# <u>marrickchan</u>

# Software Engineer

## learning

React, Python

#### skills

JavaScript (ES6), SuiteScript Java, Python, HTML, CSS Git, XML, REST, ODBC JIRA, Confluence, VS Code Video Editing, Photoshop

#### certifications

SuiteFoundations SuiteCloud Developer II

#### education

B.Sc. in Computer Science OntarioTech University

#### about

(in) ● /marrickchan Toronto, ON, Canada

### **experience**

Jun 2021 Staff Developer

Myers-Holum

- Wrote customizations using JavaScript ES6/SuiteScript 2.1 for 10+ clients
- Built and supported integrations between Shopify, NetSuite, and 3PLs
- Dec 2019 Created **technical design documents** and **test scenarios** for customizations
- Sep 2019 Applications Engineer II

Oracle NetSuite

- Resolved NetSuite issues and created new customizations in SuiteScript 2.0
- Conducted code reviews for other developers following internal code styling
- Sep 2018 Documented solution details in **Confluence** including test scenarios and cases
- Aug 2018 Technical Support Analyst SuiteCloud

Oracle NetSuite

- Provided excellent customer service and support for clients globally
- · Supported SuiteScript, SuiteFlow, Web Services (XML, REST), and ODBC
- Dec 2017 Managed active software defects and communicated updates to customers
- Apr 2017 Technical Training Specialist

**IBM** 

- Designed security training protocol required by HIPAA for 11,000 staff
- Created videos and infographics for training and informational purposes
- May 2016 Wrote technical documentation for various teams using the internal wiki tool
- Dec 2015 Systems Administrator Associate

Dalton Pharma Services

- Built an intranet using **Dreamweaver** with data pulled from a **MySQL** database
- Handled over 1,000 help desk calls with majority related to Windows 7 and XP
- Jan 2015 Ran company-wide lunch and learn sessions on Microsoft Office and Android
- Aug 2016 Instructor, Programmer, Video Editor

LogicFusion Limited

- Taught robotics programming, Android development, and game design
- Developed new courses including Minecraft circuitry and robotics programming
- Apr 2013 · Created a standalone Java application to handle offline student registration