



Forecast C2

Partly sunny

Today's high: 81

Tonight's low: 66

# The Villages® DAILY SUN

\$1.00

SUNDAY, MARCH 16, 2014

Classifieds .....	F1-F12
Lifestyles .....	D1-D12
Local .....	C1-C10
Obituaries .....	C4
Puzzles .....	D7
Sports .....	B1-B10
Travel & Leisure .....	E1-E6
TV Grid .....	D10

www.thevillagesdailysun.com

America's Healthiest Hometown

## JOINING THE TEAM



George Horsford / Daily Sun

Karen Cobb, left, and Gabrielle Carenza, both of the Village of Woodbury, head home after learning about the Mulberry Grove Care Center during the facility's recent open house.

### Patients flock to Mulberry Grove Care Center for grand-opening event

By LARRY D. CROOM  
DAILY SUN OMBUDSMAN

THE VILLAGES The Mulberry Grove Care Center was abuzz Friday afternoon as area residents stopped by to take a tour and chat with the medical providers who will render care at The Villages Health's newest facility.

As Villagers enjoyed a sneak-peek open house event and learned about the facility's many innovative features, the center's medical director was all smiles.

"This is amazing," said Dr. Robert Reilly. "I pulled in the parking lot today and there wasn't a spot to be had. It's exciting to be a part of it."

Mulberry Grove, which is located at 8877 SE 165th Mulberry Lane, is the fourth Villages Health care center to open its doors in Florida's Friendliest Hometown, joining Colony, Santa Barbara and Pinellas as facilities that are providing patient-centered primary care to Villages residents.

A fifth center — Lake Sumter Creekside Landing — is scheduled to open next

month, while a sixth facility, the Bellevue Care Center, has been a part of The Villages Health since it merged with Family Doctors of Bellevue in December 2012.

Throughout the afternoon, Reilly said he spoke with many Villagers who have been anxiously awaiting the opening of the new facility.

"They've not had a taste of The Villages Health yet and now they're getting a sense of what we're all about — what these care centers

See MULBERRY, A6

### International focus

## Focus turns to pilots as hunt for jet widens

Attention focused Sunday on the pilots of the missing Malaysia Airlines flight after the country's leader announced findings so far that suggest someone with intimate knowledge of the Boeing 777's cockpit seized control of the plane and sent it off-course.

Prime Minister Najib Razak gave the first detailed findings Saturday in the more than weeklong investigation into the missing plane, showing that someone severed communications with the ground

and deliberately diverted Flight 307 after it departed Kuala Lumpur for Beijing on March 8 on an overnight flight with a 12-person crew and 227 passengers.

Satellite data suggest it flew for at least 7 1/2 hours and that it could have reached as northwest as Kazakhstan or deep into the southern Indian Ocean, Najib said. "Clearly the search for MH370 has entered a new phase," Najib said at a televised news conference.

Story, A3

— The Associated Press



Ng Han Guan / The Associated Press  
A man who has relatives onboard the missing Malaysia Airlines Flight 370 clasps his hands before a press conference Saturday at a hotel in Beijing.

### Guide Dogs hosts first walkathon

More than 1,000 people attended the first-ever Southeastern Guide Dogs walkathon, raising more than \$51,000.

Local C1

### No. 1 Florida plays for SEC title today

Top-ranked Florida beat Tennessee 56-49 and will face Kentucky in the SEC tournament championship game today in Atlanta.

Sports B1

### Only in The Villages

## Time is running out

Tax-Aide, IRS reporting rise in returns processed this year

By KATIE SARTORIS  
DAILY SUN SENIOR WRITER

THE VILLAGES Only a month remains to file federal tax returns.

By the end of February, the Internal Revenue Service reported it had processed more than 57 million tax refunds, a year-over-year increase of 10.9 percent.

The Villages District of the AARP Foundation Tax-Aide program, a free tax-preparation service, is reporting three times the increase as the IRS, said Jerry Hanson, the district coordinator.

Q How many people has Tax-Aide serviced so far this year?

A As of March 8, we've processed 3,000 returns.

Q How does this compare to last year?

A We're about 30 percent ahead of last year.

Q Why is this such a valuable service for our residents?

A Well, first off, it's free. The second thing is it gives them an opportunity to have somebody who is trained to do the work for them right here in The Villages. And, we have

a very low error rate in our returns.

Q Where may I get help with my tax returns in The Villages, and how do I sign up for an appointment?

A Colony Cottage: 8:30 a.m. to 3 p.m. Mondays, Tuesdays, Thursdays and Fridays; 8:30 a.m. to 6 p.m. Wednesdays; and 8:30 until 11 a.m. Saturdays. Appointments must be made in person in the AARP tax area during operation hours.

See TAX-AIDE, A8

### Florida focus

# 15,000

Florida foster, adoptive kids get free park passes

More than 15,000 foster and adoptive children and their families are getting free passes to Florida's state parks.

First lady Ann Scott will visit Hugh Taylor Birch State Park in Fort Lauderdale on Monday to promote the partnership between the Department of Children and Families and the Department of Environmental Protection. The event will include presentations by park staff and a guided nature trail walk.

— The Associated Press



Charity highlight  
Retinal Blastoma Awareness

Scientists monitor radiation moving across Pacific Ocean since 2011

Nation A8

Women soldiers head closer to front lines as combat roles open

Nation A13

Ukraine's helpless and marooned military gripped by uncertainty

World A22

Study finds elephants can discern between people, languages

Science A24



# AMERICA'S HEALTHIEST HOMETOWN

A weekly report on The Villages' efforts to become "America's Healthiest Hometown" compiled by Daily Sun Ombudsman **Larry D. Croom**. Email [larry.croom@thevillagesmedia.com](mailto:larry.croom@thevillagesmedia.com). Or call him at 753-1119, ext. 9366.

Contact The Villages Health at 352-674-1700 or visit the website at [thevillageshealth.com](http://thevillageshealth.com).

## Did you know?

Susan Bonenclark, a physician assistant who practices at the Bellevue Care Center, enjoys photography and playing soccer.

## Fixing health care: All about Dr. Denise Ollivierre

Primary care doctors, specialists and other medical providers have been recruited as part of an initiative to revamp health care right here in Florida's Friendliest Hometown. The Villages Health is partnering with USF Health to bring in family doctors, care providers and specialists who will work as a team, all in the best interests of serving patients. This weekly feature will introduce these innovative medical providers who have joined this effort.

### Why did you become a physician?

I grew up in Jamaica. The school system there, they tend to put you into two groups. You either go into the science group or you go into arts group. When you go into science group, as in primary school, then they put you in the science group all the way through to high school. So you end up taking all science courses and it's kind of like a natural progression to do something scientific. And of all the scientific genres, I liked medicine the most.

### What is your favorite thing about being a doctor?

Helping people. I'm really a people person. I love to talk to the patients and we always have a really good relationship. I know what's going on in their lives. They know what's going on in my life. It's just a very heart-warming feeling to know that you're helping somebody.

### What is your philosophy on health care?

I truly believe that you can get more out of talking to the patients – to figure out exactly what's going on with them – than listening to their heart or lungs or anything like that. They can tell you, really,



**Care Center:** Colony

**Age:** 55

**Undergraduate:**

Howard University

**Medical school:**

Howard University College of Medicine

**Internship:** Howard University Hospital

**Residency:** Cabrini Medical Center (N.Y.)

**Board certified:**

American Board of Internal Medicine

what is wrong with them, just by their symptoms. So if you listen to what they're saying, then you can much more easily figure out exactly what their problem is. So the kind of practice that allows you to do that is ideal.

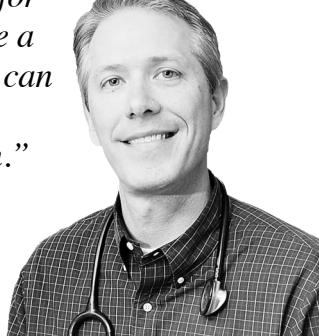
**Next week,** find out all about Dr. Farhaad Golkar, a general surgeon who practices at the USF Health Specialty Care Center.

## Creating America's Healthiest Hometown

### What is your philosophy on health care?

**“**My philosophy is the team approach works best. As a PA, that's what we're groomed to do. That's what we're trained to do, work in conjunction with a physician to provide the best care possible for a patient. Being a member of a team with a physician, we provide access. We provide good care under their supervision. So I think it really pays dividends for these patients that they can be a part of that approach and we can involve them in the care, just like the physician is hands-on.”

**David Fischer,**  
physician assistant  
Colony Care Center



## Care Centers in The Villages

### Primary care

#### The Villages Health Colony Care Center

280 Farmer Place, 352-674-1710

#### The Villages Health Santa Barbara Care Center

1575 Santa Barbara Blvd., 352-674-1740

#### The Villages Health Pinellas Care Center

2485 Pinellas Place, 352-674-1720

#### The Villages Health Mulberry Grove Care Center

8877 S.E. 165th Mulberry Lane, 352-674-1750

#### The Villages Health Lake Sumter Creekside Care Center

1050 Old Camp Road, Building 100 (Opening mid-April)

### Specialty care

#### USF Health Specialty Care Center

1400 N. U.S. Highway 27/441, Building 810

352-674-8731



Care Center Manager Dina Eckhardt, center, cuts the ribbon Friday to mark the official opening of the Mulberry Grove Care Center as medical providers and other team members show their excitement.

### MULBERRY, from A1

look like and the kind of care that we're giving here," Reilly said. "People are just very excited to see how they can become a part of this great thing."

Dr. Joe Hildner, chief medical officer of The Villages Health, agreed.

"This just gives us another opportunity to open our arms and welcome the people that want the sort of care that we can provide," he said. "It's a key step toward achieving the mission that we have, which is to deliver unsurpassed, patient-centered, primary-care-driven health care to the community that so desperately wants and needs those kinds of services."

Cindi Stewart, a physician assistant, said she spoke with several residents who have been looking for medical providers who have things in common with them, such as educational backgrounds or areas of expertise.

"It's like they've been searching for awhile for something that would be a good fit for them," she said. "So I feel like they're welcoming us with open arms."

Dr. Michael Wald, who relocated from Pennsylvania to join The Villages Health, said it's crucial for medical providers to establish strong relationships with patients – something he's very much looking forward to doing at the Mulberry facility.

"I told a patient today, I want to be able to talk to you not only about your gall bladder and your breathing, but I want to be able to talk to you about the Pittsburgh Steelers once in awhile, because that's how we get to know each other," he said. "If you have a doctor, you want to be able to feel that you know him and I want to be able to feel that I know you."

Throughout the open house, Dina Eckhardt was busy talking to patients about the medical experiences they'll enjoy at Mulberry Grove.

*"They're really excited about the mission that we have here. They're excited about the fact that they walk in here and they're meeting the providers that are going to be part of their health care team."*

**Dina Eckhardt,**  
Mulberry Grove Care Center manager

"They're really excited about the mission that we have here," said the care center manager, who relocated from Michigan to join The Villages Health.

"They're excited about the fact that they walk in here and they're meeting the providers that are going to be part of their health care team."

Dr. Elliot Sussman, chair of The Villages Health, said he's excited to see Mulberry Grove open for business. And, he added, he's quite proud of the medical providers and staff who work so hard to make primary care a positive experience for patients on a daily basis.

"People make the difference in any project, no matter what that project is," he said. "That begins right from the start and from the top. In this case, it's the belief in this community by the developer and his commitment to America's Healthiest Hometown and what that could mean for The Villages.

And we're finding people, whether they're in Florida or in Michigan or in Ohio, or wherever, who want to be here and be part of this initiative – to do something different, unusual, and in many ways, necessary."

*Larry D. Croom is the ombudsman for The Villages Daily Sun. He can be reached at 753-1119, ext. 9366, or [larry.croom@thevillagesmedia.com](mailto:larry.croom@thevillagesmedia.com).*



Mary Gillig, left, and Shirley Flinn, center, speak with Dr. Michael Wald, a physician who relocated to The Villages Health from a practice in Pennsylvania.



Virginia Smith, right, of the Village of Calumet Grove, learns about the visit rooms from medical records staffer Rebeca Robinson.



Ray Penland, second from right, a resident of the Village of Briar Meadow, learns about the huddle zone area from Kerry Mercier, right, a scheduler at the Mulberry Grove Care Center, as certified medical assistants Meghan Maguire, left, and Michael Sellen look over a file.