

# Mark Lund - Web Developer



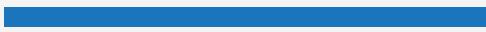
[linkedin.com/mark-s-lund](https://www.linkedin.com/mark-s-lund)

[github.com/marklund117](https://github.com/marklund117)

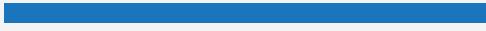
[marklund117@gmail.com](mailto:marklund117@gmail.com)

## Skills

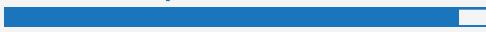
### HTML



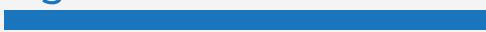
### CSS



### JavaScript



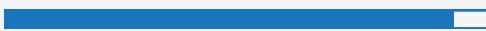
### Figma



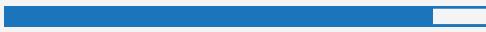
### Adobe Creative Suite



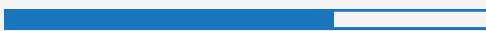
### React



### Svelte



### Vue



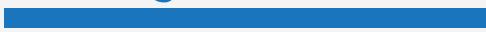
### WordPress



### Python



### Learning New Skills



Additional skills: Audio production/editing, Writing, Customer service, Logo/icon design, Documentation, Office software, Social media management, Video editing, UX research, UX design, Team coordination, AppWrite, MongoDB.

## Education

### Utah Valley University

Orem, UT // Graduating 2025

Web Design and Development, B.S.

## Work Experience

### Adviser Elite

Provo UT // Ongoing

#### Web Developer (freelance)

- Developed a responsive ReactJS-based website with functional email forms for an executive coaching agency.

### Smith's

Provo UT // 2023-2024

#### Pickup Associate

- Utilized an e-commerce system to prepare and hand off grocery orders. Maintained high customer satisfaction.

### EngageX

Provo UT // 2022-2023

#### Call Floor Team Lead, Interface Designer

- Called clients to schedule insurance appointments. Consistently hit target scheduling quotas. Supervised a team of callers and conducted quality and performance reviews.
- Drafted and tested a redesign of a web-based phone dialer software, in collaboration with an in-house developer. Surveyed employees and conducted UX research. Created visual and written design resources.

### IDEORIA

Provo UT // 2018-2022

#### TSA PreCheck Enrollment Agent

- Performed rapid input of customer documents and data, including paper documents, passports, ID cards, photos, and fingerprint scans. Balanced busy bookings with walk in demand, resolved technical issues. Worked extensively with PII, followed and executed all security practices as directed by management and the law.

### Staples

Provo UT // Feb-Dec 2018

#### Tech Sales Associate

- Worked on the sales floor, advising customers on technology related purchases. Drove profit through accessory attachment and upselling. Assisted with software and hardware related tech support, set up new PCs, performed data transfer, antivirus, and other services as needed.

portfolio // projects // blog: [marklund.tech](https://marklund.tech)

