

Chrome File Edit View History Bookmarks Profiles Tab Window Help

Project 1 - Salesforce Design a Business Capability Map Your Nonprofit Cloud Lear Harry Potter Music & Amb... The Count - YouTube

trailhead.salesforce.com/en/content/learn/modules/nonprofit-cloud-learning-resources-quick-look/map-your-nonprofit-cloud-learning-journey

Apps Bookmarks Integrated Mathe... This company pay... IF HARRY POTTER... batman arkham e... batman arkham ci... Darth Vader & So...

Mon Mar 14 5:06 PM

Level up your technical skills at TrailblazerDX'22 on April 27 & 28 in San Francisco. Register today →

Search

Mark Delkhaste 15 badges, 2,775 points

TRAILHEAD Today Learn Credentials Community For Companies COVID-19

Nonprofit Cloud Learning Resources: Quick Look > Map Your Nonprofit Cloud Learning Journey

## Map Your Nonprofit Cloud Learning Journey

### Learning Objectives

After completing this unit, you'll be able to:

- Name the two general roles that determine which Salesforce technology and learning resources are right for you.
- Find resources to expand and deepen your Salesforce knowledge.

### Choose Your Own Adventure

You're hitting the trails to learn more about Nonprofit Cloud's products and features. Congratulations!

To help you get started, this module provides you with a list of learning resources. Think of this list as a map to plan your learning journey.



Time Estimate  
About 10 mins

Topics

- Learning Objectives
- Choose Your Own Adventure
- Who's Who and What's What
- Access Online Resources
- Join the Community
- Get Expert Help
- Resources

Challenge +100 points



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Project 1 - Salesforce Design a Business Capability Explore Performance Analysis Harry Potter Music & Ambi... The Count - YouTube

trailhead.salesforce.com/en/content/learn/modules/b2c-performance-analysis-post-launch-monitor/b2c-performance-tools-approaches

Salesforce B2C Commerce Site Performance Analysis and Monitoring

Site Performance Analysis and Monitoring

33%

QUIZ COMPLETE!

+100 points

Salesforce B2C Commerce Site Performance Analysis and Monitoring

Tackle the next unit

Learn

- Trails
- Trailmixes
- Modules
- Projects
- Trailhead Academy
- Career Paths

Credentials

- Superbadges
- Certifications
- Maintain Certifications
- Verify Certifications
- Take Free Certification

Extras

- Sales Enablement
- Customer Stories
- Trail Tracker
- Sample Gallery
- Trailhead Store

Download on the App Store GET IT ON Google Play

f in T

This screenshot shows a completed quiz on the Salesforce Trailhead platform. A central modal window displays the message "QUIZ COMPLETE!" and "+100 points". Below this, there's a circular icon representing the module and its name, "Salesforce B2C Commerce Site Performance Analysis and Monitoring". A progress bar at the bottom of the modal indicates 33% completion. To the right of the modal, there are two buttons: "Get help with this badge" and "Provide feedback for this badge". The background of the page shows a navigation menu with sections like Learn, Credentials, and Extras, along with download links for the App Store and Google Play.

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Mail - Markenson J Project 1 - Salesfor Outbound Funds M Mark Delkaste - c Meet Insights Platf Harry Potter Music The Count - YouTube

trailhead.salesforce.com/en/content/learn/modules/salesforceorg-insights-platform-data-integrity-quick-look/meet-insights-platform-data-integrity

Salesforce.org Insights Platform Data Integrity: Quick Look > Meet Insights Platform Data Integrity

• Documentation: Prepare Your Data for Success

• Documentation: Set up National Change of Address Provider

QUIZ COMPLETE!

+100 points

Salesforce.org Insights Platform Data Integrity: Quick Look

100%

View more modules

Topics

- Learning Objectives
- Clean Your Data for Better Fundraising
- Make the Most of Data Integrity Features
- Set Up Data Integrity to Update Your Records

Resources

Challenge +100 points

Get help with this badge

Provide feedback for this badge

Learn Credentials Community Extras

This screenshot shows another completed quiz on the Salesforce Trailhead platform, specifically for the "Meet Insights Platform Data Integrity" module. A central modal window displays the message "QUIZ COMPLETE!" and "+100 points". Below this, there's a circular icon representing the module and its name, "Salesforce.org Insights Platform Data Integrity: Quick Look". A progress bar at the bottom of the modal indicates 100% completion. To the right of the modal, there are two buttons: "Get help with this badge" and "Provide feedback for this badge". The background of the page shows a navigation menu with sections like Learn, Credentials, and Extras, along with a challenge section offering "+100 points".

Chrome File Edit View History Bookmarks Profiles Tab Window Help

Mon Mar 14 2:25 PM

trailhead.salesforce.com/en/content/learn/modules/outbound-funds-module-quick-look/explore-the-benefits-of-outbound-funds-module

grant op 2/2

Outbound Funds Module (OFM): Quick Look > Explore the Benefits of Outbound Funds Module

- Documentation: Meet Outbound Funds Module
- Documentation: Get to Know the Data Model
- Documentation: Allocations Overview
- Trailblazer Community: Outbound Funds Module (SFDO Product)
- Trailhead: Grants Management with Salesforce
- Knowledge Article: Get Started with Open Source Commons

Time Estimate  
About 10 mins

Topics

Learning Objectives

Manage Your Funding Programs and Relationships in One System

Track Funding Programs with OFM

Manage Your Grantmaking with Standard and Custom Objects

Get Started with OFM

Resources

Challenge +100 points

Get help with this badge

Provide feedback for this badge

QUIZ COMPLETE!

# +50 points

Outbound Funds Module (OFM): Quick Look

100%

[View more modules](#)

Chrome File Edit View History Bookmarks Profiles Tab Window Help

Mon Mar 14 2:33 PM

trailhead.salesforce.com/content/learn/modules/diagramming-essentials/design-a-business-capability-map

drag 6/6

Diagramming Essentials > Design a Business Capability Map

You've got a shiny new badge. Now tell the world about it!

[f](#) [t](#)

How helpful was this badge?

Not helpful Very helpful

Here's what we recommend next

- Module [Appointment Distribution with Salesforce Scheduler](#)
- Module [Packaging and Data Kits in Salesforce CDP](#)
- Module [Nonprofit Cloud Learning Resources: Quick Look](#)

Share and Get Feedback  
Immediately  
Put It All Together  
Resources

Challenge +100 points

Get help with this badge

Provide feedback for this badge

Learn

- Trails
- Trailmixes
- Modules
- Projects
- Trailhead Academy

Credentials

- Superbadges
- Certifications
- Maintain Certifications
- Verify Certifications
- Take Free Courses

Extras

- Sales Enablement
- Customer Stories
- Trail Tracker
- Sample Gallery
- Trailhead Store

Chrome File Edit View History Bookmarks Profiles Tab Window Help

trailhead.salesforce.com/content/learn/modules/packaging-and-data-kits-in-salesforce-cdp/create-and-install-a-data-kit Harry Potter Music The Count - YouTube

Packaging and Data Kits in Salesforce CDP > Create and Install a Data Kit

**WOOHOO!**

Packaging and Data Kits in Salesforce CDP

You've got a shiny new badge. Now tell the world about it!

How helpful was this badge?

Not helpful Very helpful

Here's what we recommend next

Module Appointment Distribution with Salesforce Scheduler

Tips and Best Practices

Configure, Package, Test, and Deploy

Resources

Challenge +100 points

Get help with this badge

Provide feedback for this badge

Extras

Sales Enablement Customer Stories Trail Tracker Sample Gallery Trailhead Store

Learn

Trails Trailmixes Modules Projects Trailhead Academy Career Paths

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Mon Mar 14 2:52 PM

Chrome File Edit View History Bookmarks Profiles Tab Window Help

Project 1 - Salesforce Design a Business Capo Mark Delkaste - cal pol Set Up Appointment Dis Harry Potter Music The Count - YouTube

trailhead.salesforce.com/content/learn/modules/appointment-distribution-with-salesforce-scheduler/set-up-appointment-distribution total app 3/4

Appointment Distribution with Salesforce Scheduler > Set Up Appointment Distribution

**WOOHOO!**

Appointment Distribution with Salesforce Scheduler

You've got a shiny new badge. Now tell the world about it!

How helpful was this badge?

Not helpful Very helpful

Here's what we recommend next

Module Nonprofit Cloud Learning Resources: Quick Look

Challenge +100 points

Get help with this badge

Provide feedback for this badge

Extras

Sales Enablement Customer Stories Trail Tracker Sample Gallery Trailhead Store

Learn

Trails Trailmixes Modules Projects Trailhead Academy Career Paths

Download on the App Store GET IT ON Google Play

Mon Mar 14 4:50 PM

Business Analyst Best Practices > Schedule for Success ▶

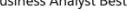
momentum for the overall project, getting buy-in from other teams, even those that might not have shown much interest at first.

A little strategic timing in producing your deliverables, waiting for the right time to solution, and running meetings like a pro will go a long way to increase the chances your project will be a successful one.

**QUIZ COMPLETE!**

**+50 points**



Business Analyst Best Practices  
100% 

[View more modules](#)

**Time Estimate**  
About 10 mins

**Topics**

- Timing Is Everything
- Meaningful Meetings
- Understand, Then Solution

**Build Trust While Building a Solution**

---

Challenge  +50 points

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 Get help with this badge

 Provide feedback for this badge

Business Analyst Best Practices > Advocate for the Customer ▾

Changes. When systems are interconnected, pulling on one string might move something else out of place. Taking the time to verify that nothing related has broken is the responsible thing to do. Such thorough testing helps build your customers' confidence in you to provide a solid solution.

As the customer's best advocate, not only can you protect them from bugs, but you can protect them from themselves by questioning mysterious processes and helping teams work together from the start of the project.

**QUIZ COMPLETE!**

**+50 points**

 Business Analyst Best Practices

100% 

[View more modules](#)

**Time Estimate**  
About 10 mins

**Topics**

- Learning Objectives
- Be on the Lookout
- Consider the Whole Organization
- Dig Deeper
- Test Like You Mean It**

**Challenge** +50 points

 [Get help with this badge](#)

 [Provide feedback for this badge](#)



Project 1 - Salesforce > Design a Business Capability > Identify Cybersecurity Threats > Harry Potter Music & Ambitions > The Count - YouTube

Healthcare Cybersecurity Basics > Identify Cybersecurity Threats to the Healthcare Industry

**authenti** 1/2

**WOOHOO!**

 Healthcare Cybersecurity Basics

You've got a shiny new badge. Now tell the world about it!

How helpful was this badge?

     Not helpful Very helpful

Here's what we recommend next

 Module Cybersecurity Compliance and Regulation



Business Analyst Best Practices > Commit to the Habit of Improvement ▾

Prepare for your Salesforce Administrator Certification Exam: A curated collection of badges and materials to teach you all that you need to know for the exam.

- **Trailhead Virtual Bootcamp for New Admins:** An instructor-led course delivered over 30 days to fast track you to the certification.
- **Study for the Administrator Certification Exam Trail:** Interactive study tools to prepare you for taking the test.

As you've learned, there's a lot you can do to improve your skills and your career as an effective business analyst. Finishing this badge is one small step down that road. Good luck on your journey, we hope to see you around these parts again!

**QUIZ COMPLETE!**

**+100 points**

 Business Analyst Best Practices

100% 

[View more modules](#)

**Time Estimate**  
About 10 mins

**Topics**

- Learning Objectives
- Reflect and Improve
- Measure Success
- Seek Feedback

**Expand Your Knowledge**

Challenge  +100 points

 Get help with this badge

 Provide feedback for this badge

The screenshot shows a web browser window with the following details:

- Address Bar:** trailhead.salesforce.com/en/content/learn/modules/product-to-inventory-and-assembly-item-data-sync-with-mulesoft-composer/examine-an-integration-use-case
- Tab Bar:** Chrome, File, Edit, View, History, Bookmarks, Profiles, Tab, Window, Help, Mail - Markenson J, Project 1 - Salesforce, Outbound Funds M, Mark Delkhaste - c, Examine an Integrat..., Harry Potter Music, The Count - YouTube, +, Apps, Bookmarks, Integrated Mathe..., This company pay..., IF HARRY POTTER..., batman arkham e..., batman arkham ci..., Darth Vader & So..., Other Bookmarks, Reading List.
- Content Area:**
  - Section Headers:** Product-to-Inventory-and-Assembly-Item Data Sync with MuleSoft Composer > Examine an Integration Use Case ▾
  - Resources:** Trailhead: MuleSoft Composer Basics, Trailhead: MuleSoft Composer Installation and Configuration
  - Topics:** Learning Objectives, Before You Start, Integration Challenge, Integration Solution, Prepare for Creating a Flow
  - Challenge:** +25 points
  - Badges:** Get help with this badge, Provide feedback for this badge

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Mon Mar 14 2:07 PM

trailhead.salesforce.com/en/content/learn/modules/product-to-inventory-and-assembly-item-data-sync-with-mulesoft-composer/design-a-flow-17

Product-to-Inventory-and-Assembly-Item Data Sync with MuleSoft Composer > Design a Flow

Good job! In the next unit, you learn how to test your flow to ensure it works as expected.

**QUIZ COMPLETE!**

**+100 points**

Product-to-Inventory-and-Assembly-Item Data Sync with MuleSoft Composer

100%

View more modules

Time Estimate  
About 40 mins

Topics

- Learning Objectives
- Prepare for Designing a Flow
- Design a Flow**

Challenge +100 points

Get help with this badge

Provide feedback for this badge



Product-to-Inventory-and-Assembly-Item Data Sync with MuleSoft Composer > Activate, Monitor, and Troubleshoot a Flow ▾

- [Salesforce Help: MuleSoft Composer for Salesforce](#)
- [Salesforce Help: MuleSoft Composer for Salesforce Connector Reference](#)
- [Salesforce Trailblazer Community: MuleSoft Composer for Salesforce](#)

**QUIZ COMPLETE!**

# +100 points



Product-to-Inventory-and-Assembly-Item Data Sync with MuleSoft Composer

100% 

[View more modules](#)

**Time Estimate**  
About 20 mins

**Topics**

- Learning Objectives
- Activate a Flow
- Monitor and Troubleshoot a Flow
- Wrap It Up
- Take It Further

**Resources**

Challenge 

 [Get help with this badge](#)

 [Provide feedback for this badge](#)

Product-to-Inventory-and-Assembly-Item Data Sync with MuleSoft Composer > Test a Flow ▾

23. Repeat steps 1 through 22 to test another product of your choice. Your flow should work as expected.

Good job! In the next unit, you learn how to activate, monitor, and troubleshoot your flow in the production environment.

**QUIZ COMPLETE!**

# +100 points



Product-to-Inventory-and-Assembly-Item Data Sync with MuleSoft Composer

100% 

[View more modules](#)

**Time Estimate**  
About 25 mins

**Topics**

- Learning Objectives
- Prepare for Testing a Flow
- Test a Flow

Challenge 

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Chrome File Edit View History Bookmarks Profiles Tab Window Help

trailhead.salesforce.com/en/content/learn/modules/executive-team-presentations/craft-an-effective-project-presentation

Strategies for Presenting to Executive Audiences > Craft Your Project Presentation

**Resources**

- External Website: Executive/C-Level Presentations: 5 Ways to Wow Execs

**Time Estimate**  
About 10 mins

**Topics**

- Learning Objectives
- Introduction
- General Considerations When Creating Your Presentation

**Resources**

**Challenge** +25 points

**Get help with this badge**

**Provide feedback for this badge**

**QUIZ COMPLETE!**

# +25 points

Strategies for Presenting to Executive Audiences

100%

[View more modules](#)

Mon Mar 14 2:05 PM

Learn Credentials Community Extras

Chrome File Edit View History Bookmarks Profiles Tab Window Help

trailhead.salesforce.com/en/content/learn/modules/executive-team-presentations/present-to-executives

Strategies for Presenting to Executive Audiences > Present to Executives

**Resources**

- External Website: How to Present to Executives
- External Website: How to Present to Senior Management (9 Tips Every Executive Would Agree With)
- External Website: How to Be Confident and Reduce Stress in 2 Minutes Per Day
- External Website: 10 Tips for Presenting to an Executive Audiences

**Time Estimate**  
About 10 mins

**Topics**

- Learning Objectives
- Showtime
- General Considerations When Presenting to Executives

**Resources**

**Challenge** +100 points

**Get help with this badge**

**Provide feedback for this badge**

**QUIZ COMPLETE!**

# +100 points

Strategies for Presenting to Executive Audiences

100%

[View more modules](#)

Mon Mar 14 2:05 PM

Chrome File Edit View History Bookmarks Profiles Tab Window Help

trailhead.salesforce.com/en/content/learn/modules/process-mapping-for-business-analysts/get-started-with-process-mapping

Process Mapping for Business Analysts > Get Started with Process Mapping ▾

Process mapping also helps reduce costs, improve team performance, and increase employee satisfaction. About 10 mins

In the next unit, you learn how to speak the language of process mapping.

**QUIZ COMPLETE!**

**+100 points**

Process Mapping for Business Analysts

100%

View more modules

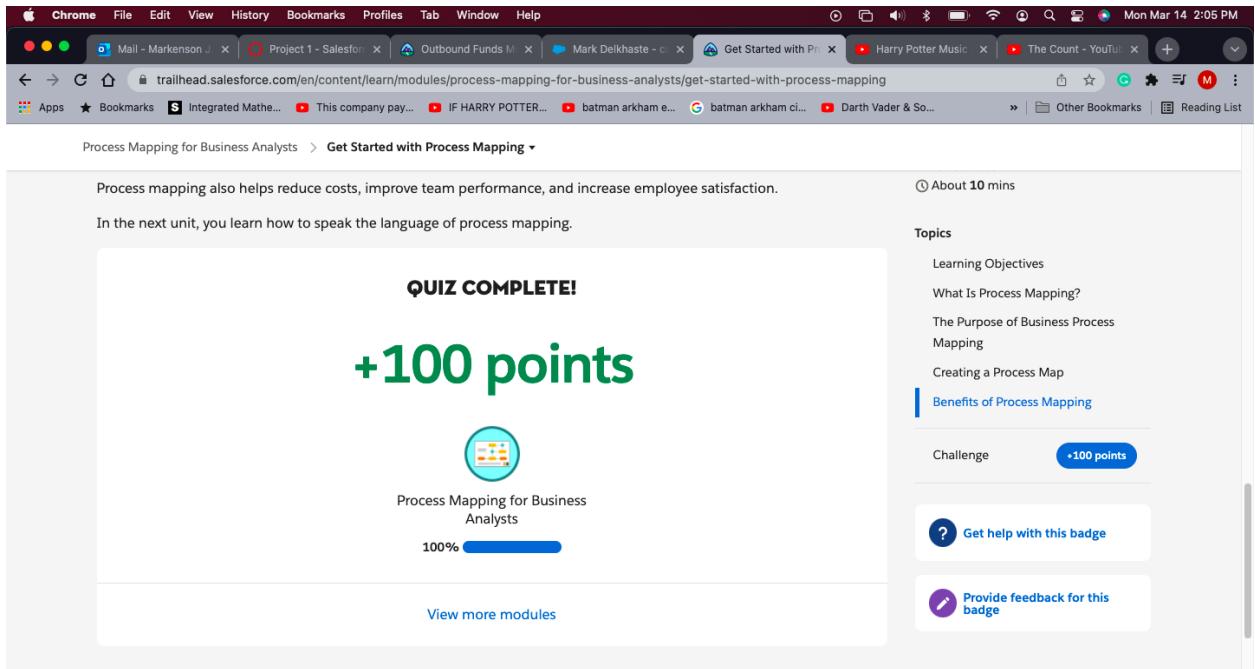
Topics

- Learning Objectives
- What Is Process Mapping?
- The Purpose of Business Process Mapping
- Creating a Process Map
- Benefits of Process Mapping**

Challenge +100 points

Get help with this badge

Provide feedback for this badge



Learn Credentials Community Extras

Chrome File Edit View History Bookmarks Profiles Tab Window Help

trailhead.salesforce.com/en/content/learn/modules/executive-team-presentations/outline-your-presentation

Strategies for Presenting to Executive Audiences > Outline Your Presentation ▾

Resources Time Estimate

About 10 mins

- External Website: 15 Ways to Boost Confidence Before a Big Presentation
- External Website: How to Write a Compelling Executive Summary

**QUIZ COMPLETE!**

**+50 points**

Strategies for Presenting to Executive Audiences

100%

View more modules

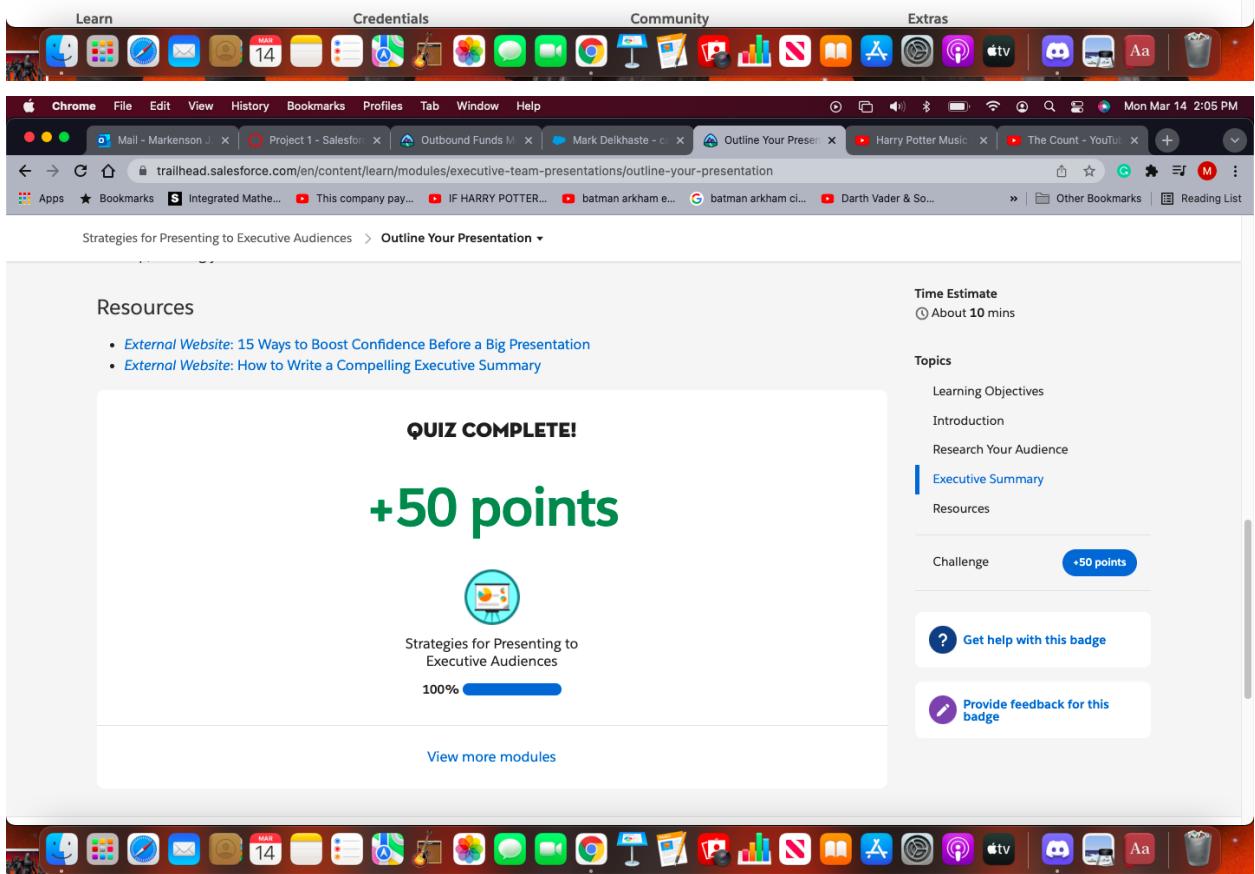
Topics

- Learning Objectives
- Introduction
- Research Your Audience
- Executive Summary**
- Resources

Challenge +50 points

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Provide feedback for this badge



Process Mapping for Business Analysts > Use Process Mapping Tools and Software ▾

MISSING OUT ON IMPORTANT INFORMATION OR STEPS.

Process mapping creates visual representations of business processes. As a business analyst, this can be a crucial tool to help streamline processes and align business units. Now that you know what process maps are and how to start building them, it's time to start creating process maps for your company.

**QUIZ COMPLETE!**

**+50 points**

 Process Mapping for Business Analysts

100% 

[View more modules](#)

**Time Estimate**  
About 10 mins

**Topics**

- Learning Objectives
- Business Process Mapping: Tools and Software
- Business Process Mapping Steps

**Best Practices of Process Mapping**

Challenge 

 [Get help with this badge](#)

 [Provide feedback for this badge](#)

Business Analyst Best Practices > Learn the Customs of Your Customer ▾

RESOURCES

- External Link: IIBA.org Article: Why Model Business Processes?

**QUIZ COMPLETE!**

# +100 points



Business Analyst Best Practices

100% 

[View more modules](#)

Topics

- Learning Objectives
- More Than What's on the Label
- Go with the Flow
- Learn the Language of the Locals
- Avoid Attention Traps

Resources

Challenge  +100 points

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Mon Mar 14 2:02 PM

Salesforce Business Analyst: Quick Look > Learn About the Salesforce Business Analyst Role ▾

Also, check out the [Salesforce Administrator certification](#), which is essential to becoming a successful BA.

**Resources**

- [Trailhead: Business Analyst Careers Page](#)

**QUIZ COMPLETE!**  
**+100 points**



Salesforce Business Analyst:  
Quick Look  
100% 

[View more modules](#)

**Topics**

- Learning Objectives
- What Is a Salesforce Business Analyst?
- Required Skills
- Key Activities
- Common Misconceptions

**Get the Scoop on the Salesforce Business Analyst Role**

**Resources**

Challenge 

 [Get help with this badge](#)

 [Provide feedback for this badge](#)



Mon Mar 14 2:05 PM

Process Mapping for Business Analysts > Speak the Process Mapping Language ▾

Now that you know how to speak the language of process mapping, let's create a process map.

**Time Estimate**  
① About 10 mins

**Resources**

- [Website: Salesforce Architects](#)

**QUIZ COMPLETE!**  
**+100 points**



Process Mapping for Business  
Analysts  
100% 

[View more modules](#)

**Topics**

- Learning Objectives
- Business Process Mapping Notation
- Other Process Diagrams**

**Resources**

Challenge 

 [Get help with this badge](#)

 [Provide feedback for this badge](#)



Admin & BA Job Comparison: Quick Look > Compare the Admin and Business Analyst Roles ▾

• Trailhead: Salesforce Administrator Careers Page  
• Website: Salesforce Admins  
• Trailhead: Business Analyst Careers Page  
• Website: International Institute of Business Analysis  
• Salesforce Trailhead Certification: Administrator

① About 10 mins

Topics

- Learning Objectives
- Introduction
- Discover Salesforce Administration
- Discover Salesforce Business Analysis
- Learn How the Roles Are Different
- Learn More About Each Role

Resources

Challenge +50 points

Get help with this badge

Provide feedback for this badge

QUIZ COMPLETE!

# +50 points



Admin & BA Job Comparison: Quick Look

100% 

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Mon Mar 14 2:03 PM

Mail - Markenson J | Project 1 - Salesfor... | Outbound Funds M | Mark Delkhaste - c | Compare the Admin and Business Analyst Roles | Harry Potter Music | The Count - YouTube | + | Mon Mar 14 2:03 PM | Apps | Bookmarks | Integrated Mathe... | This company pay... | IF HARRY POTTER... | batman arkham e... | batman arkham ci... | Darth Vader & So... | Other Bookmarks | Reading List

Essential Business Analyst Skills > Discover the Top Business Analyst Skills ▾

Resources

- Website: International Institute of Business Analysis
- Website: What Does a Business Analyst Do? Roles and Responsibilities

Time Estimate  
① About 10 mins

Topics

- Learning Objectives
- Who Can Help Me Reach My Goals?
- Enter the Business Analyst

Top Skills of the Business Analyst

Resources

Challenge +100 points

Get help with this badge

Provide feedback for this badge

QUIZ COMPLETE!

# +100 points



Essential Business Analyst Skills

100% 

[View more modules](#)

Mon Mar 14 2:03 PM

Mail - Markenson J | Project 1 - Salesfor... | Outbound Funds M | Mark Delkhaste - c | Discover the Top Business Analyst Skills | Harry Potter Music | The Count - YouTube | + | Mon Mar 14 2:03 PM | Apps | Bookmarks | Integrated Mathe... | This company pay... | IF HARRY POTTER... | batman arkham e... | batman arkham ci... | Darth Vader & So... | Other Bookmarks | Reading List

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Mon Mar 14 2:04 PM

Mail - Markenson J | Project 1 - Salesforce | Outbound Funds M... | Mark Delkhaste - c | Explore Techniques | Harry Potter Music | The Count - YouTub... | +

trailhead.salesforce.com/en/content/learn/modules/business-analyst\_skills-strategies/explore-techniques--information-discovery

Apps Bookmarks Integrated Mathe... This company pay... IF HARRY POTTER... batman arkham e... batman arkham ci... Darth Vader & So... Other Bookmarks Reading List

Essential Business Analyst Skills > Explore Techniques for Information Discovery

## Resources

- Blog: Every agile BA's go-to list of 101 project-tracking questions
- Website: Descriptions of Stakeholder Engagement Methods

### QUIZ COMPLETE!

# +100 points



Essential Business Analyst Skills  
100% 

[View more modules](#)

Time Estimate  
About 15 mins

Topics

- Learning Objectives
- Information Is Important
- Where to Find Key Information

Resources

Challenge 

 Get help with this badge

 Provide feedback for this badge

Mon Mar 14 2:04 PM

Chrome File Edit View History Bookmarks Profiles Tab Window Help

Mail - Markenson | Project 1 - Salesfo... | Outbound Funds M... | Mark Delkhaste - c... | Sharpen Your Com... | Harry Potter Music | The Count - YouTube | +

trailhead.salesforce.com/en/content/learn/modules/business-analyst\_skills-strategies/sharpen-your-communication-skills

Essential Business Analyst Skills > Sharpen Your Communication Skills ▾

short, business analysts must be good communicators.

Resources

- Website: [Engaging Stakeholders in Elicitation and Collaboration](#)
- Article: [Written Communication Skills: Definitions and Examples](#)

Time Estimate  
About 10 mins

Topics

- Learning Objectives
- Communication as an Essential Tool
- Tips for Engaging Stakeholders to Achieve Project Goals

Communication Comes in All Forms

Resources

Challenge +100 points

Get help with this badge

Provide feedback for this badge

QUIZ COMPLETE!

+100 points

Essential Business Analyst Skills

100%

View more modules

Chrome File Edit View History Bookmarks Profiles Tab Window Help

trailhead.salesforce.com/en/content/learn/modules/business-analyst\_skills-strategies/learn-documentation-types-importance-documentation

Essential Business Analyst Skills > Explore Documentation Types

business analyst plays a significant role in the project lifecycle. Don't underestimate the power of this role when it comes to implementing a successful enterprise solution.

ABOUT 10 mins

Topics

- Learning Objectives
- The Winning Trifecta for the Successful Business Analyst
- Types of Documentation
- How to Think About Documentation
- Presenting Results
- Let's Wrap It Up**
- Resources

Challenge +100 points

QUIZ COMPLETE!

# +100 points

Essential Business Analyst Skills

100%

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Get help with this badge

Provide feedback for this badge

Chrome File Edit View History Bookmarks Profiles Tab Window Help

trailhead.salesforce.com/en/content/learn/modules/user-story-creation/construct-a-user-story

User Story Creation > Construct a User Story

The obvious definition of user stories being stories about users doesn't seem so far off now, right? You've learned a lot about user stories: purpose, parts, participants to involve, how to test, mistakes to avoid, and even an acronym to help assess a user story. Now use your newfound knowledge about your new best friend and go write some stories about users.

ABOUT 10 mins

Topics

- Learning Objectives
- Project Team: Assemble!
- Accept the Need for Criteria
- Invest in the User Story
- Mistakes to Avoid**

Challenge +100 points

QUIZ COMPLETE!

# +100 points

User Story Creation

100%

[View more modules](#)

Get help with this badge

Provide feedback for this badge

