# B.R.I.D.G.E To Home (B2H) Agency Partnership Overview

Treatment Alternatives for Safe Communities

Building, Resilience, Independence, Determination, Growth, Empowerment

# **Program Overview**

- B2H is a housing initiative in southern and central Illinois that pairs stable housing with coordinated services.
- Housing placements paired with wraparound services.
- Intensive case management to promote housing stability.
- 24/7 hotline for immediate landlord/tenant support to help resolve challenges quickly.
- Purpose: Strengthen reentry outcomes by connecting participants to safe, supportive housing and service networks.



# Why Partner Agencies Matter

## Agencies: The Backbone of B2H

### Direct Connections to Critical Services

Agencies provide the lifeline of supportive services that help participants succeed in housing. This includes **behavioral health treatment**, **employment assistance**, **case management**, **and life skills development**. By linking participants to these services, agencies address the underlying challenges that often make stable housing difficult to maintain.

### Reducing Housing Breakdowns

Agencies are essential in identifying and addressing problems before they escalate. Whether it's early intervention around mental health symptoms, medication support, or conflict resolution, agencies help **stabilize participants** so they can remain housed. This reduces evictions, turnover, and disruptions for landlords.

### Collaborative Statewide Network

By joining B2H, agencies become part of a **statewide coalition** working toward the shared mission of improving housing stability and wellness. This network allows agencies to share best practices, access resources, and strengthen their community partnerships. Participation in this collaborative raises the profile of the agency as a leader in reentry housing solutions.

### Mission-Driven Impact

Agencies have the opportunity to extend their impact by supporting some of the **most vulnerable and hardest-to-house populations**. Their involvement doesn't just stabilize individual clients—it strengthens families, neighborhoods, and the broader community.



# Agency Roles & Responsibilities



### **Connect Clients to B2H Supports**

Agencies focus on the clients they already serve within their mission area (e.g., behavioral health, substance use, reentry, employment). Their role is to identify individuals who could benefit from stable housing and ensure those clients are referred into the B2H program. Agencies do not determine eligibility; they act as trusted connectors.



### **Develop Individualized Service Plans (ISPs)**

Once clients are engaged, agencies work with them and TASC to create tailored service plans. These plans emphasize housing stabilization, but also integrate the client's broader goals such as mental health treatment, employment readiness, family reunification, or community engagement. ISPs are living documents, regularly updated to reflect progress or new challenges.



### Provide Ongoing Case Management and Tenant Support

Agencies deliver the day-to-day case management that helps clients succeed in housing. This includes scheduled check-ins, accompaniment to appointments, and coordination with other providers. When a crisis arises (e.g., mental health episode, conflict with landlord, risk of lease violation), agencies intervene quickly to stabilize the situation and prevent housing breakdown.



### **Collaborate Through Case Conferences and Reporting**

Agencies are active members of the B2H network. They participate in case management conferences alongside TASC and other partners to review client progress, share resources, and resolve barriers. They also submit regular reports documenting outcomes and lessons learned, which help strengthen the overall network.



# Support Provided to Agencies



### **Training & Orientation**

Agencies receive orientation on the B2H program, including expectations for collaboration with landlords and TASC.



### **Clear Referral Process**

Agencies are provided with guidance on how to connect their clients with the program through a streamlined intake and matching process.



### **Ongoing Collaboration**

Agencies participate in case management calls and stay connected with TASC housing liaisons to share updates, resolve issues, and ensure smooth placements.



### **Resource Access**

Agencies gain access to program materials, landlord partnership details, and the broader B2H statewide network to expand opportunities for their clients.



# **FAQs**

### 1. Who will agencies serve?

Clients referred through TASC and IDOC who need housing and supportive services.

### 2. What support do agencies receive?

Training, coordination tools, and partnership with TASC and other state agencies.

### 3. Are agencies financially incentivized?

No direct payments, but agencies benefit from expanded partnerships and statewide visibility.

### 4. How do agencies join?

Submit a Letter of Intent (Interest Form), complete readiness calls, and begin onboarding.

### 5. What's expected of agencies?

Active collaboration, consistent reporting, and participation in the B2H network.

# **Next Steps**



Contact us at B2H@tasc.org.



Call us at (312) 589-7322.



Submit your Letter of Intent (Interest Form).



Join a readiness and onboarding call.



Begin accepting referrals in collaboration with TASC and IDOC.



Become part of a growing housing and services network.





# Thank You

