** to complete the enrollment process.