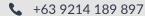


CONTACT



✓ santiagomark0116@gmail.com

Cabiao Nueva Ecija

https://myresumeandportfolio. netlify.app/

SKILLS

- Web Development: HTML, CSS, JavaScript, Visual Studio Code, Responsive Design
- **Graphic Design:** Canva (Logos, Banners, Promotional Materials)
- Database Management: Basic
- Technical Support: Account Recovery, Troubleshooting, User Assistance
- Customer Service: Handling Student Inquiries, Tuition Assistance
- Office Organization: Cable Management

WORKSHOP

FEBRUARY 2024

• STANFORD

MARCH 2024

IRCITE/PSITE & FOUNDEVER
NOVEMBER 2024

IRCITE/PSITE

REFERENCE

Evelyn S. Juliano

Dean, College of Information Technology

Email: esjuliano.au@phinmaed.com

Nicole Sta. Maria

PHINMA-Araullo University Student's Service Specialist

Email: ndstamaria.au@phinmaed.com

Phone: +63 9674 568 007

MARK SANTIAGO

GRAPHIC DESIGNER / WEB DEVELOPER



ABOUT ME

I am a BSIT student at PHINMA - Araullo University with experience in graphic design using Canva, where I explore design ideas through templates. I also want to expand my knowledge in creating logos, banners, and other promotional materials using other software. Additionally, I am gaining hands-on experience in web development using Visual Studio Code and other tools to enhance my technical skills. I also have customer service experience, assisting students with account updates and password recovery. I look forward to applying my skills and gaining practical experience through on-the-job training.



EXPERIENCE

Capstone Project - Araullo University

Role and Contributions

2017 - 2019

Front-End Development:

• Designed and implemented the web page, focusing on user interface and responsive design.

Back-End Development Support:

 Assisted in debugging back-end issues to ensure the website functions properly.

Database Management:

• Helped create and connect the database to the system, ensuring smooth data handling and integration.

Araullo University

IT Support / Front End Developer

2019 -2020

Account Recovery and Student Assistance:

- Helping students recover their university accounts.
- · Verifying and correcting their details.

Tuition-related Assistance:

• Addressing any concerns students have about their tuition.

Office Organization:

• Fixing and organizing computer wires to keep the office looking neat and functional.

Website Development for Customer Service:

 Developing a website dedicated to improving customer service within my school, helping students and staff with easy access to information and services

M.S CRAFT GRAPHIC

Freelance Graphic Designer

2024

• Creating custom logos and banners using Canva for clients' companies and businesses, helping to establish a strong and unique brand identity.



EDUCATION

PHINMA-Araullo University

Bachelor of Science in Information Technology

2021 - 2025