MARK SANTIAGO
GRAPHIC DESIGNER / WEB DEVELOPER

CONTACT

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SKILLS

- **Web Development:** HTML, CSS, JavaScript, Visual Studio Code, Responsive Design
- **Graphic Design:** Canva (Logos, Banners, Promotional Materials)
- **Database Management:** Basic SQL
- **Technical Support:** Account Recovery, Troubleshooting, User Assistance
- **Customer Service:** Handling Student Inquiries, Tuition Assistance
- **Office Organization:** Cable Management

WORKSHOP

FEBRUARY 2024
- STANFORD

MARCH 2024
- IRCITE/PSITE & FOUNDEVER

NOVEMBER 2024
- IRCITE/PSITE

REFERENCE

Evelyn S. Juliano

Dean, College of Information Technology

Email : esjuliano.au@phinmaed.com

Nicole Sta. Maria

PHINMA-Araullo University
Student's Service Specialist

Email : ndstamaria.au@phinmaed.com
Phone: +63 9674 568 007

ABOUT ME

I am a BSIT student at PHINMA - Araullo University with experience in graphic design using Canva, where I explore design ideas through templates. I also want to expand my knowledge in creating logos, banners, and other promotional materials using other software. Additionally, I am gaining hands-on experience in web development using Visual Studio Code and other tools to enhance my technical skills. I also have customer service experience, assisting students with account updates and password recovery. I look forward to applying my skills and gaining practical experience through on-the-job training.

EXPERIENCE

Capstone Project - Araullo University

Role and Contributions   2017 - 2019

Front-End Development:
- Designed and implemented the web page, focusing on user interface and responsive design.

Back-End Development Support:
- Assisted in debugging back-end issues to ensure the website functions properly.

Database Management:
- Helped create and connect the database to the system, ensuring smooth data handling and integration.

Araullo University

IT Support / Front End Developer   2019 -2020

Account Recovery and Student Assistance:
- Helping students recover their university accounts.
- Verifying and correcting their details.

Tuition-related Assistance:
- Addressing any concerns students have about their tuition.

Office Organization:
- Fixing and organizing computer wires to keep the office looking neat and functional.

Website Development for Customer Service:
- Developing a website dedicated to improving customer service within my school, helping students and staff with easy access to information and services.

M.S CRAFT GRAPHIC

Freelance Graphic Designer   2024
- Creating custom logos and banners using Canva for clients' companies and businesses, helping to establish a strong and unique brand identity.

EDUCATION

Bachelor of Science in Information Technology   2021 - 2025
PHINMA-Araullo University