Hewlett Packard Enterprise

HPE Active Health System

Server Management Software

What's new

- New Capabilities enabled via Active Health System Viewer
- Read AHS logs
- Self-repair some server errors
- Firmware analysis, ability to read release notes and download firmware
- Raise Support cases

Overview

Troubleshooting server hardware issues taking too much time and information that could assist you in troubleshooting not captured? Myriad of tools and log files driving you crazy?

HPE Active Health System is an essential component of the iLO Management Engine portfolio. It is an industry-first technology that provides continuous, proactive health monitoring of over 1600 system parameters. 100% of configuration changes are logged for more accurate problem resolution. SmartMemory and SmartDrive devices log failure information to accurately document events and avoid inadvertent re-use of failed components. This enables customers to start problem analysis faster and spend less time reproducing or describing errors.

Support is easy, just hand off the Active Health System log file to HPE support and get your issue resolution started. You can also view the error information contained in the Active Health System Viewer by uploading your Active Health System file to www.hpe.com/servers/ahsv

Features

Rich Configuration History, Health and Service Alerts

HPE Active Health System is raising the bar on quality and customer experience

Faster and accurate problem resolution

Consolidated diagnostic mechanism

Always-on proactive diagnostics rather than reactive

Enhanced Customer Support with Active Health System Viewer

HPE Active Health System Viewer has the ability to read and troubleshoot Active Health System Data

HPE recommended actions based on experience and best practice within the tool

For additional technical information, available models and options, please reference the QuickSpecs

HPE Pointnext

HPE Pointnext leverages our breadth and depth of technical expertise and innovation to help to accelerate digital transformation. A comprehensive portfolio that includes—Advisory, Professional, and Operational Services is designed to help you evolve and grow today and into the future.
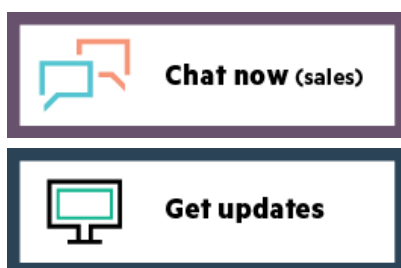
Operational Services

- **HPE Flexible Capacity** is a new consumption model to manage on-demand capacity, combining the agility and economics of public cloud with the security and performance of on-premises IT.
- **HPE Datacenter Care** offers a tailored operational support solution built on core deliverables. It includes hardware and software support, a team of experts to help personalize deliverables and share best practices, as well as optional building blocks to address specific IT and business needs.
- **HPE Proactive Care** is an integrated set of hardware and software support including an enhanced call experience with start to finish case management helping resolve incidents quickly and keeping IT reliable and stable.
- **HPE Foundation Care** helps when there is a hardware or software problem offering several response levels dependent on IT and business requirements.

Advisory Services includes design, strategy, road map, and other services to help enable the digital transformation journey, tuned to IT and business needs. Advisory Services helps customers on their journey to Hybrid IT, Big Data, and the Intelligent Edge.

Professional Services helps integrate the new solution with project management, installation and startup, relocation services, and more. We help mitigate risk to the business so there is no interruption when new technology is being integrated in the existing IT environment.

Call for availability

Chat now (sales)

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