MARK GABRIELS. PRADEL

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- P-24, Brgy. Poblacion, Bayugan City, Agusan Del Sur 8502



OBJECTIVE

Detailed-oriented BSIT graduate with practical experience in troubleshooting hardware and software issues, system maintenance, database management., and programming. Eager to apply technical expertise and problem-solving skills to enhance IT operations.

Bachelor of Science in Information Technology class of 2020 Caraga State University - Main Campus Amapayon, Butuan City 8600

ON-THE-JOB TRAINING

May 17, 2020 - June 31, 2020

Globe Telecom, Inc. – Bayugan City Branch

- Assisted with IT support tasks including troubleshooting hardware and software issues.
- Gained hands-on experience in network configuration and maintenance.
- Supported database management and documentation for internal systems.

SEMINAR AND TRAININGS

- ICT and Emerging Technologies for Students, Caraga State University, 2021
- Building Digital Skills for the Future Workforce, DICT Philippines, 2022.
- Disrupting the Industry: Computer Applications and Technologies, Salazar Colleges of Science and Institute of Technology Cebu City, 2022

EDUCATION

SKILLS

- Proficient in programming (HTML, CSS, basic C and Python)
- Knowledgeable in database management and systems administration
- Familiar with networking fundamentals and IT troubleshooting
- Ability to work independently and collaboratively
- Strong leadership and problem-solving skills

REFERENCES

Mr. Elly Jay Amba HR, GLOBE TELECOM, INC., Butuan City Brgy, JC Aquino Avenue klgarcia04@gmail.com

Mr. Felix D. Garcia Head Supervisor, GLOBE TELECOM, INC. Butuan City Brgy, JC Aquino Avenue kharenjabido@gmail.com