**Patient Notice**

* As a minimum, the patient’s name, date of birth and telephone number must be clearly written on the Prescription Order Form.
* The Doctor may need to see the patient for a medication review before a Repeat Prescription is issued or the patient may require a blood test.
* We will endeavour to make all Repeat Prescriptions available within [2 working days] of a request to do so although the process may take slightly longer during busy periods.
* Please note that we cannot accept any request for Prescriptions or Repeat Prescriptions over the telephone or verbally.
* Repeat Prescriptions cannot be issued by Reception Staff.
* This list of a patient’s current medication is very helpful in an emergency. Patients should be advised to keep it safely on their person (purse/wallet/driving licence).
* Patient to direct any queries or comments to their own doctor.

**Thank you for your co-operation with this Safety Initiative.**