

# MARK SANTIAGO

GRAPHIC DESIGNER / WEB DEVELOPER



## CONTACT

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Cabiao Nueva Ecija

<https://myresumeandportfolio.netlify.app/>

## SKILLS

- **Web Development:** HTML, CSS, JavaScript, Visual Studio Code, Responsive Design
- **Graphic Design:** Canva (Logos, Banners, Promotional Materials)
- **Database Management:** Basic SQL
- **Technical Support:** Account Recovery, Troubleshooting, User Assistance
- **Customer Service:** Handling Student Inquiries, Tuition Assistance
- **Office Organization:** Cable Management

## WORKSHOP

FEBRUARY 2024

- STANFORD

MARCH 2024

- IRCITE/PSITE & FOUNDEVER

NOVEMBER 2024

- IRCITE/PSITE

## REFERENCE

**Evelyn S. Juliano**

Dean, College of Information Technology

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**Nicole Sta. Maria**

PHINMA-Araullo University  
Student's Service Specialist

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## ABOUT ME

I am a BSIT student at PHINMA - Araullo University with experience in graphic design using Canva, where I explore design ideas through templates. I also want to expand my knowledge in creating logos, banners, and other promotional materials using other software. Additionally, I am gaining hands-on experience in web development using Visual Studio Code and other tools to enhance my technical skills. I also have customer service experience, assisting students with account updates and password recovery. I look forward to applying my skills and gaining practical experience through on-the-job training.



## EXPERIENCE

### Capstone Project - Araullo University

Role and Contributions

2017 - 2019

#### Front-End Development:

- Designed and implemented the web page, focusing on user interface and responsive design.

#### Back-End Development Support:

- Assisted in debugging back-end issues to ensure the website functions properly.

#### Database Management:

- Helped create and connect the database to the system, ensuring smooth data handling and integration.

### Araullo University

IT Support / Front End Developer

2019 -2020

#### Account Recovery and Student Assistance:

- Helping students recover their university accounts.
- Verifying and correcting their details.

#### Tuition-related Assistance:

- Addressing any concerns students have about their tuition.

#### Office Organization:

- Fixing and organizing computer wires to keep the office looking neat and functional.

#### Website Development for Customer Service:

- Developing a website dedicated to improving customer service within my school, helping students and staff with easy access to information and services.

### M.S CRAFT GRAPHIC

Freelance Graphic Designer

2024

- Creating custom logos and banners using Canva for clients' companies and businesses, helping to establish a strong and unique brand identity.



## EDUCATION

**Bachelor of Science in Information Technology**

2021 - 2025

PHINMA-Araullo University