

Website: www.coreview.com

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Page: CoreView Configuration Manager For Microsoft | CoreView

Your Microsoft tenant is your most important cloud environment. CoreView's Configuration Management tool gives it the security, governance, and monitoring it deserves, making it effortless to find configuration drift, audit changes, and back up and restore configurations.

Despite having over 5000+ configuration types across multiple interfaces, configuration is a manual and error prone process, exposing you to dangerous misconfigurations and the risk of downtime.

Our Configuration-as-Code platform is designed to deliver best-in-class tools for every stage of the Microsoft 365 lifecycle.

Gartner estimates that 99% of cloud data breaches are caused by manual misconfiguration. With over 5000 specific manual configurations in Microsoft 365, the odds of a misconfiguration are practically inevitable.

With CoreView, automate your tenant configuration to ensure your desired state is always deployed. This will save time and remove the human element and its associated risk from the process.

Misconfigurations increase security exposure, lead to unnecessary downtime, frustrate teams, and significantly impact your bottom line. With so many settings to configure, a small mistake can easily cause big problems.

CoreView's Tenant Configuration Management tool means you can define your ideal tenant configuration once and automatically replicate these settings whenever and wherever you need them.

Whether you're testing configuration changes in a safe space or need to replicate live changes in your baseline, it can be difficult to track how different environments compare. This exposes you to security risks, potentially reducing the accuracy and relevance of your dev and test environments.

CoreView brings your dev, test, and prod environments together with unified visibility so you can track how they compare in real-time. You can also use advanced review and approval workflows to control how configurations move across environments throughout the lifecycle and into production.

With 5000+ configuration types and potentially hundreds of thousands of unique configurations in a tenant, keeping track of changes can feel overwhelming.

With CoreView, get the ultimate visibility with detailed logging and clarity over who made a change, when it

was made, and why. And when configurations inevitably drift, CoreView lets you effortlessly roll back in just a click.

The larger your M365 estate gets, the more acute the configuration and management challenges become. What might be manageable for a small team quickly becomes near impossible when dealing with multiple tenants, diverse environments, and ever-changing technical requirements.

CoreView simplifies deployment across the entire lifecycle, not just by automating the configuration process but also by making it easy to copy or move configurations and achieve consistency across tenants. It's the revolutionary level of efficiency you need to grow confidently, trusted by enterprises and MSPs alike.

Your Defender configurations are some of your business's most critical security settings. If misconfigurations or intentional alterations go undetected, you could face gaps in phishing, threat detection, data loss prevention, URL filtering, authentication, and conditional access policies.

With CoreView's Configuration Management tool, you can template your ideal Defender configurations and get alerted when your configurations drift from this ideal state.

Page: Detect Entra (Azure) App Service Security Vulnerabilities

Cybercriminals now have a new attack vector. With many applications requesting elevated Entra permissions, attackers can leverage these applications to access files, mailboxes, and calendars. This enables them to rapidly elevate their privileges as seen in the Midnight Blizzard attack. Stop Microsoft 365 breaches with CoreView. CoreView gives you continuous visibility of internal and third-party applications and enables you to act whenever unacceptable risks are detected. âSee how below.

Page: Office 365 License Management | CoreView

Identify unused licenses, minimize waste, and ensure costs are allocated appropriately, so you can get the most out of your Microsoft 365 spend.

Page: What are Virtual Tenants? Why does this matter for Microsoft 365?

The idea of Virtual Tenants arose in networking as network services became virtualized, and these services could be divided as Virtual Tenants.

In the world of cloud and SaaS, you had multi-tenants where organizations divided and essentially shared a cloud service. In contrast, having a single tenant was a big advantage in terms of security, performance, and governance.

Single-tenant (or hosted) Software as a Service (SaaS) is an architecture where each company has their own instance of the software application and supporting infrastructure. Think of it like a neighborhood community developed by the same architect and engineer where each household has the ability to change and customize their property as desired. By having a single hosted instance the purchaser can tweak and customize the software to meet their needs, explained ERP powerhouse SAP.

In the world of Microsoft 365, most shops have a single tenant. If they acquire companies, they may have multiple tenants. Here they usually merge the multiple tenants into a single environment to ease management, and promote collaboration and information sharing.

Having a single tenant creates a uniform known environment, but comes with a host of issues. First, managing a single tenant that could have hundreds of thousands of users is immensely complex. Creating help and service desks for such a mass of users is likewise difficult, and these desks can become overwhelmed and non-responsive. Managing 365 licenses across a distributed massive environment is inefficient and expensive at best.

Security is the biggest issue. If you have a single tenant with 300,000 users, and a M365 admin can access data and settings from all 300,000 users. Every single M365 admin has that ability. If a hacker cracks an M365 admin's credentials, they have that same power. Scary.

Instead of a single, monolithic and unwieldy M365, a better idea is to virtualize the tenant the same way we use VMware to turn a single PC server into separate, dedicated servers based on virtual machines. In the case of M365, you should be able to create separate tenants based on geography, business unit, whatever.

As mentioned, the native M365 Admin Center [^] is designed around a centralized management model for a single tenant. With the admin center provided by Microsoft, there is no way to merge different tenants, perhaps due to acquisition, from a management perspective so that administrators can monitor, report, and manage user accounts across multiple tenants.

Luckily, CoreView included Virtual Tenant, or tenant virtualization, in our M365 management software. With CoreView, you can combine different tenants and segment your users into new groupings, or Virtual Tenants, for more efficient management. Once you have those segments configured, you can grant a subset of actions to administrators who will ONLY be able to monitor and manage that subset of users. This way, administrators can use single sign-on to monitor and manage their assigned user community, even though they might be deployed on different tenants.

With CoreView, IT can segment a single tenant into Virtual Tenants that might reflect a department, or a country, or region, or even a single location. By breaking into smaller groups, you can restrict what users can see and act on, making it much easier to manage than having to tackle the entire organization in one bite.

^Using a simple, intuitive interface, CoreView lets IT segment the Microsoft 365 tenant in myriad ways ^ for example, by department, business unit, or location. This is what we call a ^Virtual Tenant.^

After these groups are set up, IT can dive deeper, using CoreView's deep RBAC capabilities to define specific permissions for administrators who then can only perform certain tasks ^ and only against a specific subset of users,^ explained Michael Morrison, CEO of CoreView. ^In essence, IT can take the entire organization served by Microsoft 365 and break it into logical groups, or sub-tenants, perhaps based on Active Directory attributes. Once the organization is logically divided, regional admins can be assigned to the sub or Virtual Tenants.^

CoreView offers deep Microsoft 365-specific security protection, governance, and compliance. Learn how we help with a personalized CoreView demo.

Page: CoreSuite Hybrid Connector | CoreView

The CoreSuite Hybrid Connector is a unique, architecture-agnostic offering that eliminates the complexity of hybrid Microsoft 365 models by creating a single management layer that abstracts data and multiple sources of truth (Active Directory, Entra ID and Exchange Server) into an easy-to-use management interface.

Enterprises using on-premises infrastructure are often leveraging the concept of multiple forests and domains to isolate boundaries and categorize resources between various business units. With Microsoft 365 in the mix, this is even more challenging. They must choose to either point multiple forests to one Microsoft 365 tenant and risk giving admins the keys to the kingdom or create a 1:1 ratio of Active Directory forests and tenants. This creates a staggering level of complexity for administrators.

Within this single organization, enterprises have full flexibility in how they would want to segment visibility and segregate duties for the operators so that they have just enough access to perform necessary actions or execute approved workflows, but nothing more. Most importantly, the CoreSuite Hybrid Connector lets IT teams automate related processes, including:

Page: Tenant Segmentation for M365 | CoreView

Offload up to 30% of IT tasks by delegating Microsoft 365 administration while maintaining full oversight and consistency. CoreView's Virtual Tenants allow you to create dynamic segments within your centralized Microsoft tenant and assign very specific admin capabilities layer by layer - so you can offload tasks without compromising security or losing control.

Page: Service Level Agreement | CoreView

Last Updated: October, 18 2024

AVAILABILITY OF SERVICES. CoreView will use commercially reasonable efforts to make the Products and Services available to Customer at least 99.9% of the time during any calendar month excluding Excusable Downtime (the "Availability Commitment"). "Excusable Downtime" means time that the Services are not available to Customer because of (a) maintenance which is scheduled (i) each week between 12:01 a.m. and 3:00 a.m. Saturday Eastern time, or (ii) during the third week of each month between 6:00 p.m. Saturday and 6:00 a.m. Sunday Eastern time (collectively, the "Standard Windows") or planned maintenance which cannot be reasonably scheduled during the Standard Windows for which at least 24 hours advance notice is given, (b) outages caused by misuse of the Services by Customer in breach of this Agreement, or (c) Force Majeure Events or (d) issues arising from third-party services that CoreView depends on for operation. The Services are considered to be available when any authorized user can successfully log-in.

CUSTOMER CARE CENTER. CoreView will make available to Customers a cloud-based customer service and support center (the "Customer Care Center") for use by the Customer for obtaining Support Services. Customer can access the Support Center twenty-four hours a day at the following address: help.coreview.com

The Customer Care Center provides the online User Manual, Product roadmap updates, release notes, FAQs, and CoreVoice (for requesting new product features). It also serves as the portal for accessing the other support resources. It includes a library of information to support a best practices approach to using CoreView. It includes access to the CoreSuccess Methodology, CoreView User Guide, Onboarding Guidelines, Tips & Tricks, and webinars. This content is continually updated.

Customers are expected to utilize the Support Center to access knowledge resources, and request support by logging a Support Case. A Customer's Support Case will be assigned a unique tracking number and a confirmation sent to the Customer via email. Before opening a Support Case, Customers are expected to perform reasonable troubleshooting and problem analysis to determine if the problem can be resolved by the

Customer without the need for additional support. Â CoreView is not responsible for responding to a Customer's request for support that is not properly submitted using the Customer Care Center.

DELIVERY OF SUPPORT SERVICES. CoreView Support Services provide virtual and online Support Services. Â The Customer Care Center allows customers to log issues twenty-four hours a day, except during the hours of scheduled maintenance. Â The help desk is monitored by the experienced and knowledgeable CoreView Customer Care Team. Â Its primary goal is to provide timely and satisfactory resolutions or workarounds for CoreView products and services. Â Customers have multiple contact methods available, including Live Chat, Customer Care Center, and email. Â The Customer Care Center is also available for Customers to access product Documentation, release notes, news and alerts, and other valuable information. Â Customers are expected to rely on these online resources. Customers can also purchase consulting, education, and higher levels of Support by execution of an Order or a Statement of Work. Â

HOURS OF SUPPORT. The Customer Care Center is available twenty-four hours a day, except during the hours of scheduled maintenance. Our support team is available 24/7, including weekends and holidays. In the event of a critical issue, CoreView will make reasonable efforts to ensure that a member of their support staff can be reached outside of the hours set forth above to address the issue promptly. Customer may also purchase higher levels of Support Services as mutually agreed by the parties pursuant to an Order.

RESPONSE TO SUPPORT ISSUES. Customers submitting an Issue through the Customer Care Center are asked to provide an assessment of the Issue's Severity (business impact) and Urgency (speed of resolution). Based on the information provided by the Customer, the Customer Care Center will automatically prioritize the Support Case. Â Customers can track their issues online via the Customer Care Center. The response times from CoreView during normal business hours for Customer Support Cases, based on Priority, are as follows:

LIMITS ON SUPPORT SERVICE. CoreView shall have no obligation under this Agreement to provide Support Services in respect of any fault or Error caused by:

Support is available for maintaining and troubleshooting CoreView services. It does not include supporting Microsoft 365 services.

RESPONSE RATE. CoreView cannot guarantee a response rate. Â The response rate depends on various factors, such as client system performance, network capacity and network speed.Â Microsoft Cloud infrastructure and APIs response rate are not guaranteed and can indirectly impact CoreView.

SERVICE LEVEL AGREEMENT IN ORDER FORM. Licensor agrees to maintain service levels and standards for the performance of Licensed Materials as set forth above unless otherwise agreed in the applicable Order Form.

EXCLUSION OF BETA AND PREVIEW VERSIONS. Please be aware that the terms and conditions outlined in this Service Level Agreement do not apply to any Beta and Preview versions of the CoreView services. Such versions are provided "as is" and "as available", without any service level agreement, service credit, or other obligations as otherwise provided in this agreement. Customers using Beta and Preview versions of our services acknowledge that these versions may contain bugs, errors, and other issues, and agree that use of these versions are at their own risk. CoreView disclaims any responsibility or liability related to the performance, availability, or maintenance of Beta and Preview versions and any impact they may have on a Customer's environment. Customers are strongly encouraged to not use Beta and Preview versions in production environments unless explicitly instructed by CoreView or Simeon Cloud.

Page: Your managed customers need your Microsoft 365 expertise | CoreView

CoreView is the complete Microsoft 365 visibility and management platform for MSPs. Exceed your customers's business requirements, earn their trust, and turn your customers into lifetime partners!

The best part? You can expand your CoreView offering with Simeon Cloud to unlock the full value.

Join us for exciting live product demos showcasing CoreView and Simeon Cloud in action! See first-hand how you can deliver a wider range of services in governing Microsoft 365 environments, going beyond just day-to-day administration. With features like automated workflows and Governance Scorecard, MSPs like you can provide distinctive services that differentiate your offerings in the market. Watch now to supercharge your MSP business!

Page: CoreView Security Automation Tools for Microsoft 365 | CoreView

M365 customers house 58% of their sensitive cloud data in the platform, making it a priority target for any cybercriminal. However, delivering best-practice security across the vast array of workloads and admin interfaces in M365 can be overwhelming for busy security teams.

Our end-to-end Microsoft 365 security automation is developed by M365 experts for M365 experts.

Our customers don't just get visibility and data. They get M365 security tools for automation and delegation that make remediation effortless.

Gartner reports that 99% of cloud data breaches are the result of human misconfigurations. For M365 customers trying to deploy their Entra ID tenant, the possibility of misconfiguring a critical policy or setting looms large. With over 2000 manual configurations for each tenant, the odds are against you.

With CoreView Configuration Manager for Microsoft 365, automate your tenant configuration. This not only saves you time but it also prevents errors in your environment. That way your test environments truly replicate the configurations in production.

Data shows that 94% of organizations face attacks on their collaboration tools like Teams and SharePoint. With so much sensitive data stored in documents and shared throughout these environments, organizations need to be able to identify their biggest risks and remediate them quickly.

Our M365 security tools make remediation effortless for you. CoreView comes with out-of-the-box policies so you can turn the tide on your biggest collaboration risks and enforce zero-trust for M365 on day one.

Research shows that 80% of data breaches leverage privileged accounts. Despite this, M365 organizations struggle to enforce least privilege and 36% of admins use Global Admin rights.

The truth is that giving admins "just enough" access in M365 is at best too complex and, at worst, completely impractical.

CoreView includes enterprise-grade M365 delegation tools. With our Virtual Tenant tool, you can easily delegate least privilege access to admins in just a few clicks, keeping you productive and secure.

When an incident takes place, you need to be able to turn data into decisions fast. With so many data silos and

APIs, making sense of what users have been doing in M365 is a painfully slow process until now.

CoreView pulls on over 100 APIs and 18 admin interfaces to give you a single unified audit of your environment, allowing you to zero in on users/objects and rapidly see what has been happening.

With so much firefighting and day-to-day administration, maintaining oversight and control of external users in your tenant can be overwhelming.

CoreView doesn't just deliver out-of-the-box M365 governance reports to show you where high-risk external users are operating but also comes with pre-configured workflows to make remediation as easy as a click.

Manually managing joiners, movers, and leavers in M365 isn't just a time-intensive task. It also leads to dangerous misconfigurations, excessive permissions, and security gaps that you shouldn't have to accept.

With CoreView, you don't have to. Our powerful identity governance tools make it easy to automate user on-boarding, off-boarding, and day-to-day management, so you can have absolute confidence that you're following best-practice security.

Page: Contact Us | CoreView

We are well-versed in all things Microsoft 365. Whatever your question or comment, we are happy to discuss it further. If you are a current customer with a specific product support issue, please visit our support page. For HR questions and employment verification, please email CV-HR@coreview.com.

Page: Automated User Provisioning for Microsoft 365âMade Easy

Manually creating or removing a user can easily involve over 50 unique steps and take hours of time. Even worse? This process often requires privileged access and comes with the risk of misconfiguration. With CoreView, you can effortlessly automate tasks across Microsoft 365 including user creation and removal, security administration, sprawl management, and other repetitive tasks. CoreView's hybrid connector even allows you to automate user management across complex hybrid AD/Entra environments. That way, every user is kept in sync and manageable in one place. Click through the tour below to see CoreView's automation tools in action.

Page: Microsoft 365 Management for Enterprises | CoreView

See CoreView's Security, Governance, and Administration solution in our interactive tour.

CoreView stretches end-to-end so you can secure, govern, and manage all of your most critical configurations, workloads, and environments.

Page: The End-to-End Security and Governance Platform for Microsoft 365

CoreView ONE pulls from Microsoft 365 APIs to create a unified and enhanced management layer with powerful security, governance, and productivity tools that make best practices effortless.

CoreView gives you unified visibility and control of Microsoft 365 with a single UI, giving you unified visibility and control across multiple tenants.

Get deep visibility of your risk posture across Microsoft 365. See your biggest risks and take immediate action.

Customize with widgets, management actions, and reports. Everything you needâwithin reach.

Get deep cross-workload visibility that isnât available natively in Microsoft 365.

Build custom reports in just a few clicks. Rapidly zero-in on your dataâwithout days of PowerShell and Excel work.

Our reports are designed to drive action. Get alerts for new risks and automate issue detection.

Integrate multiple tenants for unified visibility, control, and consistency across your business.

With CoreView Configuration Manager, template your ideal configurations, detect drift, enable backup and restoration for rapid disaster recovery, and effortlessly audit changes.

Template your ideal Microsoft 365 configurations and effortlessly roll them out to your tenants.

Test your configurations against CIS baselines and update configurations that are out of policy.

Sync your production tenant to a configuration baseline to continually scan your tenant against ideal standards.

Detect when settings drift from your baseline and roll back to ideal state. Document change management for compliance.

Automate the ongoing backup of your configurations to easily rebuild your tenant in the event of a disaster.

Use templates to deploy consistent configurations across Dev, Test, and Production tenants for robust change management

Manage configurations centrally across multiple tenants. Determine which configurations to change, test them, and roll them out across all tenants simultaneously.

Create Intune app packages and edit, update, and deploy them between tenants or in bulk.

Manage configurations across your whole environment—from Entra ID, Defender, Intune, and Purview to Exchange, SharePoint, Teams, and more.

Stay on top of guest users, external sharing, licenses, and identity security with CoreView's policy enforcement capabilities. Continually scan Microsoft 365 for risks and auto-remediate them for continuous compliance.

Detect risks across your environment and auto-remediate them for continuous compliance without day-to-day intervention.

Detect and remediate key issues in SharePoint and OneDrive, including inactive sites, sites with anonymous sharing, external sharing with no expiration policy, and more.

Detect and remediate empty or inactive Teams groups, guest users in Teams groups, public Teams groups, and more.

Automatically scan for inactive users with expensive licenses, licenses assigned to guests or users, and more.

Automatically detect security and operational risks in Entra apps connected to your tenant, including apps with expired certificates, apps without owners, unused apps, and more.

Detect and trigger remediations for Copilot adoption risks, including licensed users without Copilot activity and users with low usage.

Detect and remediate inactive mailboxes, mailboxes with audit disabled or auto-forwarding, and other Exchange risks.

Detect and trigger remediations for Intune device risks, including out-of-compliance devices, encryption status errors, and those with Intune sync disabled.

Detect and remediate users and admins without MFA, password security risks, inactive guest users, external users in groups, and more.

Easily create new policies for detection and remediation for your own unique use cases.

CoreView's Task Automation engine makes it effortless to create workflows. Free up your admins and

offload repetitive tasks without PowerShell's security and scalability issues.

Effortlessly automate repetitive tasks for Microsoft 365 with CoreView's no-code task automation engine.

Streamline your admin experience by automating repetitive tasks with 150+ out-of-the-box actions.

Wrap PowerShell into custom automation blocks to ensure you can meet every use case.

Our HTTPS API allows you to call third-party SaaS apps in your workflows, so you can automate even more.

You can even integrate with apps that don't have an API!

Place approvals into your workflows to ensure that remediations happen only when everyone is ready.

Create complex workflows with branching automations and if/then logic.

Build workflows that work across multiple tenants and even with hybrid AD and Exchange environments with our hybrid add-on.

Create secure delegated administration with Virtual Tenants. Grant "just enough" access with a few clicks. Delegate administration to other teams and drive down ticket escalations.

Virtually slice your tenants based on least privilege best practice. Customize tenants with 400+ easy-to-understand attributes.

Select specific users and delegate management of them to the appropriate teams.

Select groups of users and delegate management of them to the appropriate teams.

Pool licenses and delegate them to regional teams for easy management and chargebacks.

Group teams phone numbers and delegate management to regional teams.

Group devices and delegate management to the appropriate teams.

Group Organization Units (Ous) and delegate management to the appropriate teams.

Create virtual tenants across multiple production tenants, so admins manage multiple tenants with one unified experience.

CoreView's hybrid management capabilities mean you can get unified visibility and control across your on-premises Active Directory and Exchange servers and your SaaS Microsoft 365 workloads, and even automate tasks across hybrid environments.

Integrate with on-premises Active Directory environments for unified visibility and control of users and groups.

Integrate with on-premises Exchange environments to get unified visibility and control of mailboxes.

Get unified reporting across Microsoft 365 and on-premises AD and Exchange servers.

Use management actions for on-premises environments so you can effortlessly perform key tasks within the CoreView console.

Automate user on- and offboarding and other repetitive hybrid tasks.

Page: Upcoming Webinars and Events | CoreView

There are no upcoming events at this time.

Website: www.coreview.com

Page: Legal and Privacy Information

Please email support@coreview.com if you have any questions about the documents listed here.

Page: Privacy Policy | CoreView

Last Updated: March 2024

This Privacy Policy describes at a high level how CoreViewUSA, Inc., CoreView S.r.l., Simeon Cloud, LLC (âCoreViewâ, âweâ,âourâ or âusâ), and our affiliated entities (such as managedservice providers) collect, store, use, and disclose the following categoriesof your personal data (âPersonal Dataâ):

Any capitalized but undefined term in this Privacy Policyshall have the meaning given to it in our Terms of Service (âTermsâ). Â For a more in-depth discussion of howCoreView collects, stores, and processes data, including Personal Data, pleaserefer to CoreViewâs Data Processing Addendum located at <https://www.coreview.com/legal>.

We process Personal Data that you may provide voluntarily or that we collect in performing the Services for your organization that we acquire from your organization or from third parties.The Personal Data that we process includes:

We do not collect, access, or scan any of your organizationâs content, for example:

We do not intentionally process any sensitive personal information or specially-protected categories of Personal Data as defined by the California Consumer Privacy Act/California Consumer Privacy Act (CCPA/CPRA) and the European Unionâs General Data Protection Regulation (GDPR), such as data relating to racial or ethnic origin, political, religious, or philosophical beliefs, trade union membership, sexual orientation, biometric or genetic data, health, and medical treatment, etc.

We may disclose or share Non-Personally Identifiable Information with Third Party Providers and the public. For example, we may share aggregated demographic information (which does not include any Personally Identifiable Information) or use Third Party Providers to track and analyze Non-Personally Identifiable usage and volume statistical information from our users to administer the Service. We may also publish this aggregated information for promotional purposes. Such data is collected on our behalf and is owned and used by us.

We process Personal Information about you as a data processor either at your direction or the direction of your organization, and only where such processing has a legal basis that is not overridden by your data protection interests or fundamental rights and freedoms. Our legitimate interests typically include providing, improving, maintaining, and enhancing our technology, products, and services, as well as ensuring the security of the Services and your Personal Data.

If we need to use your Personal Data for reasons other than those above we will notify you prior to processing whether the provision of Personal Information we are collecting is compulsory or if it may be provided on a voluntary basis and the consequences, if any, of not providing the information.

CoreView uses Microsoft Azure data centers to store your organization's data, including Personal Data.

When your organization initially sets up its account with CoreView, it has a choice of five (5) data center locations. Two are located in the United States, one in Canada, one in Australia, and one in Europe (Dublin, Ireland). Data from organizations based in Europe is stored in the Dublin, Ireland data center.

Your Personal Data may be processed by a third party on our behalf, in a predominantly automated and computerized manner, in order to guarantee security and confidentiality and to prevent unauthorized access to the data themselves. CoreView does not perform any automated decision-making, including profiling. We may need to communicate your Personal Data to third parties belonging to the following categories:

Your Personal Data could be processed also by our personnel, acting as authorized or System administrator, according to their role in our company. We will not sell, distribute, disclose, or lease your Personal Information to third parties unless we have your permission or are required by law to do so. Your Personal Data will not be disseminated. International Data Transfers CoreView's subprocessors may be in countries other than where the Personal Data is stored. Also, CoreView USA, Inc. and Simeon Cloud, LLC are based in the United States (i.e. CoreView USA, Inc.) and CoreView, S.r.l. is based in Milan, Italy. As a result, Personal Data may be accessed by CoreView personnel or subprocessors that are located outside of the country where the Personal Data is stored. Such access to Personal Data is a "transfer", so this access is governed by contractual or legal mechanisms designed to ensure that your rights (see "Your Rights"

below) are preserved. For example, if your Personal Data is protected by the European Union's General Data Protection Regulation (GDPR), then access by CoreView and its subprocessors to your Personal Data across international borders is governed by mechanisms such as Standard Contractual Clauses with subprocessors, or U.S./E.U. Data Privacy Framework.

Your Personal Data will be stored for a time not exceeding that necessary to achieve the purposes for which it was collected (e.g. so that CoreView can provide its Services to your organization). We will permanently delete Personal Data associated with the Service no later than ninety (90) days after your organization's account is terminated or expires. Furthermore, even if your organization's account remains active, but we have no ongoing legitimate need to process your Personal Data, we will either delete or anonymize it or, if this is not possible (for example, because your Personal Data has been stored in backup archives), then we will securely store your Personal Data and isolate it from any further processing until deletion or anonymization is possible.

We take appropriate and reasonable technical and organizational measures to protect your Personal Data from loss, misuse, unauthorized access, disclosure, alteration, and destruction, considering the risks involved in the processing and the nature of the Personal Data. More details on CoreView's security program may be found on our Security Page.

Our Services are intended for use by our Clients. As a result, for much of the Personal Information we collect and process about Users through the Services, we act as a processor on behalf of our Clients. We are not responsible for the privacy or security practices of our Clients, which may differ from those set forth in this privacy policy.

We use your personal data for a variety of purposes including:

The provision of personal data by you necessary for the purposes referred to in (1) above is not mandatory, but the refusal to supply them may make it impossible for us to provide the Services. Their processing does not require your consent. The provision of personal data necessary for the purposes referred to in (2) above is mandatory and the relative processing does not require your consent. The provision of personal data necessary

for the purposes referred to in (3) is not mandatory and the relative processing requires your consent. The provision of data necessary for the purposes referred to in (4) above is not mandatory and their processing requires your consent, freely expressible and modifiable at any time as better described below (âYour rightsâ).

You have the following rights regarding your Personal Data that we process:

The California Consumer Privacy Act (CCPA) as amended, gives California certain rights regarding their data. Â Many of these rights address the sale of Personal Data, which CoreView does not do. Â If you have specific questions regarding your rights under the CCPA, please contact us at privacy@coreview.com.

In addition to the rights already recorded above, if you are based in the EEA, you may have the following additional rights in relation to the personal information we hold about you, in accordance with The General Data Protection Regulation 2016/67 (GDPR). More information regarding your rights, and CoreViewâs compliance with GDPR can be found in CoreViewâs Data Processing Addendum. Â

This Cookies Policy explains how we use cookie to collect your Personal Data when you visit our website www.coreview.com and how you can exercise your privacy rights. We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified, you can be assured that it will only be used in accordance with this Privacy Policy. We may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. If you do not agree with the content of this Policy, then please remember it is your choice whether to use our website. If you have any questions or concerns about our use of your Personal Information, then please visit our Privacy Policy and contact us using privacy@coreview.com.

We may use cookies and other tracking technologies described in this Cookie policy to collect Personal Information, or to collect information that becomes Personal Information if we combine it with other information we have collected. A cookie is a small file which asks permission to be placed on your computerâs hard drive. Once you agree, the file is added and the cookie helps analyze web traffic or lets us know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The

web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use third party analytics service to identify which pages are being used. This helps us to analyze data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system. Cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us. You can find third party documentation here below:

With your consent, which is free and optional, we may use third-party profiling cookies, that are cookies designed to create user profiles for remarketing purposes, to promote advertising based on preferences expressed by you in navigation within the website. These data are collected and processed using the following services:

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. You can delete all cookies that are already on your computer and you can set most browsers to prevent them from being placed. Please check with support for your specific browser for instructions. In the case of cookies provided by third parties, you can also exercise his right to oppose the tracking inquiring through the privacy policy of the third party, via the opt out link if explicitly provided or by contacting it directly. Notwithstanding the foregoing, the Data Controller informs that you can use Your Online Choices. Through this service it is possible to manage the tracking preferences of most advertising tools. You can delete or block these cookies, but this may prevent you from taking full advantage of the website.

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Website: www.coreview.com

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Page: Microsoft Teams Management Solution | CoreView

Microsoft Teams is a great communication and collaboration tool. And with the increase in remote and hybrid work, usage is skyrocketing. But when Microsoft Teams is out of control, it can make collaboration worse:

CoreView helps you get full oversight of your Teams environment, helping you get the full value of the tool at full speed - so you can adapt to whatever comes next.

Page: #1 Microsoft 365 Backup and Recovery Solution

Large organizations can easily have over 100,000 unique configurations in their Microsoft 365 tenants. When disaster strikes, having your data backed up is important. But, without the ability to restore your configurations, you are left with weeks of reconfiguration just to get the basics working again. With CoreView, you can back up your M365 configurations so you can become operational again if your tenant goes down. Click through the platform below to see how it works.

Page: Pricing | CoreView Microsoft 365 Governance Solutions

SSO

RBAC

Auditing

SSO

RBAC

Auditing

SSO

RBAC

Auditing

M365 Governance Center

Customizable Dashboards

130+ Out-of-the-box Reports

Custom Reporting

Alerts

Actionable Reporting

Multi-tenant Management

M365 Governance Center

Customizable Dashboards

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Multi-tenant Management

Out-of-the-box CIS Configurations Template

Configuration Baselineing

Configuration Drift Detection

Configuration Backup & Restore

Enable Configuration Change Management

Multi-tenant Configuration

Intune App Packaging

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60+ Out-of-the-box Policies

SharePoint & OneDrive

Teams

License Management

License Optimization

App Management

Copilot

Exchange

Intune

Security & Identity

60+ Out-of-the-box Policies & Remediations

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Exchange

Intune

Security & Identity

Custom Policies

n/a

No Code Task Automation

150+ Out-of-the-box Automations

Trigger Automations in 3rd Party SaaS Apps

Approval Workflows

Branching Logic

ServiceNow Integration

No Code Task Automation

150+ Out-of-the-box Automations

Trigger Automations in 3rd Party SaaS Apps

Approval Workflows

Branching Logic

ServiceNow Integration

Optional Add-On

Optional Add-On

Virtual Tenant Segmentation

By User

By Group

By License (Pooling)

By Teams Phone Number

By Devices

By Org Units

Cross-tenant

400+ Properties

Optional Add-On

Optional Add-On

On-Premises Active Directory

On-Premises Exchange

Optional Add-On

Optional Add-On

Optional Add-On (Includes SIEM Integrations)

Optional Add-On

Optional Add-On

Optional Add-On

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RBAC

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SSO

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Auditing

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Optional Add-On

Optional Add-On

Optional Add-On

Page: Why partner with us | CoreView

CoreView is 100% committed to selling through our partners. We are ready to help your Microsoft 365 customers today.

CoreView is a SaaS vendor and the #1 Microsoft 365 management platform, giving M365 teams a single platform to control Microsoft 365 sprawl, optimize license and tenant management, rapidly detect and resolve incidents and audits, and empower the organization to adopt services at the pace of their business.

Thousands of organizations build their business around the Microsoft 365 stack, which is growing in complexity every day.

This creates tremendous opportunity for CoreView's network of MSPs, VARs, integrators and distributors.

CoreView is the essential management layer for any IT team running Microsoft 365, from mid-sized businesses to the largest enterprises and public sector organization.

We are a trusted Microsoft partner because the CoreView platform works as advertised.

We have short sales cycle and an even shorter time to value. It takes a few minutes to hook up a tenant and get a free health check, without needing a POV to win the deal.

Once we are running in a Microsoft environment, our customers never leave. In fact, as they adopt more of the Microsoft 365 technology, they need more CoreView capabilities to help them scale.

Our Go To Market organization is 100% dedicated to partner success and mutual business growth.

In addition to a well-run partner enablement program and market development funds to help bring in opportunities, we incentivize our partners through significant margins, deal protection and ongoing SPIFF programs.

We are a Microsoft Top Tier ISV and Co-Sell Ready partner for Teams and Azure.

CoreView is the #1 Microsoft 365 management platform, delivering powerful tenant segmentation, license management, governance, and workflow automation capabilities to organizations of every size.

IT teams choose CoreView when they want to transform the way they run their Microsoft 365 stack.

Website: www.coreview.com

CoreView provides a management layer across complex environments that helps everyone (from the global admin to the CIO) manage their Microsoft 365 stack more efficiently.

With CoreView, organizations can control complexity and costs, optimize administration, resolve security and compliance issues automatically, and empower their IT teams and workforce.

Page: Become a Partner | CoreView

CoreView empowers our partners with the data, insights, and actionable processes necessary to support operational improvements and enable real transformation for your customers. We extend our technology and solutions through a powerful ecosystem of global partners, MSPs, and system integrators.

Page: Microsoft 365 Education Management Solution | CoreView

College, university and school IT teams choose CoreView to manage their complex Microsoft 365 environments and provide the best experiences for students, faculty, staff, and alumni. With CoreView, IT teams can command Microsoft 365 operations, optimize tasks to streamline workflows, refine governance strategies to resolve security and compliance issues, and empower their IT teams and workforce.

Every institution operates differently. CoreView empowers education IT teams to simplify Microsoft 365 management and improve governance. Quickly detect and resolve misconfigurations, policy violations, and security gaps. Automate tasks to reduce human effort and error. Slice up tenants to address complex institutional access requirements. Provide the right permissions across admins and constituents to increase autonomy while reducing risk.

Page: CoreView Knowledge Center

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[Overview dashboard](#)

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Page: Microsoft Teams Voice | CoreView

Manage Direct Routing, Operator Connect, and Teams Calling Plans all in a single dashboard with advanced reporting. Segment and delegate administration of Teams Telephony so local teams can manage call queues.

Organizations are moving from legacy, on-premises voice systems to cloud telephony, with many of them choosing to add Teams Phone to their existing Microsoft 365 tech stack. These telephony transformation projects bring the Microsoft IT team and Unified Communication and cloud infrastructure teams together, which introduces a new set of administration challenges to the complex Microsoft 365 world. First, the Unified Communication teams typically don't have access to Microsoft environment but need to have the same autonomy they had before shifting to Teams Phone. However, the Microsoft 365 team can't easily delegate administration rights to them on their tenants, which means they have to come up with other ways to manage their projects, users, access, and more.

The CoreView Teams Phone Connector helps teams consolidate all Microsoft Teams Phone components and PSTN assignments in a flexible management console that enables granular groupings, admin assignments and rich reporting. Now, the right teams can manage the full lifecycle of phone numbers and optimize spend with full reporting on numbers, provisioning and de-provisioning processes, without tying up the Microsoft 365 team or requiring extended access to the tenant.

Page: About CoreView | CoreView

CoreView is the #1 Microsoft 365 management platform for IT teams who are transforming the way they run their Microsoft 365 stack. CoreView delivers a unified approach to configuration management, delegated administration, and automated governance with capabilities far beyond native tools or point products. Organizations of all sizes choose CoreView to command their operations, optimize tasks, refine governance strategies, and empower their workforce. CoreView empowers organizations to achieve more with Microsoft 365. We are proud to be a Microsoft AI Cloud Partner and available in the Azure Marketplace. We are committed to working exclusively with the global network of Microsoft resellers, solution integrators and managed service providers. CoreView | Because Microsoft 365 is at the core of your business.

Page: CoreSuite technologies | CoreView

Enterprises using on-premises infrastructure are often leveraging the concept of multiple forests and domains to isolate boundaries and categorize resources between various business units. With Microsoft 365 in the mix, this is even more challenging. They must choose to either point multiple forests to one Microsoft 365 tenant and risk giving admins the keys to the kingdom or create a 1:1 ratio of Active Directory forests and tenants. This creates a staggering level of complexity for administrators.

Page: Governance | CoreView

CoreView helps you get Microsoft 365 under control by providing automated monitoring and response capabilities you won't find in the native admin tools:

Page: CoreView Partner Portal

Enter your credentials below or request an account.

Email

Password

Remember me

Please enter your email address. You will receive a link to reset your password via email.

E-mail

Already have an account? [Navigate with this link to login.](#)

Looks like you already have an account. [Navigate with this link to login.](#)

Sorry, you'll need to register with your company email address.

Enter your company email

Page: Careers in the Microsoft 365 Cloud | CoreView

We believe in collaboration to drive success, ownership to deliver excellence, respect to build a stronger team, and empathy to foster a supportive workplace. If you are curious, passionate, determined, and hungry for impact, you will love it here! Are you ready to join our team? We've saved you a spot.

At CoreView, our employees are at the core of everything we do. We created a world-class benefits package that covers all aspects of an employee's life, including their family. We believe that the foundation of a healthier company and a healthier world lies in the well-being of our employees. For HR questions and employment verification, please email CV-HR@coreview.com.

Page: 2025 OneDrive Storage and License ChangesâPrepare Now

Microsoft has announced changes to OneDrive's licensing. On January 27, 2025, unlicensed OneDrive accounts that have been inactive for over 93 days will be archived, making them inaccessible to users.âIf you choose to restore these accounts, Microsoft will charge one-off fees for restoration and new storage costs for OneDrive accounts.âWith CoreView, you can get instant visibility of your unlicensed OneDrive accounts and files. See how your users use these OneDrive accounts and files, so you can confidently migrate important files to SharePoint and deprovision unused accounts.

Page: Terms of Service | CoreView

Last Updated: April 19, 2024

These Terms of Service (âTermsâ) shall be effective and legally binding with respect to CoreView and the undersigned Customer and shall apply to Customerâs access and usage rights and obligations with respect to CoreViewâs Products (as defined below).

Last Updated: Â April 19, 2024

Page: Hybrid Microsoft 365 | CoreView

CoreView helps you get it all under control, giving you a single management platform to complete any admin task whether in the cloud or on-premise. No more hopping from admin panel to admin panel just to complete a simple task.

Many organizations have invested a great deal of time integrating resources and services with their on-premises infrastructure, not easily portable to the cloud. Admins recognize Entra ID is not at parity with Active Directory yet, which impacts how they do account authentication and policy implementation to satisfy security requirements. Finally, for many, going all-in on cloud is not an option due to the risks associated with systems solely reliant on internet availability.

Page: AI assistant | CoreView

As Microsoft's announcements about Copilot and AI hit the news cycle, customers and prospects began reaching out to CoreView to ask how this impacted their Microsoft 365 management tools.

Many customers are excited to start using AI in every way possible and CoreView's development team is already hard at work figuring out how to incorporate its power. For those who are more cautious, we will ensure that your data privacy and security aren't impacted.

Thanks to our strong partnership with Microsoft, CoreView R&D was able to preview GPT-4 models, allowing the team to build models, identify interface points and accelerate the innovation journey.

At CoreView, we're big believers in automating repetitive tasks in a scalable, secure way with our powerful workflow engine - far beyond what can be achieved with PowerShell.

However, CoreSuite also supports the ability to create Custom Actions - essentially embedded PowerShell scripts, but wrapped in CoreView's tenant segmentation, permissions, and security features to ensure that Custom Actions can only be run by certain team members and is trackable.

But PowerShell is ever-changing, with cmdlets being deprecated and Microsoft releasing updates, making it hard to stay on top of best practices. Now, CoreView is introducing an AI-assisted chatbot directly within CoreSuite to help users craft the best possible Custom Actions with PowerShell, making recommendations and minimizing errors.

Need to create a Custom Action that automatically pulls certain data into a report, but aren't sure which cmdlet would be best to use? CoreView AI Assistant can help!

CoreView AI Assistant can also help ensure your scripts meet our quality and security guidelines, so you can get up and running faster. Instead of relying on sources like StackOverflow for crafting scripts, you can now get help right inside CoreView.

The AI Assistant does not have access to any of your data; we're just making it easier to access assistance in creating the right scripts.

We're privileged to help some of the world's most critical industries, from healthcare and government

agencies to education, manage their Microsoft 365 environments. We know how critical it is for our customers to maintain control over who and what accesses their data.Â

Weâre rolling out AI-powered features and will continue to innovate to better serve our customers. But we refuse to compromise on security.Â

The AI Assistant weâre rolling out does not have access to any Microsoft 365 data. Think of it as bringing a more targeted, personalized version of Bing into CoreSuite to help you with Custom Actions.

It pulls together recommendations from public data sources as well as CoreView-specific sources such as our Knowledge Base to give you better recommendations; but it cannot see into any customer tenant or even access your existing Custom Actions.Â

Page: Microsoft 365 Public Sector Management Solution | CoreView

Federal, state, and local governments choose CoreView to manage their complex Microsoft 365 environments.

With CoreView, IT teams can command Microsoft 365 operations across on-premises and cloud environments, optimize tasks to streamline workflows, refine governance strategies and empower every stakeholder without compromising security.

Page: How to Create Custom Roles in Azure (Entra) with Ease

Microsoft has 80+ admin roles and many permissions that are configurable. Despite this, large organizations still struggle to delegate "just enough" to admins. As a consequence, IT teams are overwhelmed by ticket escalations, leading to unacceptable time-to-resolution for critical IT tasks. With CoreView's tenant management tools, you can create and delegate custom admin roles in just a few clicks. Click through the tour below to see CoreView Virtual Tenants in action.

Page: ServiceNow Integration | CoreView

What if two of your largest enterprise solutions, ServiceNow and Microsoft 365, could communicate to complete tasks and avoid duplicate entry?

For enterprises with ServiceNow and Microsoft 365, integration with CoreView's CoreSuite allows you to speed up your resolution times and track everything in one place.

ServiceNow operators can now execute tasks within ServiceNow that resolve issues in Microsoft 365 - or, alternatively, CoreView users can create ServiceNow tickets straight from CoreView.

If you are looking to improve the efficiency of your IT team between ServiceNow and Microsoft 365, look no further than CoreSuite.

Because of its unparalleled scope within the organization, M365 is one of the most common points of attack for hackers. The integration gives you the ability to empower your help desk to perform necessary tasks without having to grant them administrative roles within M365 itself, minimizing your risk.

They can perform routine M365 administrative tasks without leaving ServiceNow further increasing your organization's efficiency and time to resolution.

Improve Governance and Security Monitoring with CoreView & ServiceNow CoreView reporting and workflows can be used together to enable proactive monitoring of your Microsoft 365 tenant with the ability to create incidents in ServiceNow.

For more advanced troubleshooting scenarios, help desk users can be granted more granular least privilege access controls to research and resolve problems with the associated tickets being resolved automatically.

Integration of the two systems can be used in a myriad of ways, including:

CoreView reporting and workflows can be used together to enable proactive monitoring of your Microsoft 365 tenant with the ability to create incidents in ServiceNow.

Examples include creating a ServiceNow ticket right from CoreView for follow-up if:

The possibilities are endless. Schedule your demo of how this integration can help in your organization.

Page: Microsoft 365 Management for Managed Service Providers (MSPs)

CoreView gives you the tools to automate the client onboarding process, deliver a best practice security offering once they're under management, and automate your day-to-day work behind the scenes in their tenant.

Securely configuring a tenant can take over hundreds of hours to get right. What if you could automate the process?

CoreView's Configuration Management tool lets you template Microsoft 365 configurations to easily onboard new clients. Enable centralized configuration management across all your managed tenants to effortlessly push out updates.

Managing just one tenant is complex, and managing multiple clients quickly becomes overwhelming.

CoreView lets you streamline your day-to-day administrative work with unified visibility and control across all of your managed tenants. See all tenants in one UI and quickly drill into a specific environment where needed.

Your clients look to you as an expert on Microsoft 365 and the security risks associated with it. However, identifying and managing every client's risks is impractical for MSPs.

CoreView gives you the tools to run a free health check for your customers, rapidly finding their biggest security and governance risks in Teams, SharePoint, OneDrive, Exchange, and Identity management.

With 5000+ configuration types and potentially hundreds of thousands of unique configurations in a tenant, keeping track of changes can feel overwhelming.

With CoreView, get the ultimate visibility with detailed logging and clarity over who made a change, when it was made, and why. And when configurations inevitably drift, CoreView lets you effortlessly roll back in just a click.

On and offboarding users, building custom reports, reviewing security settings, resetting passwords, and unblocking access are all daily requests clients have of a Microsoft 365 MSP. All of these must be done manually and take up huge resources from you and your team.

CoreView's Microsoft 365 task automation tool lets you automate these tasks. With 150+ management actions and the ability to wrap PowerShell into custom actions, your team can drag and drop to create workflows for whatever they want.

With the potential impact of cyber-attacks and operational disruption, managing Microsoft 365 for your clients is an enormous responsibility. You must take steps to keep your business and your clients resilient in the face of catastrophe.

CoreView makes it effortless to remove unnecessary privileges, find misconfigurations and risks across your managed tenants, and report on this as required. Configuration backups also mean you can rapidly rebuild client tenants if disaster strikes.

Page: Microsoft 365 Enterprise User Management & Access Control | CoreView

User management, including employee onboarding and offboarding and support requests, can take up far more time than they're worth. Automate repetitive tasks with fully customizable workflows so you achieve push-button automation that fits your unique environment.