

Assignment 07 – User Testing [15%]

Based on your up to date version of your Wireframes and Interaction Design, develop a series of tasks to be tested with live users. The tasks should include the user having to perform tasks that are common to the site and at least one advanced feature. Registering for the website/service and logging in are tasks that should be included in the baseline of tasks to perform. They do not count as advanced tasks.

You will need to conduct the user testing on a minimum of five individuals and use the "Think Aloud" method to capture their thoughts, actions and interaction with the wireframes. During the test one group member should be a note taker and note what the user is doing and saying during the testing.

Note: **DO NOT** explain, prompt or help the user during the testing. This will taint your results and not give you real feedback on the interface/interaction.

Capture all of the feedback and you will compile the data into a report as part of your submission.

Deliverables:

- (1) List of Tasks to be performed by the user
- (2) Designate Tasks as simple or advanced
- (3) Testing Script
- (4) Compiled transcripts of your testing feedback
- (5) Note tasks or actions that worked well or as planned
- (6) Note tasks or actions that did not work well or as planned
- (7) Areas of the wireframes that need improvement or changes
- (8) Interface Positive and Negative feedback
- (9) A statement on what the group thought went well and tasks/actions from the user feedback that surprised the group, tasks that took longer than expected, errors or confusion from the user.