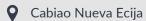


## CONTACT



santiagomark0116@gmail.com





## **SKILLS**

- Web Development: HTML, CSS, JavaScript, Visual Studio Code, Responsive Design
- Graphic Design: Canva (Logos, Banners, Promotional Materials)
- Database Management: Basic
- Technical Support: Account Recovery, Troubleshooting, User Assistance
- Customer Service: Handling Student Inquiries, Tuition Assistance
- Office Organization: Cable Management

## WORKSHOP

FEBRUARY 2024

STANFORD

**MARCH 2024** 

 IRCITE/PSITE & FOUNDEVER **NOVEMBER 2024** 

IRCITE/PSITE

## REFERENCE

#### **Evelyn S. Juliano**

Dean, College of Information Technology

Email: esjuliano.au@phinmaed.com

## Nicole Sta. Maria

PHINMA-Araullo University Student's Service Specialist

Email: ndstamaria.au@phinmaed.com

Phone: +63 9674 568 007

# **MARK SANTIAGO**

## GRAPHIC DESIGNER / WEB DEVELOPER



## **ABOUT ME**

I am a BSIT student at PHINMA - Araullo University with experience in graphic design using Canva, where I explore design ideas through templates. I also want to expand my knowledge in creating logos, banners, and other promotional materials using other software. Additionally, I am gaining hands-on experience in web development using Visual Studio Code and other tools to enhance my technical skills. I also have customer service experience, assisting students with account updates and password recovery. I look forward to applying my skills and gaining practical experience through on-the-job training.



## **EXPERIENCE**

## **Capstone Project - Araullo University**

**Role and Contributions** 

2017 - 2019

#### Front-End Development:

• Designed and implemented the web page, focusing on user interface and responsive design.

#### **Back-End Development Support:**

• Assisted in debugging back-end issues to ensure the website functions properly.

#### **Database Management:**

• Helped create and connect the database to the system, ensuring smooth data handling and integration.

## **Araullo University**

IT Support / Front End Developer

2019 - 2020

#### **Account Recovery and Student Assistance:**

- · Helping students recover their university accounts.
- · Verifying and correcting their details.

#### **Tuition-related Assistance:**

• Addressing any concerns students have about their tuition.

#### Office Organization:

• Fixing and organizing computer wires to keep the office looking neat and functional.

#### **Website Development for Customer Service:**

• Developing a website dedicated to improving customer service within my school, helping students and staff with easy access to information and services.

#### M.S CRAFT GRAPHIC

#### Freelance Graphic Designer

2024

• Creating custom logos and banners using Canva for clients' companies and businesses, helping to establish a strong and unique brand identity.



## **EDUCATION**

PHINMA-Araullo University

**Bachelor of Science in Information Technology** 

2021 - 2025