Overview

In some cases, you may need to send documents or emails using encryption, also known as password protection. This secure format requires recipients to enter a password to view the document or email they received.

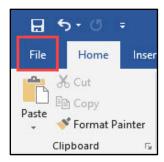
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Encrypting Microsoft Office documents

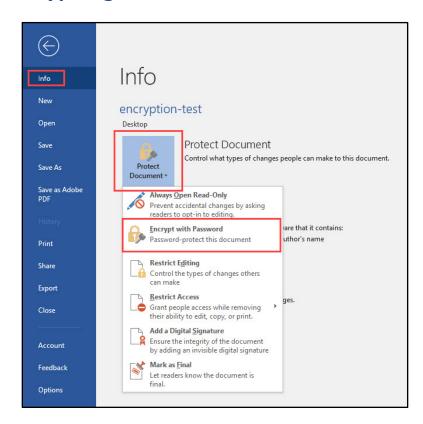
Before encrypting a Microsoft Office document, we encourage you to **save a copy** of the document. If you encrypt a document and then forget the password, you will not be able to access the document.

1. In Microsoft Word, Excel, PowerPoint or Access, click File in the top left corner.

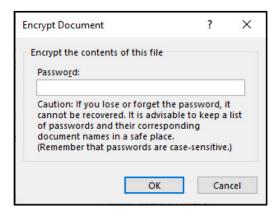


2. On the Info tab, click Protect Document and then click Encrypt with password.



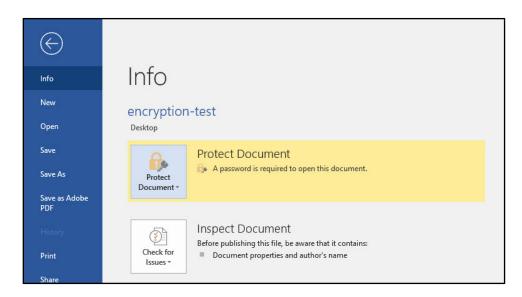


3. Enter the password you want to use to encrypt the document and click **OK.**



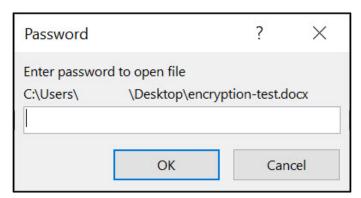
- 4. Enter the password again to confirm it and click OK.
- 5. You will now see a message stating the document is protected and a password is required to open it. **Save** the document.



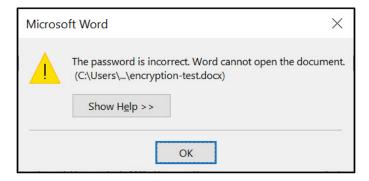


Opening an encrypted Microsoft Office document

When you try to open an encrypted Microsoft Office document, you will be prompted to enter a password. Enter the password created by the document's owner and click **OK** to open the file.



If you enter the password incorrectly, you will receive an error message stating the document could not be opened.





Sharing passwords for encrypted documents

Please do not email the password for an encrypted document to the recipient. We recommend using one of the following methods to share the password:

- In-person: Share the password verbally to the recipient
- **Telephone or video call:** Call the recipient and provide the password
- **Text message:** Send the recipient the password via a text message.

Last Updated: 6/2/2020