

The Villages® Health NEWS

Making a difference in the lives of your clients



From the Desk of
Joseph Hildner, MD, FAFAP
Chief Medical Officer, The Villages Health

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Meet Kimberly Giovannelli, MD

“Surprise, Surprise, Surprise”

A true story from a pleasantly surprised patient

From the “We always seem to learn more from our patients than the other way around” department, I just had to share this story that a patient recently shared with me at one of our Patient Appreciation Fairs in October—all having to do with pharmacy issues.

She presented as a new patient to one of my TVH colleagues last year from her previous medical practice based on all she had heard and read about the TVH philosophy.

Surprise #1:

“My first pleasant surprise came when my new doctor paid more attention to my list of medications with me than any doctor I’ve ever seen. Once we’d gone over each and every one, we found that there were three of them that I had been taking routinely which really should have been “as-needed only” for symptoms I have not experienced for over a year; and two medications that I was able to stop completely!”

Surprise #2:

She’d been on a UHC Medigap plan plus a Part-D plan for several years. “When I learned how strongly the doctors at TVH feel that Medicare Advantage improves their ability to improve care, I investigated further and decided to make the switch. I was pleasantly surprised to find that each of my remaining medications was covered as if I were still paying for a Part-D plan—but I wasn’t!”

Surprise #3:

Not being much of an expert in Medicare benefits myself, I have to confess that her third point surprised me perhaps even more that it surprised her. “When I went to refill the three medications that I do continue to require, I found that my ‘co-pay’ on two of them was actually lower than I had been paying with my Part-D plan!”

I’ll confess that I actually expected to hear stories like her first surprise—that TVH physicians do pay more attention to details and are able to help patients understand their care more. But I am delightfully surprised, myself, with what I continue to learn about the advantages of Medicare Advantage!

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Residency
St. Petersburg, FL

**American Board of
Family Medicine****Kimberly Giovannelli, MD,**

an American Board Certified Family Physician, is one of the newest doctors to join The Villages Health. She is a native Floridian, and hails from Ocala.

Did you know?

While attending the University of South Florida Medical School, Dr. Giovannelli spent six weeks in Malawi, Africa caring for a multitude of patients with both common and complex illnesses. In addition, she worked with a team of medical professionals to build a new medical clinic.

Dr. Giovannelli now brings that compassion, education and skill to The Villages Health to serve our patients at our **Santa Barbara Care Center.**

**Why Medicare Advantage
is better for our patients**

- Encourages primary care driven healthcare
- Useful clinical data at the finger tips of your physician
- Disease management programs
- Network of specialists who meet rigid credentialing standards
- More clinically appropriate: e.g., direct admission to skilled nursing facilities (SNF)
- Passport benefits so you have geographic access
- Extra benefits including dental, hearing care, eye care and gym memberships
- Patients have a limit on out-of-pocket costs
- No need to buy a Medigap/supplement plan
- No need to buy a prescription drug plan
- A partnership between your physician and your insurance carrier
- Hospital care by The Villages Health hospitalists
- A social visit from your physician should you be in the hospital
- Nurse navigators
- Customer service right here in The Villages®

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Do you want to give us some feedback?

Do you want to take a tour of one of our care centers?

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