

SPECIALTY FILM QUALITY DEFICIENCY REPORT

Please fill out a separate report for each separate defect from each separate order.

Each claim report may require a sample for analysis and defect validation by Madico.

Please clearly label each sample piece with its roll number, suspected defect and claim reference number if there is one.

=====click inside each field box to type a response=====

Customer Claim Reference / NCMR#:

Is this a revision of a previous claim:

Customer Name:

Date:

Purchase Order #:

Madico Order #:

Invoice #

Sheets:

Quantity of Sheets:

Total Defective Quantity in square feet or square meters:

Control Numbers

Lot/Roll Numbers

Rolls:

Quantity of Rolls:

Total Defective Quantity in square feet or square meters:

Control Numbers

Lot/Roll Numbers

****Detailed lot information is mandatory. Claims missing this information will be rejected and credit will be denied.

Do you require an 8D corrective action report:

Suspected Defect / Explanation of Deficiency / Additional Notes:

(please tell us more about the suspected defect here)

PLEASE SEND PICTURES OF THE DEFECT WITH THIS REPORT.

To attach a picture directly to this claim, click the small paperclip icon under “attachments”, select your picture file and hit “open”.

Please click the “submit” button once you have completed the form and attached your defect pictures.

This will prompt your e-mail client to submit the data to: mwoo@madico.com.