

Sandie Valerian
Date of Birth: 05 February 1985

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Nationality: French

Aparthotel ADAGIO – Al Bustan
Shk. Rashid Bin Saeed / Rabdan St.
Abu Dhabi

Driving License

Accounting Assistant



Professional Experiences

July 2007 to Present – LCL Bank (Crédit Lyonnais) – France – Customer Relationship Manager

Listen and advise customer on their daily requirements and questions. Achieve the promotion of the Bank capabilities in terms of finance and insurance in order to build a long term relation with the customers.

- Development of Customer Relationships.
- Phoning for the establishment of planning.
- Sales and advice on insurances, financial investment, financial loans.
- Managing a portfolio of 1,500 customers
- High capability to work under pressure.

September 2005 to June 2007 – LCL Bank (Crédit Lyonnais) – France – Bank Office Receptionist

- First contact with the customer
- Listening and counselling.



Education

2007: BTEC Higher National Diploma – Marketing Techniques
University of La Garde – La Garde – France

2004: A Levels – Literature
High School– La Garde – France



Skills

Languages:

- French (Mother tongue)
- English (school-level)

Computing:

- Word, PowerPoint, Excel,
- Use of dedicated bank software



Hobbies and Interests

Sports:

- Dance (10 years)
- Badminton (12 years): Practice, Animator Degree and Club Treasurer

Travel:

- Discover new countries and cultures

Reading:

- Novels

References

References available upon request.