

Hunter Performance Systems Group LLC

Engineering Human Performance

Core Competencies

- Human Performance Technology (HPT): Root-cause performance analysis, non-instructional intervention design, and measurement frameworks based on Gilbert and Rummler-Brache models.
- Instructional Systems Design (ISD): End-to-end training solutions aligned with ADDIE, HSEEP, and Kirkpatrick models for federal, state, and public-safety agencies.
- Systems Engineering Integration: Linking human performance, process flow, and technology design to ensure reliable operational outcomes.
- Learning Ecosystem Development: LMS implementation, curriculum architecture, and certification tracking systems.
- Performance Support & Evaluation: Electronic Performance Support Systems (EPSS), decision aids, and real-time analytics for workforce enablement.

Differentiators

- Systems-Level Thinking: Integrates human factors, data analytics, and instructional design within a unified systems engineering framework.
- Field-Tested Solutions: Designs training and performance tools for real-world use in emergency management, homeland security, and defense environments.
- Evidence-Based Practice: Grounded in research at R1 programs (ODU) and the birthplace of ISD (FSU).
- End-to-End Capability: From needs assessment and performance modeling to courseware, job aids, and post-implementation evaluation.
- Agile and Responsive: Small-business flexibility with enterprise-grade analytical rigor.

Past Performance

- Implemented new call handling procedure for DC 911 OUC, aligning SOPs, operator training, and system behavior.
- Tested and supported implementation of Hexagon CAD changes to ensure dispatcher/operator readiness.
- Delivered drills and exercise support for confidential emergency management clients, with evaluation tied to performance goals.

NAICS Codes (Suggested)

- 611430 — Professional and Management Development Training
541611 — Administrative & Management Consulting Services
541612 — Human Resources & Training Consulting Services
541690 — Other Scientific and Technical Consulting Services
611710 — Educational Support Services

Mission Statement

To engineer measurable human performance through systems design, data, and disciplined analysis—bridging the gap between training and operational success.