

THE VILLAGES HEALTH



Colony Care Center
280 Farmer Place, 674-1710

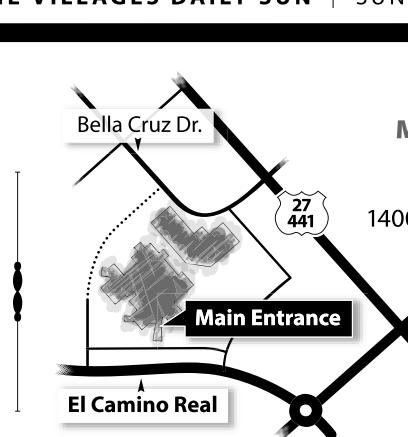
Pinellas Care Center
2485 Pinellas Place, 674-1720

Bellevue Care Center
5051 SE 110th Street, 674-1730

Santa Barbara Care Center
1575 Santa Barbara Blvd., 674-1740

Mulberry Grove Care Center
8877 SE 165th Mulberry Lane, 674-1750

Lake Sumter Creekside Care Center
1050 Old Camp Road, Building 100, 674-1760



MEDICAL CAMPUS

Specialty Care Center
1400 N. U.S. Highway 27/441, Building 810, 674-8731

The Villages Regional Hospital
1451 El Camino Real, 751-8000
Urgent Care: 751-8863

america's healthiest hometown



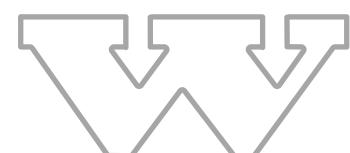
Alan Campbell | Daily Sun

Frank Lancione, right, of the Village of Antrim Dells, visits with his primary care physician, Dr. David Kelley, recently at the Pinellas Care Center. Lancione, who moved to Florida's Friendliest Hometown in December from Ashburn, Va., says he appreciates having Kelley at the center of his care at all times.

Resident Appreciates The Villages Health

Lancione also a fan of Medicare Advantage plan, preventive care that comes along with it.

By LARRY D. CROOM
Daily Sun Ombudsman



When Frank Lancione talks about receiving care from The Villages Health, one thought comes to mind — peace of mind.

"Your doctor knows who you are and what's been done to you," said the Village of Antrim Dells resident, who moved to Florida's Friendliest Hometown in December from Ashburn, Virginia. "Everybody who's working on you and with you is all part of the same organization and has the same values. It's a good feeling."

Lancione, who sees Dr. David Kelley at the Pinellas Care Center, said he appreciates having a "home base" where he can go see his primary care physician.

"When we left Virginia, I'd had the same doctor for 30 years," he said. "I was looking for something like that down here and I didn't think I'd find it. But this is where you get somebody who knows you and keeps your records."

Lancione said he is also a big fan of The Villages Health's mantra of providing

patient-centered care. He said it's much different than a situation that he and his wife, Diane, faced while still living in Virginia.

"My wife needed eye surgery and she saw an optometrist, an ophthalmologist, an eye surgeon and a specialist on glaucoma — four different doctors," he said. "And she went through the same tests almost four different times."

At The Villages Health, he added, that never would happen.

"This is an integrated system where everybody's under the same management," Lancione said. "And you have an advocate. You can always go to your primary care physician. He doesn't have to run the same tests over and over and over."

As for his doctor, Lancione said he truly appreciates the close relationship that has quickly formed between the two.

"Dave Kelley is the center of my health care," he said. "No matter who I see, Dave's responsible for my health care. That's what peace of mind is — you've got somebody else besides you who cares about what happens to you."

As for his Medicare Advantage plan, Lancione said he's thrilled to receive such perks as preventive screenings; same-day primary care appointments; a gym membership; dental, eye

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FRANK LANCIONE
Village of Antrim Dells



COMING JULY 19
Patient Ed Stafford offers his thoughts on The Villages Health.

and hearing benefits; a Villages Health hospitalist to provide care during stays at The Villages Regional Hospital; a social visit from the primary care doctor during that stay; and nurse navigators to assist with care after the patient is discharged, to name a few things — all with zero monthly premiums.

"We're getting absolutely world-class care and we're not paying \$140 a month on top of what we pay in Medicare," he said. "I don't really know too many places that offer this."

For his part, Kelley said he's a big proponent of Medicare Advantage and he's not surprised that Lancione is such a fan, either.

"It's continuity of care," Kelley said. "He knows that if he gets sick, he's going to be seen, either by me or one of my colleagues in the office — same day. It gives you some peace of mind to know that you've got access to your physician if you're sick."

Kelley added that he isn't surprised a recent survey conducted by the Better Medicare Alliance showed that 91 percent of seniors nationwide enrolled in Medicare Advantage plans are satisfied with their coverage, 87 percent are satisfied with the preventive care they receive and 79 percent are satisfied with how their care is coordinated among doctors and other providers.

"If you're going to talk the talk and have all these expectations, you better walk the walk," he said. "So we do everything that we can to live up to our expectations to take care of our patients."

MEET A DOCTOR

Dr. Robert Skotnicki is a cardiologist at the Specialty Care Center. He earned his medical degree and completed his residency training at the Philadelphia College of Osteopathic Medicine and Hospital. Skotnicki is certified by the American Osteopathic Board of Internal Medicine and Cardiovascular Disease.



1

Why did you decide to become a doctor?

I just sensed that it was the right thing for me to do. Coming out of high school, I saw what physicians did and I went right into pre-medicine in college. I kind of felt that was my destiny and something that I would like to do.

2

What is your favorite thing about being a doctor?

That's difficult to answer because I love so many aspects of my occupation. I enjoy patient interaction, the physiology of the human body, the ability to apply the latest in technology to understand the human body and the diversity that comes to me day to day. That said, it is the application of that diversity in day-to-day patient interaction that is most gratifying.

3

What is your philosophy of health care?

I really look at the patient and want to take care of them — not just their heart, but take care of them as an individual. I want to get to know them and provide good care in every aspect. The heart pumps blood to every major organ. It takes care of everything. You kind of have to know the entire body for that and how blood flow, circulation and vital signs affect different organs. And how organs, if they're diseased, may affect the heart.

4

How will you feel if you are on the ground floor of a health care initiative that is picked up and used in other communities?

I'm going to be excited. I want to be here and I want to really revolutionize cardiac care, along with my associate, Dr. (Robert) Kersh. We want to do a really good job and we're going to take very good care of the patients. I feel out of the years of my clinical experience, I have very good judgment in terms of how to take care of patients — what medications to use, what studies to order and not order.

ASK A DOCTOR

How important is the team aspect in medicine?

Answer Provided by DR. AYA OLEJEME
Belleview Care Center



There is a whole team. For example, my team is made up of a fantastic medical assistant and LPN. The extender, of course, is part of that. And our team works together to make sure that the patient has the best experience possible when they come in. Communication is really key with that, so different parts of our team facilitate that, whether it's calling the patient at home with results or making sure they had a good visit after they come in. So the team aspect of that is crucial here.

Isn't it true that a primary care doctor is a specialist?

Answer Provided by DR. BROOKS BETTS
Colony Care Center



Yes. The primary care doctor has to be aware of many different disorders and has to be able to care for many disorders. Many patients come in with multiple problems that lead to many different interactions. The primary care doctor is the person who coordinates that so you don't get caught up with those interactions. He's somebody who can coordinate the care between the nephrologist and the cardiologist, or the orthopedist and the neurosurgeon, to make sure that the various treatments aren't necessarily interfering with each other.

What is the importance of an electronic medical record?

Answer Provided by DR. DENISE KENNEY
Creekside Care Center



We can look back at patient history much easier. And for patients, it's nice because they can get online and they can look at things. It's also easier to communicate between physicians, like the specialists.

DID YOU KNOW?

Dr. Collette Mercier, a primary care physician at the Mulberry Grove Care Center, is a big fan of "French Kiss," a 1995 film starring Meg Ryan, Kevin Kline and Timothy Hutton.

