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Page: Checklist: What to Pack in a First Night Moving Kit | Dolly Blog

The Dolly Blog

Unboxed

Your Place for Creative Moving & Delivery Ideas

When you've moved into a new home, your first night can be a joy...and a struggle. You're finally in a place where you feel comfortable, but you haven't yet set it up as yours quite yet. Not to mention the fact that you haven't even put together the essential spaces yet, like a place to eat breakfast, or a home for your toothbrush. One of the ways you can make this easier is by packing a moving kit for your first night in the new place.

A first night moving kit is sometimes called a "first night" box or "unpack first" box. It's exactly what it sounds like: a kit to get you through the first night in your new place after move-in. All those creature comforts you take for granted at home should be inside to help you adjust to the new place without needing to unpack in a hurry.

Before you finish packing up your items for moving day, set aside these items for your first night moving kit. After a day of lifting boxes and breaking a sweat, you're going to look forward to a shower. That doesn't mean you need to stop all your unpacking to set up your bathroom in full. These essentials will give your bathroom enough of the basics to survive your first night. Make sure to pack the liquids in a plastic, zippered bag to avoid spills.

Alongside taking a shower, sleeping is the top activity you'd like to do at the end of move-in day. But a naked mattress probably isn't what you have in mind. These first night moving kit essentials will make your home a bit more welcoming and will save you unpacking work down the line.

No need to unpack your entire clothing collection on move-in day. Keeping a few essential pieces in your first night moving kit will make the adjustment much comfier.

You've got your creature comforts, now you need the tools to tackle unpacking. While you might not need all these items in your first night moving kit, you should keep them handy. They'll make unpacking a breeze.

You may have cleaned out your old apartment before you left, but that doesn't mean the past tenants of your

new place afforded you the same luxury. Keep some basic cleaning supplies on hand in your first night moving kit to make your new place comfortably clean in a flash.

Your first night in your new place will also include your first meal. While it's fun to eat pizza straight out of the box, you may want to have a few essential kitchen pieces to help you feel civilized through the takeout diet.

Depending on which items on this checklist you deem essential, your first night box might be numerous boxes. You may find it's easier to pack all these items in a suitcase, or a reusable storage container. The type of box you use is completely up to you, what's important is that you know where this box can be found.

Make sure to mark your first night box clearly. If you're using movers or Dolly Helpers, let them know that this box should be separated from the others and left somewhere easy to find in your new place.

Once your moving kit is put together, you'll find your first night is a breeze in your new place. And if you're looking to make your move even easier, book a Dolly for on-demand moving help. Our Helpers provide the truck and do the heavy lifting, so you can get moving in no time.

Dolly helps you move on your schedule and at an affordable price. Book now and see the difference: <https://dolly.com>.

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Get a guaranteed, up-front price before you book.

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Tell us when, where, and what you need help with and get an upfront price.

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Say thanks with a tip and leave a review once your Dolly is complete.

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—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

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The Dolly app connects you with locally vetted delivery professionals that will safely pick up and deliver items to your door. This gives you the opportunity to cross off some chores and deliver heavy items from the safety and convenience of your home without contact.

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Page: 2022 Delivery and Retail Trends

Retail has significantly changed in recent years. Consumers were already moving away from in-person retailing before the pandemic hit, and it's a shift that has picked up considerably since then. For those remaining brick-and-mortar stores, technical advances have been employed to keep customers happy — and keep them coming back. Many of the biggest trends in retail have to do with getting product in the hands of customers. These trends include autonomous delivery, the continuation of the omnichannel experience, and more.

Companies such as Starship Technologies, Nuro, among others, have introduced autonomous delivery services in some locations in recent years. Typically used for last-mile deliveries, the robots come in various forms and are already popping up around the globe.

Currently handling thousands of autonomous deliveries every day in several cities around the globe, Starship offers robots focused on food and package deliveries. Nuro, which plans on moving toward robots, is currently a leader in autonomous delivery vehicles. It promises delivery in 30 minutes or less.

Why is autonomous delivery becoming more popular? As Business Insider explains, researchers have determined that 20 percent of the pollution in cities results from last-mile deliveries. Autonomous delivery robots could help reduce this and also lower overall transportation costs.

Capacity shortfalls, demand surges, labor shortages, and other factors all converged during the pandemic to add stress to the global supply chain. With these disruptions, 2022 could finally be a year of "evaluating, rethinking, and investing" in supply chains for the long term, according to Retail Dive.

As a recent FTI Consulting report explained, "retailers had touted investments in supply chain agility for the past decade, but once their inventory reserves dried up, supply chains proved to be anything but nimble and agile. It became evident that retailers had designed their supply chains to address predictable and specific challenges, but had not adequately invested and undergone the end-to-end structural transformation necessary to become truly agile."

There's a single channel in the traditional retail model made up of either a physical location or an online store.

Eventually, many moved to a multichannel model that involved brick-and-mortar and online stores. However, things are again changing as omnichannel commerce has started to catch on.

With an omnichannel model, customers have access to multiple online and offline sales channels. By doing so, retailers have 24-hour access to consumers, which can build brand loyalty and increase sales. One crucial aspect of omnichannel commerce is the retailer's ability to create a seamless purchasing and shipping experience, regardless of how the transaction occurs. Without this, problems can arise very quickly.

Logistyx Technologies perhaps says it best, explaining how within an omnichannel approach "the merchant can fulfill an order directly from a store ... or from a distribution center ... or by moving inventory from a distribution center to a store and then fulfilling the order from the store. In doing so, the merchant is better positioned to meet customer expectations for delivery timelines and accuracy."

The rise of omnichannel commerce is just one of the ways retailers are making it easier for consumers to purchase. For some offline retailers, creating frictionless shopping experiences has become their No. 1 goal to make customers happy. Building upon the Amazon Go concept, frictionless shopping uses advanced vision-based sensors and artificial intelligence (AI) to move contactless checkout beyond self-checkout.

Retailers developing frictionless shopping experiences aren't just looking out for the customer. The created systems also address inventory and asset protection.

According to Azita Martin, general manager for AI in retail and CPG at NVIDIA, "Retailers are looking for ways to improve and differentiate the customer shopping experience, decrease shrinkage and out-of-stock losses, and drive incremental purchases. These are the drivers that are fueling the increasing adoption of autonomous store technologies."

In uncertain times like these, retailers have often tried to increase sales by offering internal services to outside companies. An example of this that relates to delivery comes from one of the world's largest retailers, Walmart. Its Walmart GoLocal service now allows other companies to access its delivery capabilities.

And then, of course, is the ever-growing popularity of the gig economy delivery platform. This unique capacity opens opportunities for retailers and drivers alike, enabling flexible delivery services to generate

significant revenue outside of the nine-to-five grind.

These partners offer outside-the-box delivery solutions that look to place the customer at the center of the transaction. Many customers have experienced the quick delivery of groceries or dinner via gig platform, but many may not know that on-demand delivery of big and bulky items, like furniture, mattresses and appliances, is also available.

Traditionally, if the store provides delivery when a customer purchases a new couch, it would be scheduled to arrive sometime within a four-hour to six-hour window. With disruptions to their schedule and the risk of potential delays, the delivery experience emphasizes that the customer has little control. However, big and bulky purchases often require flexibility from the delivery provider. Customers should have the ability to schedule the delivery at their convenience with options for white glove service, room of choice, assembly, haul-away, and more.

Retailers need to be offering, and will be offering, time-definite delivery, which empowers their customers and puts them in control. It can be a game changer. Creating an experience that consistently delivers delight can increase sales and drive customer loyalty.

The retailing trends mentioned above sound exciting and have something for companies and consumers alike. But unfortunately, the rapid rise of inflation could disrupt many of these plans across the industry. Price hikes, continued supply chain headaches, and other concerns bought on by inflation could make the rest of the year rocky, at best. Time will tell just how problematic inflation will become. No doubt, it's something retailers across all sectors are examining closely.

Jay Sackos is the vice president of Dolly, a leading on-demand delivery service trusted by retailers like Lowe's, Costco, Crate and Barrel, Big Lots!, and many more.

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Looking for help with moving your mattress? Dolly will provide you with truck and muscle, anytime you need it. Get the reliable help you need without the hassle of time windows. Whether you're picking up a mattress in store or moving one up three flights of stairs, Dolly can help with the heavy lifting.

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Found a sweet patio table at Costco, but not sure how to get it to University Park or Uptown? Dolly can deliver it.

Live in Plano, but need to pick up that Craigslist find in Oak Cliff? Dolly can help.

Lease ending in Arlington but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Fort Worth? Our Helpers will get your donations there.

Frisco

Lake Highlands

Plano

University Park

Fort Worth

Grapevine

Allen

Downtown Dallas

Arlington

Uptown

Oak Cliff

Highland Park

McKinney

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Garland

Mesquite

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Found a sweet patio table at Costco, but not sure how to get it to Melrose Manors? Dolly can deliver it.

Live in Boca Raton, but need to pick up that Craigslist find in Davie? Dolly can help.

Lease ending in Bay Colony but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from West Palm Beach? Our Helpers will get your donations there.

Hollywood

Pompano Beach

Boca Raton

Flagler Village

Plantation

Delray Beach

Central Beach

Sunrise

Boynton Beach

Melrose Manors

Pembroke Pines

Lake Estates

West Palm Beach

Sailboat Bend

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Davie

Bay Colony

Coral Springs

Palm Beach Gardens

Jupiter

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Found a sweet patio table at Costco, but not sure how to get it to Tarrytown or North Loop? Dolly can deliver it.

Live in Round Rock, but need to pick up that Craigslist find in North Campus? Dolly can help.

Lease ending in Hyde Park but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Riverside? Our Helpers will get your donations there.

East Austin

Tarrytown

Hyde Park

Hancock

Round Rock

Georgetown

Riverside

Bluff Springs

North Loop

Cedar Park

South Central Austin

Pflugerville

North Campus

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Found a sweet patio table at Costco, but not sure how to get it to your place in Tuxedo Park? Dolly can deliver it.

Live in University Heights but need to pick up that Craigslist find in Misty Lake? Use Dolly, find help.

Lease ending in Rocky Ripple and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill a hassle from Traders Point? Dolly Helpers will get your donations there.

Broad Ripple

Fountain Square

Brightwood

Meridian Hills

Crows Nest

Devington

Eagledale

Beech Grove

Lawrence

University Heights

Warren Park

Clermont

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Need help moving lumber? Save your back and your time. The Dolly app connects you with local Helpers to get your lumber home same-day from Lumber Liquidators, Home Depot, or Lowes.

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The Dolly app helps find local Helpers on your schedule. Just rented a Uhaul Ubox or a PODS portable storage container for your move? Get labor help to get the job done right same-day.

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Simply book a Dolly with a few taps and you'll get Big Lots furniture delivery when you want it.

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Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

This was my first time using Dolly but it definitely will not be my last. It was easy, convenient, and affordable. I'd recommend Dolly to anyone who needs moving or delivery help. Awesome concept and exceptional execution!

—Stephen O.

©2024 Dolly

Page: Donation Pickups & Drop-offs | Dolly

Need help with donation pickups or drop-offs? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether the donation center is across town or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Our average cost for online marketplace delivery is \$72

See what +5,000 customers have to say about us on Facebook.

I just used Dolly to expedite getting donations to Goodwill. It was quick and easy - not usually the case living in the heart of a major city. Will absolutely use again!

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Apartment moves

Store delivery

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: Find Moving & Delivery Help | Cities with Dolly

Get on-demand moving and delivery help in major metro areas.

Atlanta

Austin

Baltimore

Boston

Charlotte

Chicago

Cincinnati

Cleveland

Columbus

Dallas

Denver

Detroit

Fort Lauderdale

Hartford

Houston

Indianapolis

Kansas City

Los Angeles

Las Vegas

Miami

Milwaukee

Minneapolis

Nashville

New Haven

New York City

Orange County, CA

Orlando

Philadelphia

Phoenix

Pittsburgh

Portland

Providence

Raleigh-Durham

Richmond

Sacramento

Salt Lake City

San Antonio

San Diego

San Francisco

San Jose

Seattle*

St. Louis

Tampa

Washington, DC

Wilmington, DE

*Dolly cannot currently perform household goods moves in Washington State. Dolly is not a licensed household goods carrier, common carrier, or solid waste collection company. The transport of all goods is done by independent contractors, called Helpers.

Website: dolly.com

©2024 Dolly

Page: On-Demand Moving and Delivery in Cleveland | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to Lakewood or Parma? Dolly can deliver it.

Live in Independence, but need to pick up that Craigslist find in Maple Heights? Dolly can help.

Lease ending in University Circle but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Ohio City? Our Helpers will get your donations there.

Kamm's Corner

University District

Lorain

Edgewater

Tremont

Mentor

Downtown

Old Brooklyn

Jefferson

Downtown

West Side

Goodrich-Kirkland

Saint Claire-Superior

Parma

Website: dolly.com

Glenville

Brecksville

©2024 Dolly

Page: Like Uber, but for moving in Pittsburgh, PA | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Pittsburgh? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

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—Julie M.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: On-Demand Moving and Delivery in Orlando | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to East Orlando or Hunters Creek? Dolly can deliver it.

Live in Kissimmee but need to pick up that Craigslist find in Lake Buena Vista? Dolly can help.

Lease ending in College Park but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Winter Park? Our Helpers will get your donations there.

Winter Park

Union Park

Hunters Creek

Baldwin Park

Altamonte Springs

Wadeview Park

Lake Mary

East Orlando

Kissimmee

Lake Nona

College Park

Millenia

Lake Buena Vista

Website: dolly.com

Callahan

Celebration

©2024 Dolly

Page: On-Demand Moving and Delivery in Chicago | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

New patio table from Costco, but not sure how to get it to River North? Connect with a Helper.

Live in Hyde Park but need to pick up that Craigslist find in Evanston? Use Dolly, find help.

Lease ending in Logan Square and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Highland Park? Dolly Helpers will get your donations there.

Lake View

Wicker Park

Loop

Logan Square

Evanston

Skokie

West Loop

Uptown

Edgewater

Naperville

Lincoln Park

Near North Side

©2024 Dolly

Page: On-Demand Moving and Delivery in Atlanta | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to Cabbage Town or Virginia Highland? Dolly can deliver it.

Live in Roswell, but need to pick up that Craigslist find in Sugar Hill? Dolly can help.

Lease ending in Emory Village, but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Covington? Our Helpers will get your donations there.

Piedmont Hills

Inman Park

Kirkwood

Buckhead

Deatur

Cabbage Town

Virginia Highland

Old Fourth Ward

Roswell

Downtown

Sugar Hill

Morningside/Lenox Park

Newnan

Website: dolly.com

Edgewood

Covington

East Atlanta

Cartersville

Peachtree City

Monroe

Emory Village

©2024 Dolly

Page: Mattress donations on your schedule | Dolly

Need help with mattress donations? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether the donation center is across town or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

This was my first time using Dolly but it definitely will not be my last. It was easy, convenient, and affordable. I'd recommend Dolly to anyone who needs moving or delivery help. Awesome concept and exceptional execution!

—Stephen O.

Apartment moves

Store delivery

Move a few items

Labor only

Website: [dolly.com](https://www.dolly.com)

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: On-demand furniture delivery & moving | Dolly

Looking for furniture delivery that's hassle-free? Dolly provides truck and muscle, anytime you need it. Get help without all the headache. Whether you're picking up furniture in-store or getting items off Craigslist, our Helpers are on it.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

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—Stephen O.

Apartment moves

Store delivery

Move a few items

Labor only

Website: [dolly.com](https://www.dolly.com)

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: Moving alone | Dolly

Moving alone can be a hassle. There's an easier way. Dolly provides truck and muscle, anytime you need it. Get the help you need without the headaches. Whether you're moving apartments or simply picking up items, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

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—Julie M.

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—Stephen O.

Apartment moves

Store delivery

Move a few items

Labor only

Website: [dolly.com](https://www.dolly.com)

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: On-Demand Moving and Delivery in Tampa | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to Ybor City or Beach Park? Dolly can deliver it.

Live in St. Petersburg but need to pick up that Craigslist find in East Tampa? Dolly can help.

Lease ending in Clearwater, but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from the Land O' Lakes? Our Helpers will get your donations there.

St. Petersburg

Ybor City

Sulphur Springs

Clearwater

Beach Park

Palm Harbor

University

Davis Islands

Tampa Heights

Brandon

Palmetto Beach

Riverview

East Tampa

Website: dolly.com

South Pasadena

Town of Country

Largo

Hyde Park

St. Pete Beach

Land O Lakes

Lutz

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Page: Like Uber, but for moving in Milwaukee, WI | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Milwaukee? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: Like Uber, but for moving in Detroit, MI | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Detroit? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

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—Julie M.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: On-demand and same-day retail store delivery | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Our average cost for a retail store delivery is \$68

See what +5,000 customers have to say about us on Facebook.

I learned about Dolly at a used furniture store right after I moved into a new town. It was truly a lifesaver getting a large heavy piece up stairs into its new home in the kitchen. They picked up from the store and delivered it within hours of the purchase, took great care of the item, and were super helpful and efficient. I would absolutely use Dolly again.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Apartment moves

Store delivery

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: Move without car | Dolly

Moving without a car? There's an easier way. Dolly provides truck and muscle, anytime you need it. Get the help you need without the headaches. Whether you're moving apartments or simply picking up items, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

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—Julie M.

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—Stephen O.

Apartment moves

Store delivery

Move a few items

Labor only

Website: [dolly.com](https://www.dolly.com)

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: Like Uber, but for moving in Washington D.C., DC | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Washington, DC? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

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—Deja J.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: Like Uber, but for moving in Austin, TX | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Austin? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: On-Demand Moving and Delivery in San Antonio | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to Southtown or Helotes? Dolly can deliver it.

Live in Japantown but need to pick up that Craigslist find in Lone Star? Dolly can help.

Lease ending in Alamo Heights, but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from the Northeast Side? Our Helpers will get your donations there.

Highland Park

Jefferson Heights

Lone Star

Government Hill

Alamo Heights

Fort Sam Houston

Southtown

Northwest Side

Helotes

Monte Vista

Tobin Hill

Balcones Heights

Northeast Side

Terrell Hills

Website: dolly.com

South San Antonio

©2024 Dolly

Page: On-Demand Moving and Delivery in Richmond | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

New patio table from Costco, but not sure how to get it to your place in the Northside? Dolly can deliver it.

Live in Montrose but need to pick up that Craigslist find in Bon Air? Use Dolly, find help.

Lease ending in Tuckahoe and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Chamberlayne? Dolly Helpers will get your donations there.

Ashland

The Fan

Mechanicsville

Sandston

Short Pump

Doswell

Carytown

East End

Glen Allen

Midlothian

Ruther Glen

Petersburg

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Page: Find Help - Mini Moves, Small Moves | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Our average cost for mini & small moves is \$83

See what +5,000 customers have to say about us on Facebook.

We needed two large pieces of furniture moved. We put in the request last night, the move was done at 9 am this morning! I love Dolly!

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Apartment moves

Store delivery

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: Moving soon? These apps will help make the job easier

Moving to a new home feels a lot like going through final exams while in the middle of getting a cavity filled. I'm in the middle of a major move right now, hauling furniture, boxes of photos, clothes, artwork, knickknacks – and, of course, gadgets – on an interstate journey to a new home. And while I'm no stranger to relocation, it's still a massive inconvenience at best.

I know it's for the best. I've been dreaming about it for years and I can already feel the delight of it being done. But the actual task of hauling an entire life's worth of accumulated keepsakes from one house to another? Absolute torture.

Page: Find Storage and Moving Help | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

See what +5,000 customers have to say about us on Facebook.

Just finished my first Dolly and I couldn't be happier!!! Not only did they arrive early, they were friendly, professional and efficient. Went above and beyond helping move my belonging between storage units and took such great care! Nothing broken or damaged! Better than any other movers ever! I will definitely recommend.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Apartment moves

Store delivery

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: On-Demand Moving and Delivery in Wilmington | Dolly

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Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

New patio table from Costco, but not sure how to get it to Christiana? Dolly can deliver it.

Live in Brandywine but need to pick up that Craigslist find in Newark? Use Dolly, find help.

Lease ending in Quaker Hill and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Greenville? Dolly Helpers will get your donations there.

Elsmere

Talleyville

Bear

North Star

Pennyhill Terrace

Red Lion

Wawaset Park

Riverfront

Glasgow

New Castle

Union Park Gardens

Woodshade

©2024 Dolly

Page: Easy retail delivery for your store customers | Dolly

Lighthouse is our delivery platform that is secure, customizable, and web-accessible—it's your one-stop shop to create, manage, and analyze all your Dolly deliveries.

Whether it's from your storefront (BODFS), a Buy Online Pick Up In Store (BOPUS) order, or from a distribution center, Dolly will beat your competition to the customer's door.

On-demand, same-day delivery

Contactless delivery

Bulk or small item delivery

Buy online, pick up service

Haul away old items

Item assembly

Reverse logistics

White glove service

"Partnering with Dolly has helped significantly improve our customer service experience. The average customer rating is 4.9 out of five stars nationwide. Integrating small item delivery with Lighthouse was a game changer for us."

Paul de Freitas, Director of Store Operations at The Container Store

Brands utilizing Lighthouse™

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Page: Like Uber, but for moving in Charlotte, NC | Dolly

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Need an Uber-like moving service in Charlotte? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

This was my first time using Dolly but it definitely will not be my last. It was easy, convenient, and affordable. I'd recommend Dolly to anyone who needs moving or delivery help. Awesome concept and exceptional execution!

—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Page: On-Demand Moving and Delivery in San Jose | Dolly

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Found a sweet patio table at Costco, but not sure how to get it to Silver Creek or Evergreen? Dolly can deliver it.

Live in Japantown but need to pick up that Craigslist find in Piedmont Hills? Dolly can help.

Lease ending in Mountain View but not sure how to haul the junk? Weâve got someone on the job.

Is the closest Goodwill just too far from Palo Alto? Our Helpers will get your donations there.

Almaden Valley

Downtown

Campbell

West Valley

Santa Clara

Sunnyvale

College Park

Silicon Valley

Alamitos

Milpitas

Japantown

Berryessa

Willow Glen

Website: dolly.com

Robertsville

Silver Creek Valley

Palo Alto

Alviso

Palm Heaven

Santa Teresa

San Pedro Square

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Say thanks with a tip and leave a review once your Dolly is complete.

New patio table from Costco, but not sure how to get it to your place in the Jennings? Dolly can deliver it.

Live in Southwest Garden but need to pick up that Craigslist find in Spanish Lake? Use Dolly, find help.

Lease ending in Grand Center and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Maryland Heights? Dolly Helpers will get your donations there.

Midtown

Granite City

Chesterfield

Cross Keys

Vinita Park

Sunset Hills

Botanical Heights

Chouteau Island

Dutchtown

Richmond Heights

St Charles

Cross Keys

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Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to Hillsdale or Pearl District? Dolly's on it.

Live in Mt. Tabor but need to pick up that Craigslist find in Lake Oswego? Dolly can help.

Lease ending in Beaverton but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Northwest Heights? Our Helpers will get your donations there.

Downtown

Pearl District

Beaverton

Hillsboro

Mt. Tabor

Alberta

Northwest

Boise

Healy Heights

Clinton-Richmond

Sylvan-Highlands

South Waterfront

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Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio set at IKEA, but not sure how to get it to Santa Ana? Dolly's on it.

Live in Yorba Linda but need to pick up that Craigslist find in Orange? Dolly can help.

Lease ending in Irvine but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Lake Forest? Our Helpers will get your donations there.

Aliso Viejo

Santa Ana

Seal Beach

Fullerton

Stanton

Irvine

Laguna Beach

Newport Beach

Huntington Beach

Costa Mesa

Santa Margarita

Ladera Ranch

Rossmore

Anaheim

Website: dolly.com

Buena Park

Lake Forest

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Page: Make Your House a Minimalist Home: A Room-by-Room Guide | Dolly Blog

The Dolly Blog

Unboxed

Your Place for Creative Moving & Delivery Ideas

If you've ever packed up your possessions and moved to a new place, you know an undeniable truth: you have too much stuff. Fortunately for your ego, it's not just you: the average U.S. home has 300,000 things. It makes moving stressful, but it also makes life day in and day out a pain. With so much stuff weighing us down, it's no surprise that the biggest trend in home decor these days is not just a piece of decor, but a lifestyle change: the minimalist home.

There's no definitive way to embrace minimalist living, but getting your home organized, decluttered, and minimized—in short, making it a minimalist home—is a great start. This can be daunting, even in a one-bedroom apartment, so instead of trying to do it all at once, we've broken the process down into a room-by-room guide to turn your house into a minimalist home. Follow these tips, and you'll find yourself living happily with less in no time:

Start your transition to a minimalist home with the room you visit most often—and that accumulates the most clutter. Start transitioning your living room to a minimalist style by first cleaning up the space and clearing off all the extra stuff you have lying around—on the coffee table, end tables, window ledges, and entertainment center. As you clean, don't just stick the random items in storage or reorganize them on the shelf. Dump your knick-knacks and magazines, and place loose papers where they belong (which might just be in the recycle bin).

Once you've cleared off your surfaces, you can focus on the furniture and statement pieces. Think about what you use in this space, and how you use it. Is your accent chair just a decorative piece? Does that end table just serve as a stand for a lamp you never use? When was the last time you lit the collection of candles sitting on the end table? If it's not functional, donate it. From here, you'll have to decide if you want to keep your current furniture or move to a more minimalist set of new furniture, like a sectional and coffee table instead of

countless couches, chairs, and end tables.

With furniture figured out, there's one major piece of the living room remaining: decor. Any throw pillows and blankets you don't regularly use should be disposed of (you know you don't regularly use four throw pillows, so be brutal). While you're in the purging mood, nix any rugs. They're not entirely necessary decor, and getting rid of them will also allow you to get rid of any rug-cleaning products you have stashed away in the bathroom (but we'll get to that later).

Finally, it's time to look at the walls. Endless collections of framed family photos are cute in theory, but cluttered in reality. Opt to keep your walls minimalist by having two to three larger pieces of art on the walls, and keep one wall bare to balance the room. If you simply can't part with your photos and frames, at least rearrange them to form a gallery wall.

Ready to donate your unwanted items? Book a Dolly to donate without leaving your couch.

Thinking logically, your kitchen is one of the most practical spaces in the home, so therefore, shouldn't it be the most inherently minimalist? While it's a nice idea, the truth is that most of our kitchens are weighed down with duplicate tools, overloaded pantries, and covered counters. You didn't pay for those nice marble countertops to hide them beneath cereal boxes, so if you're committed to minimalist living, the minimalist home has to include your kitchen.

Begin your transition to a minimalist kitchen by emptying out every cabinet and putting their contents on the counter and table (and if you really need space, the floor). Spot unnecessary duplicates? Expired pantry basics? Things you've forgotten you kept in the house? Donate them or throw them away.

With the first pass out of the way, it's time to get granular, starting with your kitchen utensils. Ditch duplicates of measuring cups, spoons, and other cooking utensils. And any utensils that are falling apart should go, too, but make a note to get new ones for yourself.

Which bring up an important point for establishing a permanent minimalist home, in your kitchen or elsewhere: buy quality items that will last in the long-term. Investing in quality kitchen utensils and supplies, like knives and cutting boards, will mean you need to buy less backups and duplicates, keeping your kitchen

minimalist far beyond this first transition.

Ready to dump your old kitchen supplies? Book a Dolly and we'll handle the dump run for you.

Once you've removed duplicates and beaten down items, it's time to consider the design of your kitchen. Open shelving or glass cabinetry lends itself well to stylish pieces and matching flatware sets. If you're lucky enough to have this in your kitchen, consider these exposed spaces a "functional display" area, and keep them minimally stocked. Doing so will also force you to purge more to make room in your other cabinets.

Next up, kitchen appliances. We all accumulate small appliances over time, from toasters to food processors to that blender from the year you were determined to drink smoothies more (we've all been there). Many of these are actually worth keeping in your kitchen (though if you've given up on smoothies, it's time to give up on the blender), but small appliances don't belong on your counter. You can keep one or two small appliances out—and make them the most used, like your coffee maker or toaster—but the rest should be stored away in closets or cabinets to be brought out when you need to use them (bonus: this will help you clear out more space, and force you to keep your appliances clean).

Which leads into the final, golden rule of maintaining a minimalist home in your kitchen: keep the counters clear. You don't need decorative salt shakers, knick knacks, or anything else cluttering them up. Think of your kitchen as a workspace, and minimalist design will come easily.

Let's talk about the space that should be the most minimalist, but probably is far from it: your bedroom. Minimalism in your bedroom can help keep you relaxed and create a haven from the day's work and activities. To make your bedroom space your more minimalist, follow one golden rule throughout, here more than anywhere else in the home: no excess anything.

Let's start with one of the least minimal parts of your bedroom: your wardrobe. While developing a pared-down capsule wardrobe is a great step towards minimizing your wardrobe permanently, short-term minimizing can be done with a basic clothing purge. Once you've gotten rid of clothing you no longer wear, no longer like, or that no longer fits, all clothing belongs in your closet. Hang some of it, put a small wardrobe inside the closet if you have to, or stack it on the shelves. The point is, your clothing should be out of sight and

stored all in one place so you're less inclined to leave it lying out across the room.

Bring your unwanted clothing to a donation center with the push of a button.

After you've tackled your closet, it's time to take some rules you learned when clearing out your living room and apply it to your bedroom, starting with pillows and blankets. If you have pillows and blankets on your bed that you don't use every day, get rid of them.

The same goes for all your bedroom decor. A lamp on your nightstand is fine if you use it, but a collection of framed family photos on your dresser is a no-go. Here, your decor should be functional or relaxing to fit the space's intention. Think candles, diffusers, and maybe a few favorite books—so long as it's not cluttered.

If you thought the room you visit to get clean would be inherently minimalist, you'd be wrong. The good news about minimizing your bathroom is that it's perhaps the easiest room to make minimal.

Decluttering your bathroom comes down to one thing that you probably have a lot of: products you no longer use. That half-empty bottle of color shampoo from when you had bleached hair. The moisturizer that didn't work out that well. The backup mascara for when your backup mascara runs out. Throw out any product you don't regularly use. Once you've winnowed down your product collection, winnow it down further in your shower to only products you use in the shower regularly (meaning at least every other day). Just like in the kitchen, store your items out of sight to appreciate your countertops and keep them clear.

Finally, there's bathroom decor to handle. If you guessed that such a high-function room should be devoid of decor, you're (mostly) right. A simple shower curtain (read: a single, muted color), a bath mat, and a trash bin are all you need to keep this room beautiful and functional.

For those lucky enough to have an office space at home, you might have found it's both a blessing and a curse. As your "working" area at home, most of the things you don't want to deal with—bills, paperwork—end up there, making it cluttered and far from minimalist before you even get to your job-related items. Before you're ready to make your office the next room in your minimalist home, take some time to go through the unofficial "inbox" pile on your desk and deal with everything there.

Once that's done, it's time to find a permanent solution to the endless paperwork problem. A big file cabinet

Website: dolly.com

can be bulky and difficult to keep organized, so if you're willing to work digitally, buy a combination scanner/printer. These aren't much more expensive than basic printers, and will save you in the long run from mountains of clutter. Scan bills and other documents you want to hold onto, store them on your computer or an external hard drive, and toss out the paper copies.

Got a backlog of bills too heavy to lift? Let us handle the heavy lifting and bring them to a local disposal center.

Office supplies are another large source of clutter that make it difficult to maintain a minimalist home office. While it's tempting to buy these in bulk, most at-home offices don't require 1,000 packs of pencils or enough pen varieties to stock a small business. You probably own too much office supplies, so purge out the office supplies you don't use regularly (and the unnecessary backups).

You might notice that this leaves your desk cabinets and drawers feeling empty. This is a great place to put small things you can't scan or purge—a pile that is hopefully small at this point. If you don't have much you need to store, opt for a simpler desk without cabinets or storage. The few supplies you do need to keep can be put in a stylish desk organizer on top of the desk as a reminder to yourself not to buy things you don't have space for.

Converting to a minimalist home is a big change, but not one that you have to do without help. Whether you're taking care of the clutter, dragging your old couch to the dump, or bringing home some functional furniture, Dolly is here to help. We'll connect you to local pickup truck drivers who are ready to help take care of the heavy lifting, moving, and delivery for you. With Dolly by your side, you'll be decluttered and on your way to a minimalist home in no time.

Dolly helps you move on your schedule and at an affordable price. Book now and see the difference: <https://dolly.com>.

At a glance: Company: Purple Mattress Challenge: Adapt quickly to legislation changes and labor shortages

Solution: Partner with Dolly for...

At a Glance Partner: Rove Concepts Dolly's Offering: Tailored, flexible solutions for oversized and bulk

Website: dolly.com

deliveries. Impact on Rove Concepts:...

At a Glance: Partner: Daman Singh, Director of Supply Chain Operations, BuildDirect Challenge: Overcome inefficiencies in last-mile delivery with traditional...

Featured in Retail TouchPoints The end goal of any business is selling and delivering products to match consumer expectations. These expectations,...

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Say thanks with a tip and leave a review once your Dolly is complete.

My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

This was my first time using Dolly but it definitely will not be my last. It was easy, convenient, and affordable. I'd recommend Dolly to anyone who needs moving or delivery help. Awesome concept and exceptional execution!

—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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New patio table from Costco, but not sure how to get it to The Highlands? Connect with a Helper.

Live in LoDo but need to pick up that Craigslist find in Boulder? Use Dolly, find help.

Lease ending in University Park and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Edgewater? Dolly Helpers will get your donations there.

Downtown

University

LoDo

Five Points

Englewood

Baker

Centennial

West Highland

Capitol Hill

Cherry Creek

Speer

Whittier

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Page: Delivery Startup Dolly's Big Play: Picking up Old Mattresses - Business Insider

Hauling mattresses isn't a job many last-mile delivery companies covet. Like furniture and appliances, mattresses are bulky and require a large vehicle and two people to move safely. But for the last-mile delivery startup Dolly, moving mattresses is quickly becoming a booming business, with customers like Purple and Bob's Discount Furniture on board. For Dolly, though, the business opportunity isn't about delivery. It's about recycling.

For years, "bed-in-a-box" companies such as Casper, Lisa, Tuft & Needle, and their more than 100 online competitors were exempt from a California law mandating that mattress sellers pick up a customer's old and unwanted mattresses at no charge within 30 days of delivering a new one.

But as of January 1, that exemption is gone. Which means these companies, which ship foam-based mattresses in boxes roughly the size of a mini-refrigerator via carriers like UPS and FedEx, are responsible for getting mattresses out of people's homes, too. And that's where Dolly comes in.

Founded in 2013 in Seattle as a gig-economy moving service, Dolly went national in 2018 and raised a \$7.5 million Series B round in 2019, bringing its total funding to \$17.5 million. Investors include the former Amazon consumer-business head Jeffrey Wilke, Hyde Park Ventures, and Maveron.

Dolly has swooped into the mattress-removal space with gusto and is now handling pickups for Purple, Cymax, Bob's Discount Furniture, and more. The company is in talks with roughly eight other retailers, according to Jay Sackos, the vice president of sales for the startup, who joined the Dolly team after 15 years in traditional freight sales for Schneider National and CH Robinson.

Starting in January, the buyer of a new mattress from one of Dolly's partners received a message asking whether they'd also like to schedule a pickup of the old one. Mattress buyers pay a \$10.50 recycling fee on every new mattress purchased, and a Dolly team picks up the mattress and takes it to one of California's more than 200 mattress-collection sites.

The startup first got into the mattress game in Connecticut, where a mattress-recycling law passed in 2015. Connecticut's law (and a similar one in Rhode Island) is relatively lax and therefore didn't spur the overnight

business that Dolly has seen in the Golden State. In 2019, a staff member at the Mattress Recycling Council gave Sackos a tip: Keep an eye on California. So Sackos formed relationships based on the smaller opportunity on the east coast, with the west in mind.

As of mid-March, Dolly is close to hitting 2,000 mattress pickups in California since mid-January. Given that January isn't peak mattress-buying season (that picks up in the second half of the year), Sackos expects \$2 million to \$3 million in revenue from mattress hauling alone this year.

That puts mattress pickups, collectively, among Dolly's top 12 retail-related revenue sources in California. Dolly's other retail clients include Lowe's, Costco, Crate & Barrel, and Big Lots. But what's equally as valuable as the business itself, according to Sackos, is the ability to serve the entire state.

Since Dolly is a gig service, it's just as important that drivers sign up for jobs as it is that customers want them. California's state-wide mattress rule propelled Dolly's entire business by increasing the number of gigs and the geographic area those gigs cover. The company's software groups deliveries and pickups together in an attempt to offer drivers multiple jobs in one trip.

"Drivers are the lifeblood of our business," Sackos said, adding that "being able to put routes together where they can go and pick up three, four or five mattresses and have just a really great experience for them is important as well." Batching is part of why Dolly drivers make about \$40 an hour, on average, according to Sackos.

The market for mattress pickup could be growing soon too. Maine is working on a mattress-recycling pilot program. Massachusetts is moving toward barring mattresses from landfills and studying mattress recycling. A mattress-recycling provision was removed from New York's 2020 budget in light of COVID-19 but could resurface. And Oregon may try for a mattress-recycling bill in 2021 after two failed attempts. So Dolly's California-wide boom could soon look a lot more national.

Jump to

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Found a sweet patio table at Costco, but not sure how to get it home in Harlem or Queens? Dolly's on it.

Live in Hempstead but need to pick up that Craigslist find in Mineola? Dolly can help.

Lease ending in Long Island City but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Newark? Our Helpers will get your donations there.

Manhattan

The Bronx

Brooklyn

Queens

Newark

Garden City

Huntington

Long Island City

Paterson

Stony Brook

Greenpoint

Flushing

Midtown Manhattan

Amityville

Website: dolly.com

Harlem

Hoboken

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Page: Move washer & dryer | Dolly

Need to move your washer and dryer? The Dolly app will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up in-store or you just need help with the heavy lifting, Dolly can help.

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—Deja J.

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Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Found a sweet patio table at Costco, but not sure how to get it to Shorewood or Greenville? Dolly can deliver it.

Live in East Town but need to pick up that Craigslist find in Story Hill? Dolly can help.

Lease ending in West Allis but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Fox Point? Our Helpers will get your donations there.

Haymarket

Green Moor

South Milwaukee

College Heights

Mount Mary

Waukesha

Fernwood

Mill Valley

Menomonee Falls

Wedgewood

Colgate

Red Oak Heights

Thiensville

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River Bend

Fairview

Franklin

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Found a sweet patio table at Costco, but not sure how to get it to Spruce Hill or Fishtown? Dolly's on it.

Live in Penn's Landing but need to pick up that Craigslist find in Chestnut Hill? Dolly can help.

Lease ending in Old City but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Bryn Mawr? Our Helpers will get your donations there.

Fairmount

Chinatown

Penn's Landing

Fitler Square

Chestnut Hill

Old City

Center City

Society Hill

Bella Vista

Manayunk

Spring Garden

East Falls

Fishtown

Rittenhouse Square

Website: dolly.com

Graduate Hospital

Washington Square West

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Page: Easy retail delivery for your store customers | Dolly

API integrations to plug same-day delivery into your checkout process.

Point of sale integration to keep on-demand delivery at your associates' fingertips

Enable customers to seamlessly self-book in your stores.

Explore our three delivery solutions designed to grow with your needs—from in-store QR codes to an integrated API.

With thousands of drivers in 48 cities & counting, we've got your last mile covered. Our fully-vetted and background-checked Helpers deliver best-in-class customer service.

Utilize our Helpers exclusively, or help ease bottlenecks with your existing delivery service.

Vetted and background-checked Helpers

Average customer rating across 31,000 reviews.

Our all-time average customer NPS speaks for itself.

Transparent delivery pricing and a positive experience give your customers the confidence to buy more.

On-demand deliveries

Dedicated support

Proof of delivery

Reverse logistics

White glove service options

Threshold or ROC

Assembly

Freight

of customers stated that their Dolly experience positively impacted their impression of the store and they were more likely to purchase from that retailer again.

2021 Dolly Retail Customer Survey

of customers said they would not have purchased their items at all if Dolly was not available.

2021 Dolly Retail Customer Survey

of customers stated that they bought more than they planned because Dolly was available as a delivery option at the store.

2021 Dolly Retail Customer Survey

"Partnering with Dolly has helped significantly improve our customer service experience. The average customer rating is 4.9 out of five stars nationwide. Integrating small item delivery with Lighthouse was a game changer for us."

Paul de Freitas, Director of Store Operations at The Container Store

Furniture Today &vert Sep 2021

How to select the right last-mile delivery service for big and bulky retailers

Freight Waves &vert Nov 2021

5 ways routed deliveries help improve sales

Supply Chain Brain &vert Nov 2021

Bonus Capacity, Better Insurance: Four Ways 3PLs Can Benefit Your Business

Dolly is listed in the 2021 a16z Marketplace 100 list, a ranking of the largest consumer-facing marketplace startups and private companies.

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Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

New patio table from Costco, but not sure how to get it to your place in the Bloomfield? Dolly can deliver it.

Live in Fox Chapel but need to pick up that Craigslist find in Carnegie? Use Dolly, find help.

Lease ending in Terrace Village and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Kennedy Township? Dolly Helpers will get your donations there.

South Side Flats

Mt. Oliver

Ben Avon

Green Tree

Mckees Rocks

Coraopolis

West Mifflin

Bethel Park

Monroeville

North Versailles

Shadyside

North Shore

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Page: On-Demand Moving and Delivery in San Francisco | Dolly

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Found a sweet patio table at Costco, but not sure how to get it to Lower Sunset or Oakland?

Live in Piedmont but need to pick up that Craigslist find in Noe Valley? Dolly can help.

Lease ending in Financial District but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Brisbane? Our Helpers will get your donations there.

Marina District

Noe Valley

San Jose

SoMa

The Castro

The Haight

Tenderloin

Oakland

Nob Hill

Lower Sunset

Cow Hollow

Piedmont

Daly City

Dogpatch

Website: dolly.com

Hayes Valley

Pacific Heights

Russian Hill

Berkeley

Financial District

Union Square

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You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

See what +5,000 customers have to say about us on Facebook.

The helpers were really friendly and thankfully had a huge pickup truck. It was absolutely worth the money to not have to worry about moving all of this new equipment into our studio.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Apartment moves

Store delivery

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Need an Uber-like moving service in Phoenix? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

This was my first time using Dolly but it definitely will not be my last. It was easy, convenient, and affordable. I'd recommend Dolly to anyone who needs moving or delivery help. Awesome concept and exceptional execution!

—Stephen O.

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Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Sam's Club, but not sure how to get it to North Nashville or Rural Hill? Dolly can deliver it.

Live in Franklin but need to pick up that Craigslist find in Nolensville? Dolly can help.

Lease ending in Lockeland Springs but not sure how to haul the junk? Weâve got someone on the job.

Is the closest Goodwill just too far from Brentwood? Our Helpers will get your donations there.

Germantown

Downtown

12 South

The Gulch

Wedgewood-Houston

Five Points

Belmont

Hillsboro

Sylvan Park

Brentwood

Franklin

Rural Hill

Smyrna

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Hendersonville

Mt. Juliet

Belle Meade

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Need an Uber-like moving service in Kansas City? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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Apartment moves

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Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to East Hartford or Glastonbury? Dolly can deliver it.

Live in Vernon but need to pick up that Craigslist find in Manchester? Dolly can help.

Lease ending in Frog Hollow but not sure how to haul the junk? Weâve got someone on the job.

Is the closest Goodwill just too far from Wethersfield? Our Helpers will get your donations there.

North Meadows

Downtown

Asylum Hill

New Britain

South Meadows

Sheldon Charter Oak

Bristol

West End

Waterbury

Clay Arsenal

Upper Albany

Meriden

Frog Hollow

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Parkville

Manchester

South Windsor

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Need an Uber-like moving service in Nashville? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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Junk removal

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Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

New patio table from Costco, but not sure how to get it to East Sacramento? Connect with a Helper.

Live in Campus Commons but need to pick up that Craigslist find in Land Park? Use Dolly, find help.

Lease ending in Midtown and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Meadowview? Dolly Helpers will get your donations there.

Land Park

East Sacramento

Arden Town

Elmhurst

Oak Park

Midtown

Natomas

Elk Grove

Campus Commons

Meadowview

Tahoe Park

Curtis Park

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Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

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Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to South Beach or Coral Gables? Dolly can deliver it.

Live in Homestead, but need to pick up that Craigslist find in Coconut Grove? Dolly can help.

Lease ending in North Beach but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Little Havana? Our Helpers will get your donations there.

Hialeah

Coral Gables

Design District

North Beach

Upper Eastside

Coconut Grove

Miami Beach

Surfside

Miami Gardens

Kendall

Wynwood

Homestead

Little Havana

Website: dolly.com

Gladeview

Biscayne Park

South Beach

Aventura

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Need an Uber-like moving service in San Jose? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

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Rest easy with vetted Helpers & free damage protection.

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My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Page: On-demand refrigerator movers | Dolly

Need help moving a refrigerator? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

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Apartment moves

Store delivery

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Used item delivery

Small business moves

Storage moves

Junk removal

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Need an Uber-like moving service in Providence? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

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Small business moves

Storage moves

Junk removal

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Need an Uber-like moving service in Las Vegas? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

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Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

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Apartment moves

Store delivery

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Move a few items

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Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Page: Fast delivery | Dolly

Need fast delivery on your schedule? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up a piece in-store or getting something delivered from Craigslist, Dolly can help.

You set the time, and your Helper will be there.

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Rest easy with vetted Helpers & free damage protection.

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Store delivery

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Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Last Revised: January 4, 2024

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The Dolly Platform connects you with service providers (each, a "Helper") whom you can engage via the Dolly Platform to move your stuff to an agreed location specified by you.

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We encourage you to review the Terms regularly, and prior to initiating any new Request on the Dolly Platform so that you are aware of the most current Terms which will apply at the time of your access or usage.

If you do not agree to the Terms effective at the time of access or usage, then you should discontinue all use of the Dolly Platform.

For information about how we collect, use and share information about users of the Dolly Platform, please see our Privacy Policy at <http://dolly.com/privacy>.

Through the Dolly Platform, you can submit a request (a "Request") for a Helper to pick up the item(s) you specify (each, an "Item") for loading, unloading, moving, hauling, packing, lifting, assembly or disassembly (the "Services"). You will receive a price quote for the fee that will apply to completing your Request for the Services (the "Services Fee"). Once you submit the payment information to cover the Service Fee for the Request, your Request will be sent out to our network of Helpers. You will receive a notification through the Dolly Platform when a Helper has accepted your Request and agrees to provide the Services, and you will be able to communicate with that Helper through the Dolly Platform to confirm and coordinate certain logistics involved with completing your Request.

You represent and warrant that the Items related to any Request are your personal property or that you have the requisite permissions, consents, and rights to make the Request of the Helper to perform the Services in

relation to the Items specified in the Request and that completing the Services in relation to the Items identified in the Request will not result in the violation of any laws, regulations, contracts or agreements to which you are bound, or third party's rights of any kind.

When you create an account you must maintain the security of your password. If you discover or suspect that someone is accessing your account without your permission or has obtained your password or that there is any Dolly Platform security breaches, please let us know as soon as possible. You represent and warrant to us that all information that you provide in connection with your account is accurate, truthful, current and complete. Dolly reserves the right to deny any account at our discretion.

You must provide credit card information to submit a Request. You are responsible for paying the applicable Services Fee for any completed Services. Once you submit a Request, we will place a temporary hold on the credit card account you provided in an amount equal to 100% of the applicable Services Fee. Once you and the Helper have verified that the Services are completed, you will have the option of paying an additional gratuity (a "Tip") to the Helper, and your credit card account will be charged for the sum of the Services Fee, any Tip, and the fees for any additional services you may request.

You agree to make all payments to the Helper through the Dolly Platform and will not pay any Helper in cash or means other than directly through the Dolly Platform.

If you cancel any Request before a Helper accepts it you will not be charged and the hold will be lifted on your credit card. If you cancel any Request after a Helper accepts it, your credit card account may be charged up to 100% of the applicable Services Fee as set forth in Dolly's cancellation policy.

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These Terms will govern your access and use of any upgrades provided by Dolly that replace and/or

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Your use of the Dolly Platform is at your own risk. You are responsible and liable for the content of your Requests, your interaction with the Helpers and any other user of the Dolly Platform. You agree that Dolly is not responsible or liable for the content of your Requests, your actions, the conduct of, or your interactions with, Helpers or any other users (whether online or offline) or for any related damage or harm. As a mere provider of interactive services, Dolly is not liable for the content of any Requests or responses obtained in connection with making a Request. Although we have no obligation to screen, edit or monitor Requests or responses to Requests, we reserve the right, and have the discretion, to screen, edit or remove your or any Helper's access to any component of the Dolly Platform or to remove any Requests at any time, for any reason and without notice.

The Dolly Platform is merely a neutral means of connecting you with Helpers. We are not responsible or liable for you, your actions (or inactions), your Requests, or for the Helpers, the Helper's responses or actions (or

inactions), the Services, or for the Items which are the subject of the requested Services. As a condition of allowing your access or usage of the Dolly Platform to connect with Helpers, you agree to forgo and waive any claim or suit against us and to release us from any liability, loss, damages, or harm (a) caused by the Helpers or their Services (or their failure to provide adequate services); (b) relating to the Items or the handling of Items (subject to any Damage Protection outlined below); and (c) to persons or to property (personal or real) associated with Request or the delivery of Services (or failure to deliver Services).

We provide no warranty or assurance of any kind that any Helper you engage will meet your expectations or will follow your instructions in performing any Services or not cause harm or damage to your Items or to other property or persons. Any dispute that you may have with the Helper regarding the performance of any Services (or the Items which are the subject of the Services), including any dispute related to the time, place, and manner of performing, is between you and the applicable Helper. Dolly is not responsible for the replacement or repair of any of any Item or for damage, loss or harm to any other personal or real property that may be damaged by a Helper while performing the Services.

Please report any suspected illegal or unethical behavior by a Helper during the performance of any Services to: .

Dolly users may report content to Dolly that they think violates these Terms, and Dolly may remove such content, suspend or terminate the account of the user who posted or otherwise made available such content and/or take additional action to enforce these Terms against such user.

Also, in accordance with the Digital Millennium Copyright Act (DMCA) and other applicable law, users may report infringement of their intellectual property, and Dolly will follow the processes outlined in the DMCA to address any reported infringement.

If you believe that anything on the Dolly Platform infringes upon any copyright that you own or control, you may file a notification with Dolly's Designated Agent as set forth below:

Designated Agent: Dolly, Inc.

Address of Designated Agent: 9450 SW Gemini Dr., PMB 43895, Beaverton, Oregon 97008-7105

Website: dolly.com

Email Address of Designated Agent:

Fax Number of Designated Agent: 206-494-3198

Phone number of Designated Agent: 206-494-3198

Please see 17 U.S.C. § 512(c)(3) for the requirements of a proper notification. If you knowingly misrepresent in your notification that the material or activity is infringing, you may be liable for any damages, including costs and attorneys' fees, incurred by Dolly or the alleged infringer as the result of Dolly relying upon such misrepresentation in removing or disabling access to the material or activity claimed to be infringing.

Dolly may also at its sole discretion limit access to the Dolly Platform or terminate the accounts of any users who infringe any intellectual property rights of others, whether or not there is any repeat infringement. Additionally, Dolly has adopted a policy of terminating, in appropriate circumstances and at Dolly's sole discretion, subscribers or account holders who are deemed to be repeat infringers.

As between you and Dolly, all information, materials and content of the Dolly Platform, including text, graphics, data, formatting, graphs, designs, HTML, look and feel, photographs, music, sounds, images, software, videos, designs, typefaces, source and object code, format, queries, algorithms and other content is owned by Dolly or is used with permission. When you create, share, link to, or otherwise make available any Requests, you grant us a nonexclusive, royalty-free, perpetual, irrevocable and fully sublicensable right to use, reproduce, modify, adapt, publish, translate, create derivative works from, distribute, perform and display such Requests throughout the world in any manner or media, on or off the Dolly Platform. Dolly reserves all rights not expressly set forth in these Terms. You hereby irrevocably waive in favor of Dolly any and all moral rights that you may possess in or to any Requests.

Any suggestions, comments or other feedback you give us about the Dolly Platform (the "Feedback") will constitute our confidential information. We are free to use, disclose, reproduce, license, distribute and exploit this Feedback as we see fit, without compensation to you or any obligation or restriction because of any intellectual property rights or otherwise.

The Dolly Platform collects location information and it will be used and disclosed as set forth in the Privacy

Policy at <https://dolly.com/privacy>.

By accepting these Terms or using the App, the Site(s), or any component of the Dolly Platform, you affirmatively consent to Dolly's collection, use, disclosure and storage of your location information. You may revoke your consent with respect to Dolly's collection, use, disclosure and storage of your location information at any time by deleting the App from your mobile device, or by changing the privacy settings on your mobile device. Please know that if you revoke your consent by doing one of the foregoing or you delete or deactivate your account, we may retain certain information as required by law or for legitimate business purposes. We may also retain cached or archived copies of information about you for a certain period.

If you consent to our collection of location information and you do not subsequently stop the collection of this location information, Dolly will continue to collect this location information. If you consent to our collection of location information, subsequently stop the collection of this location information and later consent to the collection of this location information, Dolly will resume the collection of location information.

Dolly takes reasonable measures to protect your location information from loss, theft, misuse and unauthorized access, disclosure, alteration and destruction.

EXCEPT AS REQUIRED OTHERWISE OF DOLLY BY APPLICABLE LAW, THE DOLLY PLATFORM AND EACH COMPONENT THEREOF AND ANYSERVICE, PRODUCT, AND/OR CONTENT INCLUDED ON OR DELIVERED TOGETHER WITH, OR OTHERWISE MADE AVAILABLE TO YOU IN CONNECTION WITH ANY OF THE FORGOING ARE PROVIDED TO YOU ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT ANY REPRESENTATIONS OR WARRANTIES OF ANY KIND. TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, WE DISCLAIM AND EXCLUDE ANY AND ALL WARRANTIES, CONDITIONS, AND REPRESENTATIONS (EXPRESS OR IMPLIED, ORAL OR WRITTEN), AND ALL OTHER TERMS WHICH MAY BE IMPLIED INTO THESE TERMS BY LAW, WITH RESPECT TO THE DOLLY PLATFORM THE DOLLY PLATFORM AND EACH COMPONENT THEREOF AND ANYSERVICE, PRODUCT, AND/OR CONTENT INCLUDED ON OR DELIVERED TOGETHER WITH, OR OTHERWISE MADE AVAILABLE TO YOU.

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TO THE EXTENT NOT PROHIBITED BY LAW, IN NO EVENT WILL DOLLY BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY INCIDENTAL, SPECIAL, INDIRECT, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES WHATSOEVER INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF DATA, PROPERTY (PERSONAL OR PROPERTY), PHYSICAL LOSSES, DEATH, OR ANY OTHER DAMAGES OR LOSSES, ARISING OUT OF OR RELATED TO THESE TERMS, THE DOLLY PLATFORM (INCLUDING THE APP, THE SITE(S), OR RELATED PRODUCTS, SERVICES OR CONTENT, INCLUDING REQUESTS AND RESPONSES TO REQUESTS, HELPERS ACTIONS OR INACTIONS, SERVICES PERFORMED OR NOT PERFORMED BY HELPERS, AND/OR THIRD-PARTY SERVICES OR MATERIALS, HOWEVER CAUSED, REGARDLESS OF THE THEORY OF LIABILITY (CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE, WHETHER ACTIVE, PASSIVE OR IMPUTED), PRODUCT LIABILITY, STRICT LIABILITY OR OTHER THEORY) AND EVEN IF DOLLY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THIS LIMITATION MAY NOT APPLY TO YOU.

FOR ANY LOSS OR DAMAGE THAT IS NOT EXCLUDED UNDER THESE TERMS, THE TOTAL LIABILITY OF DOLLY AND ITS DIRECTOR, EMPLOYEES, AGENTS, AFFILIATES AND INVESTORS WILL NOT EXCEED TWO HUNDRED DOLLARS (\$200).

THESE LIMITATIONS WILL APPLY NOTWITHSTANDING ANY FAILURE OF ESSENTIAL

PURPOSE OF ANY LIMITED REMEDY. THE PROVISIONS OF THIS SECTION WILL APPLY ONLY TO THE MAXIMUM EXTENT POSSIBLE UNDER LAWS APPLICABLE TO YOU (INCLUDING WHERE RELEVANT THE APPLICABLE CONSUMER PROTECTION LAWS).

You will defend us from and against any actual or threatened suits, actions, proceedings (at law or in equity), and claims, and indemnify us for any and all damages, payments, deficiencies, fines, judgments, settlements, liabilities, losses, costs, and expenses (including reasonable attorneys' fees, costs, penalties, interest, and disbursements) arising from or related to any of your Requests and your conduct with respect to the Dolly Platform, requesting or obtaining Services, or your violation (or alleged violation) of these Terms or the rights of any third party by you or any person using your Dolly account.

The software you may download (if relevant) consists of a package of components, including certain third party software provided under separate third party license terms. Your use of this third party software in conjunction with the App in a manner consistent with the terms of these Terms is permitted, however, you may have broader rights under the applicable third-party license terms, and nothing in these Terms is intended to impose further restrictions on your use of this third-party software.

Dolly reserves the right in our discretion to review, improve, change or discontinue, temporarily or permanently, the Sites, the App, components of the Dolly Platform and/or any features, information, materials or content available on the Dolly Platform with or without providing notice to you. Dolly will not be liable to you or any third party for any changes or discontinuance of the Sites, the App, the Dolly Platform (or any part of the Dolly Platform) and/or any features, information, materials or content available on the Dolly Platform.

By using the Dolly Platform, you agree that we may communicate with you electronically regarding your use of the Dolly Platform and that any notices, agreements, disclosures or other communications that we send to you electronically will satisfy any legal communication requirements, including that the communications be in writing. To withdraw your consent from receiving electronic notice, please notify us at .

Dolly may suspend or terminate your rights to access or use any and all aspects of the Dolly Platform (including the App) for any reason or for no reason at all and with or without notice at Dolly's discretion. All

of the terms of these Terms (excluding the license grant) will survive any termination or suspension.

PLEASE READ THE FOLLOWING PARAGRAPHS CAREFULLY BECAUSE THEY REQUIRE YOU TO ARBITRATE DISPUTES WITH DOLLY AND LIMIT THE MANNER IN WHICH YOU CAN SEEK RELIEF FROM DOLLY.

These Terms shall be governed by and construed in accordance with the laws of the State of Washington and the United States of America, without resort to any conflict of law provisions.

In the event of any controversy or claim between the Parties, arising out of or relating in any way to these Terms and the subject matter covered by these Terms, you and Dolly agree to consult and negotiate with each other and, recognizing your mutual interests, try to reach a solution satisfactory to both parties. If we do not reach settlement within a period of 60 days, then either of us may, by notice to the other demand mediation under the mediation rules of the American Arbitration Association in Seattle, Washington. We both give up our right to litigate our disputes and may not proceed to arbitration without first trying mediation, but you and Dolly are NOT required to arbitrate any dispute in which either party seeks equitable and other relief from the alleged unlawful use of copyrights, trademarks, trade names, logos, trade secrets or patents. Whether the dispute is heard in arbitration or in court, you and Dolly will not commence against the other a class action, class arbitration or other representative action or proceeding.

If settlement is not reached within 60 days after service of a written demand for mediation, any unresolved controversy or claim will be resolved by arbitration in accordance with the rules of the American Arbitration Association before a single arbitrator in Seattle, Washington. The language of all proceedings and filings will be English. The arbitrator will render a written opinion including findings of fact and law and the award and/or determination of the arbitrator will be binding on the parties, and their respective administrators and assigns, and will not be subject to appeal. Judgment may be entered upon the award of the arbitrator in any court of competent jurisdiction. The expenses of the arbitration will be shared equally by the parties unless the arbitration determines that the expenses will be otherwise assessed and the prevailing party may be awarded its attorneys' fees and expenses by the arbitrator. It is the intent of the parties that, barring extraordinary

circumstances, arbitration proceedings will be concluded within 90 days from the date the arbitrator is appointed. The arbitrator may extend this time limit only if failure to do so would unduly prejudice the rights of the parties. Failure to adhere to this time limit will not constitute a basis for challenging the award. Consistent with the expedited nature of arbitration, pre-hearing information exchange will be limited to the reasonable production of relevant, non-privileged documents, carried out expeditiously.

For any disputes between the Parties that are not handled by arbitration, you agree that any action at law or in equity arising out of or relating to these Terms and/or the subject matter covered by these Terms shall be filed only in the state and federal courts located in Seattle, Washington and the Parties each hereby irrevocably and unconditionally consent and submit to the exclusive jurisdiction of such courts over any suit, action or proceeding between the Parties arising out of or relating these Terms and/or the subject matter covered by these Terms.

Enforcement of these Terms is solely at Dolly's discretion. Failure to enforce any part of these Terms in some instances does not constitute a waiver of our right to enforce the same or other part of these Terms in other instances.

If any provision of these Terms is or becomes unlawful, void or otherwise unenforceable (including the warranty disclaimers and liability limitations above), then that provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision, and the remaining provisions of these Terms will continue in full force and effect.

The section headings of these Terms are for reference purposes only and will not affect the meaning or interpretation of these Terms.

These Terms (and terms or policies incorporated herein) make up the entire agreement between you and us regarding the subject matter covered herein, including access and use of Dolly Platform, Requests, and the Services, and they supersede any other terms, whether implied or expressed.

If you have any questions about these Terms, please email us at or send a letter to:
Dolly, Inc.

Website: dolly.com

9450 SW Gemini Dr., PMB 43895

Beaverton, Oregon 97008-7105

If you are a California resident, you may have these Terms mailed to you electronically by sending a letter to the address above with your electronic mail address and a request for these Terms. Under California Civil Code Section 1789.3, California Website users are entitled to the following specific consumer rights notice: The Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs may be contacted in writing at 1625 N. Market Blvd., Suite S-202, Sacramento, California 95834, or by telephone at (800) 952-5210.

Apple, Inc. and Other Third-Party Beneficiaries. You acknowledge and agree that Apple, Inc. ("Apple") and its subsidiaries are third-party beneficiaries of these Terms, and further that (a) upon your acceptance of the terms and conditions of these Terms, Apple will have the right (and will be deemed to have accepted the right) to enforce these Terms against you as a third-party; (b) these Terms are conducted between you and Dolly only, and not Apple; (c) Dolly, and not Apple, is solely responsible for the Dolly Platform and the content thereof provided by Dolly; (d) Apple has no obligation whatsoever to furnish any maintenance and support services with respect to the Dolly Platform; (e) to the maximum extent permitted by applicable law, Apple will have no warranty obligation with respect to the Dolly Platform; and Dolly, and not Apple, will be responsible for any claims, losses, liabilities, damages, costs or expenses attributable to any failure of the Dolly Platform to conform to any applicable warranty; (f) in the event of any third party claim that the Dolly Platform or your possession and use of that Dolly Platform infringes that third party's intellectual property rights, Apple will not be responsible for the investigation, defense, settlement and discharge of any such intellectual property infringement claim; and (g) Apple will not be responsible for addressing any of your claims or any third party claims relating to the Dolly Platform or your possession and/or use of the Dolly Platform, including, but not limited to: (i) product liability claims; (ii) any claim that the Dolly Platform fails to conform to any applicable legal or regulatory requirement; and (iii) claims arising under consumer protection or similar legislation.

Please note that Damage Protection only applies to the goods being transported. It does not protect damage to

the environment surrounding the Dolly (e.g. floors, walls, ceiling, etc.). Additionally, for Damage Protection and insurance purposes, the value of any given item is considered to be the lesser of (a) the price at which it was most recently purchased (last 12 months), or (b) the cost of replacement, as may be reasonably determined by Dolly. Further, the value of such an item is determined independently of the amount of any supplemental Damage Protection purchased from Dolly (in addition to the \$300 of complimentary Damage Protection provided by Dolly). For example, if \$1,000 of supplemental Damage Protection were purchased, the recent purchase price was \$300, and the cost of replacement were \$400, then Damage Protection would cover \$300. Dolly reserves the right to reject any claims of damage not submitted within 14 days of the damaging incident. Dolly is not responsible for any damage that is incurred outside of the express-written parameters of the move as purchased by the customer. Any act undertaken by our independent contractors that is not explicitly paid for may not qualify for Damage Protection.

Page: On-Demand Moving Services, Furniture Delivery & More | Dolly

Apartment moves

Store delivery

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Atlanta

Austin

Baltimore

Boston

Charlotte

Chicago

Cincinnati

Cleveland

Columbus

Dallas

Denver

Detroit

Fort Lauderdale

Hartford

Houston

Indianapolis

Kansas City

Los Angeles

Las Vegas

Miami

Milwaukee

Minneapolis

Nashville

New Haven

New York City

Orange County, CA

Orlando

Philadelphia

Phoenix

Pittsburgh

Portland

Providence

Raleigh-Durham

Richmond

Sacramento

Salt Lake City

San Antonio

San Diego

San Francisco

San Jose

Seattle*

St. Louis

Tampa

Washington, DC

Wilmington, DE

*Dolly cannot currently perform household goods moves in Washington State. Dolly is not a licensed household goods carrier, common carrier, or solid waste collection company. The transport of all goods is done by independent contractors, called Helpers.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

This was my first time using Dolly but it definitely will not be my last. It was easy, convenient, and affordable. I'd recommend Dolly to anyone who needs moving or delivery help. Awesome concept and exceptional execution!

—Stephen O.

Website: dolly.com

How to make your house a minimalist home: a room-by-room guide

6 money-making tips for selling used furniture

How to recycle furniture, appliances, electronics, and more

Checklist: what you should pack in a "first night" moving kit

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Page: Like Uber, but for moving in Columbus, OH | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Columbus? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Page: On-Demand Moving and Delivery in Seattle | Dolly

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New patio table from Costco, but not sure how to get it to Capitol Hill? Connect with a Helper.

Live in Tacoma but need to pick up that Craigslist find in Shoreline? Use Dolly, find help.

Lease ending in Bellevue and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Issaquah? Dolly Helpers will get your donations there.

Ballard

Bellevue

Belltown

Capitol Hill

Downtown

Queen Anne

Tacoma

West Seattle

Kirkland

Overlake

Redmond

Website: dolly.com

South Lake Union

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Page: Direct store delivery | Dolly

Looking for direct store delivery? The Dolly app will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up in-store or you just need help with the heavy lifting, Dolly can help.

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Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Page: Costco delivery | On-demand delivery with Dolly

Dolly is the perfect solution for getting your Costco items home the same day. No hassles or delivery windows. Book a Dolly with a few taps and get your items delivered home on your time. Costco home delivery has never been easier.

You set the time, and your Helper will be there.

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Page: About | Dolly

Dolly was created to re-imagine the big and bulky item delivery experience by putting the customer in control. We optimize for convenience and safety at an affordable price. After delivering more than one million items, we are the leading on-demand delivery service trusted by retailers like Lowe's, Costco, Crate & Barrel, Big Lots!, and many more.

Headquartered in Seattle, Dolly is currently operating in

45 cities, expanding quickly, and will soon be nationwide. We are passionate about creating a customer-centric brand that brings customers back time and time again. Our team is ambitious and humble, with innovation at the core of everything we do.

Updater Secures \$215 Million Investment from Vista Credit Partners | May 2022

Updater Acquires Dolly to Provide Users with On-Demand Local Moving and Delivery Service | July 2021

Dolly Raises \$7.5 Million to Grow Same Day Retail Delivery Service | April 2019

Dolly Expands On-Demand Moving and Delivery Service into Four New Markets | September 2018

Dolly, the Leading Moving and Delivery App, Hauls in \$8 Million, Launches in Seattle Metropolitan Area | October 2015

Bloomberg &vert May 2022

Moving App Updater Nabs \$215 Million in Vista Equity Backing

TotalRetail &vert Apr 2022

2022 Delivery and Retail Trends

USA Today &vert Feb 2022

Moving soon? These apps make relocating less of a nightmare

Insider &vert Oct 2021

Dolly, a last-mile delivery startup on the rise, sold itself just as investors...

TechCrunch &vert Jul 2021

End-to-end moving startup Updater buys on-demand moving startup Dolly

Insider &vert Mar 2021

Delivery startup Dolly is poised to make millions helping companies...

Chain Store Age &vert Mar 2021

Online bedding retailer scores with customers on mattress removal

Digital Commerce 360 &vert Mar 2021

How law AB-187 affects mattress retailers in California

Furniture Today &vert Mar 2020

Dolly initiates ano contactâ delivery

Furniture Today &vert Dec 2019

The Container Store consolidating with Dolly

Furniture Today &vert Oct 2019

Customer expectations forcing businesses to deliver faster or die

Chain Store Age &vert Oct 2019

CSA Exclusive: The Container Store rolls out improved delivery experience

Bloomberg &vert May 2019

Amazon One-Day Shipping Lifts Startups Serving Walmart, Best Buy

Freight Waves &vert May 2019

On-Demand Delivery Startup Dolly Raises \$7.5M to Expand Across the U.S.

GeekWire &vert Apr 2019

Peer-to-peer on-demand moving startup Dolly raises \$7.5M to expand across the U.S.

TechCrunch &vert Sep 2018

On-Demand Delivery and Moving App Dolly Hits \$1M in Revenue and Expands into SF and DC

Lifhacker &vert Dec 2017

Use Dolly to Send Your Old Stuff to a Donation Center

Dolly is listed in the 2021 a16z Marketplace 100 list, a ranking of the largest consumer-facing marketplace

Website: dolly.com

startups and private companies.

A Dolly is created every 3 minutes

Helpers ready to lend a hand

Items delivered

Average rating on Facebook

Now in

45 cities & more coming soon.

We've moved everything from ping pong tables to 600 lbs of hay!

Press inquiries

Blog inquiries

Partnership inquiries

Marketing, advertising, & sponsorship

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Page: On-Demand Moving and Delivery in Salt Lake City | Dolly

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Lease ending in Windsor Place and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Magna? Dolly Helpers will get your donations there.

Bountiful

Sandy

West Valley City

Rose Park

Bluffdale

Oquirrh

Liberty Wells

West Jordan

Sugar House

Poplar Grove

Daybreak

Cottonwood Heights

Website: dolly.com

Page: Book a Dolly

Page: Like Uber, but for moving in Richmond, VA | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Richmond? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Page: On-Demand Moving and Delivery in Houston | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to River Oaks or West U? Dolly can deliver it.

Live in Memorial but need to pick up that Craigslist find in Sugar Land? Dolly can help.

Lease ending in Midtown Houston but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Pasadena? Our Helpers will get your donations there.

Kingwood

Midtown

River Oaks

Memorial

Cypress

Chinatown

Uptown

West U

Pasadena

Second Ward

Sugar Land

Spring Branch

Montrose

Northshore

Website: dolly.com

Pearland

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Page: Find Moving Help - Junk Removal | Dolly

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Rest easy with vetted Helpers & free damage protection.

See what +5,000 customers have to say about us on Facebook.

Used the service to move a couch to one location, remove an old one from there and take the oldest to the dump. Since I could not be there I was apprehensive but I was proved wrong...Arrived earlier and got things taken care of as planned. What a find!

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Page: 6 Money-Making Tips for Selling Used Furniture | Dolly Blog

The Dolly Blog

Unboxed

Your Place for Creative Moving & Delivery Ideas

Whether you rent or own your home, your living space is going to go through many changes over the years. You'll experience a variety of interior design phases and find yourself needing more out of your furniture as time goes by.

That means that at some point, you'll have to get rid of the pieces you have. So why not make some money from them? Here are all the tips you need to know to make the most money when selling used furniture.

Have you ever tried to buy used furniture or clothing online before? You've probably seen something that's way overpriced and decided not to trust that particular seller.

The same applies when it comes to selling used furniture. If people see your couch is too expensive, they're less likely to trust prices on anything else.

That's why you have to make sure you're pricing your furniture fairly before you ever post about it. Consider how much you bought it for and how long ago that was. A couch that's been in your family for 10 years won't be worth even half its original price because of the wear and tear.

You can also look around online to compare pricing. See if there are used furniture pieces that are similar to yours in age and usage. Check what they're being sold for and if that could be an acceptable price. Another option is to get a quote online from a free calculator like Blue Book Furniture. By entering information on the brand of your furniture, where you live and even what you would pay for it, you can get a market value that'll be acceptable to buyers.

If you're thinking about selling used furniture online, you'll want to capture your pieces in the best photos. Nothing will grab someone's attention quite like an eye-catching image.

Here are a few photography tips anyone can use in their own home:

If you're not afraid to show potential customers that your furniture has minor scratches or tears, they'll trust

that you're providing valid proof of what the piece looks like. They'll also be happier with what they take home if they can clearly see what they're buying upfront.

A picture may be worth a thousand words, but how you describe your furniture is what's going to bring in potential buyers.

Describe your furniture in detail, especially any damage it may have. Ask yourself what you would want to know and write it down, then compare what you've written to other used furniture posts online.

The way you type your post counts, too. Double check your post before publishing to avoid these common mistakes that scare off potential buyers:

The pictures you take of your furniture will be what gets people to look at your post, but what you write is what's going to sell it. If your information is accurate, welcoming and typo-free, you'll likely find a buyer in no time.

There are many different ways to sell used furniture, given the advancements in technology that have been made in recent years. You can always place an ad in your local paper, but it's also smart to post about it online, too.

There are websites for selling used furniture that will show your item to people looking specifically for what you're selling. You'll reach a local and global audience at the same time.

If you think your furniture would appeal to a younger crowd, try selling your furniture on an app. You'll have plenty to choose from, so download a few and try them out for yourself to see which ones you like best. Do you prefer to sell without using technology? Decide on a date for a garage sale and post signs in your town. Encourage your friends and family to spread the news about the event so you have a big turnout.

Many people who look for furniture online or seek it out at garage sales are unafraid to exercise negotiating techniques. They'll argue your pricing down to the lowest dollar they can get in the hunt for the best possible deal. This might intimidate you, especially if you're not used to these tactics.

While you should take any concerns and questions seriously, don't be afraid to stand your ground with a passionate negotiator. If the potential buyer tries to leave, don't sweat it too much. They may not be the right

person for what you're selling.

Plus, if you're using Craigslist or another app, don't hesitate to ignore offers that look sketchy or insulting.

You don't need to spend valuable time contending with buyers who are making offers in bad faith.

If you're following these tips, then you haven't just guessed a price and slapped it on your used furniture.

You've compared it to the market value and what you bought it for when it was brand new. Based on how much wear and tear it has, you'll know your pricing is fair.

The right buyer may negotiate the price down a little, as that's all part of the selling process. But don't let yourself get lowballed by an opportunistic Internet buyer. If you're trying to sell quickly because you're facing an upcoming move, recognize that there's pressure to sell, but don't lose out on money you should be able to earn.

One last tip? Buyers are more likely to spring on a purchase if they don't have to worry about delivery. Book a Dolly to get your furniture to their doorstep, and even the bulkiest pieces will more easily make their way into a new home.

Selling used furniture doesn't have to be a challenge. Try these tips to guide you through the process, and you'll soon have more space in your home that you can fill with something new.

Dolly helps you move on your schedule and at an affordable price. Book now and see the difference: <https://dolly.com>.

Whether you're moving to a new city or just down the street, finding a new apartment can be a nerve-wracking...

Moving in New York City can be expensive. According to Kiplinger, Brooklyn has the fourth highest housing prices in the...

Buying furniture is an inevitability for most people. Whether furnishing a new move or replacing a worn-out mattress or sofa,...

Moving into a new area is exciting until you realize that your new place needs furniture. After moving costs alone,...

Page: Like Uber, but for moving in Indianapolis, IN | Dolly

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Need an Uber-like moving service in Indianapolis? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

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—Stephen O.

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Need an Uber-like moving service in St. Louis? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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Page: Like Uber, but for moving in Los Angeles, CA | Dolly

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Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Big Lots, but not sure how to get it to NoDa or Dilworth? Dolly can deliver it.

Live in Huntersville, but need to pick up that Craigslist find in Elizabeth? Dolly can help.

Lease ending in Commonwealth, but not sure how to haul the junk? Weâve got someone on the job.

Is the closest Goodwill just too far from Mooresville? Our Helpers will get your donations there.

Mooresville

Eastover

Ballantyne

Huntersville

Plaza Midwood

Wildwood

Elizabeth

Mint Hill

Commonwealth

Woodford Green

Plaza-Midwood

NoDa

Dilworth

Myers Park

Website: dolly.com

Cotswold

Fourth Ward

Foxcroft

Barclay Downs

Wessex Square

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Page: Gym equipment delivery | Dolly

Need help delivering or moving your gym equipment? Whether you're at Dick's Sporting Goods and spot a sweet new weight set, cycle bike, punching bag, squat racks, or just need help moving a treadmill at home, Dolly can get it done same day!

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Page: Unboxed - Your Place for Creative Moving & Delivery Ideas

The Dolly Blog

Your Place for Creative Moving & Delivery Ideas

At a glance: Company: Purple Mattress Challenge: Adapt quickly to legislation changes and labor shortages

Solution: Partner with Dolly for...

At a Glance Partner: Rove Concepts Dolly's Offering: Tailored, flexible solutions for oversized and bulk deliveries. Impact on Rove Concepts:...

At a Glance: Partner: Daman Singh, Director of Supply Chain Operations, BuildDirect Challenge: Overcome inefficiencies in last-mile delivery with traditional...

We've heard it all before: "We can't offer same-day delivery because it's too expensive." Or "it's too difficult to actually..."

Who knew a global pandemic would lead to a renaissance in QR codes? What was once a dying marketing trend...

"I used to think that buying big items would be a big deal, but after Dolly's service, my mind has..."

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Found a sweet patio table at Costco, but not sure how to get it to Logan Circle? Dolly's on it.

Live in College Park but need to pick up that Craigslist find in McLean? Dolly can help.

Lease ending in Silver Spring but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Bethesda? Our Helpers will get your donations there.

Georgetown

Capitol Hill

Reston

Sterling

Manassas

Foggy Bottom

Bowie

Leesburg

Silver Spring

Dale City

Arlington

Frederick

Alexandria

Germantown

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College Park

Waldorf

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Found a sweet patio table at Costco, but not sure how to get it to Cherry Hill or Inner Harbor? Dolly can deliver it.

Live in Patterson Park, but need to pick up that Craigslist find in Towson? Dolly can help.

Lease ending in Annapolis but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Bel Air? Our Helpers will get your donations there.

Cherry Hill

Dundalk

Hampden

Fells Point

Waverly

Pigtown

Towson

Aberdeen

Inner Harbor

Annapolis

Patterson Park

Middle River

Canton

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Walkersville

Harlem Park

Belair-Edison

Guilford

Westminster

Middle East

Bel Air

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Page: Privacy Policy | Dolly

Taskrabbit Global Privacy Policy

Last Updated: October 7, 2024

1. Introduction

This Global Privacy Policy (“Privacy Policy”) describes how Taskrabbit, Inc. and its affiliates, including Dolly, Inc., (“Taskrabbit”) will collect, use, retain, disclose, and delete your Personal Information on the Taskrabbit and Dolly Platforms (“platforms”). It will also explain your legal rights with respect to that information.

By using the platforms, you confirm that you have read and understood this Privacy Policy, and each applicable Terms of Service (together referred to herein as the “Agreement”).

The Agreement governs the use of the platforms. Taskrabbit will collect, use, retain, disclose, and delete the Personal Information consistent with the Agreement.

If you are a California resident or data subject in Europe, please see the

“Additional Disclosures for California Residents” and “Additional Disclosures for

Data

Subjects in the European Economic Area (EEA), Switzerland, and the UK” sections below. If you

have any

questions or wish to exercise your rights and choices, please contact us in the “Contact

Us”

section below.

2. General Terms

In this Privacy Policy:

3. Direct Collection of Personal Information

Personal Information you provide to Taskrabbit. Taskrabbit

collects

certain personal information either directly from you when you provide it to us, or indirectly, from

your

use of the platform. Personal Information is information that can directly or indirectly identify,

or can

reasonably identify, an individual. Some examples of Personal Information that Taskrabbit collects

from you

may include, but are not limited to, those listed below.

Contact Information, such as your first and last

name,
physical address, telephone number, and email address.

Billing Data, such as your payment instrument number
(e.g., a
credit or debit card number), expiration date, and security code.

Identity Information, such as your date of birth, and
where
applicable the following information: national identification number, results of basic criminal
record
checks as provided by you or our Third-Party Agents (as defined below), or information as needed to
verify
your identity.

Financial Information, to set up a payment accounts
and
facilitate payments between Users and to Taskrabbit. This may include bank routing numbers, tax
information,
taxpayer identification number, and other payment information.

Promotional Information, for example, when you
consent to
participate in surveys, contests, or similar offerings, we may collect any Personal Information

you've
submitted in those offerings.

Employment Information, including employment and
education history from resumes, writing and work samples, and references as necessary to consider
you for
open positions.

User Generated Content Information, including
Personal
Information submitted via email or chat messages between you and us or between you and other
Users.

Booking Information, such as information about the task you are seeking, the time, date,
and location of the task, if you are
a Client. If you are a Tasker, we also collect information about your tasks, rates, and skills.

Third Party Information. If you registered through
one of our
Partners (as defined below) or IKEA, they may provide us with basic information such as your name,
address,
email, and purchase history related to your requested needs. We may also receive additional Personal

Information about you, such as demographic data, financial information, or fraud detection information from Third-Party Agents (as defined below)..

4. Indirect Collection of Personal Information

We automatically collect certain information when you use the Taskrabbit Platform.

The categories of information we automatically collect and have collected, including in the last 12 months, are as follows:

Service Use Data, including data about features you use, pages you visit, emails and advertisements you view, portions of the Taskrabbit Platform that you view and interact with, the time of day you browse, and your referring and exiting pages.

Device Data, including data about the type of device or browser you use, your device's operating system, your internet service provider, your device's regional and language settings, and device identifiers such as IP address and Ad Id. When you visit and interact with the Taskrabbit Platform, Taskrabbit may collect certain information automatically through cookies or

other

technologies, including, but not limited to, the type of computer or mobile device you use, your mobile

device's unique device ID, the IP address of your computer or mobile device, your operating system,

the type(s) of internet browser(s) you use, and information about the way you use the Taskrabbit Platform ("Device Information"). We

may use

Device Information to monitor the geographic regions from which Users navigate the Taskrabbit Platform, and

for security and fraud prevention purposes. Use of any IP-masking technologies or similar technologies (like

the TOR network) may render portions of the Taskrabbit Platform unavailable and are forbidden on the Taskrabbit Platform.

Location Data, including imprecise location data

(such as

location derived from an IP address or data that indicates a city or postal code level), and, with your

consent, precise location data (such as latitude/longitude data). When you visit the Taskrabbit Platform via

a native mobile application, we use, with your consent when required under applicable law, GPS technology

(or other similar technology) to determine your current location to determine the city you are located in

and display a relevant location map. We will not share your current location obtained in this manner with other Users.

Cookies and similar technologies are described in our Cookie Policy, which sets out the different categories of cookies and similar technologies that the Taskrabbit Platform uses and why we use them.

5. Taskrabbit's Use of Information

We collect and use information for business and commercial purposes in accordance with the practices described in this Privacy Policy. Our business purposes for collecting and using information include:

Interest-Based Advertising. Ads are a standard part of user experience on the Internet, and Taskrabbit believes that targeted advertising enhances this experience. Taskrabbit and affiliate third parties may use cookies and other technologies to place ads where they believe interested

Users will see them. In addition to banner ads, Taskrabbit may advertise products, companies and events that we think might interest you through the email address and/or phone number you provide. We may

incorporate

Tracking Technologies on the Taskrabbit Platform (including our website and emails) as well as into our ads

displayed on other websites and services. Some of these Tracking Technologies may track your activities

across time and services for purposes of associating the different devices you use, and delivering relevant

ads and/or other content to you (“Interest-Based Advertising”).

For more information and to understand your choices regarding third-party ads, please

see our Cookie Policy. Advertising and marketing is carried out as necessary for our legitimate interests in

providing an engaging and relevant experience, promoting our services, and growing our business.

Analytics and Market Analysis. Taskrabbit may analyze information

(“Market Analysis”) as necessary for our

legitimate interests in providing an engaging and relevant experience, and promoting and growing the Taskrabbit Platform.

Taskrabbit uses information to offer services to Users who express an interest in

these services, through a poll for example, or to Users who can be presumed to have an interest based on results from our Market Analysis. We do this as necessary for our legitimate interests in providing an engaging and relevant experience, promoting our services, and growing our business.

Cell Phone Numbers. Taskrabbit may use your cell phone number to call or send recurring text messages to you, using an autodialer or prerecorded voice, in order to provide you notifications about Tasks, for marketing purposes (with your consent where required by law), and to administer the Taskrabbit Platform. If you would like more information about our policy, or how to opt out, please review the “Your Rights and Choices” section below or Section 9 of our Terms of Service. You may be liable for standard SMS and per-minute charges by your mobile carrier. Taskrabbit may also message you via push notifications (with your consent when required under applicable law), which you can opt-out of on your mobile device. Data rates may apply.

Call recordings. Calls to or from Taskrabbit or its

Third Party Agents may be monitored and recorded for the purposes of quality control and training.

Such

calls may contain Personal Information.

6. Information Sharing

We only share the Information we collect about you as described in this

Privacy

Policy or as described at the time of collection or sharing, including as follows:

Affiliates. We share Personal Information with our

affiliates

in order to promote and to improve each other's products and services.

Third Party Agents. We share information, including

Identity

Information, with entities that process information on our behalf for our business purposes. We

contractually prohibit our Third-Party Agents from retaining, using, or disclosing information about

you for

any purposes other than performing the services for us, although we may permit them to use

information that

does not identify you (including information that has been aggregated or de-identified) for any

purpose

except as prohibited by applicable law.

To operate the Taskrabbit Platform, including processing your transactions, we may share

your

Personal Information with our agents, representatives, vendors and service providers (“Third Party Agents”) so they can provide us with support services as follows:

Partners. Some Taskrabbit content is "sponsored by" or "presented by" other companies. If you connect to the Taskrabbit Platform through a co-branded version of our Taskrabbit Platform or otherwise participate in one of our partner programs, we may share information about your use of the Taskrabbit Platform with that Partner in order to offer the integrated platform and to evaluate the partner program. We may also share your Personal Information with our Partners in order to receive additional information about you, or in order to create offers that may be of interest to you. Please check such Partner’s privacy policy before revealing information about yourself. If you don't want these Partners to have your Personal Information, you can choose to not participate.

Promotions or Offers. When you voluntarily enter a sweepstakes, contest, promotion, or offerings, we may share personal information you’ve

provided us to

provide you with the product or service requested. By entering a promotion or offering, you agree to the

official rules, whether administered by Taskrabbit or a third party, on how your personal information is

shared under that promotion or offering. We may occasionally contact you, if you want us to, with information about special events, activities, promotions, contests, submission opportunities, and programs.

You always have the ability, in your Account, to ask Taskrabbit not to contact you with this type of information. Please see Section 7, Your Rights and Choices, for more information.

Matched Ads. We use Matched Ads by sharing personal

information with another party or incorporating a pixel from another party into our own Sites, and the other

party matching common factors between our data and their data or other datasets for advertising purposes.

For instance, we incorporate the Facebook pixel on our Sites and may share your email address with Facebook as part of our use of Facebook Custom Audiences.

Other Users. Taskrabbit facilitates contact between Clients

and Taskers and reserves the right to share one User's contact information (e.g., name, phone number,

email, or postal address) with other Users, or with the recipient User's legal or other authorized representative, in order to: (1) facilitate or communicate the resolution of an investigation or dispute related to or arising from an interaction between two or more Users of the Taskrabbit Platform; or (2) facilitate the performance of a Task. This exchange of information is essential to the operation of the Taskrabbit Platform.

Legal Obligations. Taskrabbit and our Third Party

Agents may

disclose your Personal Information or User Generated Content to courts, law enforcement, governmental or

public authorities, tax authorities or authorised third parties, if and to the extent required or permitted

to do so by law or where disclosure is reasonably necessary to: (i) comply with Taskrabbit's legal or

regulatory obligations; (ii) respond to a court order, warrant or subpoena; (iii) respond to a valid legal

request relating to an investigation into alleged criminal or illegal activity; or (iv) respond to or

address any other activity that may expose us to legal or regulatory liability.

information about Users' permits, licenses, tax, or social security

registrations, Taskrabbit and our Third Party Agents may disclose information, including but not limited to,

User contact details, identification information, transaction dates and amounts, license and permit status,

and tax identification number(s) to applicable governmental authorities.

Taskrabbit reserves the right to disclose Personal Information from both private and

public areas of the Taskrabbit Platform in the absence of a court order, warrant, or subpoena, to the extent

permitted by applicable law, if we are given reason to believe, in our sole discretion, that someone is

causing injury to or interfering with the rights of Users, the general public, or Taskrabbit or its partners, parents or affiliates.

It is our policy to provide notice to Users before producing their information in

response to law enforcement requests unless (i) we are prohibited or otherwise constrained by law or court

order from doing so, (ii) we have reason to believe the User's account has been compromised such that

the notice would go to the wrong person, or notice would otherwise be counterproductive or would create a

risk to safety, or (iii) it is an emergency request and prior notice would be impractical (in which case we

may provide notice after the fact).

Merger or Acquisition. Taskrabbit reserves the right

to share

information in connection with, or during negotiations of, any proposed or actual merger, purchase, sale, or

any other type of acquisition or business combination of all or any portion of our assets, or transfer of

all or a portion of our business to another business.

Public Areas. Your profile on the Taskrabbit Platform consists

of

information about you and your business, and may include information such as photographs, your years in

business, skills and expertise, hourly pay rates, feedback/rating information, and other information,

including your username ("Profile"). The

information in your User Profile may be visible to all Users and the general public. If you choose to post a

Task via the Taskrabbit Platform, the contents of such listing will be viewable to Taskers you select on the

Taskrabbit Platform.

7. Your Rights and Choices

You may opt-out of receiving promotional communications from us, including promotional

communications related to the Taskrabbit Platform, and request the removal of your Personal Information from

our databases, or deactivate your account, by logging on to the Site or App and clicking on the “Account” tab, or by contacting us.

Account Settings. During registration you choose

whether to

receive marketing correspondence from Taskrabbit. This information remains on your Profile where you

can, at

any point, easily edit it. After logging on, click on the “Account” tab, then select “Notifications” to make your preferred selections.

Push Notifications. You have the option to receive

updates

and relevant offers via push notifications in your app. These notifications can be configured in the settings of your mobile device at any time.

Corrections to Profile. You have the right to access,

update,

and correct inaccuracies in your Taskrabbit Profile at any time by logging in and clicking on the “Account” tab. There, you can view, update, and correct your Account information.

So that we may protect the integrity of the Taskrabbit Platform, there are certain pieces of information, such as your age, that you cannot alter yourself. For example, since children under the age of majority in their jurisdiction of residence are not allowed to register as Users, we need to take reasonable measures to preserve the accuracy of our Users' ages. You may contact us at if there is a need to make a correction to such data. Please see Section 11, Children's Privacy, for more details.

Promotional Communications. You can opt out of receiving promotional communications from Taskrabbit via the Account tab in your Profile. In addition, you can opt out of email marketing by clicking on the unsubscribe link in any message. You can opt out of promotional communications from Taskrabbit sent via text message at any time by following the instructions provided in those messages to text the word "STOP". Please note that your opt-out is limited to the phone number used and will not affect subsequent subscriptions. If you opt-out of only certain communications, other subscription communications may continue. Even if you opt-out of receiving promotional communications, Taskrabbit

will
continue to send you non-promotional communications, such as those about your account, Tasks,
transactions,
servicing, or Taskrabbit's ongoing business relationship with you. If you receive unsolicited
promotional communications from a Taskrabbit domain, please let us know [here](#).

If you are a California Resident, please see the Additional Disclosures for
California Residents section below.

8. Taskrabbit's Information Retention Policy

We retain personal data for as long as you are a User in order to meet our
contractual obligations to you, and for such longer period as may be in our legitimate interests and
to
comply with our legal obligations (see Exhibit A for exemplar document retention periods). We may
also
retain data from which you cannot directly be identified, for example where stored against a
randomly-generated identifier so we know the data relates to a single User, but we cannot tell who
that User
is. We use this kind of data for research purposes and to help us develop and improve our services,
and we
take appropriate measures to ensure you cannot be re-identified from this data.

9. Taskrabbit's Security of Collected Information

Your Taskrabbit account is password-protected so that only you and authorized

Taskrabbit staff have access to your account information. In order to maintain this protection, do not give your password to anyone. Also, if you share a computer, you should sign out of your Taskrabbit account and close the browser window before someone else logs on. This will help protect your information entered on public terminals from disclosure to third parties.

Taskrabbit implements and maintains reasonable administrative, physical, and technical security safeguards to help protect information about you from loss, theft, misuse and unauthorized access, disclosure, alteration and destruction. Taskrabbit has staff dedicated to maintaining this Privacy Policy and other privacy initiatives, periodically reviewing security, and making sure that every Taskrabbit employee is aware of our security practices. Nevertheless, transmission via the internet is not completely secure and we cannot guarantee the security of information about you.

10. Notification of Changes

Taskrabbit's Privacy Policy is periodically reviewed and enhanced as necessary.

This Privacy Policy might change as Taskrabbit updates and expands the Taskrabbit Platform.

Taskrabbit will

endeavor to notify you of any material changes by email. Taskrabbit also encourages you to review

this

Privacy Policy periodically.

11. Children's Privacy

This service is intended for a general audience, and is not directed at children

under 13 years of age. In certain jurisdictions, this minimum age may be higher. Please check the Jurisdiction-specific Provisions below for more information.

We do not knowingly gather personal information (as defined by the U.S. Children's Privacy

Protection Act, or "COPPA") in a manner not permitted by COPPA. If you are a parent or guardian

and you believe that we have collected information from your child in a manner not permitted by law, please

let us know by contacting us here. We will remove the data.

We do not knowingly collect or "sell" the Personal Information of minors

under 18 years old who are California residents.

12. Contacting Us

If you have any questions about this Privacy Policy or the manner in which we or our Third-Party

Agents treat your Personal Information, the practices of the Site, your dealings with the Taskrabbit

Website: dolly.com

Platform, or if you have technical problems, you may contact us [here](#).

Taskrabbit's staff will respond to all mail or email from Users with questions

about privacy, including the types of Personal Information stored on the Taskrabbit databases, and requests

to know, delete or rectify such Personal Information.

13. Jurisdiction-specific Provisions

A. Residents of the United States of America

Information of U.S. Users. Our collection, use, and retention

of the Personal Information of U.S. Users is in accordance with applicable U.S. laws, as is our determination of what is deemed to be “personal data and/or information.”

Taskrabbit expressly disclaims any liability that may arise should any other individuals obtain the information you submit to the Taskrabbit Platform.

Interest-Based Advertising in the United States. For more information

about interest-based ads, or to opt out of having your web-browsing information used for behavioral advertising purposes, please visit www.aboutads.info/choices.

Taskrabbit's Security of Collected Information. While

Taskrabbit

will use commercially reasonable efforts to ensure the security of all Personal Information, we expressly

disclaim any liability for any unauthorized access to or use of our secure servers and/or any and all

Personal Information stored therein, and you agree to hold Taskrabbit harmless for any damages that may

result therefrom. If you have any further questions on this issue, please refer to the Terms

of Service.

Additional Disclosures for California Residents

These additional disclosures for California residents apply only to individuals who reside in

California. The California Consumer Privacy Act of 2018 (“CCPA”) provides additional rights to know, delete

and opt

out, and requires business collecting or disclosing Personal Information to provide notice of rights

California residents have and can exercise.

California Notice of Collection. We have collected

Personal

Information corresponding to the following categories enumerated in the CCPA, including within the last 12

months.

For more information on what we collect, including the sources we receive information from, review Section 3, Information Collection. We collect and use these categories of personal information for the business purposes described in Section 5, Taskrabbit's Use of Information, including to provide and manage the Taskrabbit Platform.

Taskrabbit does not generally sell information as the term "sell" is traditionally understood. However, to the extent "sale" under the CCPA is interpreted to include advertising technology activities such as those disclosed in Section 5, Taskrabbit's Use of Information, as a "sale," we will comply with applicable law as to such activity.

Taskrabbit discloses the following categories of information for commercial purposes:

We use and partner with different types of entities to assist with our daily operations and manage the Taskrabbit Platform. Please review Section 6, Information Sharing, for more detail about the parties with which we share Personal Information.

Right to Know and Delete. If you are a California

resident,

you have the right to know certain information about our data practices in the preceding 12 months.

In

particular, you have the right to request the following from us:

In addition, you have the right to delete the Personal Information we have

collected

from you. However, this is not an absolute right and Taskrabbbit may have legal grounds for keeping

such

data.

To exercise any of these rights, please submit a request

at or here. In the request, please specify which right you are seeking to exercise and

the scope of

the

request. We will confirm receipt of your request within 10 days. We may require specific information

from

you to help us verify your identity and process your request. If we are unable to verify your

identity, we

may deny your requests to know or delete.

Right to Opt-Out. To the extent Taskrabbbit sells your

Personal

Information as the term “sell” is defined under the CCPA, you have the right to opt-out

of the

sale of your Personal Information by us to third parties at any time. You may request to opt-out by clicking Do

Not Sell My Personal Information and making your choice.

Authorized Agent. You can designate an authorized

agent to

submit requests on your behalf. However, we will require written proof of the agent's permission to do

so and verify your identity directly.

Right to Non-Discrimination. You have the right to

non-discriminatory treatment by us, should you exercise any of your rights.

Shine the Light. Customers who are residents of

California may request: a list of the categories of Personal Information disclosed by us to third parties

during the immediately preceding calendar year for those third parties' own direct marketing purposes,

and (ii) a list of the categories of third parties to whom we disclosed such information. To exercise a

request, please contact us at or P.O. Box 530225, Atlanta, GA

30353-0225. Requests must include "California Shine the Light Request" in the first line of the

description and include your name, street address, city, state, and ZIP code. We may require additional information from you to allow us to verify your identity and are only required to respond to requests once during any calendar year. Please note that Taskrabbit is not required to respond to requests made by means other than through the provided email address or mail address.

B. Residents of the European Economic Area (EEA), Switzerland, and the UK.

Interest-Based Advertising in the EEA or Switzerland. For more information about interest-based ads, or to opt out of having your web-browsing information used for behavioral advertising purposes, please visit <http://youronlinechoices.eu/>.

Additional Disclosures for Residents of the EEA, Switzerland, and the UK

Transfer Of Data. We and our affiliates and Third-Party

Agents primarily store data about you, including Personal Information, on servers located and operated within the United States. If you reside or are located outside of the U.S., we may transfer, store, and process your Personal Information to the U.S. in order to provide and operate the Taskrabbit Platform.

Whenever your personal data is transferred outside of the EEA, Switzerland, or the UK, we undertake to ensure an adequate level of protection is afforded to it, either by us, our affiliates, and/or Third Party Agents, in accordance with applicable EEA and UK data protection law.

Your Rights. You have the following rights under certain circumstances:

You can exercise your rights by contacting us [here](#).

EU-US Data Privacy Framework (DPF) and the UK Extension to the EU-US DPF

Taskrabbit is a participant in the EU-US Data Privacy Framework (DPF) and its UK extension as set forth by the US Department of Commerce. If there is any conflict between the terms in this privacy policy and the EU-U.S. DPF Principles, the Principles shall govern. To learn more about DPF and to view our self-certification, please visit [here](#).

As a participant of DPF, Taskrabbit is committed to transferring the personal information of all EU and UK residents in compliance with DPF Principles.

As explained in this Privacy Policy, Taskrabbit may disclose your personal information in response to lawful requests by public authorities, including to meet national

security or law

enforcement requirements.

If we transfer personal information about an EU or UK resident to a third

party, the

third party's use, retention, or disclosure must also follow our DPF obligations. Taskrabbit

recognizes our potential liability under the DPF for the third party's failure to adhere to DPF

principles concerning your personal information.

TaskRabbit is committed to resolving inquiries and complaints about our privacy

program's

adherence to DPF. If you have any inquiries or complaints regarding our privacy program, you may

contact us

here.

If we are unable to resolve your inquiry or complaint, you may contact an independent

dispute

resolution body, free of charge to you. You may contact our US-based third-party dispute resolution

organization, JAMS, [here](#). If neither Taskrabbit nor JAMS is unable to resolve your complaint, you

may,

under

certain circumstances, pursue binding arbitration.

Additional recourse mechanisms include contacting the following independent dispute

resolution

bodies: for EU residents, you may contact EU Data Protection Authorities [here](#).

For UK residents, you may contact the UK Information Commissioner's Office [here](#). In the US,

Taskrabbit is subject to the investigatory and regulatory enforcement of the

Federal

Trade Commission.

Additional Disclosures for Residents of France

You have the right to give Taskrabbit instructions concerning the use of your Personal Information after your death. You can exercise this right by contacting us [here](#).

Taskrabbit does not knowingly collect Personal Information from children under 15 years of age in France. The Taskrabbit Platform is not directed to children under the age of 15 and children under 15 are not permitted to use the Taskrabbit Platform. If we become aware that we have unknowingly collected Personal Information from a child under the age of 15, we will delete or disable such information. If you are a parent or guardian of a child under the age of 15 and you believe that your child has provided us with Personal Information, please let us know by contacting us [here](#).

Additional Disclosures for Residents of Spain and Italy

Taskrabbit does not knowingly collect Personal Information from children under 14 years of age in Spain or Italy. The Taskrabbit Platform is not directed to children under the age of 14 and children under 14 are not permitted to use the Taskrabbit Platform. If we become aware that we have unknowingly

collected Personal Information from a child under the age of 14, we will delete or disable such information.

If you are a parent or guardian of a child under the age of 14 and you believe that your child has provided

us with Personal Information, please let us know by contacting us [here](#).

C. Residents of Canada.

Transfer Of Data. We and our affiliates and Third

Party

Agents primarily store data about you, including Personal Information, on servers located and operated

within the United States. If you reside or are located outside of the U.S., we may send and store your

Personal Information (also commonly referred to as personal data) to the U.S. in order to provide and

operate the Taskrabbit Platform. By accepting the terms of this Privacy Policy, you acknowledge the transfer

to and processing of your Personal Information on servers located in the U.S.

Custom Audience. We may use services provided by third-party

platforms

(such as social networking or other websites) to serve targeted advertisements on such platforms to you, and

we may provide a hashed version of your email address or other information to the platform provider for such

Website: dolly.com

purposes. To opt-out of the use of your Personal Information for such purposes, please launch the opt-out tool at <https://youradchoices.ca/choices>.

Interest-Based Advertising in Canada. For more information about interest-based ads, or to opt out of having your web-browsing information used for behavioral advertising purposes, please visit <https://youradchoices.ca/choices>.

To learn more about interest-based advertising in mobile apps and to opt out of this type of advertising by third-party advertising companies that participate in the DAAC's AppChoices tool, please download the version of AppChoices for your device at <https://youradchoices.ca/appchoices/>.

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Page: Like Uber, but for moving in Cincinnati, OH | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Cincinnati? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

This was my first time using Dolly but it definitely will not be my last. It was easy, convenient, and affordable. I'd recommend Dolly to anyone who needs moving or delivery help. Awesome concept and exceptional execution!

—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Page: Looking for a side gig? Earn extra cash by Becoming a Dolly Helper

I own a qualified vehicle and can lift over 75 lbs

I can lift over 75 lbs and assist Helpers

Questions? See our Helper FAQ.

Use the Helper app to browse Dollys and learn about job requirements.

Request Dollys that suit your needs. Earn more on Bonus Dollys.

Get paid twice a week and keep 100% of your customer tips.

See how much you'll get paid before requesting a Dolly and receive 100% of customer tips! Top Helpers can routinely earn over \$1,000 per week.

Be your own boss and quickly grow your business with consistent, well-paid work, and live notifications when new Dollys are requested in your area.

Work as much or as little as you'd like. You have full control over what Dollys you request. Go for only the ones that suit you.

Get matched up with other Helpers and Hands or request your friends on the platform and get scheduled together.

âDolly has opened up a new career for me. I'm building my delivery business while guaranteeing income for my family.â

- James A., Palo Alto, CA

Atlanta

Austin

Baltimore

Boston

Charlotte

Chicago

Cincinnati

Cleveland

Columbus

Dallas

Denver

Detroit

Fort Lauderdale

Hartford

Houston

Indianapolis

Kansas City

Los Angeles

Las Vegas

Miami

Milwaukee

Minneapolis

Nashville

New Haven

New York City

Orange County, CA

Orlando

Philadelphia

Phoenix

Pittsburgh

Portland

Website: dolly.com

Providence

Raleigh-Durham

Richmond

Sacramento

Salt Lake City

San Antonio

San Diego

San Francisco

San Jose

Seattle*

St. Louis

Tampa

Washington, DC

Wilmington, DE

The Level-Dolly partnership: get financing as a Dolly Helper or Hand

How Veterans use Dolly to join the gig economy

How one couple uses Dolly as a happiness-fueling side hustle

From taking notes to taking Dollys: a student athlete's side hustle

We connect independent contractors with local people and businesses who need help transporting or lifting heavy items.

Operating as an independent contractor, you'll choose which jobs are right for you. Dolly offers a variety of services to customers, including store deliveries, full apartment moves, labor-only, junk haul away, and more. You decide your schedule—there's no contract or minimum hour requirement.

The main tasks of the job are choosing which Dollys to take, showing up to the Dolly location(s) and lifting and/or transporting heavy items. You'll also be empowered to communicate with customers to clarify job

details.

Average earnings

Payment schedule

We pay you twice a week using PayPal. After you are approved on the platform, we'll email you with pointers on the best way to set up your PayPal account for Dolly.

Helper

A Helper is an individual who is 18 years of age or older; drives a pick-up truck, box truck, cargo van, or SUV with a trailer; can lift over 75 pounds; and has best-in-class customer service.

Hand

A Hand is an individual who is 18 years of age or older, assists a Helper with moves or takes Labor-Only Dollys, and has the best-in-class customer service.

Assistant

Assistants are subcontractors who work on a specific Helper's Dolly Team. Learn more about Teams and how to add an Assistant.

General requirements

Helper (truck + muscle)

Hand (no truck required)

For more information on vehicle and document requirements, please visit the following links:

[Documentation Requirements](#)

[Vehicle and Photo Requirements](#)

Then, download the Helper app and request your first Dolly!

Helpers are required to own a truck, cargo van, box truck, or an SUV with a trailer. Passenger vans, minivans, and cars are not permitted.

Please note that we don't accept rental vehicles or flatbed trailers. Vehicles should also contain minimal customization such as vinyls and decals.

If you don't own a qualifying vehicle, sign up to be a Hand.

It typically takes around 7-10 days from the time you first start signing up until you're ready to find and complete Dollys. This can vary due to background checks, and is currently slowed down due to court closures from COVID-19.

Once you've signed up, be sure to check your email throughout the process as the Dolly team will reach out with next steps along the way. Questions? Reach out to us.

As of June 1, 2021, OAI coverage is available to Helpers & Hands (not Assistants) who are approved on the Dolly platform and completing a job for Dolly. For more information on OAI, read the Occupational Accident Insurance FAQ.

If you have additional questions, please go to our [Dolly Helpers Resource page](#).

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Page: Like Uber, but for moving in Houston, TX | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Houston? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

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—Julie M.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

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Found a sweet patio table at Costco, but not sure how to get it to Polaris or German Village? Dolly can deliver it.

Live in Dublin, but need to pick up that Craigslist find in Victorian Village? Dolly can help.

Lease ending in Clintonville but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Italian Village? Our Helpers will get your donations there.

Dublin

Clintonville

Downtown

Polaris

Franklinton

Upper Arlington

Old Towne East

Southside

New Albany

Westerville

German Village

Harrison West

Victorian Village

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Worthington

Franklin Park

Brewery District

Bexley

Italian Village

Zimmer

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Looking for appliance movers? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an appliances in-store or moving them around the house, Dolly can help.

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Page: How to Recycle Furniture, Appliances, Electronics, and More | Dolly Blog

The Dolly Blog

Unboxed

Your Place for Creative Moving & Delivery Ideas

Each Earth Day, we get a refresher on the importance of recycling. We set out our blue bins, take a moment to learn which plastics are recyclable, and remind ourselves to do better by cleaning out our yogurt lids before putting them in the recycle bin. At this point, you might feel like recycling common household items is second nature. But when it comes to items that are disposed of less often—like recycling furniture, mattresses, or appliances—we find that we don't know how to recycle them.

Not everything can be recycled, and the sad truth is that some things are going to end up in landfills. But furniture, home products, electronics, and even mattresses are easier to recycle than you may have imagined. This guide has ideas for how to break down and responsibly dispose of those weird items in your home so you can embrace Earth Day in all parts of your home.

Before you try to recycle anything, see if it really does need to be disposed of. Oftentimes, the item in question may still have life left in it.

If it's valuable, try selling it on Craigslist or another resale site. To sell it fast, keep your price low, or sell it for the best offer. Make sure to write a standout post to get as many offers on your item as possible.

You can also donate your items. The simple act of bringing your unwanted furniture to your nearby donation center can help your furniture find a whole new life.

But if selling is not an option, nor is donating, read on below to see how to recycle all your odd household items.

Televisions are one of the largest and hardest to recycle electronics on the market. You have a few options to recycle them.

Bring your TV to your local electronics recycler. To find a local e-waste recycler, just search “[city name] electronics recycler” online. You can drop off your TV and they'll take care of all the breakdown and

recycling for you.

Return your TV to the manufacturer. Sony and other TV manufacturers have return programs, where you can search their site to find the nearest location to you for returns.

Use the Best Buy Electronics Recycling Program. They'll take almost any electronic device and responsibly recycle it.

For more ideas on how to recycle a TV, check out our complete guide to TV recycling and disposal.

Computers, old VHS players, outdated radios, your old iPhone 5. Just take a quick look through your home, and you'll find you have plenty of electronics to recycle. Here's how to recycle them responsibly.

Clear your data first. The last thing you want is five year's worth of data ending up in the wrong hands. If you're getting rid of a computer, phone, or laptop, search online for instructions on how to clear your hard drive (the process will vary by device and manufacturer).

Bring your electronics to a professional e-waste recycler. Just like with TVs, bringing your old electronics to an e-waste recycler is the best way to ensure they're responsibly taken care of. Check out the EPA's official partners to find companies participating in electronic recycling by return programs, or use E-Stewards to find your nearest responsible recycler.

The most dominant material in most large appliances is steel—y'know, that material that is the most recycled material in the world. So it makes sense to recycle appliances, not leave them in a landfill to rot.

Before you recycle your large appliances, make sure to prep it by following these two steps:

Once your appliances are prepped, there are a few ways you can recycle them.

Your first option is to contact your local garbage utility. Many of them offer appliance pickup for a small fee, you just have to bring your appliance to the curb. The downside of this option is that you often will have to wait for a specific collection day a few weeks in the future, or will need to bring it out yourself (a tough task when your dryer is on the second floor). You can always get labor only help from Dolly to bring your appliance out to the curb.

Another option is to contact the appliance's manufacturer for recycling. Many manufacturers offer an

incentive program, in which they pick up your old appliance from you and give you a discount on a new one (as long as it's from the same manufacturer).

Finally, you can sell your appliance to a scrap metal recycler. The payout is small, but it might help you recoup a small portion of the cost of buying a new one.

Need help getting your old appliance to the recycler? Book a Dolly, and we'll tackle the heavy lifting and transport of your old appliance.

While you can take many of the same actions as above to recycle a mattress, there is one more option for recycling mattresses that's well worth it. You can break the mattress down yourself. Here's how to break down and recycle your mattress:

Trying to figure out how to recycle your other furniture? This same method can be used on almost all furniture. To recycle your furniture, simply break it down into its parts, remove the upholstery, and recycle the base material—typically wood or metal—through the appropriate channels.

Paint is a difficult thing to dispose of, let alone dispose of responsibly. There is some good news: when sealed properly, paint lasts 10-15 years. So before you look at how to recycle your paint, see if it's still new enough to be reused.

If it is, you can keep it for your own use, or you can donate your paint. Check with your local Habitat for Humanity branch to see if they could use it in a home construction project. Or talk to your local high school drama department or performing arts center, as they might be able to put it to use in building sets.

On the other hand, if your paint cans are empty, you can simply recycle them with standard metal recycling.

But if your paint is past its prime (pun intended), you'll need to properly dispose of it. To do so, pour the paint out into a box filled with cat litter. Stir until the paint becomes mostly solidified, then throw away the paint and cat litter concoction with trash. You can then put your empty paint can in the recycling.

According to the EPA, 12 million tons of furniture gets thrown away every year, and 75% of the furniture that's disposed of ends up in landfills. So when you recycle your home furnishings and furniture instead of throwing them away, you're making a positive change in the environment. True, it isn't as simple as leaving it

Website: dolly.com

out on your curb to be taken away, mother nature will thank you in the long run for choosing to recycle.

We can help make recycling your oversized items easier. Dolly can send you a truck and Helpers to pick up your outdated washer, unwanted mattress, or even your old TV to bring to the recycling center of your choice.

Let Dolly handle the heavy lifting, and you can rest easy knowing your large items are being recycled.

Dolly helps you move on your schedule and at an affordable price. Book now and see the difference:

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We all love having a room where we can relax, unwind and just have fun. For those of you who...

If there's one thing Goldilocks understood, it's that not every mattress feels just right. You find one you like in...

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If you've ever packed up your possessions and moved to a new place, you know an undeniable truth: you have...

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You set the time, and your Helper will be there.

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Live in Queen Creek, but need to pick up that Craigslist find in Peoria? Dolly can help.

Lease ending in Encanto Village but not sure how to haul the junk? Weâve got someone on the job.

Is the closest Goodwill just too far from Central City? Our Helpers will get your donations there.

Deer Valley

North Gateway

Mesa

Paradise Valley

Central City

North Mountain

New Village

Scottsdale

Ahwatukee Foothills

Encanto

Camelback East

Desert View

South Mountain

Glendale

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Maryvale

Buckeye

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Get same-day custom closet delivery from the Container Store with Dolly. No hassles or delivery windows. Book a Dolly with a few taps and get your new closet delivered when you need it. Container Store delivery has never been easier.

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Need an Uber-like moving service in Minneapolis? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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Need help moving furniture? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up a piece in-store or you just need help shifting within your house, Dolly can help.

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Live in Troy, but need to pick up that Craigslist find in Canton? Dolly can help.

Lease ending in Bloomfield Hills but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Boston Edison? Our Helpers will get your donations there.

Rivertown

Downtown

Grosse Ile

Rosedale Park

Belle Isle

Palmer Woods

Clair Shores

Bloomfield Hills

Taylor

Canton

Dearborn

Wayne State

Boston Edison

Sherwood Forest

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Indian Village

Farmington Hills

Troy

Eastern Market

Rochester Hills

Dearborn

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Our average cost for an apartment move is \$179

See what +5,000 customers have to say about us on Facebook.

Used Dolly for the first time after I have heard about it for a while. Josh and Joe are great movers. They helped load and unload my entire one-bedroom apartment furniture with grace. The move was as painless as it could have been.

Tell us when, where, and what you need help with and get an upfront price.

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Found a great loveseat at Crate and Barrel, but not sure how to get it to Pasadena or West Covina?

Live in Glendale but need to pick up that Craigslist find in Venice? Dolly can help.

Lease ending in Silver Lake but not sure how to haul the junk? Weâve got someone on the job.

Is the closest Salvation Army too far from Santa Monica? Our Helpers will get your donations there.

Beverly Grove

Beverly Hills

Downtown LA

Culver City

Glendale

Frogtown

West Hollywood

Echo Park

Koreatown

Los Feliz

Santa Monica

Venice

Pasadena

Burbank

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Silver Lake

Sherman Oaks

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Looking for hardware delivery? The Dolly app will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up in-store or you just need help with the heavy lifting, Dolly can help.

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Labor only

Website: [dolly.com](https://www.dolly.com)

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: Like Uber, but for moving in Dallas, TX | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Need an Uber-like moving service in Dallas? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

This was my first time using Dolly but it definitely will not be my last. It was easy, convenient, and affordable. I'd recommend Dolly to anyone who needs moving or delivery help. Awesome concept and exceptional execution!

—Stephen O.

Apartment moves

Store delivery

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Move a few items

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Page: Like Uber, but for moving in San Diego, CA | Dolly

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Page: Affordable Pick Up Service Help When You Need It - Dolly

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Junk removal

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Website: dolly.com

Page: Book a Dolly | Dolly

Track your Dolly, receive updates, and more

– Taylor O.

©2024 Dolly

Page: Careers at Dolly | Now Hiring

We've re-imagined bulky item moving and delivery services. But our work isn't done; we need your talent and curiosity to continue the innovation and make our products and processes even better for customers and Helpers alike.

To further our mission, Dolly joined the Taskrabbit family in April of 2024. We're delighted to share in Taskrabbit's award-winning benefits and culture. Head to Taskrabbit's Careers page for current job openings in the Dolly division, and more!

Flexible PTO & Company Closures

Prioritized work-life balance with flexible PTO and 18 observed days off

Health & 401K

Employer-covered health care and retirement match

Perks and Stipends

IKEA discount, Taskrabbit credit, and allowances to support remote work

Learning & Development

Speaker series, career paths, and annual education allowance

Family Planning

Paid parental leave, adoption assistance, and fertility / reproductive healthcare

Wellness & Mental Health

Wellbeing allowance and free access to HeadSpace and Ginger

We're in search of exceptional business development, operations, marketing, and product people.

©2024 Dolly

Page: On-Demand Moving and Delivery in New Haven | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to Northford or West Haven? Dolly can deliver it.

Live in Shelton but need to pick up that Craigslist find in Wallingford? Dolly can help.

Lease ending in East Rock but not sure how to haul the junk? Weâve got someone on the job.

Is the closest Goodwill just too far from Branford? Our Helpers will get your donations there.

Annex

West Rock

Newhallville

West River

Hamden

East Rock

Branford

Durham

Wooster Square

Edgewood

Downtown

Milford

Long Wharf

Website: dolly.com

Dwight

Naugatuck

Bridgeport

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Page: On-Demand Moving and Delivery in Boston | Dolly

Department of Public Utilities Certificate No. 31923

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Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it home in Back Bay or Beacon Hill? Dolly's on it.

Live in Jamaica Plain but need to pick up that Craigslist find in East Boston? Dolly can help.

Lease ending in South Boston but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from Newton? Our Helpers will get your donations there.

Brighton

Back Bay

Beacon Hill

West End

Charlestown

Jamaica Plain

South End

Dorchester

North End

Cambridge

Mission Hill

Chelsea

Website: dolly.com

Medford

Allston

Roxbury

Fenway-Kenmore

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Need an Uber-like moving service in Baltimore? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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—Julie M.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Page: Contact Us | Dolly

We're here to help! Which best describes you?

Interested in a retail partnership with Dolly? Get to know us.

©2024 Dolly

Page: Like Uber, but for moving | Dolly

Dolly is not affiliated with Uber Technologies, Inc. Use of third-party trademarks does not imply any affiliation with or endorsement by such third-party.

Dolly is your on-demand moving & delivery app like Uber, but for moving. We help you find truck and muscle anytime you need it. Get the help you need without the headaches. Whether you're moving apartments or simply picking up items, Dolly can help.

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Storage moves

Junk removal

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Page: Find Help - Heavy Lifting and Moving Labor | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Our average cost for a labor only move is \$80

See what +5,000 customers have to say about us on Facebook.

Lincoln and Jason were great. On time. Right equipment. Courteous. Efficient. Moved furniture from one level to another. Transported furniture from one location to another. Would use services again.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

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Junk removal

©2024 Dolly

Page: Container Store delivery | On-demand delivery with Dolly

Get same-day delivery of your Container Store items with Dolly. No hassles or delivery windows. Book a Dolly with a few taps and get your items delivered home when you want them. Container Store delivery has never been easier.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

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Page: On-Demand Moving and Delivery in Raleigh-Durham | Dolly

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Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Sam's Club, but not sure how to get it to Cary or Millbrook? Dolly can deliver it.

Live in Chapel Hill but need to pick up that Craigslist find near Duke? Dolly can help.

Lease ending in Downtown but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from East Raleigh? Our Helpers will get your donations there.

Central

East Raleigh

Downtown

Five Points

Brightleaf

Hillsborough

Mordecai

Cary

Chapel Hill

Glenwood

Albright

Bethesda

Six Forks

Garner

Website: dolly.com

Wake Forest

Auburn

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Page: Like Uber, but for moving in Tampa, FL | Dolly

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Need an Uber-like moving service in Tampa? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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Rest easy with vetted Helpers & free damage protection.

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—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

©2024 Dolly

Page: On-demand, delivery service app | Dolly

Looking for local delivery service for your furniture? The Dolly app will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're getting a delivery from in-store or picking up an item from Craigslist, Dolly can help.

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Junk removal

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Page: On-Demand Moving and Delivery in Kansas City | Dolly

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Say thanks with a tip and leave a review once your Dolly is complete.

New patio table from Costco, but not sure how to get it to your place in Prairie Hills? Dolly can deliver it.

Live in Sherwood Estates but need to pick up that Craigslist find in Merriam Grove? Use Dolly, find help.

Lease ending in Crossroads and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from The Coves? Dolly Helpers will get your donations there.

Independence

Blue Springs

Overland Park

Gladstone

Shawnee

Lee's Summit

Ferrelview

Platte Woods

Raytown

Riverside

Unity Village

Liberty

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Page: Rent pickup truck for moving | Dolly

Pickup truck rental for moving can be a hassle. There's an easier way. Dolly provides truck and muscle, anytime you need it. Get the help you need without the headaches. Whether you're moving apartments or simply picking up items, Dolly can help.

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Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Page: On-demand couch moving service | Dolly

Need help with moving a couch? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking one up in-store or you just need help with the heavy lifting, Dolly can help.

You set the time, and your Helper will be there.

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Page: On-Demand Moving and Delivery in Minneapolis | Dolly

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Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to Brooklyn Park or Plymouth? Dolly can deliver it.

Live in Longfellow, but need to pick up that Craigslist find in New Hope? Dolly can help.

Lease ending in Near North but not sure how to haul the junk? Weâve got someone on the job.

Is the closest Goodwill just too far from Spring Lake Park? Our Helpers will get your donations there.

Waite Park

West Calhoun

Cedar-Isles-Dean

Diamond Lake

Morris Park

Shoreview

Hale

Brooklyn Park

Kenny

Armatage

Bloomington

Fulton

Minnehaha

Website: dolly.com

Maple Grove

St. Paul

Eagan

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Page: On-Demand Moving and Delivery in San Diego | Dolly

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Say thanks with a tip and leave a review once your Dolly is complete.

New patio table from Costco, but not sure how to get it to Miramar? Connect with a Helper.

Live in East Village but need to pick up that Craigslist find in Rancho Bernardo? Use Dolly, find help.

Lease ending in Northpark and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Chula Vista? Dolly Helpers will get your donations there.

Carlsbad

Oceanside

Pacific Beach

Encinitas

La Jolla

Midtown

La Mesa

Serra Mesa

Imperial Beach

Carmel Valley

Mission Valley

University City

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Page: **âDolly: Moving & Delivery Help on the App** Store

Dolly is a fast, easy, and affordable way to get the moving and delivery help you need on your terms. Whether youâre moving apartments or you need to get big and bulky items home from retailers like The Container Store, Big Lots, or Crate & Barrel, Dolly delivers. DOLLY HELPERSDolly connects you to trusted, local professionals with pickup trucks, cargo vans, and box trucks to support your moving and delivery needs. Not only are Dolly Helpers trained to move and handle big and bulky items safely and securely, theyâre also background-checked and insuredâand all Dollys are backed by our Damage Protection program.THE MOVING & DELIVERY HELP YOU NEED, ON-DEMAND* Store Delivery: Convenient, fast, and often cheaper than traditional delivery options* Mini & Small Moves: The perfect solution for moving one or a few items easily* Apartment Moves: Dolly will get your stuff safely from A to B* Labor-Only Moves: For all your heavy lifting needs, get help with rearranging furniture or other large items, just loading and unloading, or even event set-up and tear-down* Online Marketplace: Get or deliver your Facebook Marketplace, OfferUP, and Craigslist finds* Donation: Get your big and bulky items picked up and dropped off* Small Business Moves: Dolly is your alternative to truck and trailer rentals and moving companies* Storage Moves: Get help loading and unloading your storage unit in one trip* Junk Removal: Get a hand removing your unwanted items and let Dolly haul it away for responsible disposalDOLLY IS EASY

Scheduling a move or delivery with Dolly is easy! 1. Enter your moving or delivery details.2. Receive an upfront, guaranteed price and schedule a move or delivery that fits your schedule. 3. Chat with your Helper and track your Dolly progress.DELIGHTING OUR CUSTOMERSWeâre obsessed with customer satisfaction. Thatâs why Dolly lets you set the schedule for your move or delivery, find out the cost of your Dolly before you book, and have the peace of mind that your Dolly is backed by our Damage Protection program.

Version 3.139.7

- Bug fixes

35.8K Ratings

I was at Costco and had no clue how I was going to get a huge sectional that was perfect for our den home.

One of the employees suggested Dolly. I called the number to get a little more information. It was about 1:30pm on Friday. It would be \$77 to take it up a flight of stairs. That was a great price for me to save the hassle of going to U-Haul to get a truck, hiring a day worker (who has no background check and may go by only a nickname) to help me move. Then there's the joy of refueling the truck and taking it back. The next available time was at 3:30p. I thought it would be the next day because I called so last minute. The helper arrived early which was great. I had no idea how quickly all of this would unfold. I needed to go back home to empty the room a little. Costco allowed me to leave a receipt there so I didn't need to be present for the helper to take the furniture out. I was home for only about 30 min cleaning frantically and got a call that they were outside with our stuff. It was a husband and wife team who were professional and friendly. She was petite and I was a little skeptical because the furniture was heavy. The two of them knocked it out in impressive fashion. I would definitely recommend this service to a friend and use them again!

I used Dolly about a year ago when I moved and it worked out great. I suggested it to friends and everything. This time around, I cannot say the same. I booked a Dolly about a week before my move to give them a lot of time to find me movers. Someone accepted within a day and then cancelled the day before. So, I rescheduled for the next day and another dolly picked it up. This time they cancelled 15 minutes before they were supposed to arrive. He even called me to tell me they would be there on time an hour before it was scheduled. When a mover cancels on you you have no way of contacting them since you're using the app to communicate. I think it's absurd that Dolly allows their movers to cancel on people 15 minutes before they're supposed to be there and then proceed to be unable to find a replacement. I used my sick hours to take the afternoon off from work to accommodate my Dolly just to be cancelled on 15 minutes before. Sick leave wasted. We had to be out of our apartment the next day and luckily were able to get family friends to help us since Dolly was unable to find a replacement. I will not be using Dolly again and will be telling my friends I recommended it to use someone else.

I used dolly last year to Move a mattress and it was the perfect experience..So since I was already impressed, I chose them for my apartment move this year. I booked a month ahead of schedule with 2 helpers and put my

mind to rest. However, on the moving day, dolly was unable to find me helpers so I had to keep calling them.. And the most important thing for you to know is, it doesn't matter if you book ahead of schedule.. How their system works is, they find helpers for you on the day of your move and they have no control over the helpers since the helpers decide whether they accept your dolly or not. So in my case, I was completely helpless and stressed out on my moving day and dolly customer services kept asking me to push the time of my dolly further away so someone could accept my dolly. I was already a day late and had to be out of my apartment by the end of that day.. I eventually had to pay another professional moving company at the last minute and all the trust and the effort I put into reserving the dolly was completely tarnished. I do not take time to write reviews for apps but since this was a nightmare of a moving day for me, I wanted others to know... Dolly is NOT AT ALL a viable solution for something like an apartment move. And if you want your moving day to be a smooth experience and not a stressful Freudian nightmare, go with another professional moving company. Dolly has a long way to go in that department...

The developer, Dolly, Inc., indicated that the app's privacy practices may include handling of data as described below. For more information, see the developer's privacy policy.

The following data may be used to track you across apps and websites owned by other companies:

The following data may be collected but it is not linked to your identity:

Privacy practices may vary, for example, based on the features you use or your age. [Learn More](#)

English

Dolly Helpers

Lugg - Moving & Delivery

GoShare: Deliver, Move, LTL

Bungii Driver

Bellhop - Pros

Website: dolly.com

Taskrabbitt - Handyman & more

Handy.com

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Page: On-Demand Moving Help & Furniture Delivery | Dolly

Boost sales and scale your business with nationwide, same-day and scheduled delivery.

TotalRetail &vert Apr 2022

2022 Delivery and Retail Trends

USA Today &vert Feb 2022

Moving soon? These apps make relocating less of a nightmare

Insider &vert Oct 2021

Dolly, a last-mile delivery startup on the rise, sold itself just as investors...

Insider &vert Mar 2021

Delivery startup Dolly is poised to make millions helping companies...

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Page: On-Demand Moving and Delivery in Cincinnati | Dolly

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Found a sweet patio table at Costco, but not sure how to get it to Northside or Westwood? Dolly can deliver it.

Live in Covington, but need to pick up that Craigslist find in Summerside? Dolly can help.

Lease ending in Fairfield but not sure how to haul the junk? We've got someone on the job.

Is the closest Goodwill just too far from West End? Our Helpers will get your donations there.

Westwood

Hamilton

West Price Hill

Cuf

College Hill

Mason

Norwood

Florence

Hyde Park

East Price Hill

Blue Ash

Mount Washington

Oakley

Madisonville

Website: dolly.com

Mount Airy

Northgate

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Page: Like Uber, but for moving in New Haven, CT | Dolly

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Need an Uber-like moving service in New Haven? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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My Dolly Helpers were prompt, professional, and quick with their delivery. They were careful with my new couch and made sure it was kept perfect. I had my new couch home in less than an hour!

—Deja J.

Easy to set up, polite movers/helpers, on time, great communication! I've used Dolly more than 5 times and I've never been disappointed or thought their fees were unreasonable. Will definitely keep setting up my Dollys when needed.

—Julie M.

This was my first time using Dolly but it definitely will not be my last. It was easy, convenient, and affordable. I'd recommend Dolly to anyone who needs moving or delivery help. Awesome concept and exceptional execution!

—Stephen O.

Apartment moves

Store delivery

Website: [dolly.com](https://www.dolly.com)

Move a few items

Labor only

Donation run

Used item delivery

Small business moves

Storage moves

Junk removal

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Need an Uber-like moving service in New York City? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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Used item delivery

Small business moves

Storage moves

Junk removal

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Page: On-demand Craigslist, OfferUp, and Facebook Marketplace Pick Ups and Drop-offs | Dolly

Looking for help with Craigslist, OfferUp, or Facebook Marketplace pick ups? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need for a safe and reliable pickup of your items. Whether you're picking up items from across town or offering drop-offs for potential buyers, Dolly can help with the heavy lifting.

You set the time, and your Helper will be there.

Get a guaranteed, up-front price before you book.

Rest easy with vetted Helpers & free damage protection.

Our average cost for online marketplace delivery is \$73

See what +5,000 customers have to say about us on Facebook.

Easiest way to move Craigslist finds! Simple to use app to schedule for same or next day moves, friendly and efficient movers, & easy payment and tipping via app.

Tell us when, where, and what you need help with and get an upfront price.

Chat in-app and know exactly where your Dolly is with real-time tracking.

Say thanks with a tip and leave a review once your Dolly is complete.

Apartment moves

Store delivery

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Storage moves

Junk removal

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Need an Uber-like moving service in Hartford? Dolly will provide you with truck and muscle, anytime you need it. Get the help you need without the hassle. Whether you're picking up an item in-store or you just need help with the heavy lifting, Dolly can help.

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Junk removal

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New patio table from Costco, but not sure how to get it to your place in Rancho Manor? Dolly can deliver it.

Live in the Arts District but need to pick up that Craigslist find in West Sahara? Use Dolly, find help.

Lease ending in Silverado Ranch and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Northridge? Dolly Helpers will get your donations there.

Paradise

Spring Valley

Henderson

Summerlin

Nellis AFB

Enterprise

Green Valley

North Las Vegas

Tule Springs

Sunrise Manor

Winchester

Seven Hills

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Page: Why the Last-Mile Delivery Startup Dolly Sold to Updater - Business Insider

Michael Howell wasn't planning on selling his on-demand delivery startup Dolly this year. In fact, the CEO was skeptical when first approached by the online moving platform Updater about an acquisition.

Dolly is in a class of fast-growing startups, along with Pickup, GoShare, and GoFor, that help retailers boost same-day-delivery capacity for big, bulky items such as furniture and Peloton bikes. Howell founded Dolly in 2014 as an on-demand moving service for consumers, and it later moved into retail: In 2020 alone, Dolly forged partnerships with The Container Store, Costco, and Lowe's after raising a \$7.5 million Series B round in 2019.

Dolly could easily have kept growing on its own. Earlier this year, its competitor Pickup raised a \$15 million Series B round, signaling that investor interest in the space was growing. A few weeks ago, UPS announced its acquisition of the on-demand delivery platform Roadie, demonstrating that incumbents likely feel the pressure from gig-economy startups.

But Howell made the deal. Updater announced that it had acquired Dolly in July for an undisclosed sum. Dolly is set to continue operating under its own name, with Howell at the head. But the CEO sees big benefits to coming under the Updater umbrella.

A key motivator for Howell was Updater's claim that it was involved in 25% of moves in the US, thanks to partnerships with some of the country's largest property-management companies.

Josh Abrams, the chief product officer at Updater, said that if someone signs a lease with, for example, Greystar Properties "they get an invite to Updater, and they have access to the Updater marketplace, which has everything from helping you sign up for cable and internet, to helping you forward your mail in a few clicks, to helping you figure out who your electricity provider is."

Moves are particularly attractive to Dolly because they're more profitable than retail deliveries and help in a tight labor market: Many drivers prefer moves because they can take most of a day and pay several hundred dollars in one fell swoop.

As part of Updater, Dolly gets easy access to customers planning to move. Howell said that "part of the

massive benefit in Updater world is" getting to the customer while they're early in the process.

Finding lucrative moves more easily would also give Dolly the bandwidth to improve its retail services. It's beefing up its software platform for retailers and creating more sophisticated ways of linking its data with their systems. And Howell sees cross-marketing possibilities for retailers selling things movers need.

"Retailers now have an opportunity to engage this massively big and incredibly valuable moving consumer audience," Howell said.

The big and bulky gig startups space is growing but also commoditizing, Howell said. Each business wants to establish a clear advantage to avoid battling on price alone.

"For years and years and years, J.B. Hunt and XPO and all the rest have been battling it out, mostly on price on last-mile delivery. So that market is really efficient, and it's been hyper commoditized," Howell said. Combining home moves with retail helps Dolly stay above the fray. "Now we're bringing new things so we can have a little bit more price flexibility when we provide services that the big guys don't," he added.

Selling Dolly to Updater also gets Howell off the venture-fundraising merry-go-round, a welcome bonus.

"There was the opportunity to get in front of a fire hose of growth in demand for our services," Howell said.

"Right when consumers needed them most."

Jump to

Page: Like Uber, but for moving in San Francisco, CA | Dolly

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—Stephen O.

Apartment moves

Store delivery

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Live in Warwick but need to pick up that Craigslist find in Pawtucket? Use Dolly, find help.

Lease ending in College Hill and need help moving the big stuff? Reach out to Dolly.

Is the closest Goodwill too far from Mt. Pleasant? Dolly Helpers will get your donations there.

Federal Hill

Washington Park

Swansea

Aquidneck Island

Exeter

Narragansett

Bristol

Elmhurst

Fall River

Riverside

Coventry

Smithfield

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Page: Book a Dolly | Dolly

Track your Dolly, receive updates, and more

– Taylor O.

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Page: Overview

As an existing or new Dolly partner, we invite you to integrate Dolly's local, on-demand delivery booking capability directly into your platform. If you're just now learning about Dolly, we recommend reading our API overview blog post first.

However, if you're already up to speed on what Dolly has to offer, we recommend the Getting Started guide to go deeper with what our REST API has to offer.

Our documentation is structured into three main sections:

An overview of our API capabilities and instructions on how to obtain credentials.

Reference for required fields, objects, endpoints, and sandbox testing.

Contextual information about webhooks, Postman, scheduling, and more.

Updated 10 months ago

Page: Easy Alternative to Pickup Truck Rental | Dolly

Pickup truck rental can be a hassle. There's an easier way. Dolly provides truck and muscle, anytime you need it. Get the help you need without the headaches. Whether you're moving apartments or simply pickup up items, Dolly can help.

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