Mark Lester Laroya

Tambo, Paranaque Philippines 1701 +63960-440-1428 lestermjlaroya@gmail.com https://portfoliolaroya.netlify.app/

OBJECTIVE

An enthusiastic individual with two years of experience as a network support engineer, proficient in optimizing, maintaining, and troubleshooting network systems. Eager to transition into a software developer role, leveraging strong problem-solving abilities, a passion for coding, and proficiency in Java, C++, Python, and web development technologies (HTML, CSS, JavaScript). Dedicated to continuous learning and contributing to software development projects that drive innovation and solve real-world problems.

PROFESSIONAL EXPERIENCE

Integrated BigData Technologies Corp.
Network Support Engineer
March 2022 - Present

- Troubleshot issues related to Layer 3 network setup for clients, both onsite and remotely, across multiple installations throughout the Philippines.
- Configured routers using CLI to implement dual WAN and failover setups, improving client connectivity by ensuring uninterrupted internet access and minimizing downtime during network outages.
- Enhanced security and optimized data transmission by configuring Layer 3 routers utilizing IPsec and tunneling protocols.

EDUCATION

Bachelor of Science in Information Technology
Arellano University, Pasay Campus | 2022

Senior High School Diploma (STEM: Science, Technology, Engineering, and Mathematics)
Arellano University, Mabini Campus | 2018

KEY COMPETENCIES

Technical Skills:

- Programming Languages: Java, C, C++, Python
- Web Development: HTML, CSS, JavaScript, PHP
- Network Skills: IP Addressing & Subnetting, Network Configuration, Network Troubleshooting
- Software Proficiency: Microsoft Office (Word, Excel, PowerPoint, etc.)

Soft Skills:

- Analytical and Critical Thinking
- Problem-Solving
- Teamwork and Collaboration
- Adaptability and Flexibility
- Time Management

PROFESSIONAL REFERENCES

Jed Manalad
Network Administrator
Handlink Inc.
(+63)927 449 7019
Jedrickmanalad@gmail.com
(Mentor during internship)

Danicah Samson
IT Service Desk Analys
H2 software consulting inc.
(+63)966 146 1002
Danicahsamson26@gmail.com

Catherine Endaya
Software Engineering Associate
Accenture
(+63)917 271 994
catheendaya03@gmail.com
(Colleague)