



Mark Joseph Osma

FULLSTACK WEB DEVELOPER

Contact



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webportfolio](https://markosma.github.io/webportfolio)



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Skills

Front-end

HTML/CSS, JavaScript,
Bootstrap, React

Back-end

NodeJS, ExpressJS

Database

NoSQL, MongoDB

Others

Git, GitLab, GitHub

About

An experienced mobile game support specialist currently shifting to web development and with my passion for coding and love for learning, I aim to contribute to your team using my skills and knowledge.

Experience

Zuitt Coding Bootcamp January 2022 – April 2022

Full Stack Web Developer

- Developed fully responsive website from scratch
- Developed an E-commerce API
- Developed an E-commerce website using MERN Stack

E-Guardian Philippines July 2021 – November 2021

Assistant Team Leader

- Processes data transfer and account recovery requests for a top-grossing mobile game worldwide
- Serves as the de-facto Subject Matter Expert of the team.
- Assists team leaders with approving case consultations and escalations.
- Trains new hires to be experts/effective web support specialists.
- Creates presentations and educational materials for the new hires' consumption.

Web Support Specialist

June 2018 – June 2021

- Processes data transfer and account recovery requests for a top-grossing mobile game worldwide

Education

Zuitt Coding Bootcamp January 2022 – April 2022

Full Stack Web Developer

Technological University of the Philippines – Cavite 2013 – 2018

Computer Engineering Technology