

March 20<sup>th</sup>, 2013

Dear Valued Customer,

Madico's commitment to Lean Manufacturing, Continuous Improvements and Voice of the Customer enables Madico to supply high quality products and services.

Customers can count on Madico to identify and implement process changes that add value.

As a result of the feedback from the PV market, Madico has decided to change the orientation of how our rolls of PV backsheet are wound.

For many years we have wound all backsheet rolls with our special EVA layer facing out. In some cases, where clients wanted EVA wound in of course we would do as a customized service.

On June 1, 2013, the Madico standard roll wind direction will be with the EVA side wound in.

Please see this below diagram.

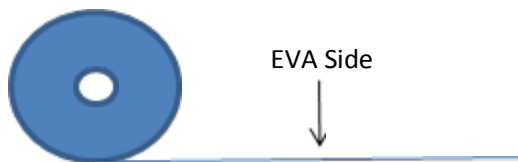


Fig 1. New Roll with EVA Wind In Direction starting June 1, 2013

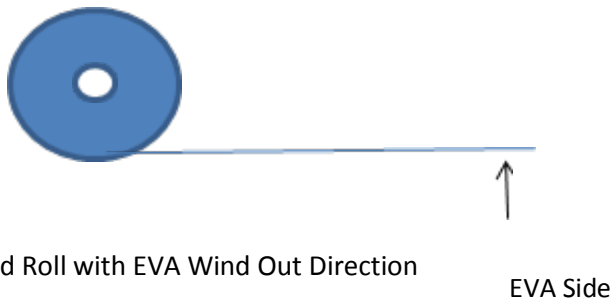


Fig 2. Old Roll with EVA Wind Out Direction

Please review this information and ask your sales representative any questions.