

Feedback on the new Binance TMS

This document contains feedback on the new TMS platform based on past experience with Smartling's UX. Please note that these changes are all essential to ensure the translation tasks are delivered quickly and smoothly.

It contains comments and suggestions for adding new features and modifying parts of the current layout.

Please find the interactive version of this feedback [here](#).

#1: Bulk acceptance of jobs

The screenshot shows a table of available jobs for claiming. Two specific rows are highlighted with red circles and arrows pointing to a central call-to-action button. The first row has Job ID 596 and the second row has Job ID 341. Both rows show they are selected, indicated by checked checkboxes in the first column. The table includes columns for Job ID, Job Name, Due Date (UTC), Project, Language Needed, Wordcount, and Action (with an 'Open' button). A large red oval encircles the 'Accept selected jobs' button at the bottom right of the table area. The page also features standard navigation elements like search, sort, and pagination.

Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
596	First Job	2025-10-01 17:31	First Project	it-IT (Italian (Italy))	27	<button>Open</button>
341	Second Job	2025-09-26 08:23	Second Project	it-IT (Italian (Italy))	11	<button>Open</button>

2 jobs selected Accept selected jobs

#2: Jobs sorting

This screenshot shows the 'Available to Claim' section of the Binance TMS interface. At the top, there are tabs for 'Available to Claim', 'My Jobs', and 'Submitted Jobs'. Below the tabs is a search bar with fields for 'Search by Job Name', 'Clear', and a yellow 'Search' button. A red circle highlights the 'Sort by:' dropdown menu, which is currently set to 'None'. To its right is a 'Direction:' dropdown set to 'Ascending'. The main area displays two rows of job data:

Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
596	First Job	2025-10-01 17:31	First Project	it-IT (Italian (Italy))	27	<button>Open</button>
341	Second Job	2025-09-26 08:23	Second Project	it-IT (Italian (Italy))	11	<button>Open</button>

At the bottom right of the table, there are navigation buttons: '<', '1', and '>'.

This screenshot shows the 'My Jobs' section of the Binance TMS interface. At the top, there is a 'Sort by:' dropdown set to 'None' and a 'Direction:' dropdown set to 'Ascending'. A red circle highlights the 'Direction:' dropdown, specifically the 'Ascending' option. Below the dropdowns is a table displaying two rows of job data:

Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
596	First Job	2025-10-01 17:31	First Project	it-IT (Italian (Italy))	27	<button>Open</button>
341	Second Job	2025-09-26 08:23	Second Project	it-IT (Italian (Italy))	11	<button>Open</button>

At the bottom right of the table, there are navigation buttons: '<', '1', and '>'.

#3: "Edit" button outside the single job page

Please note that this setting would help to save a lot of useless actions and allow to batch open the translation jobs.

Before:

This screenshot shows the 'My Jobs' section of the Binance TMS interface. The 'My Jobs' tab is highlighted with a red circle. The table below lists three jobs, each with an 'Open' button in the 'Action' column, which is also circled in red.

Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
596	tms_2025-9-29_C2C_APP_STRING_1759167080345	2025-10-01 17:31	Binance APP	it-IT (Italian (Italy))	27	<button>Open</button>
2613	tms_2025-11-12_C2C_APP_STRING_1762942470437	2025-11-14 10:12	Binance APP	it-IT (Italian (Italy))	54	<button>Open</button>
326	tms_2025-9-24_lending-ui_1758687937263	2025-09-26 04:25	Binance Website Translation	it-IT (Italian (Italy))	26	<button>Open</button>

After:

This screenshot shows the 'My Jobs' section of the Binance TMS interface after the changes. The 'My Jobs' tab is still highlighted with a red circle. The table now includes an additional 'Edit' button next to the 'Open' button in the 'Action' column for each job entry, which is circled in red.

Job ID	Job Name	Due Date (UTC)	Project	Language Needed	Wordcount	Action
596	First Job	2025-10-01 17:31	First Project	it-IT (Italian (Italy))	27	<button>Open</button> <button>Edit</button>
341	Second Job	2025-09-26 08:23	Second Project	it-IT (Italian (Italy))	11	<button>Open</button> <button>Edit</button>

#4: Translations pre-filled with AI

Please note that this is the most important feature.

Before:

#	Original Content	Translation Content
0	<![CDATA[Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> ...]]>	

After:

The screenshot shows a table with two columns: 'Original Content' and 'Translation Content'. In the 'Original Content' column, row 0 contains the text: 'Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> ...'. In the 'Translation Content' column, row 0 contains the translated text: 'Completa la verifica dell'identità per iniziare a chattare. <highlight>Verifica ora</highlight>'. Below the table are four buttons: 'AI Helper', 'History', 'Instructions', and a highlighted 'Save' button.

#	Original Content	Translation Content
0	Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> ...	Completa la verifica dell'identità per iniziare a chattare. <highlight>Verifica ora</highlight>

AI Helper History Instructions Save

#5: A much more compact UI

Please note that some jobs may contain thousands of words. A much more compact UI would help us to work faster and more effectively.

For example, the margins between elements could be smaller, the strings could stay inside the same table, and the instructions could be opened from a button. Alternatively, they could be put in the same position as in Smartling.

Before:

The screenshots illustrate the current user interface (UI) of the Binance TMS. At the top right, there are three buttons: 'AI Helper' (blue), 'History' (grey), and 'Save' (orange). Below them is an 'Instruction' input field containing the word 'text'. Underneath is a table with two columns: 'Original Content' and 'Translation Content'. The 'Original Content' column contains a single row with ID '0' and the value '<![CDATA[Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> ...]]>'. The 'Translation Content' column is currently empty. The second screenshot shows a similar layout but with a simplified table structure where the 'Original Content' and 'Translation Content' columns are merged into a single large column.

After:

The screenshots illustrate the proposed UI changes for the Binance TMS. The overall layout is more compact. The 'AI Helper', 'History', and 'Save' buttons remain at the top right. The 'Instruction' input field is still present. The table structure has been simplified, with the 'Original Content' and 'Translation Content' columns merged into a single large column. The first row (ID 0) now displays the translated text 'Completa la verifica dell'identità per iniziare a chattare. <highlight>Verifica ora</highlight>' instead of the original code. The second row (ID 1) shows the translation 'Paga ora' for the instruction 'Pay Now'. The 'Save' button is highlighted in orange in both screenshots.

#6: Tags should wrap the translation text, rather than deleting it

Please note that we work with tags a lot. Without this feature, completing translations would take twice as long.

This is what currently happens when you select text and then click on the tags:

Before clicking on <highlight>:

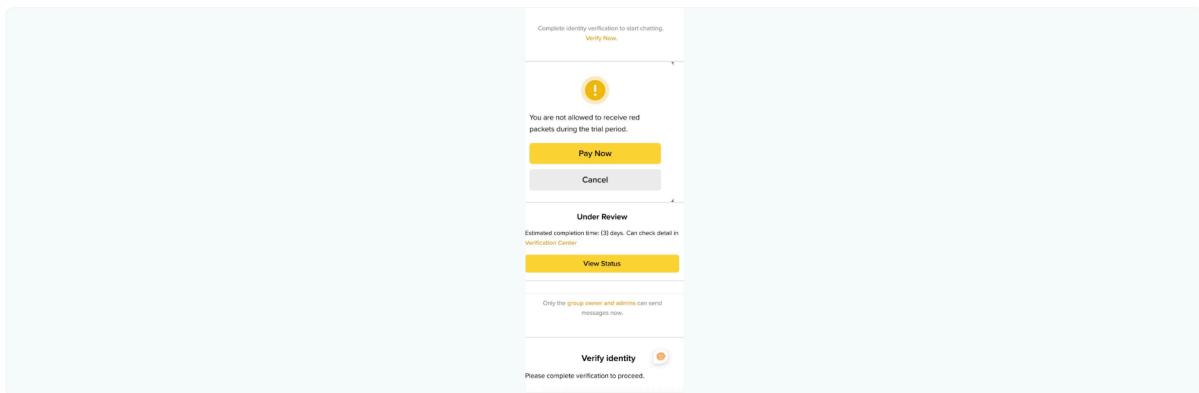
#	Original Content	Translation Content
0	<![CDATA[Complete identity verification to start chatting. < highlight<td>Verify Now</td>	Verify Now

After clicking on <highlight>:

#	Original Content	Translation Content
0	<![CDATA[Complete identity verification to start chatting. < highlight<td><highlighthighlight</td>	< highlighthighlight

#7: Context screenshots should be attached to the relevant strings

Before:

A screenshot of the Binance Translation Management System (TMS) interface. At the top right, there are buttons for "AI Helper", "History", and "Save". Below is a section titled "Instruction" with a "text" input field containing placeholder text. A table below shows a single row of data:

#	Original Content	Translation Content
0	<![CDATA[Complete identity verification to start chatting. <highlight> ... Verify Now </highlight> </highlight> ...]>	<highlight> ... </highlight> </highlight> ...

After:

A screenshot of the Binance TMS interface, similar to the previous one but with a red circle highlighting the "Context" tab in the navigation bar at the bottom. The "Context" tab is currently selected, indicated by a yellow background.

#8: Shortcuts

Shortcuts are essential, as they enable translators to work much faster and avoid performing manual operations on thousands of strings. Please note that they should also be customisable.