



# Mark Joseph Dizon Mateo

## Web Developer

San Miguel, Bulacan | 09551228708 / 09759614188 | [mateomarkjoseph2511@gmail.com](mailto:mateomarkjoseph2511@gmail.com)

### PROFILE

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Results-oriented career shifter with a proven track record as a freelancer and chat support representative, transitioning into a junior web developer role. Offering a strong understanding of web design principles and expertise in HTML, CSS, and JavaScript. Skilled in creating visually captivating and responsive websites that enhance user experience. Complemented by a creative mindset, problem-solving abilities, and meticulous attention to detail.

### RELEVANT LINKS

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**LinkedIn:** <https://www.linkedin.com/in/mark-joseph-mateo-87a03b228>

**Portfolio:** <https://markjosephmateo.github.io/>

**GitHub:** <https://github.com/markjosephmateo>

### WORK EXPERIENCE

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#### FREELANCER

##### Remote Based

December 2022 - February 2023

- Collaborated closely with clients to understand their needs, goals, and project requirements.
- Created and delivered visually appealing designs and graphics for various client projects.
- Managed project timelines, tasks, and resources efficiently to ensure on-time delivery and client satisfaction.

#### SYKES ASIA

##### Makati City, Metro Manila

Chat Support Representative

January 17, 2022 - November 22, 2022

- Responded to customer inquiries and provided accurate and timely support through real-time chat conversations.
- Managed and resolved customer issues or concerns effectively, ensuring high customer satisfaction.
- Maintained a strong knowledge base to deliver comprehensive product or service information and troubleshoot technical problems for customers.

## PROJECT EXPERIENCE

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### KodeGo – Full – Stack Web Development Bootcamp

Mini – Project 2 & Capstone – Pabilify Merchandise Shop

Team IceTubig/IceCode

May 27, 2023 – June 24, 2023

<https://pabilify-fe-github-1crctq4nh-etorosd-gmailcom.vercel.app/>

- Tools Used: HTML5, CSS, JavaScript, ReactJS, GitHub, Vercel, ExpressJS, API, JSON
- Provided Front – end codes
- Gave all support to the team from front – end and video editing presentation

### KodeGo – Full – Stack Web Development Bootcamp

Mini – Project 1 My Ideal website for our family business

<https://markjosephmateo.github.io/miniproject1/>

- Tools Used: HTML5, CSS, SCSS, Bootstrap
- Provided Front – end codes
- Put all the knowledge I'd learned for my first 2 weeks at KodeGo Bootcamp from scratch

## KEY SKILLS

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**Front – end:** HTML5, CSS, JavaScript, Bootstrap

**Back – end:** NodeJS, API, ExpressJS, ReactJS

**Online Collaboration:** Microsoft Office, Teams, Skype, Zoom, Google Apps

## EDUCATION

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### KodeGo.ph Bootcamp

Full – Stack Web Development

Taguig, Metro Manila

February 27, 2023 – June 24, 2023

### Rizal Technological University (RTU)

Institute in Physical Education (IPE)

Mandaluyong, Metro Manila

June 2008 – March 2009



**MARK JOSEPH D. MATEO**

Applicant's Signature