

# Mark Faraj

## **IT Specialist / Web developer**

Austin, TX 78731

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5127042140

Authorized to work in the US for any employer

## Work Experience

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### **IT Specialist / Web Developer**

Capitol Scientific, Inc. - Austin, TX

January 2017 to Present

- Maintained two websites based on two different platforms (Oracle and WordPress)
- Using Oracle platform developed and managed reports, saved searches, scripts, Import/Export data, and custom workflows.
- Developed, planned, and managed legacy system data migration. Identified other key technologies required to support and improve the business process centered on the Oracle platform.
- Updated and maintained data records (Data Pricing, Images, Description, etc..).
- Monitored and supported all internal end-user hardware and software applications throughout daily operations.
- Performed maintenance of 15 plus PC's at the premises.

### **Control and Instrumentation Engineer**

State Company for Oil Projects - Baghdad, IQ

September 2009 to January 2014

- Identified DCS engineering issues wrote detailed reports with suggestions for resolution
- Built Wireless I/O network to control and monitor different plant operations.
- Developed programs to control Batch and continuous processes using Equipment Module (EM).
- Developed several PLC programs to control various processes and Machines.
- Prepared technical specifications for the new control systems in Iraqi oil sector that includes refineries, pumping stations, pipelines, storage tanks, etc.

## Education

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### **B.Eng in Electronics and Electrical Engineering**

University of Technology - Baghdad/Iraq - Baghdad

October 2005 to July 2009

### **Associate Degree in Electronics and Telecommunication Systems**

Baghdad Oil Training Institute (BOTI) - Baghdad/Iraq - Baghdad

October 2003 to July 2005

### **Bachelor's**

## Skills

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Microsoft Excel, Python, HTML, Ruby on Rails, Java, Wordpress, Oracle, SQL, Microsoft Word, PLC, SCADA systems, DCS programming, System Admin, System Administrator

## Links

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<http://www.linkedin.com/in/mark-almanassra>

## Certifications/Licenses

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### **Full Stack Web Developer**

April 2018 to Present

Full-stack web developer from Udacity.

Full hands on Python functions and program. Object oriented programming through a series of mini projects and exercises using a variety of python library. Covering essential on how to use tools like Git bash and using github website. Creating repos commit changes to codss and review commits to existing code repo.

### **Sololearn Python 3 tutorial**

May 2018 to Present

Practice all functions and codes in Python. Full

## Additional Information

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### Achievements

- Contributed toward network installation encompassing 60 workstations, 15 printers and 2 communication rooms with supporting infrastructure.
- Reduced workstation set-up time by 50% by developing a disk cloning procedure for streamlining OS system implementation and security properties configuration.
- Fixed over 10 issues with Oracle platform when NetSuite support team couldn't.
- Cultivated excellent long-term relationships with clients, maintaining ongoing communication and facilitating solutions to address concerns.
- Trained and supervised both permanent and temporary staff. Created and coordinated work schedule and training manual to ensure coverage and smooth office operations.
- Improved workflow to increase productivity by 30%.