

Website: moversondemand.co.za

Website: moversondemand.co.za

Page: Movers On Demand Terms & Conditions

Quote

All dealings with Movers On Demand are subject to our standard terms and conditions. Please take the time to read and understand each one.

This is a provisional quote based only on information received from you.

All services are subject to be re-quoted when we arrive to find the information we received was not complete or incorrect.

Therefore please ensure that all your information is correct before we arrive because we will only handle what we have quoted for.

This quote is not a confirmed booking until we confirm all the details and we receive your 50% booking deposit.

Your booking deposit confirms our charges, the list, the date, time and any special arrangements.

Please ensure that all correspondence is confirmed in writing.

Your quote only applies to the date and time we discussed.

Times mentioned, are proposed only as a guide and these times could vary by up to 3 hours in serious circumstances. You will be well updated.

Inventory list

Please take time to complete an accurate inventory list because our staffs have instructions to move only goods that are listed.

After we have loaded our list and we find there is space to move the extra things, we will quote you for it and only move it when you accept the charges.

We estimate standard weights and sizes of furniture when calculating quotes.

Heavy items not declared beforehand will only be moved once we re-quote and you accept the new charges.

Our quote applies to goods that three men can carry and load easily. Anything heavier that needs more people must be declared so we can send enough staff for it.

Booking and payment

Once all details of the move are received and we discussed all special arrangements, we send you our terms and conditions to read and accept.

We need a 50% booking deposit, paid into our bank account to secure the arrangement.

Only after receiving your deposit is your booking confirmed.

The remaining 50%, including any extra charges needs to be settled after the job is done

The balance can be paid to our supervisor in cash or via eft and payment confirmation emailed to Maphetla@moversondemand.co.za.

We do not accept cheques or cheque deposits whatsoever.

Preparation

All goods must be prepared for transport by the time our team arrives.

Your quote does not include us disconnecting, dismantling, unplugging, sealing or packing of any goods unless we agree to do so in the service agreement.

Unpack and defrost your fridge, dismantle your sleigh or bunk bed.

Check that all your goods will fit through doorways, passages etc at both places.

Make the necessary arrangements for parking of the truck, booking service lift, informing body corporate etc.

Have all your small loose items packed into boxes and sealed properly.

Please pack your boxes carefully with enough padding. Use enough tape to avoid the boxes opening while being moved.

Vehicle access

This quote applies only to a free standing, ground floor address with access for our moving truck unless we are told beforehand about stairs or access restrictions.

To avoid serious delays, please check and inform us beforehand if there are any access restrictions at the security gate of the estate or complex.

The truck should be allowed to enter the premises and be able to park at least 20 meters from the main door of the building.

In the case of access restriction for the truck, we can only stand for a maximum of three hours and we will re-quote you.

Building access

We will do our best carry furniture safely through a narrow doorway but if it just cannot fit, we will have to leave it outside that door for the client to make other arrangements.

We do not remove doors, or burglar gates as we might not always have the necessary skill and permission from the body corporate.

We will charge extra for the extra time and effort involved in hoisting goods up or down from balconies even if you were not aware the furniture will not fit through the door.

We do not take responsibility for goods damaged by hoisting goods up or down the stairs or balconies

General

Movers On Demand reserves the right to choose the vehicle used to collect, transport and deliver goods.

It is the responsibility of the client to be present to ensure that all items are loaded or offloaded by the time we leave as we will not return for things forgotten.

We charge extra for the extra kilometres and time involved in stopping over a different addresses along the way.

Please declare any extra stop so we can include it.

Damage

Goods that are not in their original packaging are considered to be in a used condition with some extent of existing dirt marks, scratches or damage.

Goods will be handled by Movers On Demand in their actual condition and we will not accept liability for existing damage or damage caused by old age. Where visible, we will notify you of any existing damage.

We provide protective wrapping of certain goods with moving blankets that could get damaged. Our supervisor will decide what to wrap at his own discretion.

We do not test any appliances beforehand and will therefore not be held responsible for electrical appliances that are found to be not working afterwards.

While we provide strong, trained movers, we cannot accept responsibility for damage or scratches while carrying something very heavy through a stairway or an obstructed path.

We take special care in handling all owner packed cartons and boxes, we accept no responsibility for the integrity of the contents of all packed boxes and cartons.

Special wrapping with bubble-wrap and plastic is done at an extra charge. Enquire with our office about charges.

Damage

Goods that are not in their original packaging are considered to be in a used condition with some extent of existing dirt marks, scratches or damage.

Goods will be handled by Movers On Demand in their actual condition and we will not accept liability for existing damage or damage caused by old age. Where visible, we will notify you of any existing damage.

We provide protective wrapping of certain goods with moving blankets that could get damaged. Our supervisor will decide what to wrap at his own discretion.

We do not test any appliances beforehand and will therefore not be held responsible for electrical appliances

that are found to be not working afterwards.

While we provide strong, trained movers, we cannot accept responsibility for damage or scratches while carrying something very heavy through a stairway or an obstructed path.

We take special care in handling all owner packed cartons and boxes, we accept no responsibility for the integrity of the contents of all packed boxes and cartons.

Special wrapping with bubble-wrap and plastic is done at an extra charge. Enquire with our office about charges.

Thank you for choosing Movers On Demand. [Click here](#) to get a quick quote

© 2012 Movers On Demand | Design by DealMaster Webhosting.

Page: Movers On Demand - Our Services

Removals

While the concept of your move is quite simple, the actual physical and administrative requirements are complex. However, like everything else, all things become simpler with experience and we can assure smooth, hassle-free removal. We do furniture and office removals and you can send us a request for a quote. We offer excellent service at competitive prices as we believe that you shouldnât break the bank for quality service. Our removal service can be tailor made to suit your needs as we believe that every client has different removal needs.

Packaging

We offer various value added products to you our client to safe guard and secure your valued furniture. These ranges from couch wraps, mattress wraps, bubble wrap to wrapping blankets to protect your furniture from damage and dirt. We also offer moving boxes at a minimum cost to you, to help you pack all your small valuables ranging from books, cutlery, crockery to artwork and other personal belongings.

Storage

We offer various storage solutions on a month to month basis at reasonable prices. We have small, medium and large storages facilities where you can easily walk in and store your goods. You keep the key for your storage unit, which puts you in control of the access in to your storage. The facilities are secured for 24 hours by guards(with armed response), alarms and surveillance cameras.

Deliveries

We can deliver any goods from shops/warehouses to customers. Let us know what you want delivered and we will help you. From house or office furniture, appliances to machinery and equipment

we will deliver it for you at competitive prices. We even offer transport solutions in the second hand market (gumtree, antique shops and pawn shops)âMovers On Demand will make it easy by even paying for your furniture/appliances and deliver it to your address of choice and all you pay for is the delivery.

Pick N Drop

We have extended our service offering to collection and delivery of the small items .

Whether you are a florist, individual, company, or a retail shop we can deliver these following and more for you:

Flowers

Documents

Food

Parcels

Retail goods

Alcohol and other beverages

Gifts

Office Supplies

Laundry

Dry Cleaning

Thank you for choosing Movers On Demand. [Click here to get a quick quote](#)

Page: Movers On Demand - Get A Quote

Thank you for choosing Movers On Demand for your furniture removals quote request. To get a QUICK quote, simply fill in as much detail as you have, and we will email you a quotation.

Personal Information

Name

Email

Telephone/Cellphone

Collection & Delivery Address

Pick-up Address

Delivery Address

Removal Date

Requested Removal Date

Important Notice

To ensure we send the correct size vehicle to do your move, please provide us with a detailed inventory of the items to be moved.

Inventory List & Special requirements / Anything we need to know

Notes Validation Code

Website: moversondemand.co.za

© 2012 Movers On Demand | Design by DealMaster Webhosting.

Page: Movers On Demand - About Us

Movers On Demand (PTY) Ltd was formed by a young, passionate and hard working man named Maphetla Motsepe. He has been involved in the removal business since 2006 in his final as a university student looking to make extra pocket money. He then discovered just how the removal industry lacks passionate and professional service providers and took it upon himself to one day register a removal company and change the way clients are served. He continued running this business under his name until he decided to register it as a company.

That gave birth to this young and vibrant company. He has been recently joined by another creative young Sihle Zulu who brings in a lot of experience within the industry and provides even more managerial support. Even though Movers On Demand (PTY) Ltd is young, there is a lot of industry experience behind it, but there is also a lot of business management skills, meaning that you as a client are in very good capable hands moving with us. Everything from phone calls, moving, and invoicing is done professionally, you would find it hard to believe that you just dealt with a removal company. Movers On Demand. Moving Made Easy.

Thank you for choosing Movers On Demand. [Click here to get a quick quote](#)

© 2012 Movers On Demand | Design by DealMaster Webhosting.

Page: Movers On Demand - Experts in Furniture removals, Household moves and deliveries

Thank you for choosing Movers On Demand. [Click here](#) to get a quick quote

© 2012 Movers On Demand | Design by DealMaster Webhosting.

Page: Movers On Demand - Contact Us

Contact Details

Maphetla Motsepe

C: 084 853 9887

C: 076 850 0366

e: maphetla@moversondemand.co.za

Sihle Zulu

C: 083 711 7923

e: sihle@moversondemand.co.za

Or email: sales@moversondemand.co.za

Thank you for choosing Movers On Demand. [Click here to get a quick quote](#)

© 2012 Movers On Demand | Design by DealMaster Webhosting.