**Marley (Stipich) Sorine**

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**Summary**

I am a Software Engineer with a passion for expressing my creativity through writing high-quality code and contributing to open-source software communities. I thrive in fast-paced, ambiguous environments and enjoy solving complex problems. I am looking for a role where I can continue growing my technical skill set and make an impact.

**Education**

The Ohio State University, Columbus, Ohio - B.S. Computer Science Engineering, May 2020

**Professional Experience**

**Red Hat - Software Engineer, September 2021 - Present**

* Increased incident response time by 90% by utilizing data monitoring tools like Grafana to implement Service Level Indicators, Service Level Objectives, and Standard Operating Procedures for the Insights Compliance service
* Presented a technical topic during an All-Hands meeting of over 200 people within the first 4 months at the company
* Wrote a public-facing technical blog detailing new Insights Compliance features: https://www.redhat.com/en/blog/new-insights-compliance-features-improved-reporting
* Increased customer satisfaction by reviewing all Insights Compliance documentation and thoroughly testing the Compliance service on RHEL 6, 7, and 8 noting any pain points or areas of improvement
* In charge of releasing the Insights Compliance SCAP Security Guide packages when a new SCAP Security Guide version is made available which included releasing 11 new SSG versions in one quarter
* Improved security for 100% of customers by implementing a solution to a major issue that was causing the Insights Compliance reporting to report incorrect results

**Global Impact - Jr. Application Developer, January 2020 - August 2021**

* Worked with clients and stakeholders providing customer service and an end result that meet the requirements
* Allocated work requests from clients in Azure DevOps to other members of the technology team using Agile
* Increased application stability by implementing over 50 automated tests using Capybara, Cucumber, and RSpec to cover each feature on the application
* In charge of monitoring and eliminating vulnerabilities in the source code by utilizing custom Ruby on Rails bundler\_audit\_notifier Gem
* Reviewed Papertrail error logs on a weekly basis, diagnosing and deploying solutions quickly and effectively
* Deployed releases to the production environment using the cloud platform Heroku
* Managed AWS S3 directories and integration of AWS with web application features

**The Federal Reserve Bank of Cleveland - Application Development Internship, May 2019 - August 2019**

* Troubleshot issues causing data in the system to be lost, created SQL scripts to re-insert the missing data and update columns in the database
* Revamped Information Technology Services intranet pages for the bank’s internal website by utilizing user feedback
* Restructured the information architecture of the bank website via card sorting, tree testing, and 1:1 interviews with users

**Progressive Insurance - IT Systems Engineer Internship, May 2018 - August 2018**

* Troubleshot software and hardware issues for customers remotely
* Lead a summer-long project to improve recruiting technology used by Progressive career fairs

**Technical Skills**

* Rails, Docker, Kubernetes, OpenShift, Product Management, JavaScript, Linux, SQL, SCRUM, Jira, Agile, Git, Azure
* Develop and execute large-scale product and business strategies backed by research and insights
* Significant experience working closely with Product/Project Managers, UX Designers, and Stakeholders
* Exceptional ability to work in a fast-paced and team environment while still developing high-quality code
* Ability to learn new programming languages and concepts rapidly and apply them to the task at hand

**Certifications**

* Becoming a Product Manager: A Complete Guide, LinkedIn - August 2022
* DevOps Foundations: Containers (2017), LinkedIn - September 2021
* Learning Kubernetes, LinkedIn - September 2021,
* Diversity, Inclusion, and Belonging, LinkedIn - August 2022

**Organizations**

* Women’s Leadership Community, Member, Red Hat - October 2021 - present