



Forecast C2

Chance of storms

Today's high: 91

Tonight's low: 71

The Villages® DAILY SUN

50 CENTS

TUESDAY, JULY 9, 2013

Classifieds	E1-E10
Comics, Puzzles	D6-7
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Grandkids preserve summer memories

At the latest Camp Villages event, children create and decorate a giant clipboard to showcase favorite photos from their summer vacation.

Local C1

Ladies Softball Day held on Wednesday

The annual clinic for female residents of The Villages helps softball newcomers and seasoned players develop and strengthen skills.

Sports B1

Florida's Healthiest Hometown



Submitted photo

Medical providers work together in the Huddle Zone to provide better care for patients through open communication and teamwork.

Villages Health searching to find people who love serving people

One in an ongoing series on The Villages' efforts to become "America's Healthiest Hometown."

By LARRY D. CROOM
DAILY SUN OMBUDSMAN

THE VILLAGES Villages Health officials are hitting the recruiting trail to fill a variety of roles at the primary care centers planned throughout the community.

In addition to the 30 doctors who have joined the innovative health care initiative, officials are searching for professionals to fill roles such as physician extenders, various types of nurses, receptionists and clerical and administrative personnel.

Dr. Joe Hildner, chief medical officer of The Villages Health, said the patient-centered primary care concept that's being implemented in Florida's Friendliest Hometown is a team sport that requires many people in different roles.

"There was a day when it was pretty much the doctor's job to do it all, to know everything, to make the decisions, to basically render the care for the most part. Anybody else was just there to give them a hand," Hildner said. "But that doesn't work. Now the physician requires people to be his

See HEALTH, A6

Veterans in The Villages

Why MIA quests fail



Dennis Cook / The Associated Press

Sgt. Danyell Elaine Wilson guards the Tomb of the Unknowns in Arlington National Cemetery in Arlington, Va.

Unaccounted persons from past conflicts

83,348	MIA	73,361*	WWII	7,910**	Korean War
126	Cold War	6	Iraq theater conflicts	1,645	Vietnam War

*Determined from the 1951 congressionally mandated "World War II Return of the Dead Program," and the final 1956 Army Graves Registration Service roster.

**Reflects actual number still unaccounted for.

Source: Defense Prisoner of War, Missing Personnel Office

The Joint POW/MIA Accounting Command internal report by Paul M. Cole, which was suppressed by military officials, explores how and why the group is unsuccessful.

Acutely dysfunctional: In recent years the process by which JPAC gathers bones and other material useful for identifications has "collapsed" and is now "acutely dysfunctional."

Not meeting demand: JPAC is finding too few investigative leads, resulting in too few collections of human remains to come even close to achieving Congress's demand for a minimum 200 identifications per year by 2015.

Wasting funds: Some search teams are sent into the field, particularly in Europe, on what amount to boondoggles. No one is held to account for "a pattern of foreign travel, accommodations and activities paid for by public funds that are ultimately unnecessary, excessive, inefficient or unproductive." Some refer to this as "military tourism."

Unreliable data: JPAC lacks a comprehensive list of the people for whom it's searching. Its main database is incomplete and "riddled with unreliable data."

Unreliable maps: Maps used by the JPAC teams looking for remains on the battlefield are "chronically unreliable," leaving the teams "cartographically blind." Cole likened this to 19th century military field operations.

- The Associated Press

For a full story on the report with Villagers' reaction, Page A7

National focus



Hassan Ammar / The Associated Press
Egyptian army soldiers guard the entrances of Tahrir square on Monday in Cairo.

No cutoff in US aid to Egypt

The Obama administration signaled Monday that U.S. national security interests will trump its promotion of Egypt's budding democracy, stressing the importance of continued aid to the Egyptian military, which overthrew the elected president last week.

As violence blazed between security forces and supporters of ousted Islamist President Mohammed Morsi, the White House and State Department both urged the military to exercise "maximum restraint." They also said the military would not be punished with a cutoff of its \$1.3 billion in annual U.S. aid for toppling Morsi.

But if the American government makes a legal determination that the removal was done through a coup d'état, U.S. law would require ending all non-humanitarian aid to Egypt, the vast majority of which goes to the military.

More on the conflict in Egypt, Page A10.

- The Associated Press

Florida focus

Florida Lottery sales top \$5 billion for first time

The Florida Lottery topped \$5 billion in sales for the first time during the fiscal year that ended June 30, the department announced Monday.

A record \$1.41 billion is expected to go into the Educational Enhancement Trust Fund, the Lottery reported.

Both amounts top the previous highs reached the year before, when sales were \$4.45 billion and education transfers were \$1.31 billion.

In two fiscal years, the Florida Lottery has increased sales by \$1 billion. That's the fastest pace to one billion dollars in 25 years of existence.

Lottery contributions have made an impact with more than \$1 billion being transferred annually to the EETF for the past eleven consecutive fiscal years, representing approximately six percent of the state's total education budget.

"The Lottery's sole

mission is to sell tickets to generate additional funding for education," Florida Lottery Secretary Cynthia O'Connell said in a news release.

Gov. Rick Scott said in a release that the increased revenue for Florida's education system means more students will have the opportunity to get a quality education.

- The Associated Press



Inside today's Daily Sun

Chantal heading to Lesser Antilles

Tropical Storm Chantal is expected to sweep across some islands and could bring nasty weather to Florida by the weekend.

World A3

Whole milk better for kids, experts say

Two Harvard scientists are challenging the idea of making lower-fat milk the only milk option available to children.

Health A5

San Francisco jet's slow speed probed

Investigators have determined that Asiana Airlines Flight 214 was traveling "significantly below" the target speed.

Nation A8



Today's Charity
Asthma Awareness



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Vol. 16 Issue 190

Two-vehicle crash sends one to hospital

A woman was taken to The Villages Regional Hospital after an SUV and a sedan crashed at the intersection of County Road 466 and Morse Boulevard on Monday.

HEALTH, from A1

or her eyes and ears, and to help collect information and get things moving. It really isn't the doctor as doer, it's the doctor as team leader, and there's a team around that physician and that's really the way things work much better."

Dr. Elliot Sussman, chair of The Villages Health, said while physicians are the quarterbacks of the teams, they are only as good as the team members who support them. He said, not surprisingly, those team members are being recruited based on many of the same skills new physicians bring to the table.

"We want folks who are absolutely competent, just crackerjacks," he said. "We want folks that are just wonderful, nice people who enjoy service, who enjoy your feeling that you're cared for and taken care of."

Sussman said the third criteria, being able to excel in a team atmosphere, is of the utmost importance.

"Nobody can do it all," he said. "They need to rely on their co-workers to get the very best care for their patients."

Kathy Lieffort, senior vice president of operations, said The Villages Health will be hiring more than 125 new staff members during the coming

year. And while she looks for many different skills and attributes in all of the people she hires, Lieffort echoed Sussman on excellent customer service.

"You have to come already loving people and loving patients," she said. "We're very patient-centered, so we have to live that and breathe it every day."

Lieffort said every single position is vitally important, starting with the people who greet patients at the door and those who work at the front desk. At some time in their lives, she said, many people have had a bad customer service experience at a doctor's office, so it's doubly important to make sure that doesn't happen to The Villages Health patients.

"What you'll find at our Colony Center, we have two lovely ladies there who are always at our front desk, smiling, big smiles," she said of Villagers Pam Iserloth and Patti Bonner.

"They live what we preach, which is patient-centered care."

Sussman said he's been thrilled to receive suggestions from Villagers on primary care doctors who should be recruited. He said he hopes residents will submit names of those who might be a good fit for the various other openings.

"It'd be wonderful for folks to also feel comfortable in saying, 'there's a wonderful receptionist that I knew back in my hometown, or that I know today, you may want to talk to her. Or there's a great nurse I knew back in Springfield,'" Sussman said.

If you have a health care question you'd like to have answered, please email it to larry.croom@thevillagesmedia.com. You can also send your question to the Daily Sun, 1100 Main St., The Villages, FL 32159, Attn.: Larry Croom. Or call him at 753-1119, ext. 9366.

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Philadelphia**10-year-old who received new lungs has pneumonia**

By JOANN LOVIGLIO
THE ASSOCIATED PRESS

PHILADELPHIA — A 10-year-old Pennsylvania girl who had a pair of adult-lung transplants after her parents sued to change national rules regarding organ donations has developed pneumonia in her right lung, which her mother described on Monday as "a large setback."

Sarah Murnaghan's mother wrote on her Facebook page that after a "tough" day on Sunday, Sarah's condition had become more stable on Monday.

"We have an amazing team of doctors who go above and beyond but also walk this road with us in such a kind and compassionate way," Murnaghan wrote.

Officials at Children's Hospital of Philadelphia, where Sarah is being treated, have declined to comment on her case.

Sarah has been hospitalized for months with end-stage cystic fibrosis, a chronic genetic disorder that causes sticky mucus to build up in the lungs, pancreas and other organs. The girl from Newtown

Square, Pa., a Philadelphia suburb, was a top candidate for organs from a child donor but none were available. Her parents sued to change a national transplant policy that put her at the bottom of the adult list for patients 12 and older.

A federal judge intervened and the Organ Procurement and Transplantation Network — the private nonprofit group that manages U.S. organ allocation — added Sarah to the adult list.

Sarah's situation has sparked a national debate and raised questions among some health experts and medical ethicists about how organ donation rules are developed and under what circumstances they might be disregarded.

Sarah received an adult set of lungs on June 12 but they failed within hours. She stayed on a ventilator until a new set became available for a second surgery, which occurred June 15.

Her mother said after

Sarah's second lung transplant that those lungs were infected with pneumonia but doctors had removed the infected portion before the transplant and the girl's condition was too dire to wait for another set of lungs to become available. That transplant did prove more successful, and Sarah was able to take a few breaths on her own after doctors removed her breathing tube.

She had to be put back on the ventilator because of diaphragm paralysis, which her mother described as a common complication that prevents the lungs from fully expanding. Sarah underwent surgery to repair her diaphragm July 2.

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