



Mark O'Black

Creative Problem Solver

528 Portia Drive
Pittsburgh, PA 15236

412.414.5919

oblackm3@gmail.com

github.com/mark-oblack

markoblack.com

Skills

Proficient With:

HTML5 Bootstrap 4
CSS3 SQL
JavaScript ES6

Software:

Illustrator MS Office
Photoshop Axure RP
InDesign Hootsuite
Dreamweaver GitHub

Soft Skills:

Time Management Teamwork
Self-Motivated Creative Thinker
Communication Problem Solving

Professional Experience

MOB Web Design

Pittsburgh, PA 15236

Freelance Web Developer (November 2017 - present)

- Design and build websites for local clients based upon their needs using HTML, CSS, and JavaScript
- Prepare wireframes and mockups for clients using Adobe Illustrator and/or Photoshop
- Incorporate UI/UX design principles into website design, layout, and navigation

Duquesne University Computing and Technology Services (CTS)

600 Forbes Avenue

Pittsburgh, PA 15282

Help Desk Consultant/Visual Designer (August 2013 - present)

- Design digital assets such as flyers to promote department events and infographics used in the front-facing help desk location
- Design a department newsletter layout each academic semester that incorporates design principles such as hierarchy, typography, and color theory
- Develop content and graphics for departmental social media accounts (Twitter, Facebook, and Instagram) to increase follower engagement

Education

Duquesne University

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- Bachelors of Science in Secondary Mathematics Education, May 2013 (3.52 GPA)
- Instructional Technology Specialist K-12 Certification, June 2013
- Web Design and Development Certificate, May 2017 (4.0 GPA)

Awards

- Help Desk Institute (HDI) Support Center Analyst Certification
- HDI Analyst of the Year 2015-2016, Steel City Chapter

Volunteer Experience

- Susan G. Komen Race for the Cure, race day volunteer (May 2013-present)
- The Citizen Science Lab, STEAMabration volunteer (August 2017)

References available upon request