

# Mark O'Black

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markoblack.com

## Professional Experience

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### MOB Web Design

Pittsburgh, PA 15236

#### Freelance Web Developer (November 2017- present)

- Design and build websites for local clients based upon their needs using HTML, CSS, and JavaScript
- Prepare wireframes and mockups for clients using Adobe Illustrator and Photoshop
- Incorporate UI/UX design principles into website design, layout, and navigation

### Duquesne University Computing and Technology Services

600 Forbes Avenue

Pittsburgh, PA 15282

#### Help Desk Consultant/Visual Designer (August 2013- present)

- Design digital assets for the department such as flyers to promote department events and infographics used in the department's front facing help desk location
- Design a department newsletter layout each academic semester that incorporates design principles such as hierarchy, typography, and color theory
- Design infographics and develop content for departmental social media accounts (Twitter, Facebook, and Instagram) to increase follower engagement

### Image Specialties

275 Curry Hollow Road

Pittsburgh, PA 15235

#### Assistant to Manager (July 2008-August 2011)

- Responsible for creating designs/layouts for trophy and plaque orders using CorelDRAW

## Education

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### Duquesne University

600 Forbes Avenue

Pittsburgh, PA 15282

- Bachelors of Science in Secondary Mathematics Education, May 2013 (3.52 GPA)
- Instructional Technology Specialist K-12 Certification, June 2013
- Web Design and Development Certificate, May 2017 (4.0 GPA)

## Additional Information

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**Computer Skills:** Adobe Illustrator, Photoshop, Dreamweaver, InDesign, CorelDRAW, Microsoft Office, Google Drive and Applications, Apple and PC computers and OS, HTML5, CSS3, JavaScript, SQL, Axure RP, GitHub, Social Media Platforms, Hootsuite

**Soft Skills:** Time management, self-motivated, communication, problem solving, team work, social awareness, creative thinker

**Awards and Certifications:** HDI (Help Desk Institute) Support Center Analyst Certification, HDI Analyst of the Year 2015-2016 Steel City Chapter

### Volunteer Experience:

- Race day volunteer at Susan G. Komen Race for the Cure (May 2013- present)
- STEAMabration volunteer at The Citizen Science Lab (August 2017)

## References

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Alexander Koval (Assistant Manager of CTS Help Desk at Duquesne University)

412-396-1606

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Jeff Palastro (Manager of Computer Lab Resources at Duquesne University)

412-396-1883

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Bruce Shiring (Owner of Image Specialties)

412-650-2050

Bill Vizza (Student Teaching Supervisor)

412-780-1944

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Vickie Rhoads (Cooperating Teacher during Student Teaching)

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