



Date 1st Jul 2018
Invoice 21334223
Customer ID CX5-0000758

Fred Blogs
19 Old Kent Road
London
W8 8FT

Account Summary

Account number:
1112 2233 221

Supply address:
19 Old Kent Road, London, W8 8FT

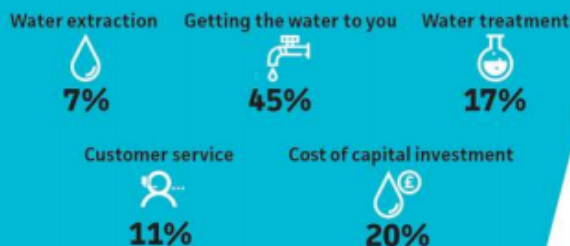
Description	Cost
Water Base	£68.77
Water Usage	£112.98
Wastewater Base	£33
Wastewater Usage	£7.77
Recycling Surcharge	£44.44
Swimming Pool Surcharge	£30

Total £296.96



How we invest in your water

Where each £1 of your bill is spent



Saving water makes a difference

The underground aquifers where most of your drinking water comes from have this winter been refilling slowly due to low rainfall.

Wet winter months are crucial to fill these aquifers deep underground as any rainfall in spring and summer is soaked up by growing thirsty vegetation or evaporates back into the air.

Customers like you are helping make a difference with a few simple changes to everyday tasks which can save water and money.

Last year thousands signed up for our free water saving devices - you can too at southeastwater.co.uk/savewater where you can also get top water saving tips.

Switch to an online account

You asked and we listened.

There's now a place for you to view and manage your account online - and it's been designed with you in mind.

Signing up to My Account allows you to view and download your bills 24/7 - no more waiting for it to arrive in the post.

Not only that, you'll also be able to tell us if you're moving home, set up or amend your Direct Debit, make payments and view your balance.

Setting up an account is quick, easy and completely secure.

To make the switch, go to southeastwater.co.uk/myaccount



Pure know how



Striving for five-out-of-five

Your views really do shape the future of our business, from how we operate to our future water projects.

We're committed to providing you with an excellent customer experience and we're using your feedback to provide the **five-out-of-five-service** you expect.

To make sure we capture your suggestions we have been out and about talking to more of you than ever before.

You can also have a view on our future plans by visiting corporate.southeastwater.co.uk/ourplans

