MARLEY S. SCHNEIDER

425-260-2925 • marleysue@gmail.com • Renton, WA

Education

Digital Technology & Culture, Edward R. Murrow College of Communication,   **May 2022**
Washington State University
Summa Cum Laude
Awards & Honors
- WSU Presidents Honor Roll
- Seattle Tennis Club Professional Development Scholarship

Experience

Customer Solutions Representative, ChemPoint   **October 2022 - Present**
- Handle 30+ calls per day with duties including processing international and domestic orders, coordinating logistics for shipments, presenting relevant product information, and retrieving customer data
- Provide a communicative liaison between customers and logistic companies for seamless product purchasing and delivery

Front Desk Receptionist, Seattle Tennis Club   **May 2020 - Present**
- Utilizing interpersonal communication skills as the first point of contact at the tennis club to ensure optimal member experience
- Provide back-end office support with word, excel enterprise, and streamline communication

Local Cougs, Voiland College of Engineering   **April 2021 – May 2022**
- Chief Marketing Officer for startup company
- Developed professional UX mockups for app deployment
- Curated and ran social media for company and created posting calendars for time management

Adobe Lab Mentor, Edward R. Murrow College of Communication   **August 2021-May 2022**
- Selected to educate students and mentor peers across all Adobe Creative Suite programs
- Leverage Adobe skills and knowledge to provide feedback and best practices
- Collaborate and communicate with other mentors and lab leadership to ensure correct usage of Adobe software and constructive learning

Scholarships & Certifications

Full Stack Developer Certification   **December 2022 – June 2023**
- React, Node.js, MongoDB, JavaScript, HTML, CSS, Express, SQL
- Developed 3 full stack web applications with other web developers – Github Collaboration
- Deployed applications to live webpages for user interaction

Harold Frank Engineering Entrepreneurship Institute   **December 2020 – May 2022**
- Utilized an entrepreneurial mindset to build a software and mechanically develop a hovercraft for competition class wide and within the business plan competition at Washington State University.

Skills

- React, MongoDB, Microsoft Office, Adobe Creative Suite, HTML/CSS, UX Design Principles