

MARK TEFFETELLER

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EDUCATION

The University of Texas at Austin

May, 2018

- BBA, Management Information Systems

edX, Inc. (MOOC platform)

April, 2019

- Front-End Web Development Professional Certificate -World Wide Web Consortium (W3C)

University of Maryland University College

July, 2020

- MS, Cloud Computing Architecture

TECHNICAL SKILLS

Data - Network - Backend

- Databases: Oracle SQL, PL/SQL, MongoDB, PostgreSQL, IndexedDB API
- Data Analysis & Visualization: Qlik Sense, Python, Snowflake, R, Tableau, Excel Wizard
- Network: OSI reference model, web protocols, DNS, Virtualization, WireShark
- Backend: Client-Server architecture, API's, Node.js (express), Java (learning in current role)

Web - Mobile - Frontend

- Web: HTML, CSS, Javascript, Git, React.js, Flutter, TypeScript, Microsoft .NET, D3.js, FitBit OS, Dart
- Design: SVG design in Canva, Sketch, Dribbble, Abelson, Serato

EXPERIENCE

NetSpend

Commissions Analyst

Aug 2018–Present

- Navigate a massive transactional payment database by writing complex SQL queries and stored procedures
- Generate Qlik Sense apps and dashboards for non-technical audiences to highlight performance metrics and KPIs
- Developing a web interface for an ugly back-end partner commissions system (using EBX, React.js, Java, PL/SQL, Qlik), in collaboration with software engineering and product teams

Wells Fargo & Company

Jun 2017–Aug 2017

Financial Crimes Intern

- Successfully completed the onboarding of 19 low-risk and 7 high-risk prospective customers after investigating for adherence to Anti-Money Laundering and Bank Secrecy Act (BSA/AML) laws
- Evaluated new partner contracts to ensure aligned with Know Your Customer (KYC) laws by coordinating with both internal and external stakeholders and collaborating with various internal departments

CrowdStrike, Inc.

Intelligence Intern

Oct 2017–Aug 2018

- Monitor open-source intelligence channels to respond to Requests for Information (RFIs) and subsequently write security alerts that are provided to customers so they can make strategic decisions and improve security posture
- Developed Python scripts to automate data acquisition and cleaning processes and improved efficiency by 90%

McCombs School of Business

Computer Solutions Specialist

June 2016–May 2017

- Consulted with staff and students to provide advisory and support services to resolve complex technological issues
- Deployed and maintained advanced technologies such as Active Directory, VPNs, DUO 2FA, Virtual Machines, Remote Access Tools, firewalls, and software applications on multiple operating systems (Windows, Mac, Linux)

LEADERSHIP AND ACHIEVEMENTS

Hispanic Heritage, LGTBQ Employee Resource Groups (NetSpend ERGs)

2019

- Created and maintain the internal homepages for the Hispanic Heritage and LGTBQ employee resource groups at NetSpend to help connect other employees with like-minded individuals

IT Audit & Security

2018

- First place overall (12 teams). Partnered with a cybersecurity team at PricewaterhouseCoopers (PwC) to analyze the upcoming European GDPR and create a strategic roadmap for current PwC clients and stakeholders

Data Visualization & Analytics

May 2017

- Performed a holistic audit of a local small business to assess data storage and analytics practices using R studio and MS Excel and derived insights and recommendations that were implemented by management to improve operations

ADDITIONAL

Languages: Spanish – Idiomatically fluent

Interests: Argentinian Soccer, Guitar, Digital Art, Light Directing for live music, Philosophy