

# MARK WILSON

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## OBJECTIVE

I am a reliable, hard working individual looking to apply my skills and knowledge in both hospitality and architectural drafting. Through my time as manager of a restaurant and studying I have developed many key strengths that I can use to bring value to your team and workplace.

## WORK HISTORY

### Shift Manager

#### Subway

05/2012 - 11/2015, 05/2016 - 10/2019

T2 West Wing, Ground Floor Perth Railway Station, Perth 6000

- Serve customers
- Motivate staff
- Handle customer complaints and questions
- Count stock and settle the till
- Be a key holder and ensure the store is secure

### Lift Operator

#### Whistler Blackcomb

11/2015 - 05/2016

4545 Blackcomb Way, Whistler, BC V0N 1B4, Canada

Ski resort

- Assist and direct guests on and off chairlifts in a safe, professional, and efficient manner
- Perform daily lift checks, complete, time logs, accident, and avalanche reports
- Communicate via phone and radio, including prompt emergency notification to dispatch
- Maintain safety and operating guidelines of lifts and lift ramps

## EDUCATION

### Diploma of Building Design and Technology

North Metro TAFE

### Certificate III of Design Fundamentals

North Metro TAFE

### Responsible Service of Alcohol (RSA)

Galaxy Training Australia

## SKILLS

- Written and verbal communication
- Mathematics
- Relationship building
- Fast learner and adaptive
- CAD Software (Revit, AutoCAD, ArchiCAD)
- Adobe Photoshop
- Microsoft Office
- P.O.S.

## STRENGTHS

### Reliability

Acquired through long ongoing commitment to my job, good time management skills and a drive to be successful in what I do.

### Teamwork

Having worked as part of a team all my working life I am well adjusted to doing team oriented work, as well as working alone on tasks.

### Communication

Communication is a skill developed over my time working in hospitality and further strengthened in my role as a manager.

## HOBBIES



Surfing



Traveling



Photography

## REFEREES

Justin Koh  
Boss of Subway restaurant  
Telephone: +61422237736

Jackie Hitchens  
Family Friend  
Telephone: +61408803839