**MARK SAVILLE

**Full Stack Developer**

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**Linkedin**: [https://marksav85.github.io/portfolio-website/](https://www.linkedin.com/in/mark-saville/)

**GitHub**: <https://github.com/marksav85>

**Portfolio**: <https://marksav85.github.io/portfolio-website/>

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| **Personal Data** | |  |
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| Date of Birth  Place of Birth | 11.03.1985  Louth, United Kingdom | |
| Nationality | British, German | |
| Family | Single, no children | |

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| **Personal Summary** |  |
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| Full stack web developer with a background in education and technology. Skillset in building front-end and back-end applications, including web pages and both web-based (WPA) and native apps. Responsive, accessible, and user-friendly designs including customer-orientated features, developing, testing, debugging, and launching. Excited to contribute to the future of the web development and the technology industry.  Tech Stack: MERN (MongoDB, Express, React, Node.js)  Skills: *HTML/CSS, JavaScript, TypeScript, React, Angular, Node.js, MongoDB, Google Firebase, AWS, Python, MySQL, Git* | |

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| **Professional Career** | |
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| 05.2023 –  06.2022  06.2022 –  04.2021  06.2022 –  02.2021  06.2022 –  09.2013 | **Berlitz Sprachschule**  *Training Digital School*Magdeburg, Germany   * Oversaw the planning and organization of diverse online programming courses, managing group sessions, private classes, workshops, and trial lessons. * Monitored the progress and quality of over 100 running courses weekly, ensuring high standards of instruction and student engagement. * Addressed technical issues promptly, providing essential support and troubleshooting to maintain the quality of the online courses. * Managed extensive correspondence for 700+ customers, handling course logistics, contracts, payments, and resolving complaints effectively. * Developed and delivered comprehensive teacher training programs on a quarterly basis, ensuring that new instructors were well-equipped to deliver high-quality instruction. * Compiled and submitted detailed monthly reports related to the Digital School's pedagogy, contributing to continuous improvement. * Updated and maintained curricula, overviews, handouts, and guidelines for Digital School courses, ensuring consistency and quality for clients and staff. * Supervised and mentored 30+ teachers, providing valuable feedback and assistance to enhance their teaching methodologies. * Conducted and actively participated in staff team meetings, fostering a collaborative and innovative working environment.   **Berlitz Language School**  *Customer Service Representative*Magdeburg, Germany   * Managed client inquiries for German and English courses through phone, email, and in-person interactions, ensuring clarity and professionalism at all times. * Orchestrated the coordination of both on-site and online course schedules by facilitating communication between customers and teachers, guaranteeing smooth operations. * Maintained meticulous customer records, diligently updating contact details, payments, and contracts to ensure accurate and up-to-date information. * Utilized Salesforce to handle sales inquiries, transforming leads into valuable opportunities, expanding the customer base, and enhancing revenue streams. * Maintained the day-to-day organisation of the school by monitoring inventory, ordering office and classroom supplies and administering the school's classrooms, offices, and facilities. * Processed orders, bookings, and payments for all courses, demonstrating keen attention to financial transactions and customer accounts. * Maintained a robust quality control system by meticulously managing pedagogical records for courses, monitoring the progress of both students and teachers. * Ensured customer satisfaction by promptly preparing certificates and tailored reports for corporate clients, catering to their specific needs. * Provided comprehensive assistance to teachers, addressing scheduling issues, course-related concerns, payments, and invoices, fostering a collaborative and supportive environment. * Carried out bookkeeping activities, handling customer accounts and course-related financial matters, including the processing and filing of contracts and invoices. * Handled the monthly and yearly closings for the school, ensuring financial accuracy and compliance with organizational standards.   **Berlitz Language School**  *Programming Instructor*Magdeburg, Germany   * Conducted online programming courses for a diverse age group, ranging from 7 to 18 years old. * Managed both group sessions of up to 12 students and individual instruction, catering to the needs of beginners and advanced learners. * Taught fundamental programming concepts, including loops, conditionals, and functions, utilizing platforms like code.org and Scratch. * Introduced general computing and programming concepts, followed by engaging coding practice to enhance students' understanding and skills. * Provided personalized instruction, constructive feedback, and comprehensive evaluation for coding exercises and projects. * Addressed student progress and learning concerns directly, establishing open lines of communication with both students and parents. * Fostered a positive and engaging learning environment, enabling students to grasp essential programming concepts and technologies effectively. * Enhanced students' proficiency in various programming languages, including HTML/CSS, JavaScript, WordPress, React, MySQL, and PHP. * Built strong rapport with students and parents, ensuring a supportive atmosphere conducive to learning and growth. * Contributed to the overall success of the online learning platform by delivering high-quality programming instruction and encouraging student enthusiasm for coding.   **Berlitz Language School**  *English Language Instructor*Magdeburg, Germany |
|  | * Delivered expert instruction in English language skills (CEF A1 to C2 levels) to private students and groups. * Tailored course content to meet the diverse needs of students, ensuring effective learning outcomes. * Provided focused training in Business English, covering essential topics such as presentations, meetings, negotiations, telephoning, emails, business situations, and job search techniques. * Administered comprehensive level placement tests, evaluating students' written and spoken proficiency. * Conducted engaging and informative classes both in traditional classroom settings and online platforms, including Zoom, Skype, and Microsoft Teams. * Guided students through specialized preparation for standardized proficiency tests like TOEIC, ensuring their success. |
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| **Education and training** | |
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| 12.2023 –  06.2023  05.2022 –  02.2022  04.2021 –  01.2021  11.2020 –  08.2020  11.2019 –  10.2019  06.2014 –  09.2013  09.2005 – 07.2008 | **Full-Stack Development Program**  *Career Foundry, Berlin, Germany*  **HTML/CSS and JavaScript for Web Developers**  *John Hopkins University (MOOC), USA*  **Nanodegree in Programming for Web Development**  *Udacity (MOOC), San Jose CA, USA*  **Nanodegree in Programming for Data Science**  *Udacity (MOOC), San Jose CA, USA*  **Goethe Zertifikat B2**  Reading: 93% Listening: 77% Writing: 94% Speaking: 100%  **Teaching Knowledge Test (TKT)**  *University of Cambridge*   * Module 1: Background to Language Teaching * Module 3: Classroom Management   **Bachelor of Arts in Sociology Grade 2:1**  *Nottingham Trent University, Nottingham, UK* |
| **Programming Skills and Projects** | |
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| **Programming**  **Skills** | * *HTML/CSS, JavaScript, TypeScript, React, Angular, Node.js, MongoDB, Google Firebase, AWS, Python, MySQL, Git* |
| **Projects** | **Pokedex App**   * An app that dynamically populates the page with Pokémon data from an API. * *Built using: HTML, Bootstrap CSS and JavaScript* * *Link to page:* [*https://marksav85.github.io/pokedex-app/*](https://marksav85.github.io/pokedex-app/)   **MyFlix Movies**   * Movie database. Backend API database connected to frontend client website with movies and user registration. * *Built using: Node.js, Express, MongoDB, React, Bootstrap* * *Link to page:* [*https://my-flix-films.netlify.app/*](https://my-flix-films.netlify.app/)   **Meet App**   * A progressive web app (PWA) that allows you to search by location to see what events are happening in that city. * *Built using: React, AWS Lambda, Google API Services* * *Link to page:* [*https://marksav85.github.io/meet/*](https://marksav85.github.io/meet/)   **Chat App**   * A native app for mobile devices that allows users to chat with one another, take and send photos, upload their location and record voice messages. * *Built using: React Native, Expo and Google Firestore*   **MyFlix Angular**   * Movie database. Backend API database connected to frontend client website with movies and user registration. * *Built using: Node.js, Express, MongoDB, Angular, Material Design* * *Link to page:* [*https://marksav85.github.io/myFlix-Angular-client/*](https://marksav85.github.io/myFlix-Angular-client/) |
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| **Additional Information** | |
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| **Languages**  **Additional skills** | * English: Native Speaker * German: B2 (CEF)   Office*:*   * *Word and Excel (Advanced), Salesforce, Teams, Zoom*   Educational Platforms:   * *Code.org, Scratch* |
| **Licences** | Full driving licence |
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