

Agent Performance Report

Call Status

- ☐ completed
- ☐ failed
- ☐ in-progress
- ☐ no-answer

23

Count of Agent Name

24.28K

Count of Call Id

Lead Status

- ☐ Select all
- ☐ Already Bought
- ☒ Already Buy/ Bought
- ☒ Already Verified
- ☒ Bought Another Product
- ☒ Busy
- ☒ Call Back
- ☒ Duplicate
- ☒ Failed
- ☒ Hung-up
- ☒ Interested
- ☒ Invalid Number
- ☒ Language Barrier
- ☒ No Answer
- ☒ Not Eligible - Age
- ☒ Not Eligible - Income
- ☒ Not Interested
- ☒ Not Reachable
- ☒ Opt Out
- ☒ Out of Geo Location
- ☒ Ringing
- ☒ Status26

Agent Name	Count of Call Id	First Call Status	First Lead Status	Sum of Agent Duration(seconds)	Sum of Customer Duration(seconds)
Abhijit Bhatt	1117	completed	Already Buy/ Bought	52391	20694
Amitabh Bachchan	982	completed	Already Buy/ Bought	21645	5706
ATHARV GAWADE	385	completed	Already Verified	14995	5827
Gaurav Rawat	43	completed	Already Buy/ Bought	1946	814
Geetanjali Dhiman	525	completed	Already Buy/ Bought	19640	6783
Manjeet Rawat	664	completed	Already Verified	24639	6335
Manneajeet Singh	25	completed	Busy	482	209
Mansi Jaiswal	4055	completed	Already Buy/ Bought	150469	55002
Mayank	57	completed	Already Buy/ Bought	2024	803
Mohammad Husain Raza	738	completed	Already Verified	25836	9255
Mumtaz	2408	completed	Already Buy/ Bought	85103	33132
Nainsee Jaiswal	4313	completed	Already Buy/ Bought	157225	55845
Niharika Bhatt	579	completed	Already Buy/ Bought	26065	10663
prerna giri	565	completed	Already Buy/ Bought	21210	7334
priyansh shrotriya	65	completed	Bought Another Product	2514	855
Rahul	1300	completed	Already Buy/ Bought	50413	20808
Shadab Khan	1	no-answer	No Answer	4	0
Shwetha	691	completed	Already Buy/ Bought	30100	11730
Tabassum	2902	completed	Already Buy/ Bought	88824	28444
Thahasina Shaik	654	completed	Already Buy/ Bought	29490	11445
Uzma Khan	100	completed	Busy	1243	419
Wasim Khan	4	completed	Hung-up	107	37
Zubiya	2110	completed	Already Buy/ Bought	64452	20929
Total	24283	completed	Already Buy/ Bought	870817	313069