marrickchan
Software Engineer

learning

React, Python

skills

JavaScript (ES6), SuiteScript
Java, Python, HTML, CSS
Git, XML, REST, ODBC
JIRA, Confluence, VS Code
Video Editing, Photoshop

certifications

SuiteFoundations
SuiteCloud Developer II

education

B.Sc. in Computer Science
OntarioTech University

about

/marrickchan
Toronto, ON, Canada

experience

Jun 2021 · **Staff Developer**
Myers-Holum
- Wrote customizations using **JavaScript ES6/SuiteScript 2.1** for 10+ clients
- Built and supported integrations between **Shopify**, **NetSuite**, and 3PLs
Dec 2019 · Created **technical design documents** and **test scenarios** for customizations

Sep 2019 · **Applications Engineer II**
Oracle NetSuite
- **Resolved** NetSuite issues and created new customizations in **SuiteScript 2.0**
- Conducted **code reviews** for other developers following internal code styling
Sep 2018 · Documented solution details in **Confluence** including test scenarios and cases

Aug 2018 · **Technical Support Analyst - SuiteCloud**
Oracle NetSuite
- Provided excellent **customer service** and support for clients globally
- Supported **SuiteScript**, **SuiteFlow**, Web Services (**XML**, **REST**), and **ODBC**
Dec 2017 · Managed active **software defects** and communicated updates to customers

Apr 2017 · **Technical Training Specialist**
IBM
- Designed security **training** protocol required by **HIPAA** for 11,000 staff
- Created **videos** and **infographics** for training and informational purposes
May 2016 · Wrote **technical documentation** for various teams using the internal wiki tool

Dec 2015 · **Systems Administrator Associate**
Dalton Pharma Services
- Built an intranet using **Dreamweaver** with data pulled from a **MySQL** database
- Handled over 1,000 help desk calls with majority related to **Windows 7 and XP**
Jan 2015 · Ran company-wide lunch and learn sessions on **Microsoft Office** and **Android**

Aug 2016 · **Instructor, Programmer, Video Editor**
LogicFusion Limited
- Taught robotics programming, **Android development**, and game design
- Developed new **courses** including Minecraft circuitry and robotics programming
Apr 2013 · Created a standalone **Java application** to handle offline student registration