Mark Baldry

Front End Web Developer

Highly motivated and ambitious professional with a proven track record of success across various industries, leveraging excellent communication and organizational skills. Adept at collaborating within cross-functional teams to overcome challenges, develop, and execute strategic plans. After completing a Web development bootcamp, I am now seeking a new opportunity to further expand my skills and contribute to the growth and success of a dynamic organization in the Web development field.

Work History

2022-01 -Current

Customer Sales Supervisor

Elms Marketing, Macclesfield

- Proactively created and implemented new internal procedures which improved the delivery of customer services. Applied my strong excel skills to create online trackers which can monitor the various stages of an orders process, thus allowing for accurate updates to be provided to customer as well as for issues to be easily identified and resolved.
- Developed and nurtured lasting relationships with clients through dedicated assistance, issue resolution and active listening.
- Implemented daily operating procedures to keep store clean, adequately stocked, and well-organized.

2018-03 -2021-12

Insurance Specialist

The Insurance Surgery, Macclesfield

- Worked in an organised manner to ensure multiple opportunities were managed and developed at any given me. Communicated with various stakeholders including medical professionals and insurance companies, to ensure customer applications were secured.
- Observed how text-based communication with customers could be utilised to develop opportunities and collaborated internally to

Contact

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LinkedIn

https://www.linkedin.com/in/mark-baldry-144725270/

WWW

https://github.com /markruth2nd

Skills

React JS

Very Good

Javascript

Very Good

CSS

••••• Excellent

Node is

Good

Jest

• • • • • • • • Average

JQuery



ensure the successful uptake of this approach. This allowed the sales team to increase customer contact and improve close rates.

 Applied advanced competencies with Microsoft Excel to design spreadsheets which significantly improved the underwriting administrators' processes. This meant that the administrative process took under half the original me to complete and ultimately meant the company required three less administrators. HTML



Github



Adobe Creative Cloud



Education

2022-11 - Bootcamp Certificate (A): Front End Web
2023-03 Development

EdX - Online

2012-09 - Association of Accounting Technicians (AAT) Level : Accounting

Macclesfield College - Macclesfield

Interests

Snowboarding

Video Editing

Animation

I am a Animation hobbyist who enjoys exploring creativity through technology and always enjoy finding new ways to make others laugh.