

# Welcome to DUQUESNE

Greetings students,

Welcome to Duquesne University! Computing and Technology Services (CTS) is here to support you and the University by providing a broad range of technology resources, software and support. Start your year off right with some quick tips from CTS.

## Keep Your Identity On LCCKDOWN

Be on the lookout for suspicious emails that ask you to click a link, open an attachment or for personal information. In most cases, these malicious emails are sent by cybercriminals trying to steal your login credentials.

#### **TECHNOLOGY SERVICES AT DU**

**Double Down on Security with Duo** 



Enroll in Duo multi-factor authentication today!



#### Access Your Files on the Go

Sign in to your Box account and download Box Drive.



#### FREE (yes, free!) Microsoft Office

<u>Download Word, PowerPoint, Excel and more on your personal devices.</u>



#### **Meet Whenever, Wherever**

Collaborate with your friends, family and classmates with Zoom.



You will find three wireless networks available on campus.

- **DuqNet**: Duquesne University's high-speed, secure wireless network. Sign in using your MultiPass username and password.
- **<u>DuqNet IoT</u>**: Students who live on campus can connect up to four gaming and streaming devices.
- <a href="eduroam">eduroam</a>: Sign in to a participating university's wireless network using your Duquesne University email address and password.

### **Computer Labs & Printing**







Visit one of more than 40 campus computer labs for computer and printer access. You can print files with a lab computer or from your own computer using Web Print. Visit <a href="duq.edu/cts-labs">duq.edu/cts-labs</a> for more information about computer labs and how to use Web Print.

#### **UPCOMING NEWS & EVENTS**



Watch Your Email Inbox on Thursday, Sept. 5, for Tech Talk!



Join Us in the Union for Tech Life on Monday, Sept. 23

Stop by and learn about technology services available at Duguesne!

#### Follow Us Online!







CTS Help Desk 2nd Floor Student Union 412.396.4357 (HELP) help@duq.edu

Duquesne University 600 Forbes Ave. Pittsburgh, PA 15282

