

Feedback on the new Binance TMS

This document contains feedback on the new TMS platform based on past experience with Smartling's UX. Please note that these changes are all essential to ensure the translation tasks are delivered quickly and smoothly.

It contains comments and suggestions for adding new features and modifying parts of the current layout.

Please find the interactive version of this feedback [here](#).

#1: Bulk acceptance of jobs

The screenshot displays the 'Available to Claim' tab in the Binance TMS interface. It features a search bar, sorting options, and a table of jobs. Two jobs are selected, and a red arrow points from their checkboxes to a bulk acceptance button at the bottom.

Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
<input checked="" type="checkbox"/> 596	First Job	2025-10-01 17:31	First Project	it-IT (Italian (Italy))	27	<button>Open</button>
<input checked="" type="checkbox"/> 341	Second Job	2025-09-26 08:23	Second Project	it-IT (Italian (Italy))	11	<button>Open</button>

2 jobs selected Accept selected jobs

#2: Jobs sorting

Available to Claim My Jobs Submitted Jobs

Search by Job Name

Sort by:

None

Word count

Due date

Project

 Direction:

Ascending

	Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
<input type="checkbox"/>		First Job	2025-10-01 17:31	First Project	it-IT (Italian (Italy))	27	<input type="button" value="Open"/>
<input type="checkbox"/>	341	Second Job	2025-09-26 08:23	Second Project	it-IT (Italian (Italy))	11	<input type="button" value="Open"/>

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Sort by:

None

 Direction:

Ascending

	Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
<input type="checkbox"/>	596	First Job	2025-10-01 17:31	First Project	it-IT (Italian (Italy))	27	<input type="button" value="Open"/>
<input type="checkbox"/>	341	Second Job	2025-09-26 08:23	Second Project	it-IT (Italian (Italy))	11	<input type="button" value="Open"/>

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#3: "Edit" button outside the single job page

Please note that this setting would help to save a lot of useless actions and allow to batch open the translation jobs.

Before:

Available to Claim My Jobs Submitted Jobs

Search by Job Name

Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
596	tms_2025-9-29_C2C_APP_STRING_1759167080345	2025-10-01 17:31	Binance APP	it-IT (Italian (Italy))	27	<input type="button" value="Open"/>
2613	tms_2025-11-12_C2C_APP_STRING_1762942470437	2025-11-14 10:12	Binance APP	it-IT (Italian (Italy))	54	<input type="button" value="Open"/>
326	tms_2025-9-24_lending-ui_1758687937263	2025-09-26 04:25	Binance Website Translation	it-IT (Italian (Italy))	26	<input type="button" value="Open"/>

After:

Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
<input type="checkbox"/>	596	First Job	2025-10-01 17:31	First Project	it-IT (Italian (Italy))	27
<input type="checkbox"/>	341	Second Job	2025-09-26 08:23	Second Project	it-IT (Italian (Italy))	11

#4: Translations pre-filled with AI

Please note that this is the most important feature.

Before:

#	Original Content	Translation Content
0	<code><![CDATA[Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> ...]]></code>	

After:

#	Original Content	Translation Content
0	Complete identity verification to start chatting. <highlight> Verify Now </highlight>	Completa la verifica dell'identità per iniziare a chattare. <highlight>Verifica ora</highlight>

AI Helper History Instructions Save

#5: A much more compact UI

Please note that some jobs may contain thousands of words. A much more compact UI would help us to work faster and more effectively.

For example, the margins between elements could be smaller, the strings could stay inside the same table, and the instructions could be opened from a button. Alternatively, they could be put in the same position as in Smartling.

Before:

AI HelperHistorySave

Instruction

text

#	Original Content	Translation Content
0	<div><div><![CDATA[Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> ...]]></div></div>	

AI HelperHistorySave

Instruction

text

#	Original Content	Translation Content
0	Pay Now	

After:

#	Original Content	Translation Content
0	Complete identity verification to start chatting. <highlight> Verify Now </highlight>	Completa la verifica dell'identità per iniziare a chattare. <highlight>Verifica ora</highlight>
1	Pay Now	Paga ora

AI HelperHistoryInstructionsSave

#6: Tags should wrap the translation text, rather than deleting it

Please note that we work with tags a lot. Without this feature, completing translations would take twice as long.

This is what currently happens when you select text and then click on the tags:

Before clicking on <highlight>:

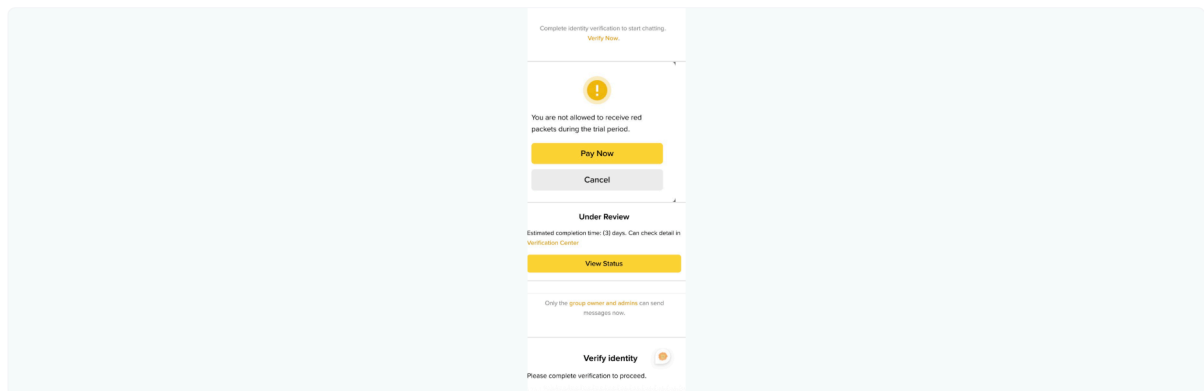
#	Original Content	Translation Content
0	<code><![CDATA[Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> ...]]></code>	<code>Verify Now</code>

After clicking on <highlight>:

#	Original Content	Translation Content
0	<code><![CDATA[Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> ...]]></code>	<code><highlight> ... </highlight> ...</code>

#7: Context screenshots should be attached to the relevant strings

Before:



AI Helper History Save		
Instruction		
text		
#	Original Content	Translation Content
0	<code><![CDATA[Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> ...]]></code>	<code><highlight> ... </highlight> ...</code>

After:

#	Original Content	Translation Content
0	Complete identity verification to start chatting. <highlight> Verify Now </highlight>	Completa la verifica dell'identità per iniziare a chattare. <highlight>Verifica ora</highlight>

AI Helper History Context Instructions Save

#8: Shortcuts

Shortcuts are essential, as they enable translators to work much faster and avoid performing manual operations on thousands of strings. Please note that they should also be customisable.