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Higher Education's Role in Workforce Development

Three Actions Institutions Can Take to
Accelerate Their Impact

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Summary

Higher education institutions (HEIs) play a significant role in the workforce development ecosystem, as their mission is to equip students with the knowledge, skills, and training necessary to succeed in the workforce across a broad spectrum of careers and industries.

However, institutions are now educating a wider range of students, and the nature of work is changing more quickly than ever before due to technology and shifting economic paradigms. At the same time, HEIs are facing unprecedented challenges: full-time equivalent student enrollment has declined by 10.8% from its peak in 2011, and many institutions are grappling with significant revenue pressures as federal and state funding continues to shrink¹. The need for HEIs to adapt and innovate, provide modern credentials and relevant certification options, and understand how to provide their students a return on investment in the form of a well-paying job is more nuanced and critical than ever before. Traditional education and workforce development models often misalign with the demands of the modern job market, which prioritizes adaptability, continuous learning, and digital proficiency. Compounding pressures – declining enrollment, funding cuts, and shifting learner demographics – underscore the urgency for HEIs to transform. By reimagining their role in the workforce ecosystem, institutions can unlock new, lower-cost delivery models, reach untapped learner populations, and build more resilient revenue streams. To remain relevant and deliver on their promise, HEIs should boldly reimagine their role – not just as providers of education, but as agile, proactive architects of workforce readiness and economic mobility. This transformation requires a willingness to modernize governance structures, enabling more system-wide and ecosystem-driven decision-making that breaks down silos and accelerates innovation across the sector.



Defining the Workforce Development Ecosystem

The workforce development ecosystem is a dynamic, interconnected network of stakeholders and institutions that collaborate to prepare individuals for meaningful employment, drive economic growth, and respond to evolving labor market needs. This ecosystem is characterized by partnerships that span education, government, industry, and community organizations, all working together to support learners and workers throughout their career journeys.

Key Components

- **Higher Education Institutions:** Colleges, universities, and community colleges that provide academic programs, technical training, and credentials aligned with workforce needs. Many HEIs have dedicated workforce development agencies that focus on bridging education and employment.
- **Workforce Development Agencies:** Specialized entities, within HEIs and externally, that design and deliver training, upskilling, and reskilling programs. These agencies often coordinate with employers and government to deliver programs that are relevant and accessible.
- **State and Local Government:** Public sector organizations that set workforce policies, provide funding, and facilitate partnerships among stakeholders. They play a critical role in aligning workforce initiatives with regional economic priorities.
- **Employers across Industries:** Businesses and industry leaders who identify skill needs, offer work-based learning opportunities (such as internships, apprenticeships, and co-ops), and often collaborate on curriculum design to prepare graduates for employment.
- **Non-profit Organizations:** Community-based groups and advocacy organizations that support workforce development through outreach, wrap-around services like career counseling and childcare, and targeted programs for underserved populations.
- **Technology and Data Providers:** Companies and platforms that supply labor market analytics, skills assessments, digital learning tools, and job-matching services. Their insights help inform program design and measure outcomes.
- **Students and Learners:** Individuals seeking to gain new skills, credentials, or degrees to enter or advance in the workforce.
- **Workers:** People at various stages of their careers, including career starters (new entrants to the labor market) and career shifters (those transitioning between roles or industries). Their needs drive the demand for flexible, accessible, and relevant workforce development opportunities.

Understanding the varied players in the ecosystem – employers, community organizations, government, and learners themselves – can foster collaboration and collective solutioning for these challenges. The solution is clear: we're better together. This paper explores how HEIs can capitalize on their pivotal role within the workforce development ecosystem to prepare students and professionals for the dynamic and ever-evolving workforce by taking the following actions:

1. Forge strong partnerships with ecosystem stakeholders

including government entities, industries, and non-profits to understand workforce needs and create innovative solutions through strategic alliances with continuous engagement and mutual investment.

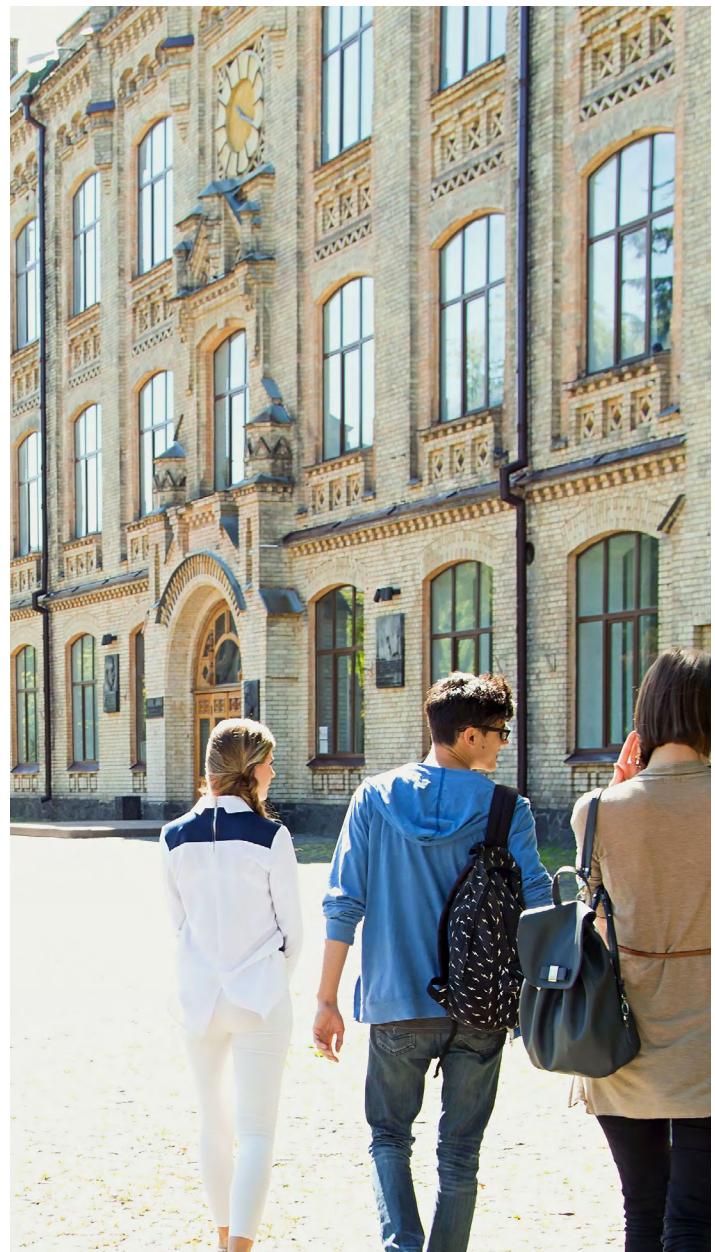
2. Foster a workforce development ecosystem mindset across all stakeholders:

- a. Offer flexible learning options and robust career readiness programs and integrate technology-focused applications into curricula to prepare students for a dynamic and adaptable career journey.
- b. Innovate and enhance career readiness programs by establishing mentorships, internships, job placements, and organizing hackathons and community service projects to provide hands-on experience and practical skills.

3. Expand avenues for information sharing, data analytics, and artificial intelligence (AI):

- a. Develop robust data-sharing frameworks and adopt standardized data protocols to facilitate secure, scalable data sharing and analysis aligned to workforce demands.
- b. Embrace AI tools and data analytics to enhance information sharing, transform the learning experience, and drive positive outcomes for students and stakeholders through predictive analytics and adaptive feedback loops.

This call to innovate and strategically collaborate with workforce development ecosystem entities will enable HEIs to equip graduates with the technical proficiency, resilience, and adaptability needed to thrive in a rapidly changing job market, which can ultimately contribute to economic growth, innovation, and societal advancement.



I. Introduction

Work – and the way workers prepare for it – is changing. The integration of AI and machine learning, the widespread adoption of cloud computing, enhanced cybersecurity measures, and the increasing automation of routine tasks, among others, fundamentally alter how, when, and where people work. By 2030, 22% of today's global jobs will change due to technological, economic, and demographic shifts, with employers predicting that nearly 60% of workers will require upskilling². Jobs and skills will continuously evolve as the nature of work, workforce, and workplace shifts. This evolution is not limited to office jobs but extends to all sectors including manufacturing, healthcare, and more. As these changes ripple across industries, the implications for higher education are profound. Higher education is in a period of transformation, facing both unprecedented pressure and opportunity as the legislative landscape around HEIs shifts. Recent policy changes are decreasing international student visas, which could potentially impact revenue and possibly alter the composition of student bodies. Declining international enrollment could transform the very fabric of campus communities and funding models.

HEIs have long served as the cornerstone of societal advancement, playing a pivotal role in preparing individuals for the workforce and contributing to economic growth and innovation. Their commitment to fostering knowledge, critical thinking, and professional skills is virtually unparalleled. However, as the nature of work undergoes profound change driven by technological advancements, globalization, and shifting economic paradigms, HEIs face an imperative to explore new learning frameworks that continue to celebrate academic freedom while responding to the rapid evolution

of work. Importantly, the case for change is not limited to students moving directly from K-12 to college. Today's learners include a growing population of experienced learners such as adults returning to education, part-time students, working professionals, and those balancing family and other responsibilities who require flexible and accessible pathways to education and upskilling. Traditional education and workforce development models are often misaligned with the demands of the modern job market, which include prioritizing adaptability, continuous learning, and digital proficiency. Furthermore, as technology reshapes industries, reliance on human skills to navigate the complexities of modern workplaces increases. Workforce success depends on adapting to ambiguity and managing the rapid pace of change. By aligning curricula and training programs with current and projected industry needs, HEIs can help to equip graduates with the skills required to navigate today's dynamic job market. Some organizations have already begun addressing this gap through innovative training models, curriculum design, and engagement with the workforce development ecosystem, setting a precedent for others.

To remain pivotal centers of workforce development, HEIs must forge strong partnerships with industry leaders, embrace AI tools, expand data-sharing initiatives, innovate and enhance career and workforce readiness programs, and offer flexible learning options. HEIs evolving to meet the shifting student market is essential so that all learners have an opportunity to thrive in a rapidly changing world of work. By embracing these strategies, higher education can solidify its long-held and fundamental role in preparing the workforce for the future, regardless of what it looks like.



II. Forge Strong Partnerships with Ecosystem Stakeholders

Action:

- Partner with government entities, industries, and non-profits to understand workforce needs and create innovative solutions through strategic alliances involving continuous engagement and mutual investment.

Effective collaboration with the workforce development ecosystem is essential for understanding current and future workforce needs and creating innovative solutions. Industry partnerships, characterized by a focus on innovation and market readiness, provide insights into emerging technologies and in-demand skills, enabling HEIs to tailor their programs accordingly. Aligning with government policies and addressing public sector needs is equally vital. Governments can support HEIs through funding, policy frameworks, and identifying critical skill gaps in the workforce. Often mission-driven and community-focused, non-profit partnerships help HEIs address societal needs and foster inclusive education, helping all community members benefit from workforce development initiatives. These partnerships form a cohesive ecosystem that drives progress and inclusiveness in the workforce.

Evolution of partnerships

Over the years, partnerships have evolved to adapt to technological changes, market demands, and societal needs. Initially, these collaborations were limited to traditional forms of engagement such as internships and guest lectures, providing students with exposure to industry practices. As the landscape of higher education has transformed, partnerships have expanded to include a wide range of activities that integrate academic and real-world experience. This evolution reflects a shift toward more comprehensive, cohesive, and strategic collaborations that address the complexities of the modern workforce. The focus has moved from short-term, transactional interactions to long-term, strategic alliances that involve continuous engagement and mutual investment. Economic Development Organizations (EDOs) can play a pivotal role in these mutual investments by providing valuable insight into the growth priorities of their regions. By engaging EDOs as partners, academic institutions and employers can more effectively align their initiatives with local and regional economic development strategies, maintaining that workforce development efforts are responsive to evolving industry needs. There is also a growing emphasis on interdisciplinary collaboration as industries, governments, and non-profits become more interconnected and require professionals who can navigate complex, multifaceted challenges. One promising approach within these partnerships is

the adaptation of the 'earn as you learn' models, such as registered apprenticeships, which gives students the opportunity to gain practical experience and income while completing their education. HEIs could take on a more formalized role as intermediates, coordinating these programs and facilitating connections between students, employers, and regional partners. By doing so, they can help align learning pathways to workforce needs and establish accessibility to a broader range of learners. In this way, holistic and innovative partnerships not only equip students to meet the dynamic demands of the modern workforce but also create sustainable talent pipelines that benefit communities and industries alike.

Strategies for HEIs to build effective partnerships

Employers often predict future job market trends to prepare their businesses for potential workforce changes. This foresight is essential to attract top talent; however, HEIs frequently face challenges adapting curricula to meet the quickly evolving needs of the job market. Robust ecosystem partnerships can help bridge this gap. HEIs can involve leaders on academic boards and representatives from various industries to provide strategic direction and insights on curriculum and participate in committees to understand current employers' needs in addition to staying ahead of workforce changes. These experts bring real-world insights and experience in navigating industry trends, aligning educational and training offerings with current and future workforce needs. Their input can help design programs that equip students with the practical skills and competencies employers demand, enhancing graduates' employability.

These sustained partnerships also deepen ties between HEIs and industry, facilitating internships, mentorships, and job placements that give students valuable hands-on experience and networking opportunities before entering the workforce. Mentorship programs connect students with industry, non-profit, and government professionals for guidance and career development. Joint small-scale research projects address sector-specific challenges and advance knowledge, while advisory boards with diverse stakeholders advise on curriculum and program development. Organizing "hackathons" fosters innovation and practical skills while partnering with non-profits for community service projects engages students in meaningful activities that benefit the community. Furthermore, collaboration with government entities helps align educational programs with public policy goals and secures essential funding and resources for workforce development initiatives, promoting a comprehensive and sustainable approach.

Several examples highlight the success of such partnerships. Northeastern University's Co-op program integrates work experience with academic learning, providing students with valuable industry exposure³. Similarly, the Deloitte Institute for Research & Practice in Analytics (DIRPA) at the University of Miami advances research in analytics while preparing students for careers⁴. The Institute supports students in their career journey by involving them in cutting-edge research projects, workshops, seminars, and internships that address real-world business challenges, such as enhancing supply chain efficiency using advanced analytics and machine learning techniques or developing models to predict and manage financial risks for businesses. These partnerships demonstrate how HEIs can enhance the academic curriculum and better prepare students for the complexities of the modern workforce through strategic collaboration with industry leaders.

Despite the recognized importance of these partnerships, there are still challenges in establishing them. HEIs might be reluctant to involve industry in curriculum development, fearing a loss of academic independence. Partnering with non-profits that can have limited resources can take time and effort. Government partnerships often involve navigating complex regulations and adapting to policy changes that affect funding and planning. To address these challenges, fostering transparent communication and creating opportunities for convenings between HEIs, industries, non-profits, and government entities is vital to building trust and addressing concerns. Establishing common objectives that benefit all parties leads to mutual investments in student success and strengthens the workforce. By addressing these challenges and leveraging diverse partnership strengths, resources, and knowledge, HEIs can create enriched educational opportunities that blend theoretical knowledge with practical application. These programs better prepare students for the dynamic demands of the modern workforce by exposing them to workforce realities early in addition to equipping them with the skills needed to thrive in a rapidly changing world.



III. Foster a Workforce Development Ecosystem Mindset across all Stakeholders through Flexible Learning and Robust Career Readiness Programs

Actions:

- Offer flexible learning options, integrate technology-focused applications into curricula, and incorporate life design principles into career services to prepare students for a dynamic and adaptable career journey.
- Innovate and enhance career readiness programs by establishing mentorships, internships, and job placements as well as organizing hackathons and community service projects to provide hands-on experience and practical skills.

Once partnerships are established, stakeholders can continue to integrate their cross-sector contributions in an ecosystem where impacts build upon each other to create a dynamic whole. Across these sectors, technological advancements impact the labor market by constantly shifting required skills, creating new job roles while dissolving others due to task automation and reorganization. As a result, professionals need to be more adaptable to succeed in the workplace, leading to a high demand for students who can apply both human skills and technical and functional skills traditionally learned in class. This departure from clear, routine tasks given to an early career professional to a more outcome-driven job description challenges the fundamental way students are prepared for work, necessitating a more dynamic and responsive career services framework. By adopting a workforce development ecosystem mindset and aligning career services with educational programs, institutions can better prepare students for the uncertainties of the job market, equipping them with the skills and adaptability required to thrive in an ever-changing professional environment.

This integration can enhance the relevance and applicability of academic learning and fosters a proactive approach to career development, confirming that graduates are knowledgeable, resilient, and versatile in their career pursuits.

HEIs can offer flexible learning options for students and professionals to improve their skills as part of 4-year degrees or other offerings, meeting demands from students and employers alike in an increasingly dynamic workforce landscape. By collaborating with industry leaders, institutions can design credentials that address specific skill shortages and enhance the practical utility of their educational offerings (e.g., certificate programs, condensed degrees, badges, and experience-based learning). Future-focused institutions like the University of Texas System have begun embedding industry-recognized micro-credentials into bachelor's degree programs to align with current realities and future needs – a step in the right direction to redesign higher education offerings⁵. Students and professionals benefit from skills-based programs and micro-credentials, given their ability to quickly acquire essential skills without the time and financial commitment to full degree programs⁶. They can cultivate in-demand skills as needed, without expecting institutions to overhaul curriculum standards to meet skills gaps and chase moving targets. This encourages a culture of lifelong learning, where learners can continuously upskill to stay relevant and competitive in the job market.

The Earn While You Learn (EWYL) program at University of Virginia (UVA) Health exemplifies how HEIs can adapt their programming to better prepare students for the workforce. By integrating paid, hands-on work experience with formal education, EWYL addresses both financial barriers and the practical skills gap that often challenges students as they transition from the classroom to their careers. This pioneering program helps address critical staffing shortages in healthcare by allowing students to earn an income while pursuing education and on-the-job training. Led by Nurse Manager Beth Mehring, the program provides a supportive environment for individuals at all stages of their careers, from recent high school graduates to professionals making mid-career pivots. Since its launch in June 2022, EWYL has enrolled 483 participants with a 77% completion rate, offering pathways in fields such as MRI technology, nursing, medical lab assistance, and surgical technology. Mehring's personal experiences balancing work and education have informed the program's structure, fostering cross-generational learning while removing barriers to career advancement and opening doors for the next generation of caregivers at UVA Health⁷.

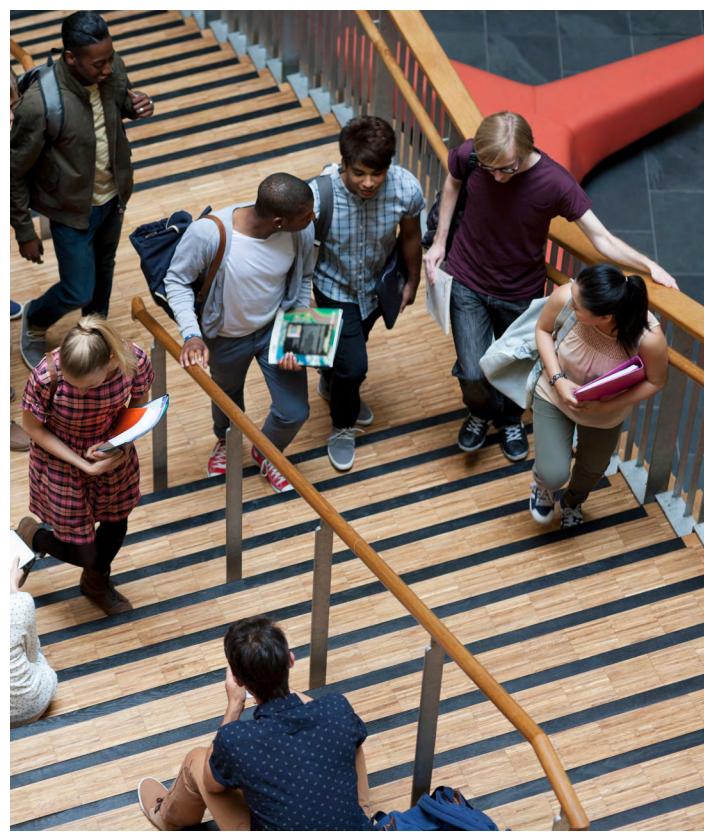


| Institution | Program Name | Key Features | Outcomes |
|---|---|---|---|
| Northeastern University | Co-op Program | Integrates work experience with academic learning, strong industry partnerships, and real-world exposure. | Provides students with hands-on industry experience, improved employability, and valuable networking. |
| University of Miami | Deloitte Institute for Research & Practice in Analytics (DIRPA) | Involves students in cutting-edge analytics research, workshops, seminars, internships, and industry collaboration. | Prepares students for analytics careers and addresses real-world business challenges and skill development. |
| Johns Hopkins University and Stanford University | Life Design Lab | Provides career coaching, experiential learning, alumni networking, and mentorship. | Enhances career readiness and personalizes career pathways. |

Educators can also lead by modernizing curricula to integrate technology-focused applications of AI, cybersecurity, and data science. By partnering with industry experts to create resources and knowledge-sharing platforms for professors to stay updated on the latest skills, challenges, and advancements, HEIs can effectively bring these topics to their classrooms and lead by example for their students. Incorporating industry leading practices, advancements, and trends across disciplines can help engage students' critical thinking skills to solve complex problems. As employers take advantage of integrating and enhancing operations with technology and encourage professionals to experiment with emerging technologies to improve performance, effective human partnership with technology becomes an even more critical skill for students preparing to enter the workforce. In April 2025, Northeastern University and Anthropic, a global leader in artificial intelligence, announced a partnership to co-create a roadmap charting the future of higher education that integrates AI tools and frameworks to prepare students for their careers in the age of AI⁸. Before this partnership, Northeastern University's president, Joseph E. Aoun, foresaw the opportunities inherent in the "robot age." Instead of fearing the rise of smart machines, Aoun called for leaning into change and considering new learning frameworks and curricula such as humanics as described in his book Robot-Proof. Building on these themes, Northeastern University's innovative partnership integrates technological, data, and human literacies within an experiential setting, empowering individuals to embrace change and thrive alongside technology⁹. This example of thought leadership on the cutting edge of education demonstrates the power of forging ahead in uncharted territories to provide experiential learning opportunities that directly reflect workforce realities.

Incorporating life design principles into career services is another opportunity for HEIs to enhance students' career preparedness. Life design, which emphasizes a holistic and iterative approach to career planning, encourages students to view their career paths as dynamic and adaptable rather than linear and fixed. By integrating life design principles, career services can help students self-reflect, identify their values and passions, and explore multiple career possibilities through prototyping and experimentation. HEIs like Johns Hopkins and Stanford have established Life Design Labs through their career centers to help students and professionals chart their academic

and career pathways to continuously prepare for and adapt to the future of work¹⁰. These labs are specialized programs that provide participants with tools and guidance to explore, design, and navigate their educational and professional journeys in preparation for pivots across their careers. They offer resources such as career counseling, experiential learning opportunities, workshops on skill development, and networking events with alumni and employers. Extended career services programs can be embedded into institutional culture and serve to keep a finger on the pulse of the ever-evolving workforce landscape. By providing ongoing exposure and experience in the workforce via hands-on experiences, these programs can support students to chart adaptable career paths while honing their enduring human skills.



IV. Expand Avenues for Information Sharing, Data Analytics, and AI

Actions:

- Develop robust data-sharing frameworks and adopt standardized data protocols to facilitate secure and scalable data sharing and analysis and confirm alignment with workforce demands.
- Embrace AI tools and data analytics to enhance information sharing, transform the learning experience, and drive positive outcomes for students and stakeholders through predictive analytics and adaptive feedback loops.

Foresight is essential for HEIs to confirm they offer programming that meets current workforce demands; however, systemic barriers to data sharing pose challenges for HEIs¹¹. Significant hurdles include inconsistent data formats, lack of standardized data collection methods, and limited interoperability between data systems. HEIs also benefit from comprehensive industry data on localized skill needs, which is often fragmented and siloed within the organizations that collect them. To obtain government data on unemployment and industry trends, HEIs must also navigate bureaucratic process requirements, privacy laws, data ownership, and intellectual property rights. Overcoming this necessitates the development of robust data-sharing frameworks, enhanced collaboration between stakeholders, and the adoption of standardized data protocols to enable seamless access and integration of diverse data sources while respecting ownership and intellectual property rights. HEIs can navigate confidentiality agreements and other data-sharing issues by establishing clear and comprehensive protocols that outline terms of use, data protection measures, and each party's responsibilities¹². These agreements should include data anonymization and aggregation provisions to protect individual privacy and proprietary information. Role-based access controls can limit access to sensitive data to authorized personnel only, and regular audits and compliance checks can help maintain fidelity to these agreements so that data sharing is secure and effective.

Forward-thinking HEIs can embrace AI tools and data analytics to bring their information sharing to the next level, driving positive outcomes externally with key stakeholders and internally across the academic enterprise, from operations to student services and learning. Generative AI and machine learning tools can efficiently collect and process large datasets, tracking student progress to identify patterns. This includes generating reports, analyzing student sentiment, and predicting success and suitability¹³. The University of California, San Diego (UC San Diego) is an innovative public research university in Southern California with nearly 33,000 undergraduate students, 9,000 graduate and professional students, and 38,000 faculty and staff. To strategically leverage and begin to expand AI



capabilities to support faculty and staff, the university has begun deploying GenAI-enabled tools that can help save time and money while improving efficiency. Enter UC San Diego's TritonGPT, a set of AI wizards created in-house for data control and cost savings, which supports a range of administrative functions leveraging a myriad of data such as the admissions website, the university's business analytics center, university policies, and a ServiceNow knowledge base¹⁴. AI tools will transform the learning experience through adaptive feedback loops that allow students to learn at their own pace and in ways that effectively meet their individual learning needs in addition to providing more collaborative support that spans the functions of the university.

HEIs can use a variety of technology platforms to facilitate data sharing. Cloud-based data warehouses and analytics platforms, such as Amazon Redshift, Google, and BigQuery, provide scalable and secure environments for storing and analyzing large datasets. Data integration tools like Informatica and Talend can help streamline the process of consolidating data from multiple sources with consistency and accuracy. Collaborative platforms like Tableau enable interactive data visualization and sharing, allowing stakeholders to easily access and interpret data insights. Implementing secure Application Programming Interfaces (APIs) can also facilitate real-time data exchange between HEIs and external partners, enhancing the timeliness and relevance of shared information¹⁵.

Many HEIs have set up data-sharing protocols with industry and state agencies to benefit learners and workers. For example, Arapahoe Community College (ACC) uses insights from real-time data tools to monitor local workforce demand across different industries. After noticing a shortage of medical assistants, ACC partnered with a large healthcare company to co-create a medical assistant apprenticeship program, which has since expanded into multiple programs as the partnership has evolved and proven

mutually beneficial¹⁶. Visibility into real-time workforce data helped ACC align educational programs with labor market demands to prepare students for in-demand careers and fill a gap. Lightcast offers real-time labor market data to universities and workforce development organizations, which can use this data to inform academic program development and career services, helping students align their studies with market needs¹⁷. This access to workforce trends in a given region or industry helps institutions like the University of Colorado Boulder's Career Services Department generate customized skills reports for students to gain data-driven insights into the top skills for a specific role or entire industries they are interested in pursuing¹⁸. These reports equip students with the right information for course selection to help them chase opportunities to develop the skills that hiring managers at their dream jobs are looking for today, while also keeping pace with evolving workforce demands. Regional analyses that tap into these sources empower universities to understand skill gaps in the talent landscape by assessing variations in training needs, highlighting industry-specific transferable skills, and outlining strategies to expand the talent pool to bridge skill gaps.

Organizations might be reluctant to share data due to concerns over proprietary information and competitive advantage, further complicating the landscape. HEIs can build trust with governments and industry by demonstrating a commitment to data security, transparency, and mutual benefit. Establishing clear data governance policies and adhering to stringent privacy standards will build trust in the shared promise of data protection and its responsible use. By leveraging workforce data, HEIs can gain valuable insights into the labor market's existing and emerging skill gaps, allowing them to tailor programs to better prepare learners for the workforce by introducing new courses, updating existing programs, and offering specialized certifications or workshops focusing on the most sought-after skills¹⁹. This underscores the urgent need for employers to share their data on required workplace skills and HEIs to seek out and engage in these partnerships. Doing so enables HEIs to interpret employer needs for their students and bridge the gap, confirming that the skills students possess upon graduation are indeed those employers require. The strategic use of analytics helps institutions continuously refine their offerings, graduating students who are employable and prepared to thrive in a dynamic workforce and in doing so, setting a foundation for lifelong career success.



V. Conclusion

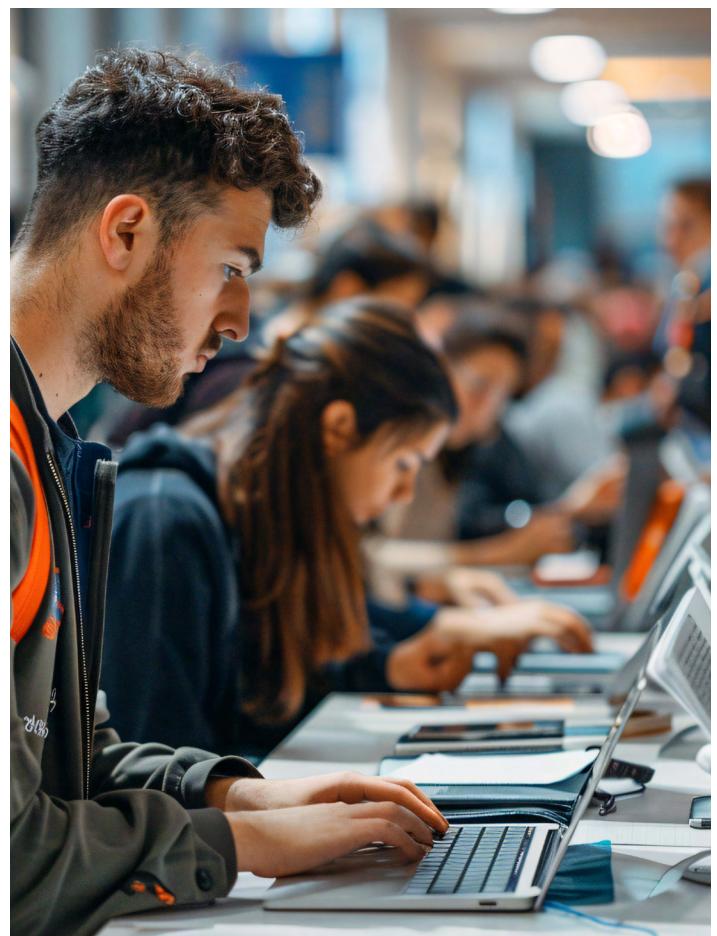
The rapid technological advancements transforming the workforce necessitate a proactive and adaptive approach from HEIs.

As AI, machine learning, cloud computing, and automation reshape job roles and required skills, HEIs should evolve how they engage within the workforce development ecosystem to prepare students for these dynamic changes. By maintaining their critical role in society, HEIs contribute to individual success and drive societal progress and economic development. To address this landscape, HEIs should consider:

- 1. Forge strong partnerships:** HEIs should foster strong partnerships with government entities, industries, non-profits, and other players in the workforce development ecosystem. These strategic alliances should involve continuous engagement and mutual investment to understand workforce needs and generate innovative solutions for learners. Examples of successful partnerships and data-sharing initiatives highlight the potential for HEIs to enhance educational outcomes and workforce alignment. Effective collaboration and data sharing between HEIs, industry partners, and government entities are crucial for aligning educational offerings with evolving industry needs and bridging the skills gaps.
- 2. Foster a workforce development ecosystem mindset:**
 - a. HEIs should adapt their learning offerings and career readiness programs to the rapidly evolving digital landscape, applying technology to the curricula to effectively prepare students for their career journey. By doing so, they can help equip graduates with the technical proficiency, resilience, and adaptability needed to thrive in a rapidly changing job market that is continuously changing at an accelerated rate.
 - b. Enhancing career readiness programs with features like mentorships, internships, job placements, hackathons, and community service projects will equip students with hands-on experience and skills.
- 3. Expand avenues for information sharing, data analytics, and AI:**
 - a. HEIs should implement data-sharing frameworks and protocols to securely share data and scale analyses to workforce needs. By leveraging real-time workforce data, incorporating industry experts into advisory boards, and utilizing advanced data-sharing platforms, HEIs can drive more profound insights into industry trends and skill demands. This strategic approach will enable HEIs to continuously refine their curricula and training programs, preparing graduates for the complexities of the modern workforce.

- b. Embracing AI tools and data analytics will empower HEIs to use innovative training models, adaptive feedback loops, and predictive analytics to transform the learning experience and sustain positive student outcomes.

Ultimately, the commitment to workforce readiness and the strategic use of data and partnerships will position HEIs as pivotal players in shaping the future of work. By preparing students with the necessary skills and fostering a culture of lifelong learning, HEIs can contribute to economic growth, innovation, and societal advancement, cultivating a resilient and adaptable workforce for the future.



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