

Mark Jager

Arlington, VA 22204

(734) 560-0632
markjager13@gmail.com

EDUCATION

Auburn University, Auburn, AL
Bachelor Degree in Computer Science, Expected Spring 2021

University of Michigan - Dearborn, Dearborn, MI
Bachelor Degree in History, Dec 2012

TECHNICAL SKILLS

Languages: Java (intermediate), C# (intermediate), JavaScript (novice), x86 Assembly (novice), HTML, CSS

CS Concepts: Data Structures, Object Oriented Programming

Frameworks & Libraries: .NET, JUnit

Tools: Git, Visual Studio, IntelliJ

PROJECTS

Overlook Shift Calculator:

- HTML, CSS, JavaScript
- Generates a printable shift schedule and statistics form based on scheduling needs and staff available.
- Eliminated manual form creation, resulting in improved office efficiency.

Web Browser:

- C#, .NET
- Fully functional web browser application built using Visual Studio and Microsoft SQL Server.

PROFESSIONAL EXPERIENCE

Library of Congress - Washington, D.C.

August 2016 - Present

Visitor Services Specialist

- Organized specialized visits for national and international visitors to the Library, including government and business leaders.
- Received a National and International Outreach performance award for commendable work in service to the Library.

United States Army - Joint Base Myer Henderson Hall, VA

February 2013 - June 2016

Assistant Non-Commissioned Officer In Charge - Pentagon Tours Program

- Trained 23 service members to conduct tours of the Pentagon and to help communicate the story of the U.S. Military to the general public, foreign dignitaries and congressmen.
- Coordinated tour requests from Department of Defense Public Affairs leadership and the Secretary of Defense Protocol office.

Infantryman - Presidential Escort Platoon, E. Co. 4th Battalion 3rd U.S. INF REGT

- Conducted daily memorial services for fallen comrades in Arlington National Cemetery and wreath-laying ceremonies at the Tomb of the Unknown Soldier.