Mark White

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SUMMARY OF QUALIFICATIONS

- **Entry-level Cybersecurity Analyst** and **recent IT graduate** with a concentration in Network/Security. Skilled in IT support, incident response, SIEM monitoring and vulnerability assessment. Hands-on experience with Splunk, Wireshark, and Active Directory in home lab projects; pursuing Security+ certification.
- **Relevant Coursework:** Incident response, log analysis, SIEM monitoring, threat detection, vulnerability assessment, NIST, ISO 27001, security policies, risk assessment, troubleshooting.

PROFESSIONAL EXPERIENCE

IT Support Intern, *Uplift Education (IT Department)*   06/2025 – 08/2025

- Resolved user support request across campus IT infrastructure using SolarWinds/iHelp ticketing system.
- Configured, repaired, and imaged 9,000+ Chromebooks and IT assets, including network setup, etching, and device enrollment.
- Managed Google Admin Console for account provision, password resets, device enrollment, and security policy.
- Performed technical troubleshooting and preventative maintenance to prepare devices for the academic year.

E-commerce Business Founder & Operations Manager   08/2020 – 08/2023

- Founded and managed an online poster art business generating $40k+ in sales from 800+ orders.
- Designed products, filled orders, and maintained high customer satisfaction.
- Executed digital marketing campaigns to grow a large online following and increase sales.
- Analyzed sales data to refine product offerings and drive revenue growth.

Graphic Designer, *University of North Texas*   08/2023 – 05/2024

- Spearheaded the design and implementation of branding assets for UNT Esports, boosting visibility and audience engagement
- Delivered high-quality commissioned projects using Adobe Photoshop, Illustrator, and After Effects.

EDUCATION & CERTIFICATIONS

- **Bachelor of Arts in Information Technology** with a concentration in Network/Security.
- **University of North Texas, Denton TX** (Graduated: May 2025)

- **Google Cybersecurity Professional Certification** (Coursera, 2025)
- **CompTIA Security+** (In progress, expected 2025)

Projects

Home lab Environment: Built a virtual lab with segmented networks for attacker/defender scenarios using VirtualBox, Kali Linux, Windows and VLANs.

Splunk SIEM Analysis: Implemented a Splunk server VM using Ubuntu, ingested Sysmon logs, and created SPL queries to detect brute-force logins & suspicious PowerShell.

Malware Analysis Lab: Isolated malware in my Virtual Box VMs using Windows & Kali Linux, captured IoCs, and correlated detections with Wireshark/Splunk.

Firewall & IDS/IPS Setup: Configured pfsense/OPNsense firewall along with an IDS/IPS set up using Suricata, to simulate attacks and validate alerts within my home lab setup.

Active Directory Domain: Configured Active Directory Domain Server with GPOs, domain-joined clients, and user management via PowerShell.

My Portfolio with detailed write-ups and queries available at: [https://markwhiite.github.io/]

Skills

- **Technical:** Basic Python, C++, SQL, Shell scripting, Windows, MAC & Kali OS, Help desk/IT technician
- **Tools:** SolarWinds/iHelp Ticketing System, Sysmon, SIEM, VirtualBox, Wireshark, Ubuntu, Google Admin Console