# Mark Lester Laroya

Tambo, Paranaque Philippines 1701 ☎ +63960-440-1428 ✉ lestermjlaroya@gmail.com 🖥 https://portfoliolaroya.netlify.app/

## OBJECTIVE

An enthusiastic individual with two years of experience as a network support engineer, proficient in optimizing, maintaining, and troubleshooting network systems. Eager to transition into a software developer role, leveraging strong problem-solving abilities, a passion for coding, and proficiency in Java, C++, Python, and web development technologies (HTML, CSS, JavaScript). Dedicated to continuous learning and contributing to software development projects that drive innovation and solve real-world problems.

## PROFESSIONAL EXPERIENCE

**Integrated BigData Technologies Corp.**
**Network Support Engineer**
*March 2022 - Present*

- Troubleshot issues related to Layer 3 network setup for clients, both onsite and remotely, across multiple installations throughout the Philippines.
- Configured routers using CLI to implement dual WAN and failover setups, improving client connectivity by ensuring uninterrupted internet access and minimizing downtime during network outages.
- Enhanced security and optimized data transmission by configuring Layer 3 routers utilizing IPsec and tunneling protocols.

## EDUCATION

**Bachelor of Science in Information Technology**
Arellano University, Pasay Campus | 2022

**Senior High School Diploma (STEM: Science, Technology, Engineering, and Mathematics)**
Arellano University, Mabini Campus | 2018

## KEY COMPETENCIES

**Technical Skills:**

- Programming Languages: Java, C, C++, Python
- Web Development: HTML, CSS, JavaScript, PHP
- Network Skills: IP Addressing & Subnetting, Network Configuration, Network Troubleshooting
- Software Proficiency: Microsoft Office (Word, Excel, PowerPoint, etc.)

**Soft Skills:**

- Analytical and Critical Thinking
- Problem-Solving
- Teamwork and Collaboration
- Adaptability and Flexibility
- Time Management

## PROFESSIONAL REFERENCES

### Jed Manalad
Network Administrator
Handlink Inc.
(+63)927 449 7019
Jedrickmanalad@gmail.com
(Mentor during internship)

### Danicah Samson
IT Service Desk Analys
H2 software consulting inc.
(+63)966 146 1002
Danicahsamson26@gmail.com
(Colleague)