



Mark El-Khoury <mfkhoury@gmail.com>

Case# 00270123: DeathAdder

1 message

Razer Support <no.reply@razersupport.com>

Mon, Mar 17, 2014 at 4:57 PM

Reply-To: ordersupport@razerzone.com

To: "mfkhoury@gmail.com" <mfkhoury@gmail.com>

Thanks, we have received your inquiry at the Razer Support Center.

Generally all inquiries are answered well within one working day. Occasionally, due to some inquiries taking more research than others and also due to excessive demand, a reply may take longer than one business day. Please accept our apologies in advance for any reply that exceeds this time frame, but be assured we are working hard to get back to you as quickly as possible.

For your records, your case number is: 00270123

Best Regards,
The Razer Support Team

----- Details of Your Request -----

Hi!

The scrollwheel on the mouse makes a loud squeaky sound every time I scroll. It has been doing so out of the box. Upwards scrolling has a louder sound than downwards scrolling. The sound is annoying, especially at night or in quiet places. Is there any way to solve this?

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