

Avancier Methods (AM) Applications Architecture

Design the target Applications Architecture

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CONTEXT



- ► What is the AM level 2 process?
- Which domain are we working in?
- ► What is the AM level 3 process?

AM level 2 process





Establish capability

Establish the context

Scope the endeavour

Get vision approved



Respond to oper'l change

Monitor the portfolio(s)

Govern delivery

Hand over to delivery

Manage

Manage stakeholders

Manage requirements

Manage business case

Manage readiness & risks

Architect

Understand the baseline

Review initiation products

Clarify NFRs

Design the target



Select & manage suppliers

Plot migration path

Review business case

Plan delivery



Which domain are we working in?



	Passive Structure	Required Behaviour	Logical Structure	Physical Structure	
Business		Business Service Business Process	Function Role	Org Unit Actor	
Data / Information	Data Entity	Data Flow	Log Data Model	Data Store	
Applications		IS Service	Application Interface	Application Component	
Platform Technology		Technology Service	Technology Interface	Technology Component	

AM level 3/4 process: design applications architecture (EA)



Design target applications architecture

- 1. Scope application changes
- 2. Identify data flows, data stores and applications in scope
- 3. Select best-fitting Application Integration Pattern
- 4. Draw application communication diagram (aka DFD)
- 5. Draw sequence diagrams for key processes

Scope application changes



- Consider "request for architecture work"
- Consider enterprise app road map (if there is one)

Арр	2016	2017	2018	2019
ERP 1	Ignore	Ignore	Remove	
ERP 2			Deploy	Improve
CRM 1	Remove			
CRM 2	Deploy	Improve	Prize	Prize
Billing	Prize	Prize	Prize	Prize
DW/BI	Improve	Improve	Improve	Improve
Timesheet	Ignore	Rewrite	Prize	Prize

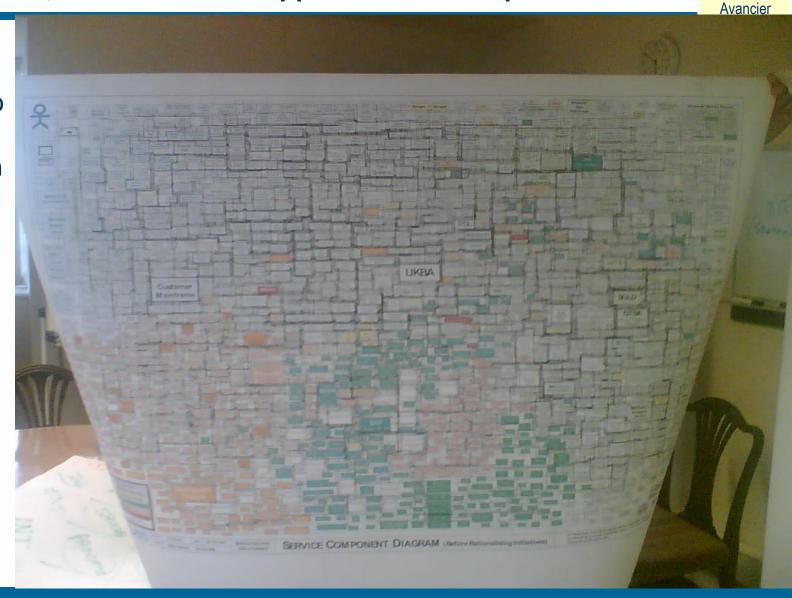
1977 the importance of integrated applications to business operations PRODUCT & QUALITY REPORTING BROADCAST CHITCHIN 15508 CONTROL AUTOMATED ON LINE OPERATIONS MAREHOUSING MONITORING Core operations: service delivery roles and processes RECEIVING MATERIAL IN LINE **FACTORY COMMUNICATION** CONTROL CENTER URNACE & **Technology** CONVEYOR HEAT THEATING COUNTS INSTRUCTIONS O HORE LISTS research and PART PROGRAMS DATA CAIALS TEST . TOOL CHANGE developm't **Physical** Creation and . BIN LOCATION resource use of business DEVELOPMENT SHOUP TECHNOLOGY supply and PRODUCT: A COUNTS information INTERACTIVE control DATE BEFOREING DEVELOPMENT PRODUCTION COUNT · PROCESS SPECIFICATIONS · GPERATOR INSTRUCTION · INCINITRING ACTORY COMPUTERS PURE NESEARCH AND TANK CONTROL COMPORATE *PRODUCT* HISTORY PERFORMANCE/SALES SUPPORT OPERATIONS Business strategy, APPLICATION ZONE marketing, sales and FACTORY COMMUNICATIONS POLLUTION CORPORATE UTILITIES management information MARROL TTILLAUD RIA . CONTROL INPROCESS CONTROL MERCY UTILIZATION INPROCESS MONITORING ENVIRONENTAL CONTROL

By Dennis E. Wisnosky - An overview of the Air Force program for Integrated Computer Aided Manufacturing (forerunner of IDEF). ICAM program prospectus. SME technical paper, Public Domain, https://commons.wikimedia.org

Identify data flows, data stores and applications in scope

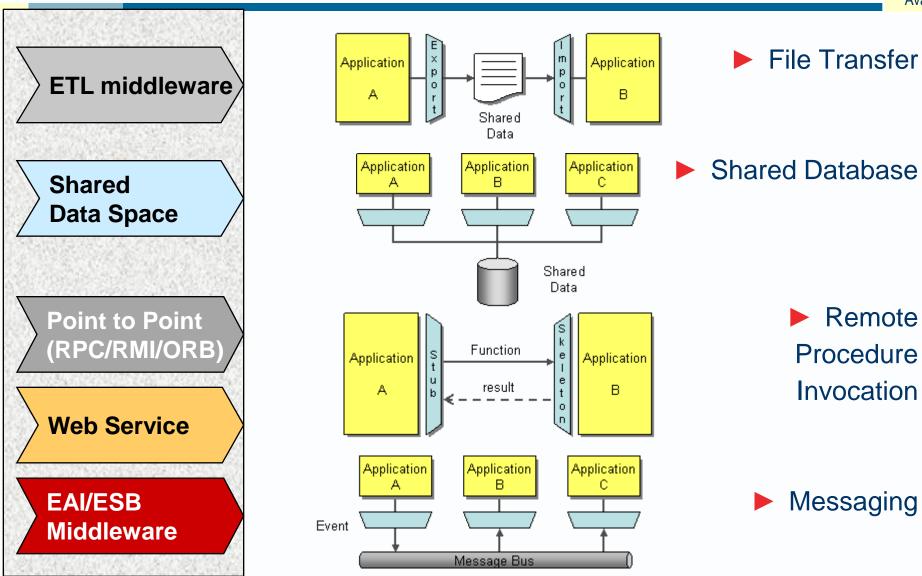
The diagram shows point to point data flows between c1,000 applications

How is that data transported?



7.4 Applications Integration Tools (rarely examined)

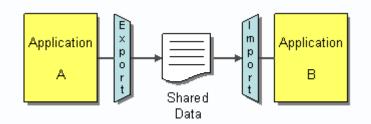




ETL tools (Oracle, Ab Initio, Informatica, Power BI)





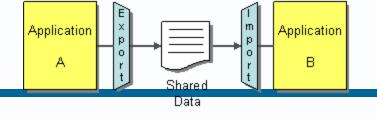


- ► Tools that help you to
 - ■E: Extract data from data sources/senders,
 - T: Transform data items from one format to another, and
 - L: Load the reformatted data into data stores

Useful for

- Loading a data warehouse on a regular basis
- Loading a database during a one-off data migration
- Move bulk data between databases

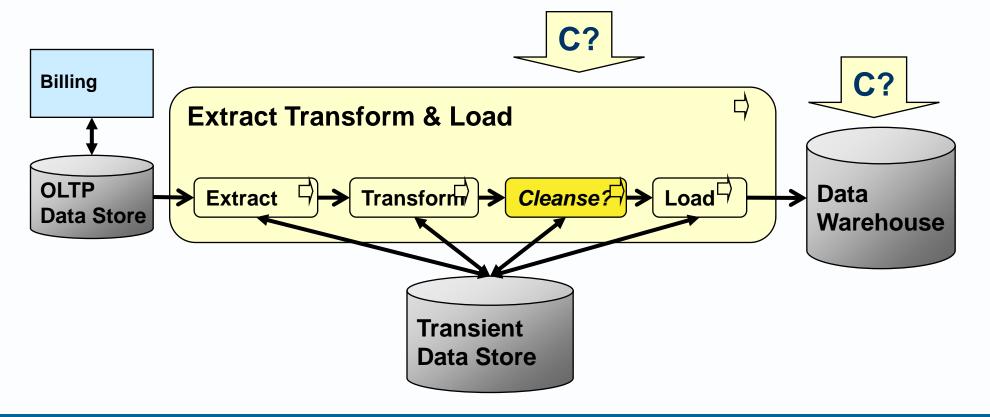
Where to clean the data?





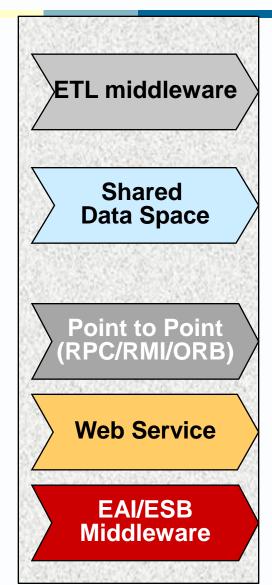
Often requires data to be cleaned up before or after the transformation stage, CETL? ECTL? ETCL? ETLC?

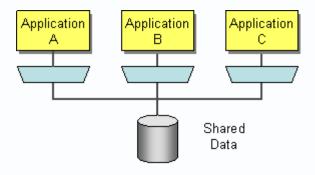
Or do not clean at all at first?



Shared Data Space

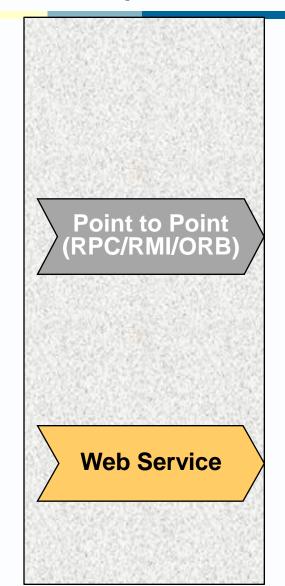


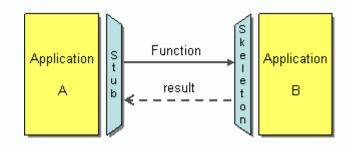




Point to point and web services tools



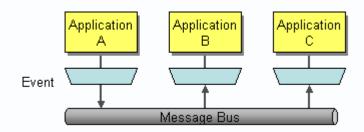




- ▶ RPC: [a process] by which a process on one computer calls a process on another computer. It is more complex, slower and less secure than a local procedure call. The term usually implies a synchronous request-reply style of interoperation.
 - Object request broker (ORB): Like RPC with extra features. It enables the objects of an OO program to be distributed. Software is coded as though all objects are on one computer. The ORB handles the distribution of objects between computers. So (in theory) the distributed system behaves like one OO program. It may add transaction management, security and other features. OMG's CORBA emerged as the standard.
- Web Service: [a component] that can be invoked over "the web" using an internet protocol and a published interface. It uses open standards like WSDL, XML and SOAP, but no particular standard is widely agreed as constraining what the term means.

EAI / ESB tools





- **ESB Middleware:** A platform application component that may
 - manage message queues
 - store, route and forward messages between distributed components
 - transform messages between protocols
 - transform messages between data formats
 - use a canonical data model in data format transformation
 - manage federated/distributed transactions
 - host procedures/workflows that orchestrate distributed components.
 - support EDA using pub/sub mechanisms

EAI/ESB Middleware

EAI / ESB Middleware

According to Gregor Hohpe
http://www.enterpriseintegrationpatterns.com/
After "Enterprise Integration Patterns" - the Book



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Messaging patterns

Messaging Systems	Message Routing	Messaging Endpoints	
Message Channel	Content-Based Router	Messaging Cateway	
Message	Message Filter	Messaging Mapper	
Pipes and Filters	Dynamic Router	Transactional Client	
Message Router	Recipient List	Polling Consumer	
Message Translator	Splitter	Event-Driven Consumer	
Message Endpoint	Aggregator	Competing Consumers	
mossage Enapeliit	Resequencer	Message Dispatcher	
	Composed Msg. Processor	Selective Consumer	
	Scatter-Gather	Durable Subscriber	
	Routing Slip	Idempotent Receiver	
	Process Manager	Service Activator	
	Message Broker	Convidentation	
Messaging Channels	Message Transformation	System Management	
Point-to-Point Channel	Envelope Wrapper	Control Bus	
Publish-Subscribe Channel	Content Enricher	Detour	
Datatype Channel	Content Filter	Wire Tap	
Invalid Message Channel	Claim Check	Message History	
Dead Letter Channel	Normalizer	Message Store	
Guaranteed Delivery	Canonical Data Model	Smart Proxy	
Channel Adapter		Test Message	
Messaging Bridge		Channel Purger	
Message Bus		, and the second	
Message Construction	Interlude: Composed Messaging		
Command Message	Synchronous (Web Services)		
Document Message	Asynchronous (MSMQ)		
Event Message	Asynchronous (TIBCO)		
Request-Reply	Command Message		
Return Address	Document Message		
Correlation Identifier	Event Message		
Message Sequence	Request-Reply		
Message Expiration	Return Address		
Format Indicator	Correlation Identifier		
	Message Sequence		
	Message Expiration		
	Format Indicator		
	O	2010	

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Design target applications architecture

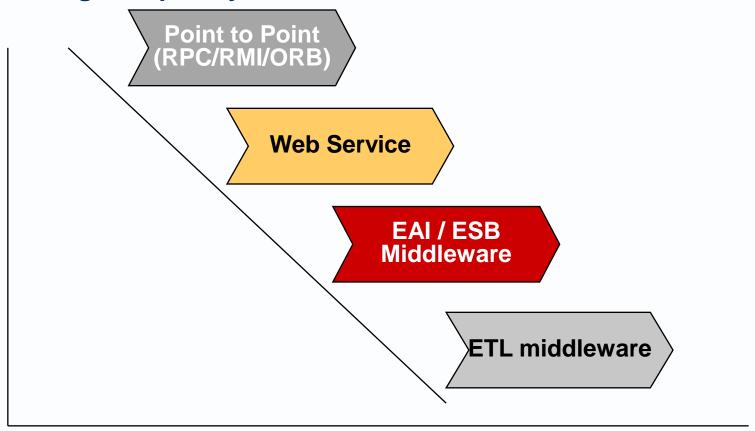


- 1. Identify data flows, data stores and applications in scope
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Guidance on integration tool options from Tim Eyres



Message frequency



Message size

Guidance on integration tool options from MIT

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Concept

Strength

Weaknesse

When to Use

EAI/ESB Middleware

Point to Point (RPC/RMI/ORB)

Web Service

ETL middleware

- Publish/Subscribe mechanism
- Most suitable for real time data needs
- Loosely coupled

- Custom code for each integration need
- Suitable for complex integration needs
- · Tightly coupled

- Standards based integration
- Most suitable for interorganization integration
- Loosely coupled

- Suitable for large volumes of data
- Generally used to move data between two or more databases

- Reliability (guaranteed delivery)
- Enables real-time business decisions
- Out of box adapters for many enterprise systems
- Familiar technologies and processes
- Many point to point integrations already exist
- No major up front investment required
- Standards based integration
- · High degree of reuse
- Wide tool support including open source
- Low up front investment
- Metadata driven approach
- GUI tools for most tasks (little coding)
- Extremely efficient for large data volumes

- High upfront cost
- Relatively complex design patterns
- Costly over time
- Tight coupling
- Scalability issues
- Opportunities for reuse are slim
- Lack of transaction support
- Not a publishing model
- Less established technology

- High upfront costs
- · Complexity of tool
- Batch oriented

- Real time data is important
- High volume, low footprint data exchange
- Many consumers of the same data
- Should be rarely used
- When defined enterprise strategy cannot work
- Proto typing

- Integration model is request/reply
- · Real time requirements
- High volume, moderate data
- In conjunction with a data warehouse

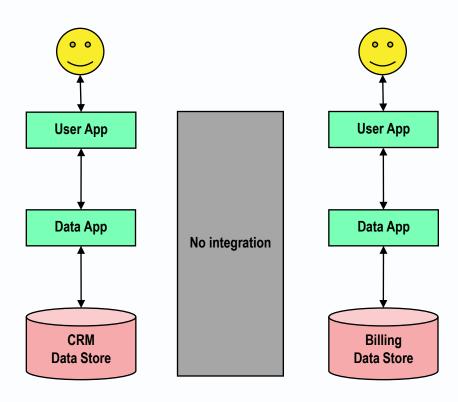
Tool selection must follow pattern selection!



Silo apps in the baseline architecture



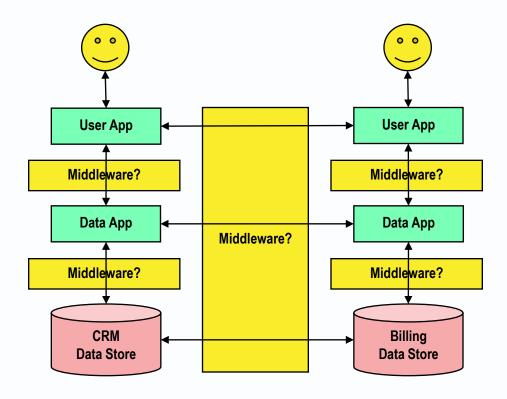
- Let us assume client-server layering
- User App components
 - client-side components that present data via a GUI window, an HTML page or a perhaps send it via a message queue
- Data App components (aka Business Components or MicroServices?)
 - server-side components that obtain and perhaps maintain business data



Where is messaging middleware best used?



- A matter of debate
- We're going to focus on integrating separate applications



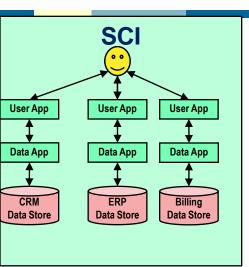
Applications Integration Patterns



- [a pattern] for sharing data currently stored in several enterprise business databases
- Patterns to follow
 - 1. Swivel chair integration
 - 2. Lipstick on a pig
 - 3. Nosey neighbour
 - 4. Distributed transaction
 - 5. Run around (ETL?)
 - 6. Data warehouse (ETL?)
 - 7. Database/app consolidation
 - 8. Physical master data
 - 9. Virtual master data

Swivel Chair Integration

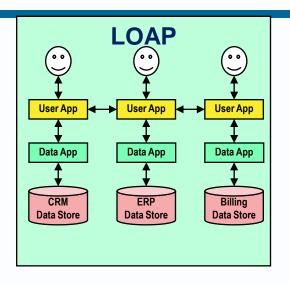




- Humans do the work
- ► Enter the same data into several applications

Lipstick on a pig – Robotic Process Automation (RPA)

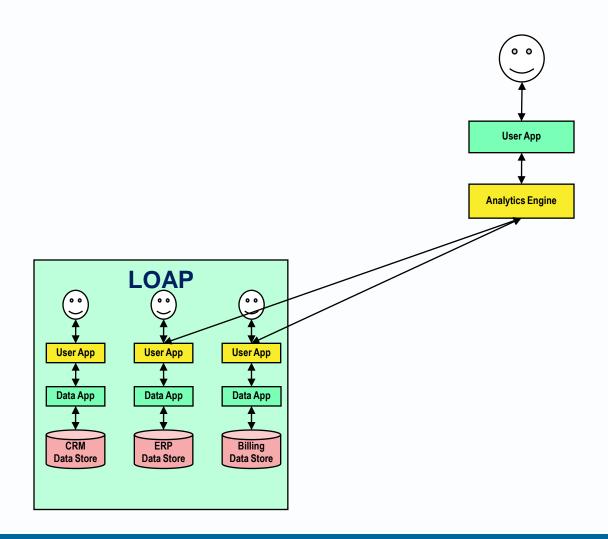




- Automated copy and paste between data entry screens
- (Variation, send data in email to somebody else for data entry)

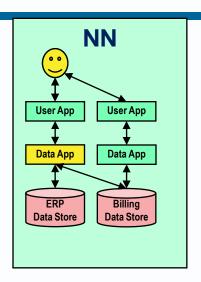
Using RPA to do data analytics via the UI





Nosey neighbour



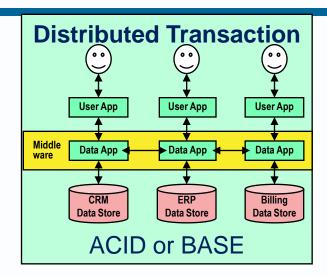


- ▶ Remember you are coupling the apps in terms of availability.
- Availability = availability * availability
- ► E.g. 98% = 99% * 99%

Distributed/Federated Transaction – On-line integration



 Concurrent transactions in two or more databases

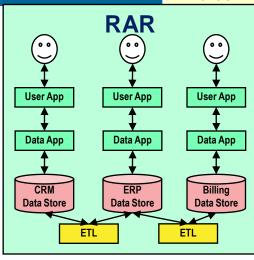


- ACID federated or distributed transaction
 - Consistency assured
 - Availability lower
- ► BASE eventual consistency
 - Asynchronous updates
 - Compensation transactions needed!

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- [a pattern] in which discrete data stores are synchronised off-line,
- often by overnight batch processes, often using ETL tools.

- ► BASE eventual consistency
 - Asynchronous updates
 - Compensation transactions needed!



Change data capture (CDC) design patterns

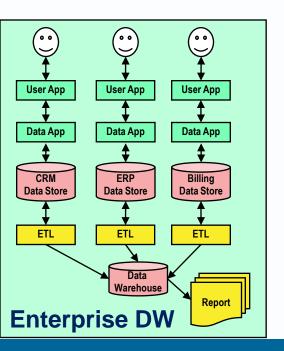


- Run around integration may depend on on the identification, capture and delivery of data store changes
- Mark changes on rows/records
 - Version numbers, Timestamps and State variables
- Find changes
 - Scan database for marks on rows/records
 - "Capture all data for version 2.1 that
 - changed between 6/1/2005 12:00 a.m. and 7/1/2005 12:00 a.m.
 - where the state variable = ready for delivery."
 - Scan transaction logs (non-intrusive, but not easy)
- Act on changes (say, publish events)
 - Triggers on tables
 - Triggers from log scanning

Data warehousing

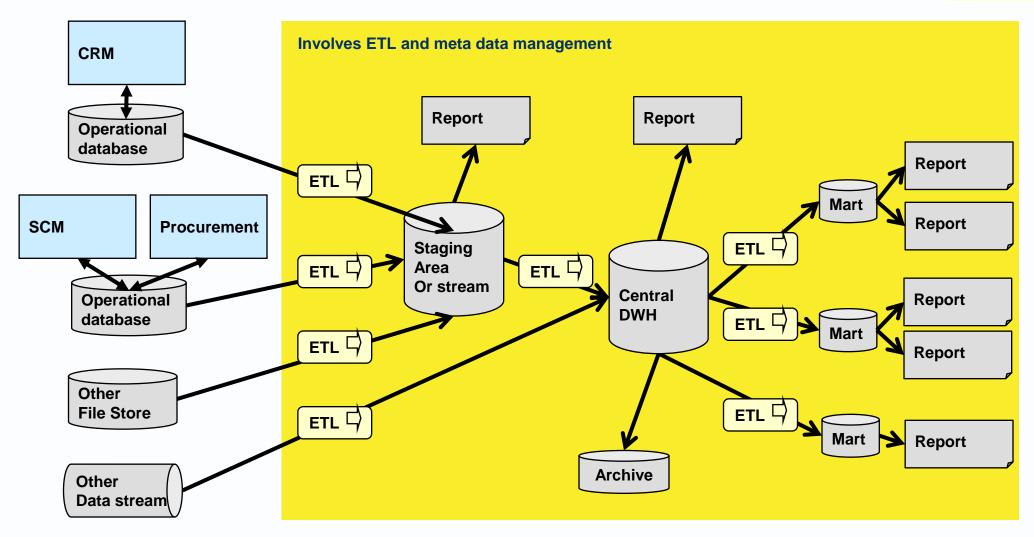


- [a pattern] in which business data is copied from on-line data stores into a central database for reporting, often using ETL tools.
- Data cleansing may be needed at any stage in the process.



ETL pattern for Data Warehouse





To succeed with ETL and DW, it helps to understand



- Outputs required
 - The data that is needed for business intelligence
 - The best source for that data
- How to structure the stored data
 - Stars, snowflakes and dimensions
- How to handle slowly changing dimensions (SCD)
 - E.g. Customer moves from one sales area to another
- How to mark, find and act on data changes (CDC)
- How to gather, conform, cleanse and transform data
- How to implement error handling and conditional processing.

Data warehouse success story

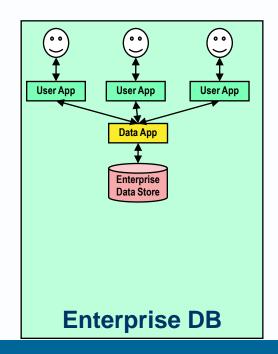


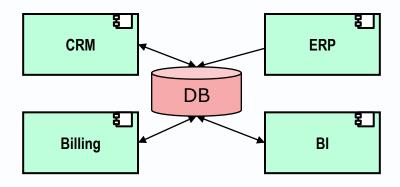
- A 'Single Customer View' (SCV) project (Information Builders)
- Implemented across Europe for a global retail banking group.
 - 7 banks
 - 20 legacy data sources
 - 50 million customers
 - 130 million accounts.
- This complex project:
 - was completed in record time, 10 months after kickoff.
 - a Master Data Management and Management Information Reporting solution
- Initiated in response to the UK Financial Services Authority's new rules for the Financial Services Compensation Scheme,
- the project included:
 - management and monitoring of file feeds from numerous data sources;
 - cleansing and standardising against multiple internal and external reference sources
 - matching and merging to create the SCV.

Database/app consolidation



- ► [a pattern] in which baseline applications become user application components accessing one shared database.
- ► ACID transaction
 - Consistency assured





Physical master data



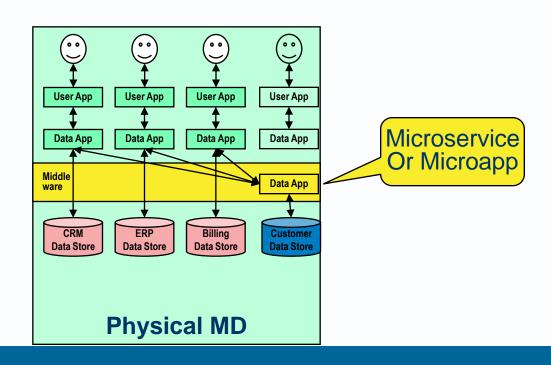
▶ [a pattern] in which a common data entity is stored in a discrete database, where it can be accessed by any application with a pointer to the common data.

Commonly duplicated data

- Customer?
- Employee?
- Person?
- Product?
- Asset?

Options

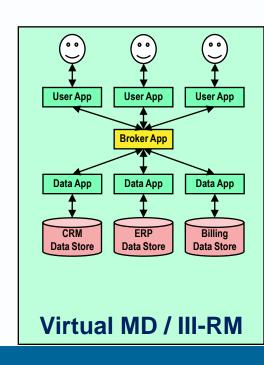
- Leave only pointers to new data
- Maintain copies



Virtual Master Data

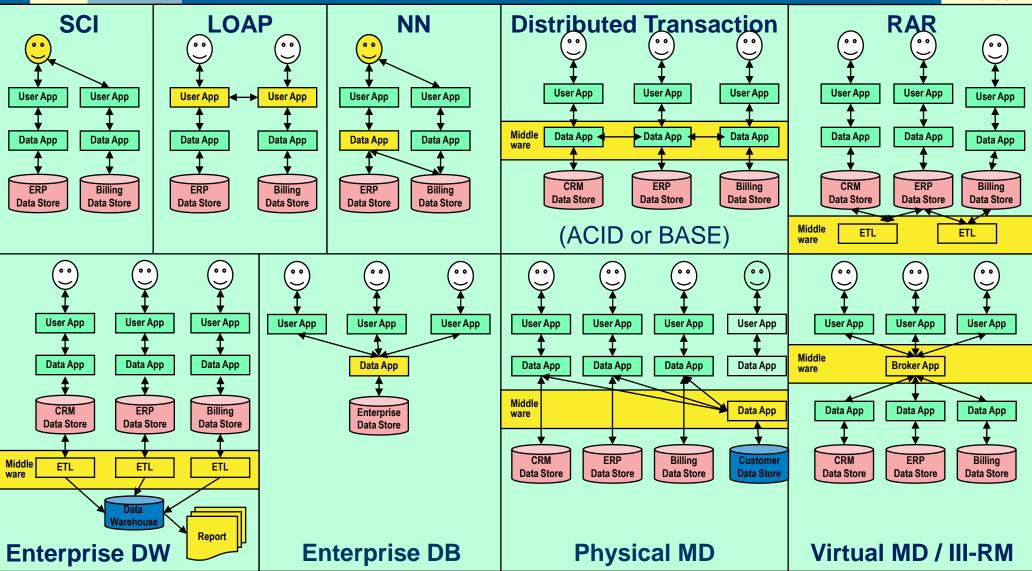


- ▶ [a pattern] in which required data can be integrated at run time from several data stores or sources by some kind of broker application. It features three layers of software components.
- User apps: present user interfaces, capture events from them and invoke broker apps.
- Broker apps: decouple by providing automated business services to user apps, and invoking data services from data app(s)
- ❖ Data apps: provide automated data services to put/get data to/from a particular database or other data source.



Application Integration Patterns





So which option suits this story?

Database consolidation?
Physical master data management?
Virtual master data management?



1.0 Develop Vision and Strategy 2.0 Design and Build Airplanes

3.0 Market and Sell Airplanes

4.0 Deliver Airplane

5.0 Manage Customer Service

1







100 of 500 major user apps need data about an airplane



Name: Give me airplane description

Input: Airplane identifier

Output: Airplane identifier, Model, Version, Length, Fuel capacity, Wing span, Wing area,

Flying weight, Wing loading, Thrust, Engine supplier

100 of 500 major databases contain data about an airplane













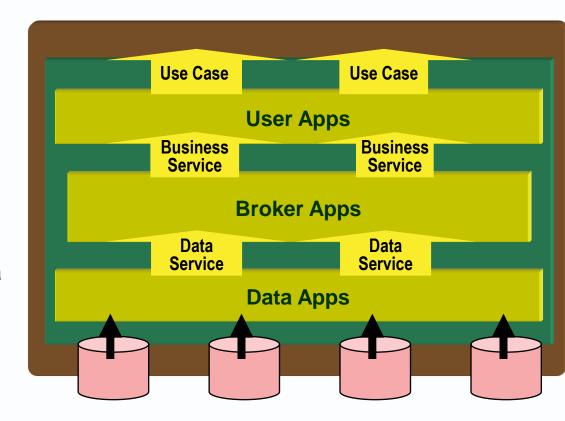




App/IS Services in the BCS reference model



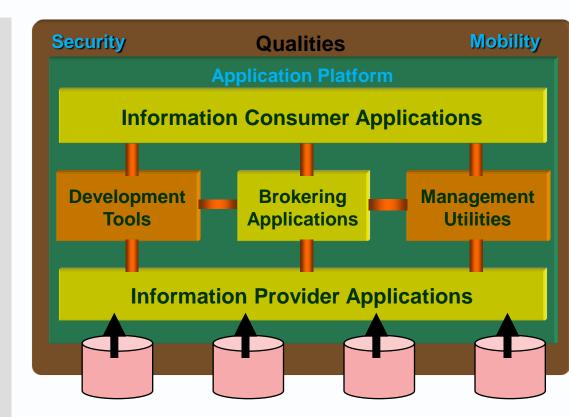
- Use Cases
 - Uses made by users
- Automated "business" services
 - Automated IS services that are invoked using data types in a canonical data model
- Automated data services
 - Automated IS services that need to understand data types in a local data sources



The III-RM in TOGAF (Integrated Information Infrastructure RM)



- Information Consumer Applications
 - deliver content to the user of the system,
 - provide services to request access to information in the system on the user's behalf
- Brokering Applications
 - manage the requests from any number of clients
 - to and across any number of Information Provider Applications
- Information Provider Applications
 - provide responses to client requests
 - and rudimentary access
 - to data managed by a particular server
- The overall set creates an environment that provides a rich set of end-user services for transparently accessing heterogeneous systems, databases, and file systems.
- TOGAF v9



Themes of Avancier's architect training



- ▶ 1) Think about the business context
- 2) Don't forget the numbers
- ➤ 3) You have to balance trade offs between ways to build something.

How to choose between app integration patterns?



There are always trade offs

Evaluate options against the criteria that matter to you

Quality goals	
Confidentiality	Low
Integrity	Medium
Availability	Medium
Change requirements	
Budget	Low
Deadline	High
Resources needed	Low

Where are the business rules



- Fowler promotes "smart end points, dumb pipes"
- Meaning?
- Don't put business rules in middleware or messaging tools
- Except data format transformation rules
- (Otherwise the middleware becomes an application)
- And rules become separated from master data sources)
- Important rules are often best placed with or near the master data store or source

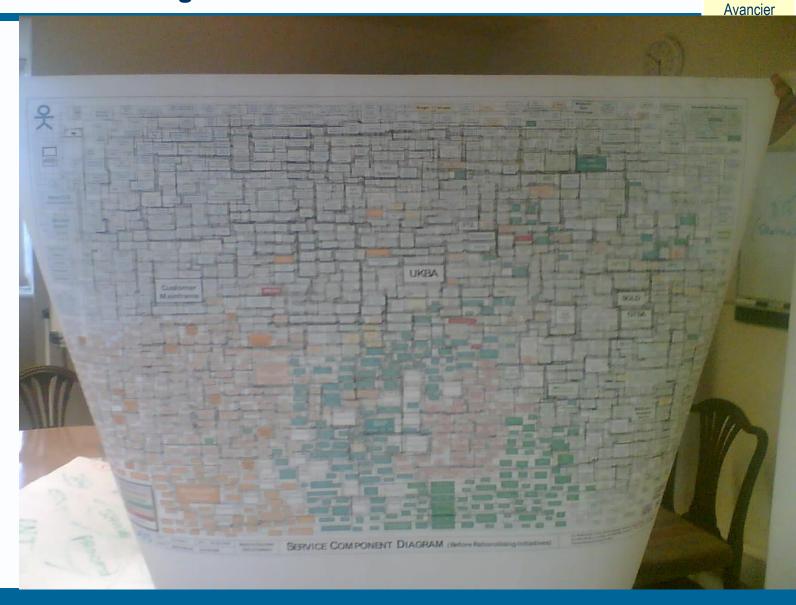
Design target applications architecture



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Top-level shock and awe diagram

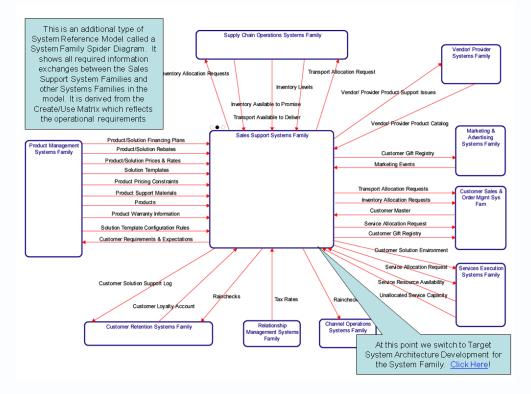
► How to simplify it?



A possible diagram simplification strategy

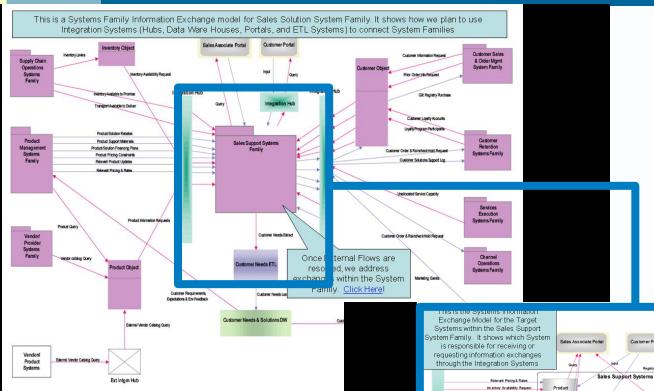
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- Group cohesive applications into system families
- Draw 1 higher level diagram showing N system families



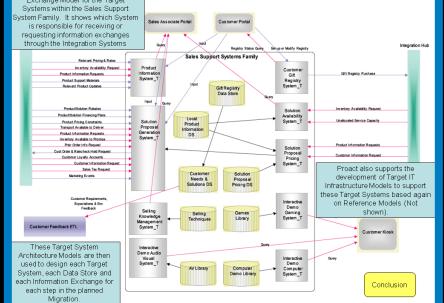
And N lower level diagrams, each for 1 system family

A lower level diagram, showing apps within 1 system family



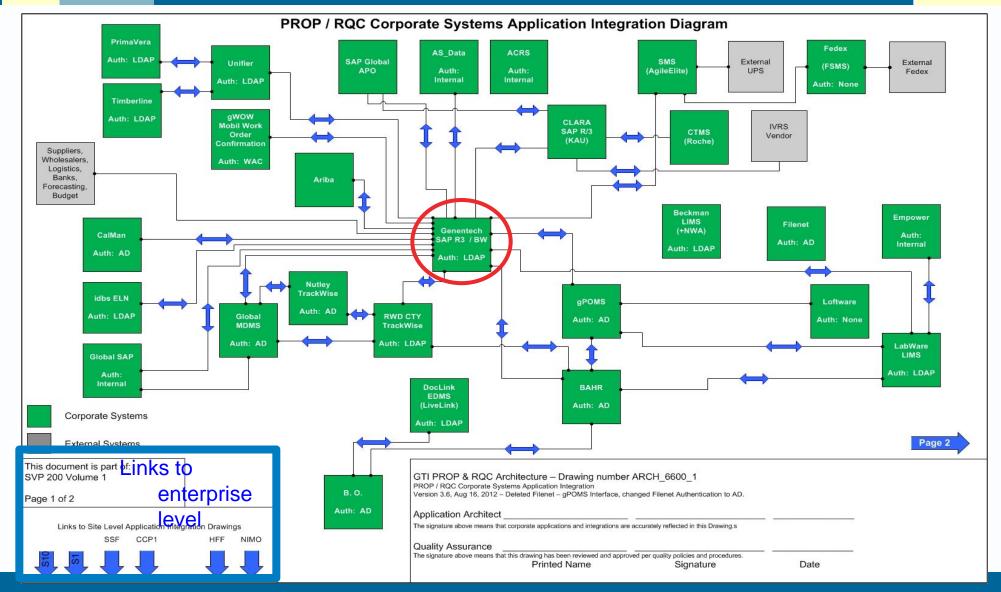
Copyrig

Notice the middleware seems to be the source and destination of the data



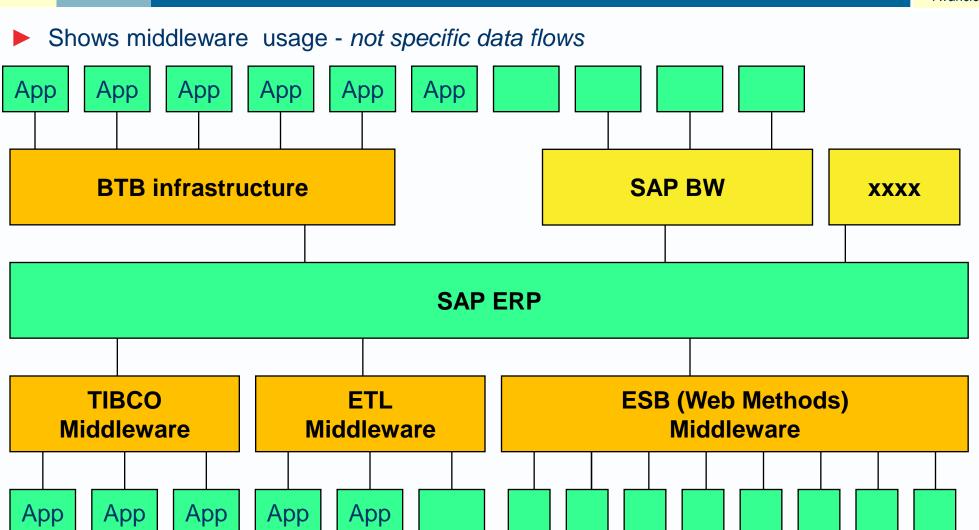
One system family – centered on SAP R3





Same system family – centered on SAP R3 – showing middleware

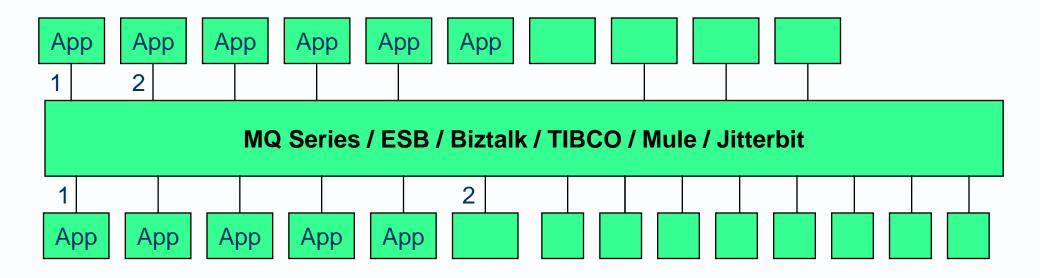




A different customer



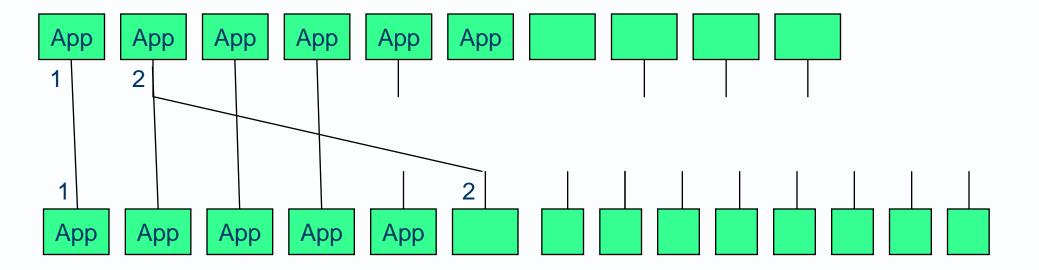
The real example had about 50 apps top and bottom and c 100 data flows

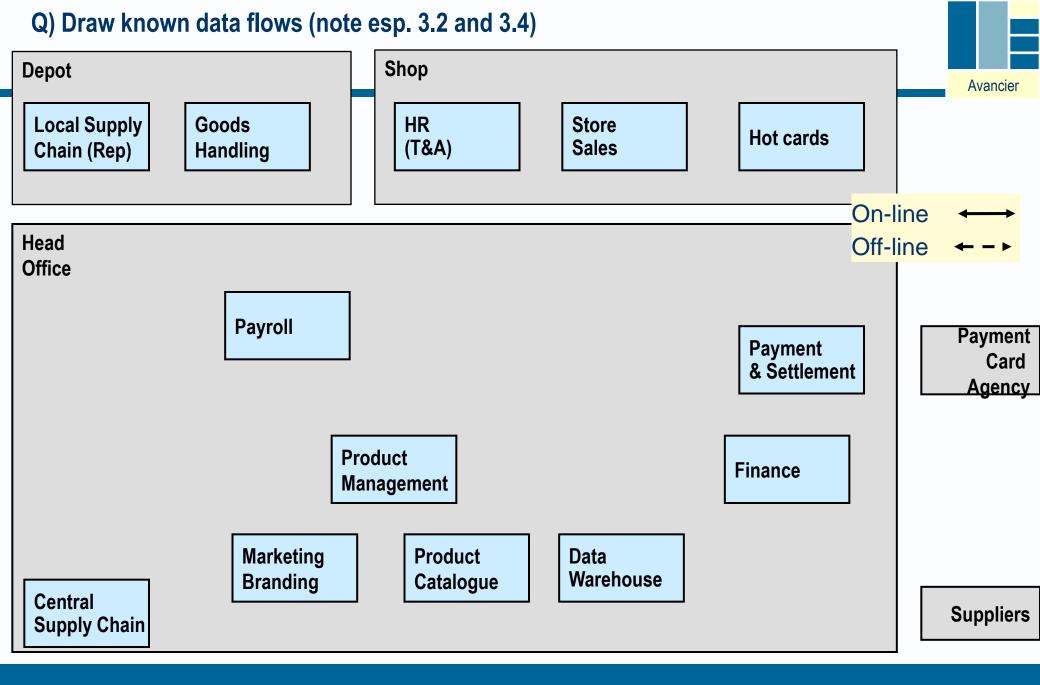


A different customer



The real example had about 50 apps top and bottom and c 100 data flows







FOOTNOTES

Physical decoupling not = logical decoupling



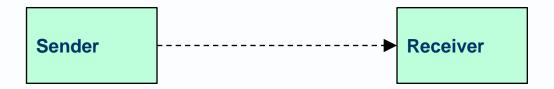
- Architecture principles often include decoupling
- It turns out to be a complex and multi-faceted idea

- Two application components may be physically decoupled
- Yet still be logically coupled by the need for data consistency
- Somebody has to
 - know where data comes from and where it goes to
 - understand how important data consistency is in this context
 - understand the business impacts caused by temporary inconsistency
 - design compensating transactions the business will accept

1 to 1 data flows in ArchiMate



Data flow as relationship line



Data flow as data object between access arrows



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Using different notations to indicate different data flow kinds

Use <u>data flow</u> line for a <u>discrete message</u>?



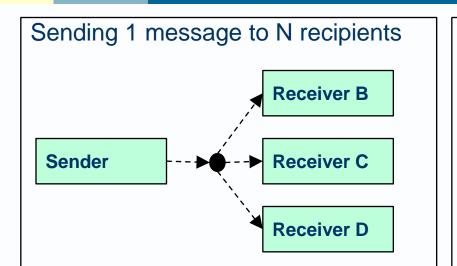
Use <u>access>data object>access</u> – for a <u>file or message batch</u>?

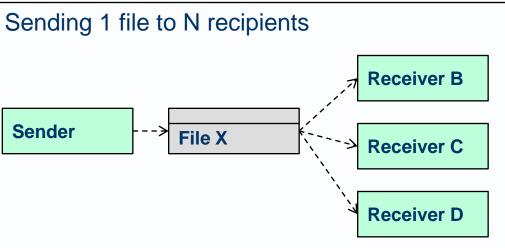


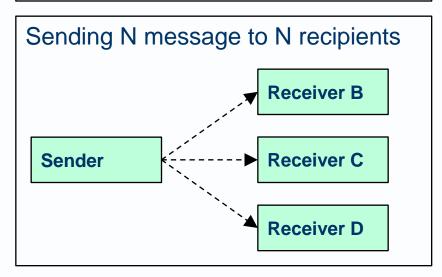
Much communication is 1 to 1, but what about 1 to N?

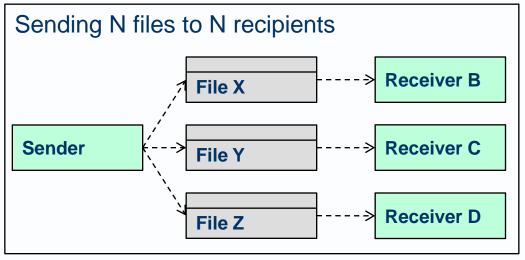
1-to-N and N-to-N data flows





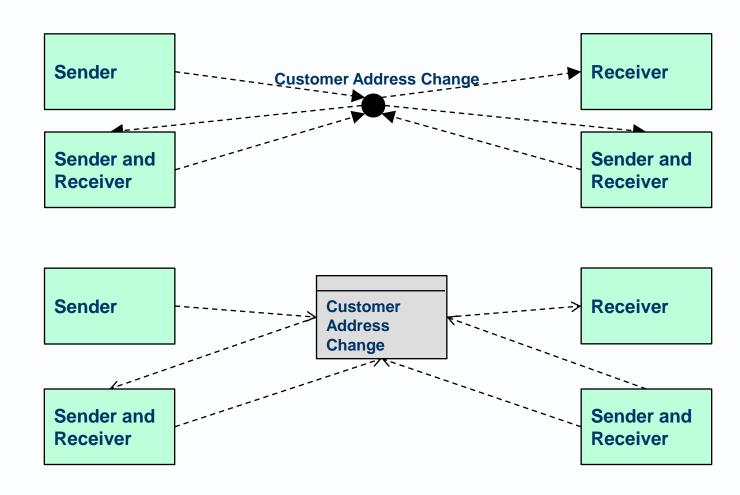








Possibilities include





Patterns for data interchange using middleware

Push and pull data flow triggers



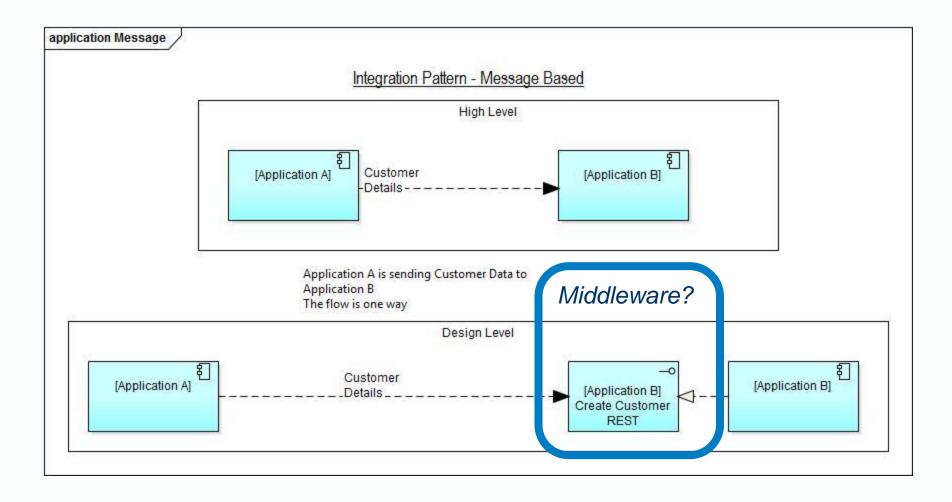
Use <u>data flow</u> for push (fire-andforget) message passing?



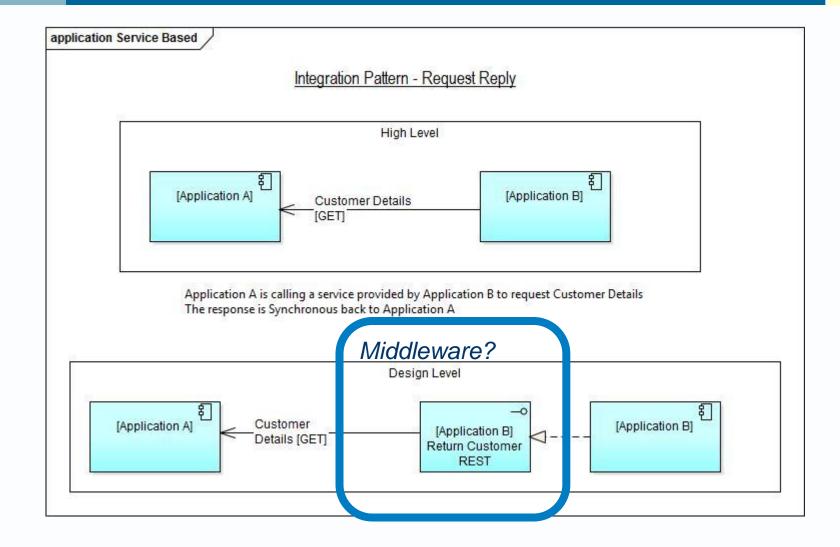
- Use <u>serves</u> for pull (request-reply) message passing?
 - (implies trigger from client to server)







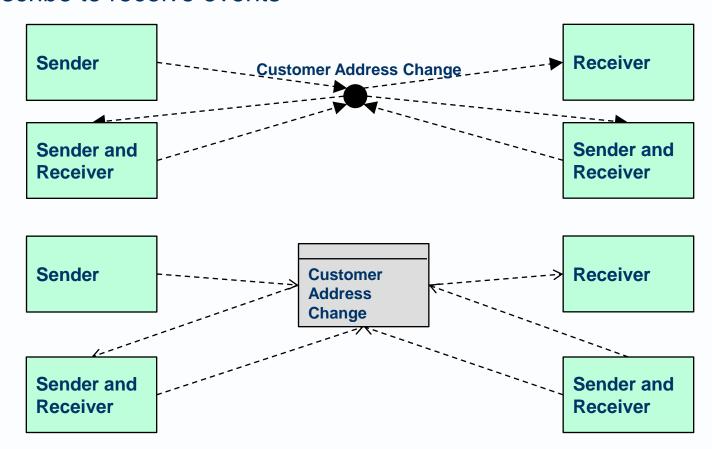




Event-Driven Architecture (N to N Data flows)

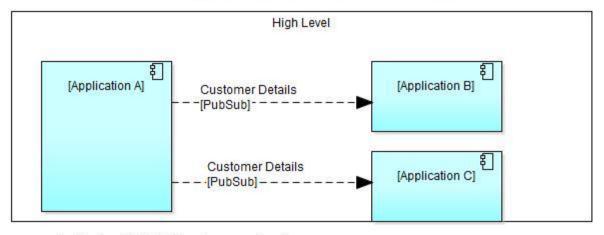


Senders publish events
Receivers subscribe to receive events





Integration Pattern - Event Based - Push Model



Application A is Publishing Customer Details
Application B and C are Subscribers to the Customer Details
The data is being Pulled by Application B and Application C from Application A

