

**MARSEL HOXHA**

Account Number: 557-808-694-0001-11

**Bill Date: September 10, 2024**

 **Ways to pay**

- Via the My Fios app
- Online at verizon.com/PayOnline

**You're enrolled in autopay:**

**\$99.99**

**Auto pay date Sep 23**

 **This month's charges**

Services & Equipment	\$99.99
<b>Total Due by October 5</b>	<b>\$99.99</b>

Account Number: 557-808-694-0001-11

Pay online at verizon.com/PayOnline

**Auto Pay Amount:** \$99.99 091024

Auto Pay Scheduled - Do Not Send Payment



00004309 01 AB 0.593 KG091011 0016 XX

MARSEL HOXHA

SUIT 4  
5 BAKERS ALY APT 4  
BOS MA 02113-2425

VERIZON  
PO BOX 15124  
ALBANY NY 12212-5124



V5 557808694000111 000000000000 000000099994

**MARSEL HOXHA**

Account Number: 557-808-694-0001-11

**Bill Date: September 10, 2024****Your Discounts**

Services & Equipment Discounts	Price	Your Discounts	Amount You Pay	Discount Details
Whole-Home Wi-Fi Discount		-28.00		\$28 Router/Extender discount has no current expiration

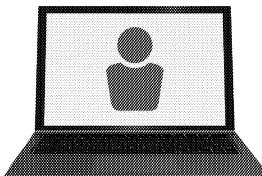
**Discounts This Month****-\$28.00**

Discounts have been applied to the Total Due shown on page 1.

**Verizon Fast Facts****My Verizon**

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more.

Register at [verizon.com/myverizon](http://verizon.com/myverizon) to get started.

**Frequently Asked Questions****Why is my first bill higher than my normal monthly bill?**

Your first bill will be higher because it contains charges for:

- More than a 30-day period. First Bills include "Partial Month Charges" for extra days of service from your install date to your bill date plus your monthly Charges for the next 30 days. Partial Month Charges won't appear on your next bill if there are no changes made to your account.
- One Time Activities such as setup fees for installation and activation of your service, movie rentals or directory assistance. A setup fee is an example of an item that can be billed in installments over the first three months.

**Where do I find the discounts I was promised at installation?**

You can see your discounts on page 2 of the bill under the section 'Your Discounts'. You can also visit [verizon.com/BillView](http://verizon.com/BillView).

**MARSEL HOXHA**

Account Number: 557-808-694-0001-11

**Bill Date: September 10, 2024**

 **Ways to pay**

- Via the My Fios app
- Online at verizon.com/PayOnline

## Details of Charges

Includes discounts shown on page 2.

### Services & Equipment

#### Services

1Gig - Streaming	99.99
Whole-Home Wi-Fi (Router Included)	28.00

#### Discounts

Whole-Home Wi-Fi Discount	<u>-28.00</u>
---------------------------	---------------

<b>Subtotal</b>	<b>\$99.99</b>	9/11 - 10/10
-----------------	----------------	--------------

<b>Total Due</b>	<b>\$99.99</b>
------------------	----------------

Equipment and additional services to personalize your Fios service.  
Whole-Home Wi-Fi Plus service includes your Verizon router.

## **Important**

### **Important information about Your Internet Price Guarantee**

Great news - your account is enrolled in the 4 Year Internet Price Guarantee. The price of your base monthly internet rate will not change through 9/9/28, as long as you install and maintain your eligible Fios service in good standing.

## **Customer Notices**

### **Your Choices to Limit Use and Sharing of Information for Marketing**

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

### **Electronic Fund Transfer (EFT)**

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

### **Late Payment Charge**

To avoid a late payment charge, pay the total due by Oct 13, 2024. For internet and phone, the late payment charge is \$9 or 1.5% of your total due, whichever is greater. For TV services, the late payment charge is 1.5%.

### **Service Providers**

Verizon MA provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

## **Services**

### **Questions**

#### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

- Visit [verizon.com/Support](http://verizon.com/Support)
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)