

Please can you help me with the terms and conditions contract where the charges of \$150 and \$250 are encouraged, please, so I can review it so I can proceed with the second deposit. Thank you.



Greetings! Thank you for contacting our Support Team! I'll gladly assist you today.

Oliver - 21 Jun 16:29



To clarify, the \$250 payment is required to verify your external wallet, which is a separate step from the previous account verification process. We understand that this may feel inconvenient, and we sincerely apologize for any frustration this may cause. Unfortunately, as our system is fully decentralized and operates automatically, we are unable to bypass or manually alter these security procedures.

Once this wallet verification is complete, there will be no further restrictions or obstacles preventing you from withdrawing your funds. The \$250 deposit will be added to your account balance and will be available for either gameplay or withdrawal, along with the rest of your funds.

We appreciate your understanding and are here to assist you further if needed.

Oliver 21 lim 14.20

