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Loadit offers a convenient, reliable, caring and cost-effective service for those moments when you just ‘need a truck’.

We find customers for our Loadit drivers

We provide a user-friendly and reliable platform for both our customers and drivers

Our drivers are micro-enterprises and they can't wait to help you Loadit. Most of these drivers have the ambition of growing their fleet and becoming employers themselves. Loadit has enabled several of them to do exactly that. All Loadit drivers are screened and trained in how to provide the very best customer service. This means that they are on-time and treat the people and goods involved in the transport process with absolute respect and care. Governance is strict and both the drivers and vehicles have the appropriate licenses in place. Our disciplined operation and software have been designed to cater for both commercial and private customers with convenience, reliability, safety and professionalism in mind.

Convenient, on-time and they really looked after my goods! Great service experience!

Loadit lets me book vehicles and helpers 24 x 7! I don't need to purchase a big vehicle for my businesses because Loadit is just like Uber, but for bakkies and trucks.

Friendly, efficient, on time, incredibly clean bakkie.

Thank you very much for the patience and the excellent and friendly service.

Professional service thank you

This was my first time using the app and I was very happy with how smoothly my delivery went

Loadit has been picking up and delivering goods in and around the greater Johannesburg and Pretoria areas since May 2017 and in Cape Town and surrounds since August 2020. Regrettably we are not a long distance operator, so cannot assist with jobs where the total distance is greater than 250 kms.

It's easy to earn money with Loadit. Join the Loadit team to get more driving jobs. Fill out our application form – it's easy and we'll get back to you.

We understand that every move is unique which is why Loadit gives you the ability to personalise our services

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according to your needs.

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As an e-commerce business or a retailer selling large items like furniture and appliances, providing a seamless delivery experience can significantly enhance customer satisfaction and increase sales. Today's consumers are driven by convenience, and many expect their purchases delivered quickly. The longer the wait, the more likely they are to abandon their purchase and look for faster alternatives. That's where Loadit steps in.

At Loadit, we offer trucks, drivers, and helpers for hire, providing a same-day delivery service for your customers who have purchased large and heavy items. Whether it's a couch, a dining room table, or bulky appliances, we enable customers to book their delivery immediately after purchase without needing to wait weeks for manufacturer-arranged delivery.

Read more to learn how our service benefits both retailers and customers and why integrating Loadit into your checkout process can lead to more sales and happier customers.

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Spring is almost here, although the weather hasn't quite caught up yet. We think this is the perfect time to give your home a refresh. There's nothing like coming home to a clean and organised space – it almost feels like a form of self-care. We understand that starting a thorough spring clean can sometimes feel overwhelming, especially when trying to balance a busy lifestyle. Finding time to put away winter clothes, organise DIY projects in the garage, or clear out leaf buildup from the winter can be a challenge.

We've partnered with SweepSouth to help you kick-start your much-needed spring cleaning. SweepSouth is a trusted platform for booking reliable indoor or outdoor cleaners, garden maintenance, and pool cleaning to get your home summer ready. We're here to provide you with a few tips on how to declutter, sort, and deep clean your space in preparation for the new season. Let's get it done together

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At Loadit, we understand that every business has unique delivery needs. To better serve our clients, we are excited to introduce two new service offerings: Loadit Pro and Loadit Essential. These services are designed to cater to different business requirements, ensuring efficiency, cost-effectiveness, and reliability. Here's an in-depth look at what each service offers:

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With the rising demand for same-day delivery of large items, it's essential to not only meet but exceed customer expectations. Choosing the right transport provider is crucial, as it directly impacts your reputation, customer satisfaction, and ultimately, your bottom line. Here's what every business owner should consider to make an informed decision when selecting a transport provider for on-demand, same-day business deliveries.

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With today's economic climate, business owners are constantly looking for ways to optimize operations and reduce overheads. Our latest routing, scheduling, and consolidation services are tailored to do just that—transform how you handle deliveries, with significant savings and increased efficiency. Here's an in-depth look at how our services can revolutionize your delivery process.

READ MORE

We understand that delivering products to customers efficiently and on time is crucial for maintaining customer satisfaction and operational efficiency. Recognizing the diverse needs of businesses, we offer two distinct delivery solutions: an immediate, contract-free online booking option for same-day deliveries and a comprehensive advanced routing and scheduling option for optimized logistics planning and implementation.

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As an interior designer, you're tasked with transforming spaces into works of art, often requiring the transport of furniture and other decor items from various suppliers to your client's doorstep. This is where our specialized transport solutions come into play, offering a tailored service that understands and caters to the unique needs of your industry.

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In the past few years, the sharing economy has emerged as a transformative force, particularly in the transport sector. This paradigm shift towards utilizing shared resources—like trucks and bakkies—is not just a trend but a strategic approach to achieving economic efficiency, flexibility, and sustainability. Let's delve into how the sharing economy redefines transportation and how businesses can harness its full benefits by making use of

Loadit's transportation services.

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From overflowing closets to cluttered garages, our quick guide is your roadmap to a clutter-free living space.

Read below for our top tips.

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Rebels Pizza is a pizza franchise that supplies pizza throughout Gauteng, offering affordable yet good-quality pizza.

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When it comes to selecting the perfect moving company for your home or office relocation, you may find yourself facing numerous questions. Fortunately, we've got all your moving queries answered right here. Read on to make an informed decision for your next move and to ensure you choose the right moving transport company.

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Recognizing the importance of simplifying business deliveries, Loadit has launched a new feature aimed at making your entire transport process easier, simpler, and better than ever.

Now you can provide customers with seamless, on time deliveries, whilst saving time on company admin procedures.

Our new feature enables business customers to create teams of users, access information in real time and revolutionize the way corporate deliveries are managed.

In this article, we explore the benefits of Loadit's new feature and how it enables businesses to achieve increased visibility, transparency and enhanced delivery management when hiring a truck and driver.

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As a business owner, the safety and security of your deliveries is crucial to maintaining the trust of your customers and ensuring the smooth functioning of your operations.

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In today's fast-paced world, the logistics industry is constantly seeking innovative solutions to meet the increasing demand for efficient and reliable delivery services. As technology continues to advance, we see autonomous vehicles and drones emerging as future game-changers in the transportation sector. We explore how these cutting-edge technologies can reshape the delivery landscape and how Loadit, a leading delivery service provider, is currently revolutionising the way goods are transported.

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The online furniture industry has seen significant changes and evolution over the years, driven by advancements in technology, changing consumer preferences, and a growing emphasis on sustainability. Zorora Sofas, part of the furniture manufacture and supplier Sonu Group PTY (Ltd), partnered with Loadit to improve their transport efficiency and reduce costs. As a result, the furniture store can now track deliveries, manage inventory, and handle returns more effectively. What's more, Loadit's user-friendly interface has made it easy for Zorora's team to learn and use, leading to increased productivity and a better overall customer experience.

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In recent years, there has been a growing demand for renewable energy sources, driven primarily by our country's electricity crisis. Trust Solar has risen to the challenge by offering exceptional solar solutions to meet this demand. Despite the challenges of supply chain disruptions and stock shortages faced by many solar companies, Trust Solar has found a reliable partner in Loadit, a fast and efficient transport service.

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In the logistics industry, third-party transportation services (or 3PLs) are crucial players, since they specialise in providing solutions to businesses that require efficient delivery systems. Over the years, these companies have evolved, and the demand for their services has increased significantly. Today, third-party transport

providers are, therefore, expected to offer multiple solutions to meet the diverse needs of their customers.

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In the world of logistics, the importance of truck capacity cannot be overstated. When choosing a third-party logistics (3PL) provider, businesses must consider whether the provider has a fleet of vehicles that can accommodate a wide range of cargo sizes and quantities. This element is essential in ensuring that transportation needs are met, costs are kept low, and items are delivered on time.

We explore why truck capacity is crucial for businesses with varying transport needs and how choosing the right transport service provider can help businesses achieve their logistics goals.

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Considering the growth of internet sales as opposed to traditional sales taking place in-store, hiring a bakkie and driver for deliveries is, understandably, becoming an increasingly popular option for businesses of all sizes. With the right transport provider, corporates can save money, reduce liability, and maintain a level of professionalism that would otherwise be difficult to achieve. Here are a few more benefits of this business approach.

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Choosing the right third-party transport provider can be a daunting task as there are many factors to consider to ensure the safe and timely delivery of your cargo. From the type of vehicle and the quality of the driver to the cost and the level of customer service, it's important to choose a company that meets your specific needs and requirements.

Whether you're a business owner, an individual, or a logistics professional, these tips will help you make an informed decision.

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Moving is said to be one of life's biggest stresses. In fact, research shows that some consider it to be more taxing than divorce! Several factors contribute to this way of thinking. First, is the seemingly constant

decision-making that's required. When to sell your current property, how much to put it on the market for, where you'll move to next, etc. Part and parcel are the financial implications of relocating, even within the same city. Then, of course, there's the emotional toll of packing up your living space ahead of the big move.

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There's a plethora of information and advice available on how to grow and sustain a business. Some may feel that they know their business inside out and, therefore, do not require external assistance. Others who put in the necessary time and research use such resources to develop what they believe is a truly unique business model. That's not to say that one approach is better than the other since both have the same goal in mind: how to best serve their customers. The key to achieving this is listening to what they have to say.

By understanding your clients' pain points, you're better positioned to provide them with a solution. Listening to their experiences, insights, and ideas of how to do things better, will inevitably benefit your business in ways that competitors are perhaps yet to experience.

A transport service like Loadit, for example, needs to constantly evolve to meet the ever-changing demands of their clients, and their clients' customers. Since its inception, the business has grown to include new and improved offerings based on consumer feedback. The benefits? Retaining existing customers while acquiring new leads.

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Unlike other countries known for their small-scale, more structured transport systems, South Africa is renowned for dealing with large fleets that are far trickier to manage. Businesses are expected to control hundreds of vehicles and often turn to software to streamline operations. These often-complex systems, however, are partly to blame for the mismanagement of products and deliveries. Why? Operators tend to use task-specific programmes that don't necessarily complement each other.

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There has been a definite shift in customer behaviour over the last three years. The most significant change is the growth of internet sales as opposed to the traditional sales taking place in-store. Further to this, most internet sales now include an option to have the item delivered to your door. Others offer a hybrid ‘in-store pickup’ option that involves the customer purchasing an item online but collecting the goods in-store themselves.

Timber Toys is an importer, distributor, and wholesaler of high-end, classic wooden toys that have been sourced from all over the world. Business owner, Michelle Levick has sole distribution rights for these brands and supplies products to exclusive toy and gift stores across Africa. Michelle is also a shareholder in Linn Distribution; an import and distribution company that brings exciting international brands to South Africa. While both companies do the packaging and distribution themselves, they had a transport supply problem that needed addressing.

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From ongoing supply chain issues and sky-high inflation rates to staff shortages, retailers of all sizes and across all sectors are being tested and are likely to continue to face these (and probably more) challenges in 2022. However, it isn't all doom and gloom.

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If the last year has taught us anything it's that optimisation is the key to success. Business processes, after all, have a vital role to play in acquiring new customers while keeping existing clients happy. Companies are, therefore, shifting their focus to identify new and innovative ways for cutting costs, saving time, and improving the customer experience.

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Inflation is rife throughout South Africa with transport, housing and utilities, food, and non-alcoholic beverages securing their spot as the biggest contributors. We're certainly all feeling the pinch. Grocery shopping has become increasingly expensive, and filling up your car? Somewhat of a luxury since fuel prices

increased by 33.2% just in the last year.

The Covid-19 lockdown meant that many were able to work from home and by default, save money on fuel. In fact, a study done by Tracker revealed that the average South African vehicle owner saved R1 350 in fuel during the first month of lockdown. This trend largely lent itself to smaller vehicles because of the travel restrictions in place. As a result, many private vehicles stood idle during this time.

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We understand that every move is unique which is why Loadit gives you the ability to personalise our services according to your needs.

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Fast and reliable transport services for the retail industry

Delivering goods on time while ensuring their quality is maintained is what we do best. We strive to remove any admin associated with the transportation of your products and so, offer an all-in-one solution whereby we manage your delivery from start to finish.

By choosing Loadit, you reduce the risks associated with having your own delivery vehicles and drivers. These include transport fees, vehicle damage, maintenance costs, and labour disputes. Instead, you're left with a cost-effective and reliable service you pay for only when you need it.

We will collect your products from your facility and deliver them to other businesses, or the final customer, depending on your specific requirements. While you're at it, why not simplify your supply chain and make use of Loadit to transport goods to and from your warehouse?

Our multi-drop routing and multi-vehicle scheduling functionality make this possible and offer much-needed flexibility should you need it. Constant communication with our corporate customers allows us to minimise delivery problems and maintain a high level of service.

All of our drivers are professionally trained, screened, and have proven work experience in corporate deliveries. This means that they will arrive on time, with the right vehicle for your delivery, and that your items are in safe hands.

Each of our drivers is equipped with a mobile phone to ensure we're always able to reach them and vice versa. They also have Satellite Navigation systems available to prevent them from getting lost and for route optimisation.

We've found that product and volume flexibility is key when it comes to corporate deliveries which is why we have different vehicle categories for our customers to choose from. Whether you're looking to transport smaller appliances like microwaves, or bulkier items like a four-seater couch – we'll advise you on the best option to get the job done right.

Our user-friendly software makes booking, altering, and managing jobs a breeze. We will confirm your

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booking once received and continue to keep you updated throughout the job.

We offer a 60-minute arrival option for any emergency or ad-hoc requests, or an option to pre-book a vehicle should you know the details of the delivery beforehand. Our transportation services are available in all the major cities in South Africa including Johannesburg, Pretoria, and Cape Town with a maximum 250km distance radius from each.

Our rates are fully variable per job and you can enjoy our service without making a long-term commitment or worrying about standing costs. We offer our corporate customers special rates and personalised payment terms, as well as compensation in the unlikely event of loss or damage to goods. Ts & Cs apply.

If you have any questions or need more details on how our goods transport services can benefit your business,

complete our contact form and an experienced sales representative will reach out to you.

Loadit is brilliant at fulfilling our more challenging deliveries.

Loadit has never disappointed! Cost-effective and time-saving service for delivering our products to our distributor.

It is such a pleasure dealing with Loadit!! The Loadit staff are extended colleagues to Eva-Last and we receive excellent service every day from everyone at Loadit.

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Getting rid of your junk or garden refuse has never been simpler.

For many of us, our gardens are our pride and joy. Tending to them does, however, come with a fair amount of mess. Loadit is on hand to professionally remove any garden rubbish from your home and drop it off at a nearby Pikitup site. All we ask is that you bag the smalls like grass cuttings and leaves, and we'll take care of the rest.

Garden waste refers to plants, branches, shrubs, flowers, and other vegetation that can be composted. Removing this kind of waste is important if you want to prolong the life of your grass. Plus, getting rid of unwanted debris will prevent pests and insects from gathering.

Booking with Loadit is quick and easy. Select a bakkie depending on how much needs removing and follow the few steps thereafter to secure pickup and drop-off addresses, delivery date and time, and preferred payment method. Once a driver is allocated to you, you can contact them along the way with any updates or queries you may have.

We're all guilty of a little bit of hoarding. Is it at the expense of what could be a clean and tidy home, though? Use Loadit to get rid of your junk responsibly. Unsure where to find a registered dump site? Contact us, we're here to help. While we're happy to transport just about anything, our long list does exclude building rubble and sand.

Besides this, we're ready and able to remove recyclable and non-recyclable household items gathering dust. A simple, fuss-free booking process, a variety of bakkies and trucks, and friendly and knowledgeable drivers will have your home decluttered in no time.

There's no better feeling than donating to those in need. Many of us, however, can barely find time to drop off the items we've put aside. The good news is that Loadit is here to help! Our team will happily pick up and deliver your goods to Hospice or any other charity of your choosing at a date and time convenient to you.

Volume flexibility is everything when it comes to donating different sized items. Fortunately, we have a variety of truck and bakkie options available for same-day deliveries. The vehicle capacity will depend on

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what needs transporting. Not sure what option to go for? Contact us as we'll happily advise you on what we think will work best.

Thank you very much for the patience and the excellent and friendly service.

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It is important to read these terms and conditions. Loadit facilitates a service between a customer and a driver, to transport your items by way of its Loadit mobile web or the Loadit website (collectively referred to as “the Loadit app”). By using the Loadit app, you confirm that you are over the age of 18 (eighteen) and that you have read and accepted these Terms and Conditions. If you do not agree to these Terms and Conditions or any amendment or addition thereto do not continue using the Application or Loadit’s service. Using this service constitutes an agreement between you and Loadit App (Proprietary) Limited (registration number: 2017/250505/07) ("Loadit"). By using the Loadit app, or downloading, installing or using any associated software to enable the service, you hereby expressly acknowledge and agree to be bound by these Terms and Conditions, and any future amendments and additions to these Terms and Conditions.

Loadit facilitates the transportation service between drivers and you but Loadit does not intend to provide the actual transportation services or act in any way as a transport provider to you, and takes no responsibility or liability for any transportation provided to you. You acknowledge that Loadit does not guarantee the services of the driver which is a third party provider, does not employ such driver and shall take no part arising from your relationship, contractual or otherwise with the driver.

License to use the Loadit app and Loadit’s Intellectual property

Services

The Loadit app allows you to obtain transportation services from a driver. If a driver accepts your request, you will be notified with the details of the service to be provided. The transportation services are only permitted for the moving of items, and shall not include, nor permit them to include you personally. Should you request the driver to allow you to travel with him, you shall do so completely at your own risk.

Use of the Loadit app shall not form part of any transaction between you and the Driver, and you do so at your own risk. For the avoidance of doubt, Loadit itself does not provide transportation services, and is not a transporter.

Loadit shall ensure to the best of its ability that the drivers adhere to a strict code of Conduct. Notwithstanding

this, the driver is an independent third party who may have their own conditions of service.

Warranties

You acknowledge and agree that:

Loadit only acts as a facilitator between you and a driver. Loadit does not provide transportation services, and shall not be held liable for the actions or inactions of a driver provided through the Loadit app. The contract for the provision of transportation services is between you and the driver. Loadit is not a party to any agreement entered into between you and a driver. All disputes arising from the transportation services shall be between you and the driver.

You may not assign or otherwise transfer your account or login details to any other person or entity. Should another person or entity use your login details for use of the Loadit app, it shall be assumed that the person or entity is you.

Loadit does not warrant that the Loadit app will function with any particular hardware, software or device. In addition, the Loadit app may be subject to malfunctions and delays due to Internet connections and electronic communications.

Loadit will not be responsible for any direct, indirect or consequential loss whatsoever and howsoever caused, arising out of or in connection with the use of the Loadit app or any information available on the Loadit app. Any dispute in this regard shall be resolved amicably and as soon as possible, with the interest of both parties in mind. Should we fail to reach a resolution, the parties will approach an industry expert who shall mediate in this regard. In the event that mediation fails, the matter shall be referred to an Arbitrator elected in accordance with the rules of the Arbitration Foundation of South Africa. Notwithstanding the above, both parties' consent to the jurisdiction of the High Court of the Republic of South Africa.

You will not use the Loadit app or the transportation services for any unlawful purpose, and you shall comply with all the laws of the Republic of South Africa when using the Loadit app and acquiring the transportation services.

Loadit does not provide insurance to you. It shall be your sole responsibility to ensure that your valuable,

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unusual or any other goods requiring transportation are covered by appropriate insurance. Loadit shall not be held responsible for any loss or damage occasioned to your goods. Any claim arising from damage or loss to your goods must be handled between you and the driver. We shall facilitate as far as possible to assist you with any claims between you and the driver, and request that you email us on help@loadit.africa with details of the loss or damage, and how it was caused. This will allow us to consider any discipline or sanction, including suspension, of the driver from the services.

Should any dispute arise between you and the driver, both parties shall endeavour to resolve the dispute amicably. As the dispute is between two privately transacting parties, you and the driver may decide on using your own methods to resolve same, in accordance with the Laws of the Republic of South Africa.

However, completely at our discretion and subject to our terms and conditions and any entitlement offered on our Loadit app, we may compensate you for a loss suffered to your goods. This compensation shall be limited to an amount not exceeding the cost of the Loadit job related to the damage or loss.

You will refrain from doing anything which would bring disrepute or damage to Loadit's reputation.

You will defend and indemnify Loadit against any and all claims or legal proceedings brought against Loadit and its affiliates, directors, other users, employees, and agents arising out of or in connection with any unlawful use or misuse of the Loadit app.

Loadit is not an agent, employee, employer or associate of the driver.

You will provide accurate information, including banking details, as required for the Loadit app service, failing which Loadit has the right to terminate this Agreement and your use of the Loadit app at any time with or without notice.

You agree that your use of the Loadit app will be subject to Loadit's Privacy Policy below, as amended from time to time.

Personal data and Privacy Policy

All parties shall take steps to ensure that the use, storage and transfer of personal data is only as required for the purpose of these Terms and conditions, and all parties shall endeavour to comply with the Protection of

Personal Information Act No 4 of 2013 (POPIA) and to protect such Personal Information against unauthorised or unlawful disclosure, access, use, accidental loss, destruction or damage.

Loadit shall not be responsible for any loss, destruction, alteration or disclosure of your Data caused by any third party.

You warrant that you are entitled to transfer the relevant personal data to the Loadit app, so that Loadit can process, use and/or transfer the data in order to facilitate the transportation services.

The driver's location data and personal data, including his name, identification and contact number, are made available to you in order to help improve the service, including pick-up, navigation, live tracking and customer support. You warrant that you will protect and keep confidential all Personal Information that you receive from Loadit and/or the driver, against unauthorised use or unlawful disclosure.

Charges and Payment

It is free to download and have access to the Loadit app.

The estimated charges for the transportation services are available on the Loadit app. The charges may be amended at Loadit's sole discretion from time to time and without prior notice.

Once you have provided details for the transportation required, an estimated charge will be generated by the Loadit app. Once you accept the service, you will receive details of your driver. The charge to you shall include Loadit's commission.

The driver reserves the right to revise the charges for the transportation services in his sole discretion once he arrives at the pick-up point. Loadit will use reasonable efforts to inform you of charges that may apply. You will have the right to reject the updated charges, and you may be charged a cancellation fee of no more than 15% of the estimated charge.

The final amount charged to you is intended to fully compensate the driver, including gratuities, for the transportation services provided.

Charges paid by you are final and non-refundable, unless otherwise determined by Loadit.

In the event that you elect cash as your preferred method of payment, you agree to make payment in full

directly to the driver facilitated by the Loadit app. All transportation charges are to be paid in full before any transportation services are undertaken, or as agreed between the driver and you.

In the event that you elect electronic payment as your preferred method of payment through the Loadit app, you agree for Loadit to debit your account immediately and for the final charges through the Loadit app. All transportation charges are to be paid in full before any transportation services are undertaken.

Your goods to be transported will be considered to be in the driver's custody and control from the time of receipt of the goods until the time the goods are delivered. Any claims in this regard will be directly between you and the driver.

Disclaimer

The Loadit app is provided to you on an "as is" basis. Loadit does not guarantee that the Loadit app is free from errors, defects, malware and viruses or that the Loadit app is at all times correct, up to date and accurate.

The drivers registered with the Loadit app may be tracked through the Loadit app. The location tracking feature may not be error-free nor may it be accurate. Your use will be solely at your own risk and is solely for your convenience.

Governing law and jurisdiction

These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. By registering on the Loadit app or using any services offered on the Loadit app, you are deemed to have accepted and agreed to these terms and conditions.

Miscellaneous

Loadit may, at its sole discretion and at any time elect to modify these terms and conditions or suspend or discontinue any of the services offered on the Loadit app, or suspend or discontinue the Loadit app.

You may not assign or transfer any of your rights or obligations under these terms and conditions to any person without our prior written approval. Loadit may assign and transfer any of its rights and obligations to any person.

If any provision of the Terms and Conditions is held to be unenforceable, such provision shall be null and void

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and the remaining provisions shall remain in full force and effect.

The failure by Loadit to enforce any right or provision of the Terms and Conditions shall not constitute a waiver of such right.

We understand that every move is unique which is why Loadit gives you the ability to personalise our services according to your needs.

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Solutions

Top Apps

Top Integrations

Industries

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Already a customer? Log in

No credit card needed

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Free 14-day trial

AI-driven features

Preview LiveChaton your home page with one click

With faster resolutions and more customers served using AI chatbots, you will take the heat off your support agents, allowing them to devote more time to solving complex customer issues.

Provide faster and smarter customer support with AI. Help your agents and sales reps work more effectively, from collecting and accessing company knowledge to suggesting replies faster.

Use live chat to talk to visitors before they leave your website. Add pre-set messages to your chat widget to automatically engage customers, or initiate chat conversations with selected customers yourself.

Tony Palazzo, Logical Position

Give your sales team the tools they need to generate and qualify leads, increase sales, and improve the customer experience with live chat functionality tailored for ecommerce platforms.

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Deanna Varble, Pioneer Millworks

Increase customer satisfaction and get repeat business by helping customers around the clock across several communication channels.

Johan Danielsson, Sensorem

Discover key insights with live chat reports you can understand even without a data analyst on board, and make key business decisions backed by data.

Sierra Woodall, GreenState Credit Union

It's as easy as playing with building blocks — choose from 200+ apps like WordPress, Squarespace, or Shopify and mold them to your business needs.

Ready to boost your sales and customer satisfaction?

No credit card needed

Free 14-day trial

Website: loadit.africa

Personalized support

Ready to boost your sales and customer satisfaction?

No credit card needed

Free 14-day trial

Website: loadit.africa

Personalized support

Questions? Our support team is ready for you, 24/7

Questions? Our support team is ready for you, 24/7

ChatBot Automate customer service with AI

HelpDesk Support customers with tickets

KnowledgeBase Guide and educate customers

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LiveChat is customer service software that adapts to your business needs. Whether you're a B2B SaaS or an ecommerce company, our live chat software will help you sell and support across multiple communication channels and ultimately grow your business. Copyright © 2024 Text, Inc. All rights reserved.

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Loadit App (Proprietary) Limited (collectively “Loadit”, “us” or “our”) are committed to protecting your privacy. This privacy policy is provided to you to help you make an informed decision about whether to use or continue using the Loadit website and application, Twitter, the Loadit Facebook page and/or Loadit’s Services.

The protection of your personal identifiable information (collectively “data”) that is collected, processed and applied during your use or visit to any of our various platforms is important to us. Your data is protected in accordance with the provisions of local data protection and privacy laws. Insofar as the local laws might contradict the privacy policies of Facebook, Instagram, Messenger and other products and features offered by Facebook (collectively “Facebook”), then the Facebook policies shall prevail.

You may decline to submit your data to Loadit, in which case Loadit will not be able to provide its complete services to you. Your continued use of any of Loadit’s platforms will signify your acceptance of our Privacy Policy and Terms of Use. Loadit collects the details provided by you on registration together with the information we learn about you from your transactions. Additional information can be collected through information you provide when giving us feedback, completing forms, using promotional codes or registering complaints or issues.

The data you provide would ordinarily include your name, phone number, email address, login name and password, billing/banking information, addresses and any special instructions (if applicable) when you choose to engage the services provided by Loadit. Loadit will also collect information from your computer, phone, tablet or other device you are using to access our services. This includes the IP address, the browser you use, and your language settings. Depending on the services that you use, and your device settings or permissions, Loadit may collect your precise or approximate location information as determined through data such as your mobile network, GPS, IP address and WiFi.

We receive transaction details when you use our services, including the type of services you ordered, delivery details, date and time the service is provided, the amounts charged, the distances travelled, and your method of

payment.

Our various platforms enable you and the driver to communicate with each other, by way of a call or text. This information can be used by us for customer support services, safety and security purposes, to improve our services, or for marketing purposes.

If you are a driver, Loadit can collect location information from you when the Loadit website or application is running in the foreground or the background of your device. In addition, if you are a driver, Loadit may also collect your criminal record information where permitted by law.

Other information we collect when you interact with our services includes interaction dates and times, web pages viewed, system crashes and other system activity. In some cases, we collect this and other information through cookies, pixel tags, and similar technologies that create and maintain unique identifiers. Please note that if you refuse to accept cookies from Loadit you might not be able to access portions of our services.

There are third parties which can receive some of your data. These would be third parties that we engage directly or that function separately in order to provide you with the Loadit services. This would usually include financial institutions, payment service providers, advertisers, location maps/services, insurance providers, affiliates and subsidiaries of Loadit. We do not sell, rent nor share your data without your consent, or without a feature allowing you an opt-in or opt-out.

We will release your data if required to do so by law, or if we believe in good-faith that such action is necessary to comply with local laws.

We take all reasonable steps to ensure that your data is relevant to its intended use, is accurate, and complete. Loadit uses reasonable physical, managerial, and technical safeguards to preserve the integrity and security of your data. Only authorised personnel are permitted to access your data, and this is done in the course of their work. We cannot, however, ensure or warrant the exclusive and absolute security of any information you transmit to us and you do so at your own risk. Using unsecured wifi or other unprotected networks to submit messages is also not recommended, as this will also compromise your security.

We will retain your data for as long as we deem it necessary to enable you to use our services, to provide our

services to you, to comply with applicable laws, resolve disputes with any parties and otherwise as necessary to allow us to conduct our business, including to detect and prevent fraud or other illegal activities. All the data we retain will be subject to this Privacy Policy. If you have a question about a specific retention period for certain types of data that we keep or process about you, please contact us via our contact details.

Please be aware that we cannot guarantee that your information will not be accessed, disclosed, altered, or destroyed by breach of any of our physical, technical, or managerial safeguards. If we learn of such a breach, we will attempt to notify you electronically so that you can take appropriate protective steps. We also reserve the right to post a general notice on Loadit's platforms if a security breach occurs.

This Privacy Policy may be revised periodically and this will be reflected by the "effective date" below. Please revisit this page to stay aware of any changes. Your continued use of Loadit's platforms and/or services constitutes your agreement to this Privacy Policy and any amendments to it.

Effective date of this privacy policy : 11/02/2019

We understand that every move is unique which is why Loadit gives you the ability to personalise our services according to your needs.

Page: Loadit | Need anything moved, removed or delivered?

The easiest way to send anything, anywhere it needs to be.

Loadit is the easiest way to get your stuff where it needs to be.

For your home or small business, just Loadit!

Store delivery too expensive? Get your bulky purchases on the same day. A Loadit vehicle can pick up your order in less than 60 minutes.

The most convenient way to find and manage professional and motivated transporters.

Getting rid of your junk or garden refuse has never been simpler.

Simply click on LET'S GET STARTED to get going with customising your job on our web application, which is also mobile-friendly. You'll need to choose a vehicle category, tell us where to pick up and drop off your goods, and tell us if you need any other services (like additional helpers).

After a few simple steps you will be given a quote for your job. You do not need to SIGN UP or SIGN IN to get a quote but if you are happy with the quote you will need to SIGN IN to finalise and confirm your booking.

All we need now, after signing in, is a few more additional details and to know how you'd prefer to pay: either securely by credit or debit card or by paying the driver cash. And that's it, you're all set!

Bakkies and trucks with drivers and helpers to move and deliver just about everything, anywhere.

Solve all your ad-hoc, peak or emergency transport needs professionally, every single time.

A convenient way to find professional, motivated and reliable drivers you'll want to work with.

Book a vetted Loadit driver using the app in an hour. See your deliveries arrive in real-time, on the same day, with a smile.

Loadit lets me book vehicles and helpers 24 x 7! I don't need to purchase a big vehicle for my businesses because Loadit is just like Uber, but for bakkies and trucks.

Convenient, on-time and they really looked after my goods! Great service experience!

Friendly, efficient, on time, incredibly clean bakkie.

Website: loadit.africa

Thank you very much for the patience and the excellent and friendly service.

Professional service thank you

This was my first time using the app and I was very happy with how smoothly my delivery went

Loadit has been picking up and delivering goods in and around the greater Johannesburg and Pretoria areas since May 2017 and in Cape Town and surrounds since August 2020. Regrettably we are not a long distance operator, so cannot assist with jobs where the total distance is greater than 250 kms.

It's easy to earn money with Loadit. Join the Loadit team to get more driving jobs. Fill out our application form – it's easy and we'll get back to you.

We understand that every move is unique which is why Loadit gives you the ability to personalise our services according to your needs.

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Please fill out the contact form and we will get back to you as soon as possible.

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For your home or small business, just Loadit!

As your small business grows and evolves, you'll eventually need a bigger workspace. Many shy away from finding a new office because of the admin associated with the move. Fortunately, that's what Loadit does best.

We have a variety of vehicles available to transport your contents safely and securely to your new work spot.

The vehicle size will depend on what you're looking to move. This kind of flexibility means that we're equipped to handle whatever needs relocating. Vetted drivers will ensure the job goes off without a hitch and that you're back up and running in no time. They'll also stay in touch with you from start to finish should you have any queries along the way.

The best part? Loadit works on a pay-per-use model so, you'll only pay when you need us without any long-term commitment. This allows small business owners to save for things that could aid in expanding their company rather than financially hindering any growth.

Gone are the days (and costs) of hiring a trailer to move things into storage. Now, thanks to Loadit, you can transport items of varying sizes to a storage unit of your choosing, without the fuss. Our team will analyse what needs moving and advise on the best vehicle to use.

Bulkier items will be treated with care and smaller goods handled with precision. Whether you're storing items for your new home, or business-related products, our safe and secure transport service will save you time and money while offering you peace of mind.

Secure a time and date for collection and delivery in advance, or chat to us about any emergency jobs that require same-day delivery. An easy booking process will have you quickly matched up with a vehicle(s) and professional driver no matter the circumstance.

They say that moving houses is one of life's most stressful events. Those people obviously haven't heard of Loadit. We remove all the strain associated with relocating, leaving you to focus on building a new home, rather than emptying out your old one.

Our vehicles and vetted drivers are equipped to safely move the contents of smaller homes of up to two or

Website: loadit.africa

three bedrooms. While our team does not pack the items for you, we are responsible for carefully placing them in the truck and transporting them where they need to be, and on time.

An easy booking process means that you can have a truck or bakkie booked in no time. Our drivers are professionally trained and vetted and will remain in contact with you throughout the move. Got any ad-hoc requests? We'll take care of those for you, too! We're flexible enough to handle whatever comes our way so that you don't have to.

Friendly, efficient, on time, incredibly clean bakkie.

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We understand that every move is unique which is why Loadit gives you the ability to personalise our services according to your needs.

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Loadit is a flexible way to make extra money driving. Join the Loadit team to get more driving jobs today. Fill out our application form – it's easy and we'll get back to you.

As long as you qualify, joining the Loadit Team is free – you only pay Loadit a commission once work has been accepted and completed.

Flexible working hours? Yes please. Work whenever it suits you and only accept the jobs you want to do.

No haggling from customers – there's a set price. What's more is that your marketing, sales and IT platform will be taken care of.

Please fill out the contact form below and click Send.

We will, however, only contact you if more drivers are needed in your area.

We understand that every move is unique which is why Loadit gives you the ability to personalise our services according to your needs.

Page: Loadit | Need anything moved, removed or delivered?

Cost-effective transport services for small and medium-sized businesses

As an entrepreneur, your focus should be on growing your business. The last thing you need is the unnecessary burden and risk of owning, maintaining, and insuring your own delivery vehicle. That's where we come in. At Loadit, we're equipped with everything you need to streamline your delivery process.

We strive to save you time and money by offering you a fully integrated service that you pay for only when you need it. Ordered something from a retail store or supplier? Our team will queue and pick up your order for you. From there we'll deliver the goods straight to your office or to the final consumer.

Our services can be tailored to meet your requirements thanks to functionality that enables us to make multiple deliveries per job. We also offer a variety of vehicle categories to suit your needs. Our flexible service allows us to minimise delays with your order while maintaining operational excellence.

We have different sized truck and bakkie options available for same-day deliveries. The vehicle capacity will depend on what goods need transporting. This kind of versatility not only enables us to fulfil a variety of orders but also allows us to establish long-lasting partnerships.

Why waste time sourcing and managing drivers when you have access to expertly trained professionals? Our drivers are micro-enterprises with the ambition of growing their own fleet. Each has been screened and trained in how to deliver the best possible service, every time.

A seamless booking process with a fast 60-minute arrival when necessary is what sets us apart from the rest. Our pre-booking system is user-friendly and includes all the information and specs you need to make informed decisions about your order.

We keep the lines of communication open both with our customers and whoever is fulfilling the order. Our team will update you on the progress of your job from start to finish.

We pride ourselves on being a cost-effective transport solution for small to medium-sized businesses with potential budget constraints. The quality of our service is never compromised, but rather our services are adapted to suit individual needs. What's more, returning customers get to enjoy an automatic discount.

Website: loadit.africa

We believe that as long as your products are in our care, they are our responsibility. Frequent users of Loadit will receive compensation in the unlikely event of loss or damage to goods. Ts & Cs apply.

If you have any questions or need more details on how our goods transport services can benefit your business,

complete our contact form and an experienced sales representative will reach out to you.

Loadit lets me book vehicles and helpers 24 x 7! I don't need to purchase a big vehicle for my businesses because Loadit is just like Uber, but for bakkies and trucks.

Loadit has been continuously dedicated to punctuality and communication. Friendly support staff and drivers. Highly recommend their services.

Loadit has great service and pick-up time, keeps me informed at each stage and delivers on-time security. As a company they put their customers first.

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We understand that every move is unique which is why Loadit gives you the ability to personalise our services according to your needs.

Page: Loadit | Need anything moved, removed or delivered?

Get your bulky purchases where they need to be.

So, you've ordered a large household item that doesn't fit in your car. Or you're a small business owner who sells bulky products. Either way, the admin associated with having it delivered to you or your customers, is often not worth it. Use Loadit for same-day delivery that's faster, more convenient, and often more cost-effective than the in-store option.

Our services are not limited to specific stores, you tell us where we're headed and what needs collecting, and we'll have it delivered to you safely and efficiently. We're talking Builders Warehouse, Leroy Merlin, Mica, Cashbuild, Coricraft and more! You click order and our team will take care of the rest. We'll also stay in touch along the way.

Convenience is key which is why we've got a choice of bakkies and trucks available for your choosing. The size and capacity will depend on what needs transporting, but we're here to help you determine the best option for the job. A simple creation order will ensure your vehicle and driver are booked and ready for action as soon as you need them.

Gone are the days of taking a morning or afternoon off to furniture shop or source products for your business. Busy schedules no longer allow it, while others avoid stores for health reasons. Either way, there's never been more of a need for a reliable transport solution than right now. One that doesn't cost a ridiculous amount or require any long-term commitment.

With Loadit, you can order your bulky goods by phone, and we'll queue, check, pick up and deliver your order to you without you ever having to leave your home or office. We're at your disposal if and when you need us – no monthly or yearly fees apply.

Our drivers are vetted, friendly, and knowledgeable. This means that you can rest assured any larger items you can't do without, are in good hands. We'll let you know once your order has been collected, when it's on its way, and will confirm when the job is complete.

Don't let public transport or a small car stop you from scooping that sweet deal. Just Loadit! That's right, we'll

Website: loadit.africa

take care of any bulky, second-hand items you've purchased whether from Gumtree, OLX, Facebook Marketplace, Junk Mail, or even a friend. Book a job and we'll have our team pick up the item from the collection point and deliver it right to your doorstep.

You get to enjoy complete flexibility when it comes to vehicle capacity, too. Choose one of our bakkies for appliances like microwaves, small bar fridges, coffee makers or other portable machines. Select one of our bigger trucks for heavier loads like couches, dining room suites, office desks, or other pre-owned furniture.

While you do the necessary background checks to ensure the seller is legit, you can rest easy knowing our drivers have been vetted and professionally trained. They're equipped to handle jobs of all sizes and will remain in contact with you throughout the job.

This was my first time using the app and I was very happy with how smoothly my delivery went

Loadit has been picking up and delivering goods in and around the greater Johannesburg and Pretoria areas since May 2017 and in Cape Town and surrounds since August 2020. Regrettably we are not a long distance operator, so cannot assist with jobs where the total distance is greater than 250 kms.

We understand that every move is unique which is why Loadit gives you the ability to personalise our services according to your needs.

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Is Loadit in your city? With our easy-to-use web application, it only takes a minute to book exactly what you need and when you need it, 24/7. It's that simple.

Loadit has been picking up and delivering goods in and around the greater Johannesburg and Pretoria areas since May 2017 and in Cape Town and surrounds since August 2020. Regrettably we are not a long distance operator, so cannot assist with jobs where the total distance is greater than 250 kms.

Since May 2017 we have proudly been moving commercial and household goods for customers in the greater Johannesburg and Pretoria areas, always striving to make our customers smile. As long as one or more of the pick up or drop off locations is in the highlighted coverage area, we are there to help. Whether it's Sandton to Soweto, Benoni to Brooklyn or Randburg to Roodepoort, book your next move on Loadit's simple and convenient web application.

Since August 2020 we've been sharing the Loadit magic with Cape Town and surrounds. Simply book your job on our simple and convenient web application and we'll do the rest, as long as one or more of the pick up or drop off locations is in the highlighted coverage area. From Sea Point to Stellenbosch, Malmesbury to Muizenburg or Plumstead to Paarl, we can move your house or commercial goods. It's that simple, Cape Town!

We understand that every move is unique which is why Loadit gives you the ability to personalise our services according to your needs.

Page: How to enable JavaScript in your browser | LiveChat Help Center

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If you were trying to enter a website and instead ended up on this page, or received a different JavaScript related message, don't panic. Your browser probably doesn't allow JavaScript to run.

Fixing it is very simple and will only take a few seconds.

Check out this guide to enabling JavaScript, find your browser (or device), and follow the instructions to turn on JavaScript.

If you use Ghostery, NoScript, or another extension that blocks JavaScript snippets on websites, please whitelist LiveChat to proceed.

JavaScript is a programming language that lets you make use of the interactive elements on websites, like chat windows.

LiveChat is a tool for customer service. Companies can easily connect with their customers via chat widget, and solve issues in real-time.

LiveChat offers applications for desktop, mobile, and web browsers.

Besides helping their visitors through chat, companies can also use it to get precious feedback, send online surveys, and generate leads - all the while improving sales and growing their company.

LiveChat integrates with popular apps like Facebook Messenger or WhatsApp. You can also set up chat on ecommerce platforms, like Shopify, Magento, WordPress, Wix, BigCommerce, and WooCommerce - for a better customer experience and greater sales.

Interested? See what we have in store for you.

Thanks for your feedback.

Website: loadit.africa

We're happy to help.

Free 14-day trial

AI-driven features

No credit card required

Still not convinced? [Discover all LiveChat features](#)

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