GlobalProtect VPN

Objective

This document provides instructions for installing the Global Protect VPN client **on a macOS device.**

Note: Before using GlobalProtect, please enroll in two-factor authentication (2FA) with Duo Security tools. For more information, please visit duq.edu/duo.

What is VPN?

A virtual private network (VPN) extends a private network, such as Duquesne's on-campus network, across a public network, such as the Internet. Duquesne's VPN enables users to send and receive data across public networks as if their computing devices were directly connected to network on campus. Applications running while connected to the VPN service therefore benefit from the functionality, security, and management of Duquesne's internal network.

For more information regarding VPN and its acceptable use, click here
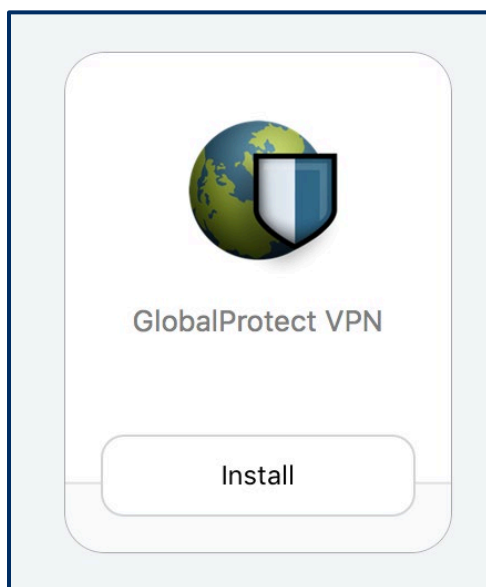
How to Install GlobalProtect VPN

1. Launch the **Finder** application.
2. Click the **Applications** tab in the Finder window.
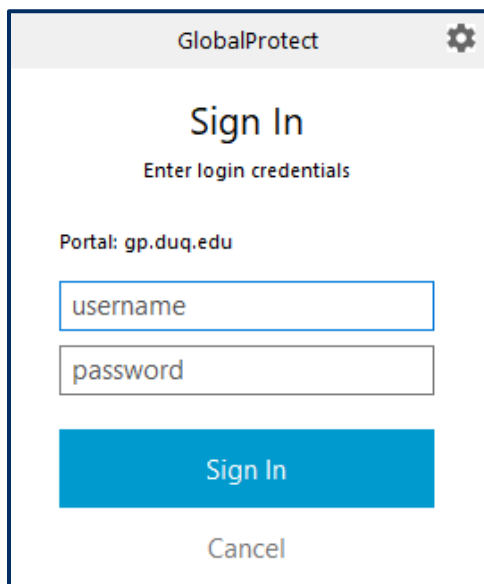3. Double-click to open the **Self Service** application.
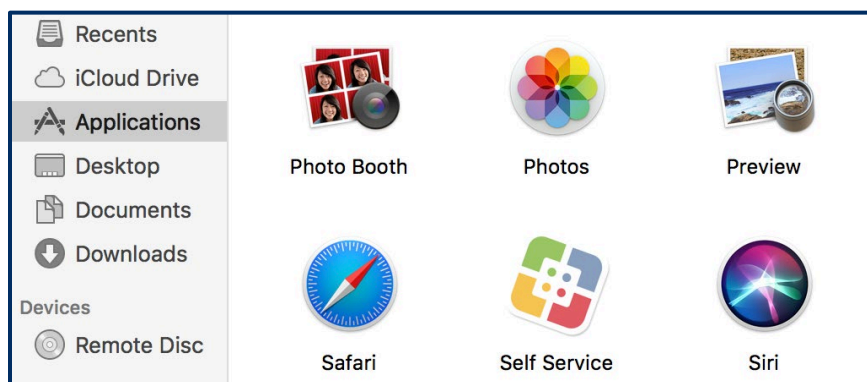
4. Select **GlobalProtect** in the list of available software.
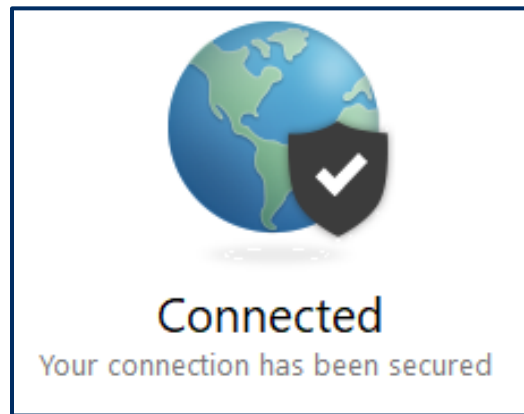
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5. Click the **Install** button.
6. Enter your MultiPass username and password in the GlobalProtect Sign In window (located in the lower right-hand corner of the screen).
7. Click the **Sign In** button.

8. Approve the **Duo Push** sent to your mobile device for DU VPN.
9. You are now signed in to GlobalProtect VPN.

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FAQs

Q: What resources can I access while connected to VPN?

A: Resources that can be accessed while connected VPN off campus include shared drives (such as \\eintesin or \\cifs), Internet Native Banner (INB), Banner Test Environments, and DU Photo Roster.

Q: Can I connect to VPN on campus?

A: A VPN connection can only be established from an off-campus location.