

FULL-STACK MERN STUDENT

Currently enrolled in a coding bootcamp to learn the following technologies:

- HTML5
- CSS3
- JavaScript
- jQuery
- Bootstrap
- Express.js
- React.js
- Node.is
- Database Theory
- MongoDB
- MySQL
- Command Line
- Progressive Web Apps
- Git and more.

CONTACT

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MARKKI MEYER

Experienced software support specialist in the global news industry

EDUCATION

University of Minnesota

Dec 2020 – May 2021 Coding Boot Camp

University of Minnesota-Morris

Aug 2009 - May 2013

B.A. Communication, Media, and Rhetoric

B.A. Spanish Language and Literature

WORK EXPERIENCE

Naviga Inc. Senior Support Specialist

Jan 2021 – current

Transitioned to support 25%, specifically to assist with the Online Circulation Management queue. Still working 75% on the Merge Implementation team.

Naviga Inc. Jr. Implementation Specialist

Apr 2020 – January 2021

Work on the Merge team and with clients to transfer their existing data into a new, consolidated database via setup translations, training sessions, and data verification testing to ensure a successful Go-Live.

Newscycle Solutions/Naviga Inc. Bilingual Software Support Specialist Feb 2014 – Feb 2020

Analyzed and resolved customer problems in English and Spanish. Advised management and development teams on any software issues.

SKILLS

- Fluent in Spanish (spoken and written)
- In depth knowledge of Miscrosoft Office Suites
- Proficient in HTML, CSS, JavaScript, JQuery, Bootstrap.
- Working knowledge of Node
- Experienced in AWS, Salesforce, OpenAir, ADP, & JIRA
- Detailed-oriented and focused
- Excellent problem solver