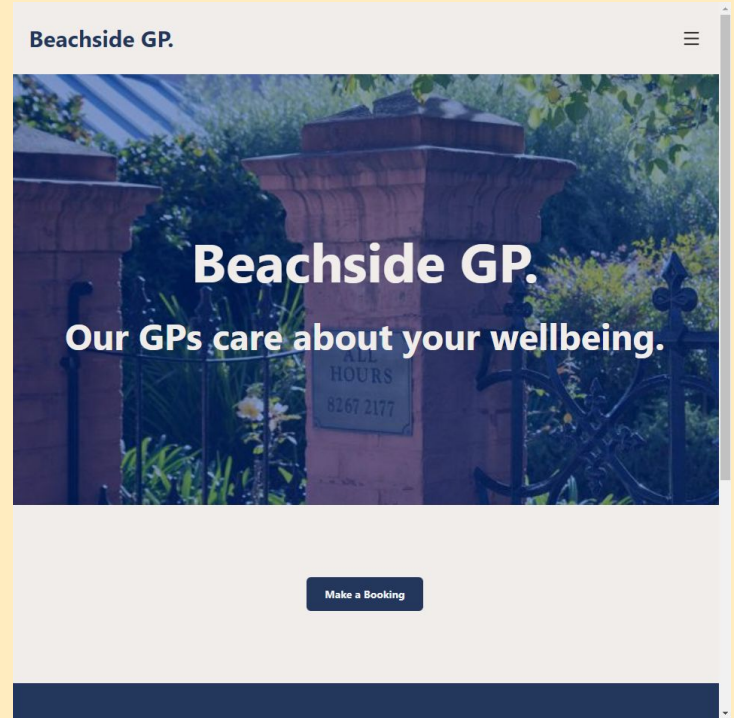


T3A2 - Group Work Assessment

The Clinic Concierge

What

- Booking/Appointment solution for medical practices
- Combined Bookings/Website
- Intended as “website in a box”



What

Audience

- GP/Medical clinics

Users:

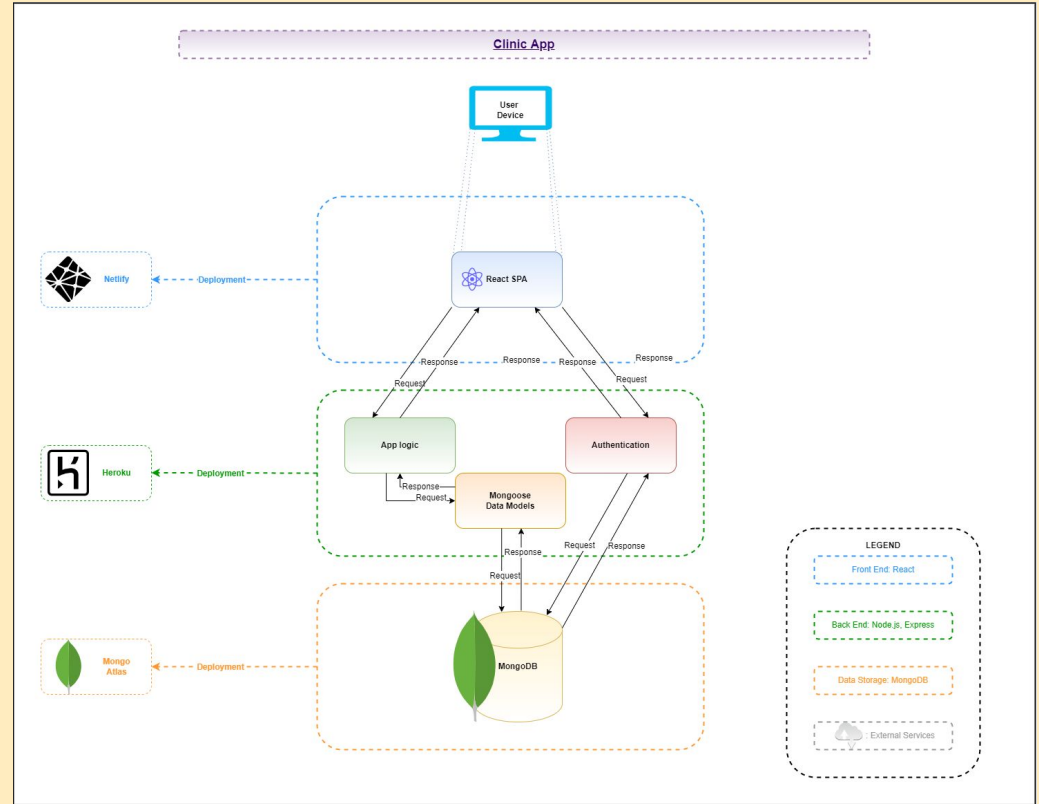
- Patients looking to make bookings
- Secondly: Doctors to manage availability

Why?

- Many medical centres, clinics, local GPs don't have online booking options
- Limited online presence
- Removes need for redirecting to third-party services to manage bookings
- “All-in-one” solution for online presence

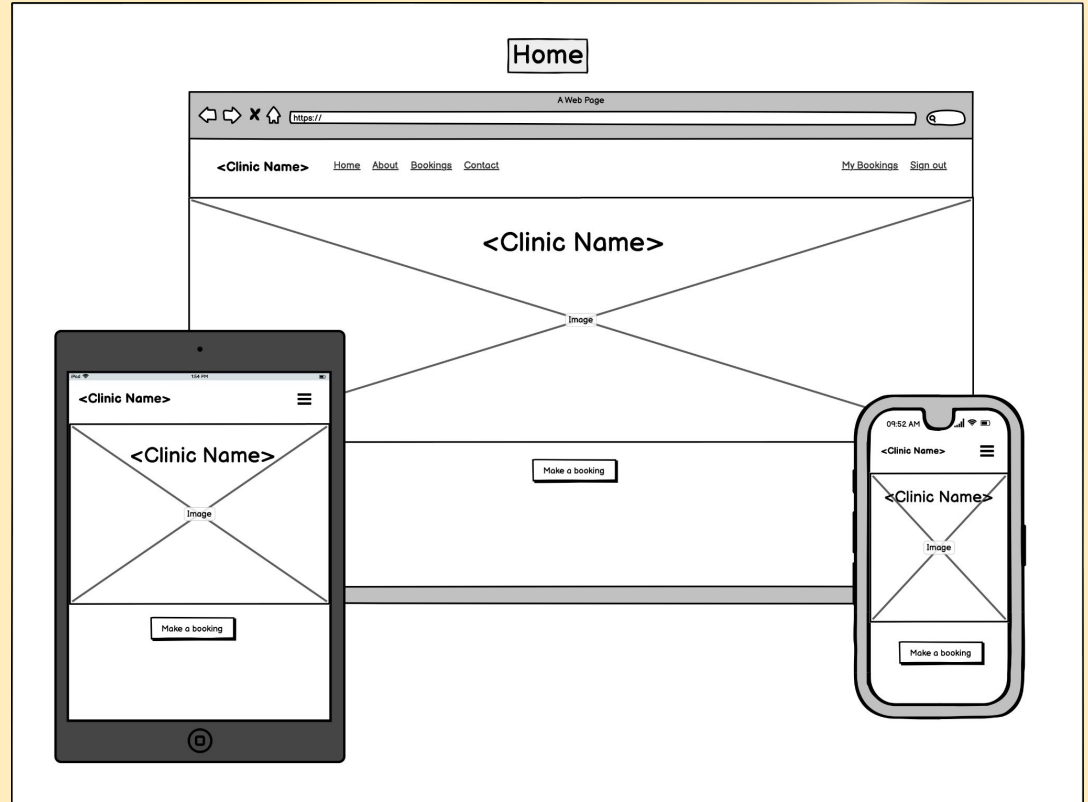
Architecture

- Changed during development - less reliance on 3rd-party services
- Separate hosting for front- and back-end
- Separation of concerns between user interface, business logic, data storage



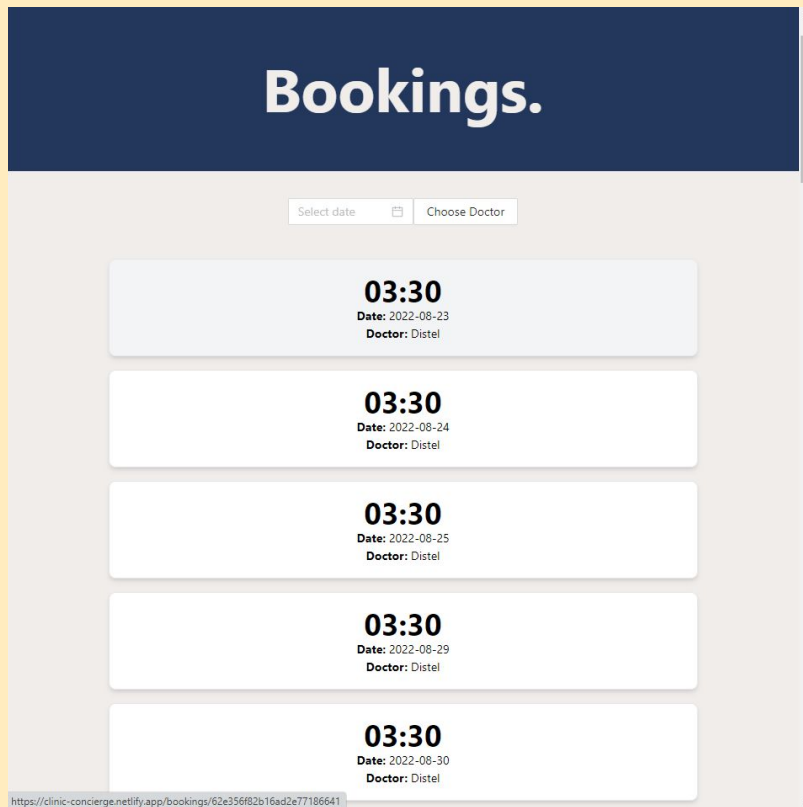
Landing Page

- Simple, clean design
- Obvious link to make a booking - core app function
- Simple styling minimises performance and layout differences between devices



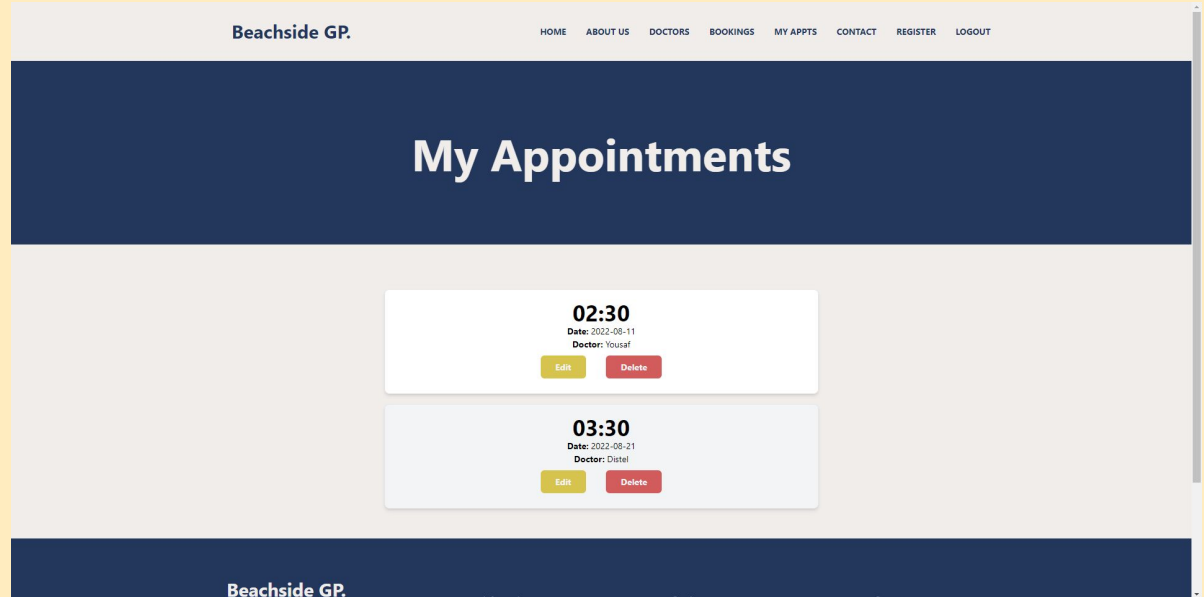
Booking

- Simple design continues
- Minimise distraction from app functions
- Filter by date, doctor
- Easy navigation regardless of device



Appointments

- Quick access
- Easy interface for quick changes
- Easy cancellation



Challenges + Learning

- Organising + working as team vs individuals
- Different ideas/visions
- Balancing independent work vs collaborative work
- Unforeseen personal emergencies
- Differing approaches to problems/solutions
- Different styles of coding, syntax, commenting

