

### **Payment Receipt**

New Business Transaction #24985157 New Business #12598757 1245 E Southern Ave Ste 22

Mesa AZ 85204 Phone: 480-429-4111 License # 1800007064 Office: 217 Mesa-E Southern

Diamond Gaines 1120 W Broadway Rd Apt 43 Tempe AZ 85282 Customer #9107744

Received By: *Christopher Parnell B.*Date/Time: 3/17/2020 3:27 PM PDT

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Type	Description		Amount
Automobile Insurance	Down Payment to Carrier		\$98.17
Split Payment Fee	Split Payment Fee		\$0.00
Documentation Fees	Documentation and Imaging Fee		\$34.00
NSD Submit Amount	NSD Fee		\$120.00
		<b>Total Fees:</b>	\$252.17

### **Received Payments**

Type	Description	Credit Card # / Check # / Other	Amount
Credit Card		Card# *9965	\$252.17
		<b>Total Amount Received:</b>	\$252.17

TOTAL PAYMENT: \$252.17

**Customer Service: (800) 784-6178** 

Policy Number: <u>ADAZ0243813-00</u> Insurance Company: <u>Legacy Insurance Services</u>

Customer Signature: Diamond Gaines

Agent Signature: Christopher Parnell B.

## **BIG SAVINGS!**

### Find out more about our additional products:

- Auto Motorcycle Renter's Home Small Commercial Auto
- AD&D Roadside Assistance Windshield Repair
- Personal Protection Package (Hospital Indemnity & Identity Theft)
- Telemedicine

Ask your agent or call: **888-253-0591** 

Customer #9107744

Received By: *Christopher Parnell B*. Date/Time: 3/17/2020 3:27 PM PDT

## **Agent Report**

Agent: Christopher Parnell B.

Transaction Number: 24985157
Transaction Date: 3/17/2020

Office: 217 Mesa-E Southern

Customer Name: Diamond Gaines

Customer DOB: 8/16/1992

Address: 1120 W Broadway Rd Apt 43

Tempe, AZ 85282 (480) 587-2900

Carrier Name: Legacy Insurance Services / Arizona Automobile Insurance Company

Policy Number: ADAZ0243813-00

Policy Term: 6 Months
Policy Type: Personal: Auto
Premium Amount: \$513.00

Effective Date: 3/11/2020 Expiration Date: 9/11/2020

### **#ADAZ024381 Legacy Insurance Services**

3-00

Year Make Model

2013 DODGE AVENGER SE

#ADAZ0243813-00 Legacy Insurance

Services

Name Birth Date License Number
Diamond Gaines 08/16/1992 D06126195 / AZ

Submit Amount: \$218.17

By submitting this report and customer application, Agent 1) is aware of Company policy concerning unauthorized rewrites, and 2) understands and agrees that any dishonesty or deception involved in rewriting this customer is fraud, and will result in loss of commissions and possible disciplinary action, up to and including termination.

Customer #9107744

Received By: *Christopher Parnell B.*Date/Time: *3/17/2020 3:27 PM PDT* 

### **EXTRA SERVICES**

### Freeway Insurance Services of the Southwest, Inc. (License No. 1800007064)

Transaction #:	24985157
Customer Name:	Diamond Gaines
Type of Coverage:	
Insurance Company:	
Term of Policy:	
Net Premium for Term of Policy:	
Net Submit Premium:	
Policy Fee:	
SR:	
M.P.P.:	
SUBMIT AMT.:	

Customer #9107744

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## Freeway Insurance Services of the Southwest, Inc.

(License No. 1800007064)

### PROMISE TO PROVIDE AGREEMENT

I am seeking to obtain insurance coverage effective 3/11/2020, but I do not have the following information with me, which is/are necessary in order to complete my transaction:

			Due Date
<ul> <li>Valid vehicle reg</li> </ul>	gistration for		4/7/2020
<u>Vehicles</u>			
Vehicle 1: 2013 DO  Valid driver's lice			4/7/2020
Drivers	ense for		4/ / / 2020
Driver 1: Diamond	Gaines		
I will provide the indica	ated information by (date)		
subject to a premium may lose all or part of r	formation is not provided by the above increase, cancellation, or rejection, ny down payment, and I may incur other	with no coverage in effect. I also u	
	iamond Gaines  IAMED INSURED'S SIGNATURE ONLY	DATE: 3/17/2020	0
NAMED INSURED: DRIVERS LICENSE: HOME PHONE:	Diamond Gaines D06126195 (480) 587-2900	WORK PHONE:	EXT.:
AGENT: OFFICE:	Christopher Parnell B. 217 Mesa-E Southern		
	hristopher Parwell B.	DATE:	
	-		
MAIL Information to	ivices of the Southwest, Inc.	FAX or EMAIL Informa	
7711 Center Ave. #200		Freeway Insurance Service processing@freewayinsurance	· · · · · · · · · · · · · · · · · · ·
Huntington Beach, CA		FAX: (714) 252-2606	unec.com
ATTN: Customer Servi		ATTN: Customer Service	Dept

CUSTOMER SERVICE TELEPHONE NUMBER (800) 300-0227 7711 Center Ave. #200• Huntington Beach, CA 92647 • TEL (800) 784-6178 • FAX (714) 252-2606

Customer #9107744

Received By: Christopher Parnell B. Date/Time: 3/17/2020 3:27 PM PDT

### SERVICE CHARGE DISCLOSURE

DATE: 3/17/2020

Diamond Gaines, have been informed that Freeway Insurance Services the Southwest, Inc. (Arizona), in connection with the policy of insurance issued to me (the "Policy"), charges certain service fees, as applicable, up to a maximum of \$70.00 during any policy period for mailing costs, copying expenses and bank charges as more fully set forth below and which are over and above the premium charged for the Policy. By signing this Disclosure, I agree to pay these service charges.

Additionally, I agree that Freeway Insurance Services of the Southwest, Inc. (Arizona) or its agents may contact me with regards to my policy, using manual or automated systems to dial any or all of the telephone numbers I have provided, including cellular phones and residential lines. I agree and understand that, a fee may be charged by my cellular service carrier, which shall be my sole responsibility. By signing this document, I hereby confirm that I agree with all of the above.

INSURED'S SIGNATURE:

Diamond Gaines

AGENT'S SIGNATURE:

Christopher Parnell B.

**Service** <u>Fee</u> Postage Paid Envelopes \$1.49 Copying Documents \$1.00 per copy of Paper Non-sufficient Funds Checks \$28.00

> **Policy Number:** ADAZ0243813-00

Customer #9107744

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### LIVERY (UBER - LYFT - RIDE SERVICE)

### AND FOR-HIRE (DELIVERY/Pick-Up) DISCLOSURE

Policy #: ADAZ0243813-00

- I, Diamond Gaines hereby acknowledge that neither myself nor anyone who is intended to be a covered driver (or permissive user) under this policy uses the vehicle(s) disclosed on the application (or any other vehicle added at a later date) for any:
- a) For-Hire ride or driving service, **including but not limited to UBER, RIDE, LYFT, TAXI, LIMOUSINE, or similar** Shuttle or Ride-For-Hire or Ride Share service.
- b) Delivering or picking up property, goods, or products, INCLUDING BUT NOT LIMITED TO pizza, documents, newspapers, food, flowers, equipment, supplies, or consumer products;

Failure to accurately attest to the foregoing may lead to your policy being cancelled or coverage/claims being denied. Customer must also inform the insurance carrier or Freeway immediately upon engaging in the above services.

Signed and acknowledged this	s day of,	
Signed and acknowledged this	s day of <i>,</i>	

Diamond Gaines

**Customer Signature** 

Customer #9107744

Received By: *Christopher Parnell B*. Date/Time: 3/17/2020 3:27 PM PDT

Rev. June 2019

### IMPORTANT PRIVACY NOTICE

Protecting the privacy and confidentiality of information about our customers is very important to Freeway Insurance Services of the Southwest, Inc. (Arizona) (collectively, "we", "our", and "us"). This Privacy Notice describes the types of information about you that we collect, where we get it, and how we use, share and protect it. Our practices are the same for applicants, customers, and former customers. This Privacy Notice applies to individuals who obtain insurance products or services for personal, family, or household purposes. This Privacy Notice does not apply to residents of California.

### INFORMATION WE COLLECT

We collect information about you to determine your eligibility for insurance, underwrite and service your policy, and provide other products or services. We collect the following types of information from you directly, from third parties, and when you interact with us (such as when you visit our website, use a mobile application or email) (collectively, our "Systems").

Information we receive from you on applications and other forms and communications in order to provide you with a quote or insurance, service your policy (such as name, address, city, state, ZIP code, email address, telephone number, birth date, household information, marital status, vehicle information, driver's license number, social security number, property information, information about your business, employer, occupation, education, previous insurance, and information about beneficiaries).

Information about your transactions with us, our affiliated companies, and other third parties (such as insurance coverage information, claim information, premiums, and payment history).

Medical information (such as information about your health status, treatment, payment for healthcare).

Financial and payment information (such as income, credit card number, expiration date, and billing address).

Information we receive from consumer reporting agencies, insurance-support organizations, and other third parties (such as driving records, creditworthiness, credit history or score, claim history, and vehicle data).

Information that is automatically collected when you use our Systems, such as when you visit our website.

### INFORMATION WE SHARE

We may disclose the following kinds of information about you, as permitted by law.

We may disclose information we collect from you (such as name, address, city, state, ZIP code, email address, telephone number, birth date, household information, marital status, vehicle information, driver's license number, social security number, property information, employer, occupation, education, previous insurance, information about beneficiaries, information about your business, medical information, and financial information).

We may disclose information about your transactions with us, our affiliates, or others (such insurance coverage information, claim information, premiums, and payment history).

We may disclose information we receive from consumer reporting agencies, insurance support organizations, and other third parties (such as such as driving records, creditworthiness, credit history or score, claim history, and vehicle data).

We may disclose information that is automatically collected when you use or access our Systems.

To the extent permitted by applicable law, we may also use, process, transfer, and store de-identified or anonymized data about you for analytics, market research, testing, metrics, reporting, and other lawful business purposes.

### PERSONS OR ORGANIZATIONS WITH WHOM WE MAY SHARE INFORMATION

As permitted by law, we may disclose information about you to:

Our affiliated companies to market products and services to you.

Companies that need the information to perform day-to-day normal business functions for us, such as marketing, credit card processing, and website monitoring.

Companies that help us determine your eligibility for insurance, issue policies, service your policy, or complete a transaction you

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request.

A financial institution with which we have a joint marketing agreement.

Non-affiliated companies for their marketing and other purposes.

Other third parties as permitted or required by law, such as regulators, law enforcement or courts in response to a subpoena, legal process, or inquiry, to prevent or detect fraud, to comply with legal requirements, or in connection with a sale or transfer of our business.

### **HOW YOU CAN LIMIT SHARING**

You have the right to tell us not to share consumer report information that is used for insurance eligibility purposes with our affiliated companies for their own marketing purposes. If you opt-out of such disclosures, it does not prohibit us from sharing your information with third-parties that perform business services for us or that assist us in providing products and services to you or in fulfilling a request made by you, as described in this Privacy Notice or as otherwise permitted by law. To opt-out of such sharing, call 877-214-0149 toll-free.

You have the right to tell us not to disclose your information to nonaffiliated companies for their marketing or business purposes. If you optout of such disclosures, it does not prohibit us from sharing your information with third-parties that perform business services for us or that assist us in providing products and services to you or in fulfilling a request made by you, as described in this Privacy Notice or as otherwise permitted by law. To opt-out of such sharing, call 877-214-0149 toll-free.

If two or more persons jointly obtain an insurance policy, an opt-out by one person shall apply to all such persons.

Information we obtain from a report prepared by an insurance support organization may be retained by such organization and disclosed to others.

### RESIDENTS OF CERTAIN STATES MAY HAVE ADDITIONAL RIGHTS. SEE BELOW UNDER "STATE SPECIFIC RIGHTS."

### MEDICAL INFORMATION

We will not disclose medical information about you without your express written consent or when required by law.

### STATE SPECIFIC RIGHTS

**Montana**. If you are a resident of Montana, we will not disclose your information to non-affiliated companies for their marketing purposes unless the company has an insurance license or you authorize the disclosure. To authorize disclosure, please call us at 877-214-1049 toll free. Even if you do not authorize disclosure, we may share your information with third-parties that perform business services for us or that assist us in providing products and services to you or in fulfilling a request made by you, as described in this Privacy Statement or as otherwise permitted by law.

**New Mexico, North Dakota and Vermont.** If you are a resident of New Mexico, North Dakota or Vermont, we will not disclose your information to non-affiliated companies unless you expressly authorize us to do so. You have the right to authorize or not to authorize disclosure. You may authorize us to disclose information by calling us at 877-214-1049 toll free. If a policy is issued to joint policyholders, we will not disclose information unless we receive authorization from each joint policyholder. Even if you do not authorize us to disclose your information, we may share your information with third-parties that perform business services for us or that assist us in providing products and services to you or in fulfilling a request made by you, as described in this Privacy Notice or as otherwise permitted by law.

If you are a resident of one of these states, you have the right to review and request correction of your personal information. To make a request, please send a written request to us at the either of the following addresses:

Freeway Insurance Services ATTN: Customer Service Escalations Team 4630 Border Village Rd., STE 2018 San Ysidro, CA 92173

InsureOne Insurance Services
ATTN: Customer Service Escalations Team
4630 Border Village Rd., STE 2018
San Ysidro, CA 92173.

The request must include your name, address, policy number, and your notarized signature.

Customer #9107744

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### **CONFIDENTIALITY AND SECURITY**

We maintain reasonable physical, electronic, and procedural safeguards to protect your information. Only employees who need information to provide products or services to you, or to perform business functions for us, will have access to it.

### **CHANGES TO THIS PRIVACY NOTICE**

We reserve the right to modify this Privacy Notice at any time. If we make material changes, we will provide a revised Privacy Notice. If we modify this Privacy Notice such that the use of your information is different from what was stated in our Privacy Notice at the time the information was collected, we will notify you and you may have additional opt-out rights. Your information will be used in accordance with the Privacy Notice in effect at the time your information was collected.

### **CONTACT US**

For questions about this Privacy Notice or our information practices, please contact us at 877-214-0149 toll-free.

Customer #9107744

Received By: *Christopher Parnell B*. Date/Time: 3/17/2020 3:27 PM PDT

### **INSURANCE 101 - GENERAL COVERAGE DESCRIPTION FORM**

There are many coverage options available to you as a consumer. It is important that you select coverage that meets your needs. Please select the appropriate coverage. This is for
educational purposes only. Please refer to the paperwork provided by your insurance carrier for specific information concerning your policy.
Selected Carrier: Legacy Insurance Services/Arizona Automobile Insurance Company

Bodily Injury Liability: This coverage is required by law to protect other people when you are at fault. It does not protect you or your property. In the event of an auto accident, this will cover medical expenses for the other drivers and passengers up to the selected limits.

Limit Per Person: 15,000 / Limit Per Accident: 30,000

□ I decline all Bodily Injury Liability coverage.

**Property Damage Liability:** This coverage is required by law to protect the property of other people when you are at fault. It does not protect you or your property. In the event of an auto accident, this will cover expenses for the property of other people up to the selected limits.

Property Damage - Limit: 10,000

□ I decline all Bodily Injury Liability coverage.

Uninsured/Underinsured Motorist Bodily Injury: This optional coverage protects you and your passengers when you are not at fault. In the event of an auto accident with an identified uninsured or underinsured driver, this will cover medical expenses for you and your passengers up to the selected limits. This coverage can be combined with Medical Payments coverage for additional protection for you and your passengers.

Limit Per Person: 15,000 / N/A Limit Per Accident: 30,000 / N/A

□ I decline all Bodily Injury Liability coverage.

Uninsured/Underinsured Property Damage with Collision Deductible Waiver: This optional coverage protects your property when you are not at fault. In the event of an auto accident with an identified uninsured or underinsured driver, this will cover expenses for your vehicle up to the selected limits. You will not pay a deductible for this coverage. Property Damage: N/A

□ I decline all Uninsured/Underinsured Property Damage coverage.

D. G.

Medical Payments: This optional coverage protects you and your passengers regardless of fault. In the event of an auto accident, medical payments coverage will pay for reasonable medical and/or funeral expenses for you or any other person in your vehicle up to the selected limits. This coverage can be combined with Uninsured/Underinsured Motorist coverage for additional protection if you are involved in an auto accident with a negligent uninsured/underinsured driver.

Medical Payments - Limit: N/A

□ I decline all Medical Payments coverage.

D. G.

Comprehensive: This coverage protects your property. If your vehicle or its factory installed equipment are damaged by fire, theft, vandalism, or other events (other than a collision), this coverage will pay for all necessary repairs to your property once the selected deductible is paid. This protection may be required by a lender or lienholder.

Comprehensive Deductibles:

### Vehicle 1: DODGE AVENGER SE Deductible N/A

 $\hfill\Box$  I decline all Comprehensive coverage.

D. G

**Collision:** This coverage protects your property. In the event of a collision with any vehicle or other object, this coverage will pay for all necessary repairs to your vehicle once the selected deductible is paid. This protection may be required by a lender or lienholder.

Collision Deductibles:

### Vehicle 1: DODGE AVENGER SE Deductible N/A

 $\hfill \square$  I decline all Collision coverage.

DG

Special Equipment Coverage: This coverage protects your property up to the selected limits. You will need receipts and photos taken of the items listed when the coverage begins. Special Equipment Limits:

### Vehicle 1: DODGE AVENGER SE Limit N/A

☐ I decline all Special Equipment coverage.

D. G.

Rental Reimbursement: T his coverage is only available on vehicles with Comprehensive and Collision coverage. If you need to rent a car, you will be reimbursed for the rental up to the selected limits and timeframe.

Rental Limits and Timeframes:

## Vehicle 1: DODGE AVENGER SE Limit N/A

☐ I decline all Rental Reimbursement.

D. G.

Roadside Assistance: This coverage provides roadside assistance and is available on many different programs. We can provide more details based on your selected program. N/A

o I decline all Roadside Assistance Diamond Gaines

Customer Signature: Date: 3/17/2020

Name Printed: Diamond Gaines

Customer #9107744

Received By: *Christopher Parnell B.*Date/Time: *3/17/2020 3:27 PM PDT* 

Date: 3/17/2020

### **Household Member Disclosure**

A driver should be listed on your automobile policy if they:

- 1. Live in the same household, have an active drivers license, and do not have an automobile policy of their own.
- 2. Use a vehicle on your policy on a regular or occasional basis regardless of whether they live in the same household or not.

I, <u>Diamond Gaines</u>, do hereby represent that I have listed all drivers/operators of the insured motor vehicle(s) on the Carrier Application, and all residents of my household (over the age of 14 and regardless of whether they drive the vehicle) on the Carrier Application or Named Driver Exclusion document.

I agree to notify my insurance company of any new drivers and/or residents of my household (including those who have since turned the age of 14) should changes occur during the term.

### **Address Verification Disclosure**

The garaging location is commonly referred to as the location where the vehicle sleeps at night. If the vehicle stays at more than one location during the year, the garaging location can be determined by how long the vehicle stays at each location. Wherever the vehicle stays for the majority of the year, should be the garaging location.

I certify that the mailing and garaging addresses indicated on this application are true and accurate.

Furthermore, I agree to notify the Company of any changes of: (1) Resident Address, (2) Garaging Address of Vehicles insured.

NOTICE: FAILURE TO ACCURATELY DISCLOSE AND UPDATE GARAGING ADDRESS, DRIVERS AND HOUSEHOLD MEMBERS MAY LEAD TO RESCISSION OF YOUR POLICY AND DENIAL OF ANY CLAIMS.

Applicant's Signature: Diamond Gaines

Print Applicant's Name: Diamond Gaines

Customer #9107744

Received By: *Christopher Parnell B.*Date/Time: *3/17/2020 3:27 PM PDT* 

### **Additional Products-AZ**

	<b>Customer Signature</b>	Date	
	Díamond Gaines	3/17/2020	
Initials	Personal Protection Program combines Identity Thef	t protection with Hospital Indemr	nity.
Initials		ver the phone for common condit service is available to use 24 hour each call.	
Initials	rocks or road hazard debris. This	chips and cracks (up to 6") causes National service will repair wind of network reimburse up to \$25.	
Initials		nent Plans save many families fro s involved in an auto-related accid	
D. G. Initials		m provides member with 24/7 ba ge. This coverage includes service d travel discounts.	• •

Transaction ID:	Customer ID:
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### **QC Requirements Checklist**

Please initial below confirming that section has been reviewed and enter the amounts and/ or information required.

### **Initials Confirming Verified**

Producer	Manager		
		1.	Application properly bound with c
		2.	Is effective date on Application co
		3.	Policy written with future effective
		4.	Agency Fee Agreement - Priva
		Disclos	ure (if required)?
		5.	Customer Profile "Mailing Addr
		(includi	ng apt #) and is signed by named i
		6.	Are household residents exclude
		7.	Does the uploaded fiduciary/subr
		8.	Submit amount on Agent Report
		9.	Are Customer Details from carrie
		10.	EFT Agreement completed/signe
		produce	er?
		11.	Carrier Application pages signed
		12.	Coverage & vehicle(s) match care
		13.	Is vehicle Truck, Van, SUV, salva
		14.	Are Photos required? All Digital F
		15.	Inspection filled out completely &
		16.	Copy of the driver's license for Na
		17.	Do clients have n/fault accidents
		18.	Loss Payee Included (vehicle with
		19.	Is proof of marriage required? Is
		20.	Are Customer Signatures Comple

- correct driver(s)?
- orrect?
- e date? Are proper procedures being followed?
- acy Notice Customer Receipt Named Driver
- ress & garaging" addresses match application insured?
  - d or added (app matches Customer Profile)?
  - mit match the carrier application and AppOne?
  - matches amount uploaded to the carrier?
  - r application matching AppOne?
- ed for auto bill pay? Receipt signed by client and
  - and underwriting questions answered correctly?
  - rier Application and AppOne Coverage?
  - aged, or has Comp/Coll?
  - Photos uploaded on the AppOne?
  - signed? (Damage/Special Equip?)
  - amed Insured?
  - and did you provide for proof?
  - h Comp/Collision)?
  - it included if spouse excluded?
  - ete and Consistent?

### The above listed policy has been reviewed by:

Managers Signature:		Date:	
Producers Signature:	Christopher Parnell B.	Date:	

Freeway Insurance - Mesa 3 7711 Center Ave Ste 200 Huntington Beach, CA 92647-9124

Diamond Gaines 1120 W Broadway Rd Apt 43 TEMPE, AZ 85282

Policy Number: ADAZ0243813-00

**Insured: Diamond Gaines** 

Arizona Auto Insurance Co
Administered by:

Legacy Insurance Services, Inc.

PO Box 50600

Phoenix, AZ 85076-0600

Policy Number: ADAZ0243813-00 Policy Period: March 17, 2020 to September 17, 2020 at 12:01 AM

Your Producer:

Freeway Insurance - Mesa 3 7711 Center Ave Ste 200 Huntington Beach, CA 92647-9124 (480) 429-4111

### **ORIGINAL AUTO POLICY DECLARATIONS**

**NAMED INSURED:** 

Diamond Gaines 1120 W Broadway Rd Apt 43 TEMPE, AZ 85282

The insured property is principally garaged at the above address or:

**Processed Date:** 

March 17, 2020

This Declarations page along with "Policy Provisions" and any other applicable

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endorsements completes your policy and supersedes any previous declaration being the same policy number for this policy period.

Driver	Driver
1 Diamond Gaines	

	Description of Insured Property:						
Unit	Year	Make/Model	Identification No. (VIN)	Use			
1	2013	DODGE / AVENGER SE/ SEDAN 4D 4CYL	1C3CDZAB4DN537523	Personal			
Disco	ounts: EF						

Discounts/Surcharge Legend: Multi Car (MC), Transfer (TD), Renewal (RD), Homeowner (HO), Pay Type (PT), Unacceptable Risk (UR), Unverifiable MVR (UV), ID Type (IT), EFT (EF)

Type (11), EFT (EF)							
Coverage is provided	LIMIT	Unit 1		UNIT 2		UNIT 3	
only where a Premium and Limit or Deductible are shown	Per Person / Per Accident	Deductible	Premium	Deductible	Premium	Deductible	Premium
Bodily Injury (BI)	\$15,000/\$30,000		\$244.00				
Property Damage (PD)	\$10,000		\$243.00				
Uninsured Motorist (UMBI)	\$15,000/\$30,000		\$26.00				
Total Full Term Premium:			\$513.00				

ATAFee\*: \$0.50

Endorsements made a part of this policy:

AZ APP 54 1219 AZ POL 99-1219

Notes

Counter Signed: Date 03/17/2020

Ву

Scott A Butle

Scall C. July

<sup>\*</sup> Arizona Automobile Theft Assessment Fee

Arizona Auto Insurance Co

ADOT Code 1236 Administered by:

Legacy Insurance Services, Inc.

PO Box 50600

Phoenix, AZ 85076-0600

## IN CASE OF EMERGENCY CALL 1-877-477-9777

Report all accidents to your Producer/Company as soon as possible. Obtain the following information:

- 1. Name and address of each driver, passenger and witness.
- Name of Insurance Company and policy number for each vehicle involved.
- Be courteous. Discuss accident only with police or company adjuster.

## DO NOT ADMIT RESPONSIBILITY OR AGREE TO PAY ANYTHING OR SIGN ANYTHING EXCEPT FOR COMPANY ADJUSTER.

Coverage meets the limits required by law.

Arizona Law requires evidence to be carried in the vehicle at all times.

Your cooperation is necessary for your protection.

Arizona Auto Insurance Co

ADOT Code 1236 Administered by:

Legacy Insurance Services, Inc.

Legacy Insurance Services, Inc. PO Box 50600 Phoenix, AZ 85076-0600

## EN CASO DE EMERGENCIA LLAMAR AL 1-877-477-9777

Para reportar un accidente comuniquese con Agente o la Compañía lo más pronto posible. Obtenga la siguiente información:

- Nombre y dirección de cada conductor, pasajeros y testigos.
- 2. Nombre de la Compañía aseguradora y el número de la póliza de los vehiculos envueltos
- 3. Sea cortés. Discuta el accidente solo con la policía o el ajustador de la compañía.

NO RECONOZCA NINGUNA RESPONSABILIDAD O ACEPTE PAGAR ALGO Y NO FIRME QUE NO VENGA DEL AJUSTADOR DE LA COMPAÑIA ASEGURADORA

Las coverturas están de acuerdo con los límites de la ley La ley de Arizona exige que la prueba de la aseguranza sea mantenida en los vehículos en todo momento Su cooperación es necesaria para su protección

Policy Number	Effective Date	Expiration Date	
ADAZ0243813-00	03/17/2020	09/17/2020	

### Insured:

Diamond Gaines 1120 W Broadway Rd Apt 43 TEMPE. AZ 85282

Year/Make/Model	Vehicle I D Number
2013/DODGE/AVENGER SE	1C3CDZAB4DN537523

### Operators:

**Diamond Gaines** 

### Your Insurance Producer

Freeway Insurance - Mesa 3

(480) 429-4111

NOT VALID FOR MORE THAN ONE YEAR FROM EFFECTIVE DATE

Policy Number	Effective Date	Expiration Date
ADAZ0243813-00	03/17/2020	09/17/2020

### Insured:

Diamond Gaines 1120 W Broadway Rd Apt 43 TEMPE, AZ 85282

Year/Make/Model Vehicle I D Number 2013/DODGE/AVENGER SE 1C3CDZAB4DN537523

### Operators:

**Diamond Gaines** 

### Your Insurance Producer

Freeway Insurance - Mesa 3 (480) 429-4111

NOT VALID FOR MORE THAN ONE YEAR FROM EFFECTIVE DATE

# Legacy Insurance Services Electronic Funds Transfer (EFT) Authorization Form

I hereby authorize Legacy Insurance Services (Legacy) to electronically deduct payments from the account identified below. This authority pertains to payment of policy premiums, fees, subsequent renewal down payments and monthly installments issued to me by Legacy. I authorize the financial institution named below to accept and post these transactions to my account.

Furthermore, I authorize Legacy to adjust said transactions to reflect any premium changes including policy renewals

Legacy agrees to notify the name insured of any change in the debit amount prior to the posting of entries to my account.

I understand that both the financial institution and Legacy reserves the right to terminate this agreement at any time.

This authorization will remain in effect until I provide written notice to Legacy with a sufficient amount of time to afford Legacy and the named financial institution to act on it prior to the next payment date.

I understand that this authorization shall in no way alter or amend the provisions of any policy issued through Legacy.

Policy Holder's Name: Diamond Gaines	
Policy Number (or Application #): ADAZ0243813-00	
Name of Financial Institution:	
Name(s) on the Checking/ Credit Card Account: Diamond Gaines	
Last 4 Digits of Checking /Credit Card Account: 9965	
Note: A Non- Sufficient Funds (NSF) fee of \$25 will be charged for items returned bunpaid.	y your bank as
I have read and understand this authorization and agree to all of the terms outlined herei	n.
Signed: Diamond Gaines Diamond Gaines Date: 03/17/2020	

**Legacy Insurance Services Private Passenger Auto Application** Underwritten by: P.O. Box 50600. Phoenix. AZ 85076-0600 ARIZONA "SELECT VALUE" Arizona Auto Insurance Company Phone: 480-413-9173 Fax: 480-413-9163 Producer Name: Freeway Insurance - Mesa 3 Code: 01-0051-0021 Producer Phone: (480) 429-4111 Producer Address: 7711 Center Ave Ste 200, Huntington Beach, CA 92647-9124 Application Number: ADAZ0243813-00 Policy Type: Auto Policy Policy Effective Date: 03/17/2020 Policy Term in Months: 6 Total Premium \$ 513.00 Pay Plan: 16.7% 6 Pay EFT Policy Effective Time: 3:33PM Last: Gaines First: Diamond MI: Named Insured Garaging Address: 1120 W Broadway Rd Apt 43 State: AZ City: TEMPE Zip: 85282 Mailing Address: 1120 W Broadway Rd Apt 43 State: AZ City: TEMPE Zip: 85282 Cell: 1 (480) 587-2900 Email: poppijewel@gmail.com Home: Limit Coverage Vehicle 1 Ded Vehicle 2 Ded Vehicle 3 Ded Vehicle 4 Ded Bodily Injury \$15,000/\$30,000 \$ 244.00 \$ \$ \$ \$ \$ \$ Property Damage \$ 243.00 \$10,000 \$ \$ Uninsured Motorist BI \$ \$ \$15,000/\$30,000 26.00 \$ \$ \$ Underinsured Motorist BI \$ Premium \$ \$ \$ \$ Medical Payments \$ \$ \$ \$ Other Than Collision \$ \$ \$ \$ Collision \$ \$ \$ \$ Full Safety Glass \$ \$ \$ Rental Reimbursement \$ \$ \$ \$ \$ Towing & Labor \$ \$ \$ \$ **Total Premium** 513.00 Gen-M/ Unv SR Relationship to SSN Date of Birth **Drivers License** St Name (First, M, Last) S **MVR** 22 Named Insured der Drivers on Policy **Diamond Gaines** 08/16/1992 D06126195 ΑZ F S Ν Named Insured 2 3 4 5 6 Driver Description Pts Violation Months Driver Description Pts Violation Months Date Since Date Since Accidents / Convictions Accidents / Convictions

	Veh	Year	Make	Model	VIN	BI/PD Sym	MP Sym	OTC Sym	Coll Sym	Bus Use
es	1	2013	DODGE	AVENGER SE	1C3CDZAB4DN537523	<u> </u>	<u> </u>	<u> </u>	<b> </b>	N
Vehicles	2									
Š	3									
	4									
A	Veh	LP/AI	Loss Payee / Ad	dditional Interest	Mailing Address	С	ity	St	Z	ip
Loss Payee / Al	1									
s Pay	2									
Los	3									
	4			Policy I	_evel Discounts / Surcharges					
	T Diagon	int Diagour		1 Olicy L	Level Discounts / Surcharges					
EF	DISCOU	ınt Discour	IL							
				Driv	ver Exclusion Agreement					
All p	ersons a	ges 15 or o	over who live with t		ted on this policy must be excluded. This agre	ement exc	ludes the	following	person(s	s) listed
whe	n operati	ng a moto	r vehicle and furth	er agrees to exclude cove	erage to the named insured for any negligen					
insui	rea arisin	ig out of th	•	eration or use of a motor \ First, M, Last)	vehicle by the excluded person(s) listed:  Date of Birth		R	elationsh	nip	
1			,	,						
2										
3										
4										
5 This	evelusio	n agreeme	nt does not apply:	n any losses covered und	ler Uninsured or Underinsured Motorists Cove	rane The	nrovision	s of this a	velusion	
agre	ement su	upersede a	nd exclude from th	ne policy any contrary prov	rision(s). I understand this exclusion applies to					and all
			DIAMANA		any to the contrary in writing.					
App	licant's S	Signature:		<u>'</u>	Underinsured Motorist Coverage					
You	have a le	egal right to	purchase both Ui		e and Underinsured Motorist coverage with ye	our automo	obile liabili	ty policy.	THESE	
					NGERS. LIABILITY COVERAGE DOES NO			71 - 7		
					caused by a negligent motorist who has no ins					
					ability insurance to pay for the injuries caused nderinsured coverage in the same amount as					
				verage, as stated in this e		,	,	, ,	,	,
					Underinsured Motorist coverage in any amou				it limits) ı	up to
•				\$15000/30000	age entirely. Neither limit may exceed your Bo		•			
rne	Bodily In		on your existing po		Options available for <u>Un</u> insured and <u>Und</u>					
Acce	ept	Reject		, ,	Accept Reject		•	J		
(initia		(initial)	Limit of Liab	pility Premium	(initial) (initial) Lim	nit of Liabili	•	remium		
dg			_ \$15,000/\$30	,000 \$ 26.00	D_d <b>G</b> \$15	,000/\$30,0	00 \$	28.00	_	
			\$25,000/\$50	,000 \$ <u>N/A</u>		,000/\$50,0	· ·	N/A	_	
I do	not wish	to purchas	e <u>UN</u> insured Moto	rist coverage: (in	nitial) I do not wish to purchase <u>UNDER</u>	Rinsured M	otorist cov	verage:	(initia	l)
					d Underinsured Motorist coverage has beer					
	agree that selection of the above options to my liability insurance policy and future renewals or replacements of such policy which are issued at the same Bodily Injury Liability limits. If I decide to select another option at some future time, I must let the Company know in writing.									

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Named Insured's Signature: Diamond Gaines

Page 2 of 4

Date: 03/17/2020

Prior Insurer:	Policy Number:	Policy Expiration Date:	
Proof Required: Copy of Declarations pa Insured and the expiration or cancellation	0 1	lation notice; Renewal offer; or Letter of Experience showing	the Name
maintained continuous auto insurance w	ith another company in the 6 months immedia	ately preceding the effective date of this application.	

Transfer Discount Documentation

By signing the Application Agreement, I am verifying that the above Transfer Discount Documentation information is true.

### Informational Notice: Non-Owner Policies

The **Non-Owner** policy provides liability coverage for damages caused by you while you are the operator of a car that is NOT OWNED BY YOU but operated with the permission of the owner. A Non-Owner policy will NOT provide coverage for ANY CAR WHICH YOU OWN, AND ANY CAR:

- Registered to or made available for regular or frequent use by you, a family member, or any person who resides in your household;
- Leased to or rented to your employer or the employer of any family member, or any person who resides in your household;
- Rented for more than 60 consecutive days by you, a family member, or any person who resides in your household; or
- In possession, for more than 60 consecutive days, by you, a family member, or any person who resides in your household.

The Non-Owner policy: 1) may not meet the requirements of the mandatory motor vehicle insurance or financial responsibility laws of other states; 2) coverage will be excess over any other insurance policy, self insurance program or liability bond; and 3) there is no physical damage coverage (comprehensive or collision) for any car you own or operate. By signing the Application Agreement, I am verifying that the Non-Owner policy has been explained to me and I understand the coverage limitations.

### **Married Applicant Statement**

By signing the Application Agreement, I verify that if I declare myself as "Married" on this application, then I am legally married under the laws of a State in the United States of America or under the laws of another country and can provide legal documentation of the marriage. I further acknowledge that falsifying information regarding my marital status is a material misrepresentation of the facts and is insurance fraud.

### **Electronic Signature Agreement**

By signing this Application electronically, you agree your electronic signature is the legal equivalent of your manual/handwritten signature on this Application. You further agree that your signature on this Application (hereafter referred to as your "E-Signature") is as valid as if you signed the document in writing and will not, at any time in the future, repudiate the meaning of my electronic signature or claim that your electronic signature is not legally binding. You also agree that no certification authority or other third party verification is necessary to validate your E-Signature, and that the lack of such certification or third party verification will not in any way affect the enforceability of your E-Signature or any resulting agreement between you and the Company.

### **Consent to Electronic Delivery of Documents**

By selecting "I Agree to Electronic Delivery of Documents" below, you agree to receive information electronically from the Company. These documents and information will be collectively known as "Electronic Communications," and may include, but not be limited to, billing statements, policy renewal notices, policy renewal documents, policy cancellation notices, endorsement documentation, requests for additional documentation, as allowed by Arizona law. You are acknowledging that you are able to use email and text message to accept Electronic Communications as reasonable and proper notice for the purpose of fulfilling any and all rules and regulations, and agree that such Electronic Communications fully satisfy any requirement that communications be provided to you in writing or in a form that you may keep. You further acknowledge that your email and phone number listed on this application for insurance is correct and it is your responsibility to notify the Company of any change to your email address and phone number in order to continue receiving electronic communication. You further agree that it is your responsibility to regularly check your email and phone for correspondence from the Company. You have the right to withdraw your consent to receive Electronic Communications and receive paper notifications by notifying the Company in writing, either online or written request.

### **Producer's Statement**

I, the undersigned Producer, hereby represent that to the best of my knowledge, all information listed is correct. The statements listed are those of the applicant who has signed this form in my presence. The applicant and the undersigned are retaining a duplicate signed copy of this form. I am legally qualified to submit this form on behalf of the applicant. I also hereby represent to inspect and take photos of all vehicles that are being covered for OTC/Collision coverage and have inspected the vehicle(s) listed on this applicant and found them to be free of all damage, including safety window glass and plastic, except as noted on this application. I agree to deliver to the applicant all policy documents produced by the company at the time of binding.

Producer's Signature: Christopher Parnell B. Date: 03/17/2020

### Condition of Vehicle / Impairments of Any Driver / Additional Information

List any vehicle damage; physical or mental impairment of any driver; custom equipment or additional comments below. If any insured has ever been insured by Arizona Automobile Insurance Company before, please provide the policy number and date below. List any other additional information here.

### **Application Acknowledgement and Agreement**

I certify that all representations and statements contained on this application are true to the best of my knowledge and agree to pay any surcharges applicable under the Company rules which are necessitated by inaccurate statements. I represent:

- that (1) all persons age 14 or over who reside in my household, even if they are unlicensed; and (2) all drivers who operate the insured vehicle(s) on a regular basis, even if they reside outside my household; and have been listed on this application even if they are away from home or in college. I understand and agree that it is my responsibility to notify the Company within 14 days of any person who becomes either a regular operator or a household resident as described in (1) or (2) above after the date on this application.
- that none of the vehicles listed in this application will be used to carry persons or property for compensation or a fee, or for retail or wholesale delivery, including, but not limited to, the pickup, transport, or delivery of magazines, newspapers, mail, or food.

I understand that the Company has a right to adjust the premium (according to Company rates and rules) since policy inception if found otherwise. I further understand that this **policy may be rescinded, voided, or canceled and a claim may be denied** if any misrepresentations, omissions, concealment of facts and incorrect statements on this application are: a) fraudulent; b) material either to the acceptance of the risk, or to the hazard assumed by the Company; and c) the Company in good faith would either not have issued the policy, or would not have issued a policy in as large an amount, or would not have provided coverage with respect to the hazard resulting in the loss, if the true facts had been made known to the Company. I understand that if the Company receives notification from the United States Postal Service that my address has permanently changed, then the policy may be re-rated with the new ZIP Code or the **policy may be canceled and a claim may be denied** 

If I make my initial payment by electronic funds transfer, check, draft, or other remittance, the coverage afforded under this policy is conditioned on payment to the Company by the financial institution. If the transfer, check, draft, or other remittance is not honored by the financial institution, this **policy may be canceled** and a claim may be denied

If I make my initial payment by credit card, the coverage afforded under this policy is conditioned on payment to the Company by the card issuer. I understand that if the Company is unable to collect my initial payment from the card issuer, the Company shall be deemed not to have accepted the payment and this policy may be canceled and a claim may be denied. I understand that if I authorize a credit card transaction for any payment other than the initial payment, this policy will be subject to cancellation for nonpayment of premium if the Company is unable to collect payment from the card issuer. The Company is deemed "unable to collect" in the following instances: (1) when I reach my credit limit on my credit card and the card issuer refuses the charge; (2) when the card issuer cancels or revokes my credit card; or (3) when the card issuer does not pay the Company, for any reason whatsoever, upon the Company's request.

In accordance with A.R.S. 20-2104D, I understand that a routine inquiry may be made which will provide applicable information concerning character, general reputation, personal characteristics, and mode of living, and that this information may be verified by obtaining copies of motor vehicle reports, claims histories, and consumer credit reports. The notice required in A.R.S 20-2104C will be furnished to me upon my request.

By my signature, I represent that I am the person identified as the named insured and the first driver in the Driver section of this application. I understand that by signing below, I represent I have read and understand the Married Applicant Statement, Electronic Signature Agreement, Consent to Electronic Delivery of Documents, Transfer Discount Documentation and Informational Notice. I understand that providing false information is a material misrepresentation of the facts and may be insurance fraud, and the Company reserves the right to rescind, void or cancel the policy and coverage may be denied for an accident or loss if this application contains any false or fraudulent representations that are material to the risk insured hereunder and that, if the true facts were known to the Company, it would have refused to issue the policy or required the policy to be issued with limitations. I understand that any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties, per A.R.S. 20-466.03.

I acknowledge and agree that the statements and representations contained within this application are true. I understand this application when signed becomes a part of the policy. I further understand that any policy changes or endorsements to the policy may be provided to me electronically or from my agent.

my agent.  Applicant's Signature: Diamond Gaines	Date:	03/17/2020	
☐ I Agree to Electronic Delivery of Documents using	the following email address:		

Warning: Any person who with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may be guilty of insurance fraud, a crime punishable by fines, imprisonment or both.

Legacy Insurance Services, Inc. P.O. Box 50600, Phoenix, AZ 85076-0600 Phone: 480-413-9173 Fax: 480-413-9163

### Private Passenger Auto Notice ARIZONA

### **Legacy Fee Disclosure and Agreement**

I understand and agree to pay any of the following fees that may apply to my policy underwritten by Arizona Automobile Insurance Company (AAIC) and administered by Legacy Insurance Services, Inc. (also referred to as Legacy or Company).

- Cancellation Fee a \$20 cancellation fee will be charged if I cancel this policy for any reason.
- Policy Fee- a \$27 policy fee will be charged at new business and each renewal policy term.
- Billing Fees a \$10 installment fee or a \$5 Electronic Funds Transfer (EFT) fee will be charged for each payment that becomes due during the policy term and each renewal policy term in accordance with the payment plan I have selected. I understand that the amount of these fees may change upon policy renewal or if I change my payment plan and any change in the amount of these fees will be reflected on my payment schedule or billing statement.
- Non-Sufficient Funds (NSF) Fee a \$25 NSF fee will be assessed to the balance due on my policy if any bank check or other
  payment is not honored by my bank or other financial institution. Imposition of such charge shall not deem Company to
  have accepted said bank check or other payment unconditionally.
- Convenience Fee a \$3 convenience fee will be charged if I choose to pay by credit card, bank or other financial institution account, EFT or phone.
- Endorsement Fee a \$7 endorsement fee may be charged for any endorsement resulting in a premium change that is processed by the Company on my policy.
- Financial Responsibility Filing Fee (SR-22) a \$20 fee is charged for each driver requiring a financial responsibility filing.
- Reinstatement Fee a \$20 fee may be charged when my policy is reinstated for any reason.

The above fees will be applicable to the policy term and each renewal policy term. I understand that the Company may change above fees from time to time during the policy term or subsequent renewal policy term(s). I also understand that the Company will notify me in writing to any change in the amount of the fees noted above and agree to said changes in the fees charged by Company. I understand that the above fees are in addition to any premium that has earned for the coverage provided by your policy and may be deducted from any premium or other refund to which I may be entitled. I understand any refund due me of less than \$10 will be waived unless I request the refund in writing within 90 days of the cancelation or expiration of my policy.

By my signature, I represent that I am the person identified as the named insured and I understand and agree to the above fees.

Named Insured's Signature: Diamond Gaines

AAIC Policy Number: ADAZ0243813-00

Date: 03/17/2020

AZ FEE 99-1219 Edition 2019.12.30

The laws of the Arizona Department of Insurance under statutes 20-2108, 20-2109, and 20-2110 require that we provide you with this important notice regarding your rights in the event of an adverse underwriting decision.

### YOUR RIGHTS FOLLOWING AN ADVERSE UNDERWRITING DECISION

If you disagree with our decision, you have 90 business days from the date of the mailing of the notice to request an explanation. We will respond to your request within 21 business days of receipt of your written request with the following information if it is not included in the original decision notice:

- The specific reason for the adverse underwriting decision; and
- The specific items of personal and privileged information that support those reasons, except that we may not disclose certain privileged information about you, nor will we disclose the specific items of medical record information being supplied by a medical care institution or medical professional either directly to you or your designated medical professional.

We will disclose the names and addresses of the institutional sources that supplied the specific items of personal or privileged information, and we will only disclose any medical professional or medical care institution information directly to you or to your designated medical professional.

### YOUR RIGHT TO REQUEST ACCESS TO YOUR RECORDED PERSONAL INFORMATION

If we make a record of your personal information, you have the right to submit a written request for access to your record. Within 30 business days of the receipt of your request we will inform you of the nature and substance of the recorded personal information, and the response will address the following:

- A description of your right to see and copy, in person, the personal information record, or obtain a copy by mail, whichever you prefer. We will disclose to you the identity, if recorded, of those persons to whom we have disclosed the personal information within two years prior to your request; if we do not have the identity of the person, we will provide the names of those institutions or persons to whom the information is normally disclosed. We will provide you with a summary of the procedures by which you may request that we correct, amend or delete your personal information in our possession.
- We will identify whether the source of any personal information is form an institutional source.
- If the information is a medical record supplied by a medical care institution or medical professional, we will identify the medical professional or medical care institution which provided the information either directly to you or to a licensed medical professional designated by you. We will notify you if we elect to disclose the information to a medical professional designated by you.

### YOUR RIGHT TO CORRECT, AMEND OR DELETE RECORDED PERSONAL INFORMATION

If we possess any recorded personal information about you, you may send us a request that we correct, amend, or delete this recorded personal information. When we receive your written request we will respond within 30 business days of the receipt of the written request. The response from us will either:

- Show that we agree to correct, amend or delete the portion of the recorded personal information in dispute; or
- Notify you of our refusal to make the correction, amendment, or deletion, explain the reasons for the refusal, and inform you or your right to file a statement if you disagree.

If we correct, amend, or delete your recorded personal information, we will notify you in writing and furnish the correction, amendment, or fact of deletion to any person specifically designated by you who within the preceding two years may have received the recorded personal information.

If you disagree with our refusal to correct, amend, or delete recorded personal information, you may file with us a concise statement setting forth what you think is the correct, relevant, or fair information and a concise statement of the reasons why you disagree with the decision. Your response will be added to your file with us.

### **HOW TO CONTACT US**

Legacy Insurance Services, Inc. PO Box 50600 Phoenix, AZ 85076

AZ SOR 99-1115



## **TOWBUSTER - NO VEHICLES**

Home Office: Nation Motor Club, LLC., 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431

MEMBER INFO	RMATION			MEMBERSHIP INFORMA	ATION
Name DIAMOND	GAINES		Effective Date 3/17/2020	Expiration Date 3/17/2021	Membership Fee \$120.00
Address 1120 W BROADWAY RD APT 43			For Er	nergency Roadside Ass	
City TEMPE	State AZ	<b>Zip</b> 85282		<b>1-800-745-579 Member</b> #: NRDE10982007	91
SELLER INFOI	RMATION			Producer Code: 91220	
Business Name FREEWAY INSURANCE OF ARIZO	NA	User ID		Plan Letter: B	
Address 1140 S COUNTRY CLUB DR #111				For Customer Service <u>Only</u> Call	1 1-888-684-9327
City MESA	State AZ	<b>Zip</b> 85210	Mond	lay through Friday, from 8:30 ar	m - 5 pm eastern time

### THIS IS NOT AN INSURANCE CONTRACT.

### This is not an Automobile Physical Damage or Automobile Liability insurance contract.

Your Membership contains Our 24 hour emergency road service telephone number for You to call when Your Covered Vehicle is disabled. When arranging for Roadside Assistance, please call 1-800-745-5791 and reference Your Producer Code, Member Number and Plan Letter (located in the registration section above). You will not be required to pay any additional fee or sum in addition to the Membership Fee when Your service is for a tow up to fifteen (15) miles or other covered service listed below. You are entitled to one (1) covered service within a seventy two (72) hour period. Covered services not obtained through Us are limited to a maximum reimbursement amount of fifty dollars (\$50).

- Towing Up to fifteen (15) miles at no out of pocket expense to You. Additional mileage is available and will be negotiated prior to sending out a service vehicle. Additional mileage is to be paid by You directly to the service provider at the time of service.
- Mechanical First Aid: Any minor adjustment that a dispatched service provider might perform to allow Your Covered Vehicle to proceed safely under its
- Tire Service: Includes changing a flat tire with Your good spare.
- Battery Service: Jumpstart or boost a dead battery.
- Delivery Service: Including gasoline, water, oil, or any supplies necessary to send Your Covered Vehicle on its way. You are responsible for the actual cost of fluid and/or supplies delivered.
- Lockout Services: We will send a locksmith if You are accidentally locked out of Your Covered Vehicle. Access to passenger compartment only. Limit: No more than five (5) service calls within the contract period.

- Theft Hit & Run Protection: We will pay a person, (excluding Member or Member's family) five hundred dollars (\$500) for information leading to the arrest and conviction of a person for the theft of a Your Covered Vehicle or tagged valuable articles.
- ◆ Rental Car Discounts: You may access car rental discounts for: NATIONAL (1-877-222-9058 ID# XZ41148 PIN# NSD);
   THRIFTY (1-800-367-2277 ID# 0010027892); and ENTERPRISE (1-800-736-8222 ID# XZ41148 PIN# NSD)
   ◆ Concierge Benefits: You may contact Our Concierge center at 1-855-963-1683, and give the producer code number listed on the front of this Agreement, twenty four (24) hours a day / seven (7) days a week, to speak with a representative who will assist **You** with the following concierge services: a) emergency message relays to family friends or co-workers; b) hotel and rental car availability; c) ATM locations; d) locate medical facilities; e) theme park and local attraction information; f) restaurant locations; g) movie schedules and locations; h) directional assistance; i) traffic alerts; and j) sport scores.

  Please note: Services provided are for informational purposes ONLY. You are responsible for making any/all payment arrangements and for setting up benefits that require additional billing, such as the actual cost of hotel rooms, rental cars, etc. Payment is to be made directly by You to the providers, vendors or establishments.

### TERMS AND CONDITIONS

- You, Your, Member means the individual(s) listed in the registration section of this Membership;
- We, Us or Our means the Provider/Administrator of the Motor Club benefits and services;
- Covered Vehicle means any private passenger vehicle that is registered to the Member or to someone in the Member's household;
- All benefits are available to You up to Your benefit limit, as described throughout this Membership, without any additional payments. You are responsible for any non-covered expenses;
- Your Membership begins on the Effective Date as shown above and continues until the Expiration Date, unless cancelled.
- All of the benefits and services of Your Motor Club Membership are described herein and are applicable throughout the United States, Canada and Puerto
- All services and benefits are Administered through Nation Safe Drivers, LLC. dba Nation Safe Drivers located at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431. In California: All services and benefits are Administered through Nation Motor Club, LLC. located at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431. California Motor Club Permit Number: 5157-3. In Alabama, Alaska & Utah: All services and benefits are Administered through Nation Safe Drivers Services, Inc.:
- For Customer Service please contact the Administrator at 888-684-9327, Monday through Friday, from 8:30 am 5 pm eastern time; All claims must be reported to the Administrator at 800 W. Yamato Road, Suite 100, Boca Raton, FL 33431; 888-684-9327;
- You have the right to file a complaint by submitting a written complaint to Our Customer Service Department at 800 W. Yamato Road, Suite 100, Boca
- Raton, FL 33431 or by calling 1-888-684-9327, Monday through Friday, from 8:30 am 5 pm eastern time;

  You may obtain a full copy of Our company's privacy notice by sending a written request to the Administrator, Attention: Privacy Notice Department, 800 W. Yamato Road, Suite 100, Boca Raton, Florida 33431.

### **EXCLUSIONS**

This Membership does not cover the following: a) Any violation of motor vehicle or traffic laws relating to the operation of a motor vehicle; b) Driving under the influence of intoxicating liquors, narcotics or psychedelic drugs; c) Driving without a valid operator's permit, or leaving the scene of an accident without disclosing identity, or failing to stop to ascertain injury and lend assistance (i.e. hit and run); d) When any motor vehicle is operated without permission of the owner thereof; e) Service for trucks in excess of one ton to ascertain injury and lend assistance (i.e. hit and run); d) When any motor vehicle is operated without permission of the owner thereot; e) Service for trucks in excess of one ton chassis, busses, trailers, tractors, or vehicles of dual wheel class; f) Any service requiring removal of snow or ice from or around **Your Covered Vehicle**(s), or from any driveway or premises, or street, highway or parking area; g) Gas/credit card receipts are not accepted; h) Reimbursement sought for any bill which, in **Our** opinion appears to be false or fraudulent, and not for the claimed services; i) Any parts of the **Covered Vehicle**, rental battery or return of rental battery. Supplies or accessories furnished by garage or service station shall be at the sole expenses of the **Member**; j) All repairs and material used in repairing flat tire, or services requiring more than one trip by garage or service station shall be at the sole expense of the **Member**; k) By being involved in any traffic accident or any accident involving a motor vehicle in which a Police Traffic Accident Report is not filed or made a matter of record; l) In which **You** or any person intentionally causes damage to the **Covered Vehicle**; drives in any competition, race or speed contest or in preparation for same; or causes any accident while committing or attempting to commit a felony or other illegal act including but not limited to fleeing from police; m) Due to war or any warlike act, whether war is declared or not, terrorism, acts of God or vandalism.

CANCELLATION

If this Membership is cancelled by You within thirty (30) days from the Effective Date, You will receive a refund of the full purchase price, less the amount of any claims paid or payable. If You cancel this Membership after the first thirty (30) days, You will be refunded by the Administrator on a prorated basis, less a cancellation fee of fifty (\$50) dollars (\$50) and the amount of any claims paid or payable. All cancellation requests must be submitted in writing to the Administrator and signed by You.

### TRANSFER

This Membership cannot be transferred.

#### STATE PROVISIONS

The following state specific requirements apply if Your Membership was purchased in one of the following states:

CALIFORNIA

The Theft Reward benefit is replaced in its entirety by the following: We will pay a person, (excluding Member's family or relatives) five hundred dollars (\$500) for information leading to the arrest and conviction of a person for the theft of a Member's Covered Vehicle(s).

The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by You within thirty (30) days from the Effective Date, You will receive a refund of the full purchase price. If You cancel this Membership after the first thirty (30) days, the amount of the refund will be prorated based on the number of days remaining on the contract term. The refund will be payable to You or the Lienholder when financing has been provided for the Membership. All cancellation requests must be submitted in writing to the Administrator and signed by You. Whether this Agreement is cancelled by You or the Administrator, a cancellation fee or the amount

of claims incurred or paid will not be deducted from any returned premiums.

Other Offices: Nation Motor Club, LLC., 818 West Seventh Street, Los Angeles, CA 90017

LOUISIANA
The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by You within thirty (30) days from the Effective Date, You will receive a refund of the full purchase price. If You cancel this Membership after the first thirty (30) days, You will be refunded on a prorated basis, less a cancellation fee of twenty five dollars (\$25). All cancellation requests must be submitted in writing to the Administrator and signed by You.

MARYLAND
The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by You within thirty (30) days from the Effective Date, You will receive a refund of the full purchase price. If You cancel this Membership after the first thirty (30) days, You will be refunded on a prorated basis. All cancellation requests must be submitted in writing to the Administrator and signed by You.

Other Offices: Nation Motor Club, LLC., 351 West Camden Street, Baltimore, MD 21201; (410) 225-2995

MASSACHUSETTS

The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by You within thirty (30) days from the Effective Date, You will receive a refund of the full purchase price. If You cancel this Membership after the first thirty (30) days, You will be refunded on a prorated basis, less a cancellation fee of twenty five dollars (\$25). All cancellation requests must be submitted in writing to the Administrator and signed by You.

The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by **You** within thirty (30) days from the Effective Date, **You** will receive a refund of the full purchase price. If **You** cancel this Membership after the first thirty (30) days, **You** will be refunded on a prorated basis, less a cancellation fee of twenty five dollars (\$25). All cancellation requests must be submitted in writing to the Administrator and signed by **You**. **Other Offices**: Nation Motor Club, LLC., 645 Lakeland East Drive, Suite 101, Flowood, MS 39232

The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by **You** within thirty (30) days from the Effective Date, **You** will receive a refund of the full purchase price. If **You** cancel this Membership after the first thirty (30) days, **You** will be refunded on a prorated basis. All cancellation requests must be submitted in writing to the Administrator and signed by **You**. **Other Offices**: Nation Motor Club, LLC., 208 North Broadway, Suite 313, Billings, MT 59404

NEVADA
The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by You within thirty (30) days from the Effective Date, You will receive a refund of the full purchase price. If You cancel this Membership after the first thirty (30) days, You will be refunded on a prorated basis. All cancellation requests must be submitted in writing to the Administrator and signed by **You**. **Other Offices**: Nation Motor Club, LLC. dba Nation Safe Drivers, 311 South Division Street, Carson City, NV 89703

NEW MEXICO
The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by You within thirty (30) days from the Effective Date, You will receive a refund of the full purchase price. If You cancel this Membership after the first thirty (30) days, You will be refunded on a prorated basis. All cancellation requests must be submitted in writing to the Administrator and signed by You.

Other Offices: Nation Motor Club, LLC., 123 East Marcy, Santa Fe, NM 87501

OKLAHOMA

The Cancellation section of this Membership is replaced in its entirety by the following: This Membership can be cancelled by You or the Administrator at any time. You will be entitled to the unused portion of the amount paid for the Membership calculated on a prorated basis over the period of the contract, without any deductions. The refund will be payable to You or the Lienholder, where applicable. All cancellation requests must be submitted in writing to the Administrator and signed by You. Other Offices: Nation Motor Club, LLC., 1833 South Morgan Road, Oklahoma City, OK 73128

### TENNESSEE

The Theft Hit & Run Protection benefit in this Membership is not applicable.

The Cancellation section of this Membership is replaced in its entirety by the following: You may cancel this Membership within the first ten (10) days of the purchase date, if no claim has been made, and receive a full refund of the total Membership purchase price, less the applicable cancellation fee in the amount of fifty dollars (\$50). We may only cancel this Membership under the following grounds: (1) Material misrepresentation; (2) Substantial change in the risk assumed, unless the insurer should reasonable have foreseen the change or contemplated the risk when entering into the Membership; (3) Substantial breaches of contractual duties, conditions, or warranties attainment of the age specified as the terminal age for coverage. If this Membership is canceled due to non-payment, We will mail written notice of cancellation to You and will cancel Your Membership no sooner than at least ten (10) days after the delivery or first-class mailing of a written notice. If this contract is canceled for any of the reasons listed above, We will written protice of cancellation to You will general Your Membership no sooner than the delivery or first-class mailing of a written notice. If the will mail written notice of cancellation to You and will cancel Your Membership no sooner than thirty (30) days after the delivery or first-class mailing of a written notice. If the

Administrator cancels this Membership at any time, You will be entitled to prorated refund of the Membership less a cancellation fee of fifty dollars (\$50). In general, if Administrator cancels this Membership, Administrator will mail to You written notice of cancellation at least thirty (30) days before the cancellation date. However, if Administrator cancels this Membership within the first sixty (60) days after the Membership purchase date, Administrator will mail to You written notice of cancellation at least ten (10) days before cancellation date.

WISCONSIN

The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by **You** within thirty (30) days from the Effective Date, **You** will receive a refund of the full purchase price. If **You** cancel this Membership after the first thirty (30) days, **You** will be refunded on a prorated basis, less a cancellation fee of twenty five dollars (\$25). All cancellation requests must be submitted in writing to the Administrator and signed by You.

Other Offices: Nation Motor Club, LLC., 8040 Excelsior Drive, Suite 200, Madison, WI 53717

WYOMING

The Cancellation section of this Membership is replaced in its entirety by the following: If this Membership is cancelled by You within thirty (30) days from the Effective Date, You will receive a refund of the full purchase price. If You cancel this Membership after the first thirty (30) days, You will be refunded on a prorated basis. All cancellation requests must be submitted in writing to the Administrator and signed by You.

Other Offices: Nation Motor Club, LLC., 1712 Pioneer Avenue, Suite 200, Cheyenne, WY 82001

By Your signature below, You acknowledge and agree that Your acceptance of this Membership is voluntary. It is understood by the undersigned that coverage afforded under this Membership applies only to the Member listed in the registration section of this Membership. This Membership does not comply with the financial responsibility or no-fault laws of any state or territory.

Diamond Gaines		
- contract of the contract	3/17/2020	
Signature of Member(s)	Date	
Christopher Parnell B.	3/17/2020	
Signature of Seller	Date	