MARSYA PUTRIJA

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SUMMARY

Bachelor's Degree in Computer Science graduate with an interest in **IT Development, Data Analyst, Data Science, and Administration.** Skilled in microsoft excel, google sheets, and analytical tools for data processing, validation, visualization, and documentation. Experienced in web development using CodeIgniter, database management, UI/UX prototyping using figma. Completed an internship as a Business Service Intern at Telkom Indonesia, focusing on customer service support, transaction validation, and system monitoring. Analytical, detail-oriented, communicative, design-thinking, and the ability to work independently and collaboratively in a team.

EDUCATION

Bina Sarana Informatika University - Bachelor's Degree Of Compuer Science (Sept 2021 - Aug 2025)

- GPA: 3.94/4.00
- Final Thesis : " Implementation of a website-based e-library system at Mentari Indonesia Islamic Junior High School "

EXPERIENCE

Project-Based Virtual Intern : Business Intelligence Analyst Bank Muamalat x RakaminAcademy (Oct 2025- Nov 2025)

- Built a master sales table and defined database relationships.
- Created interactive dashboards to visualize sales performance and key business metrics.
- Provided insights and data-driven business recommendations to support decision-making.

Business Service Intern - PT Telkom Indonesia Tbk (Oct 2024 - Jan 2025)

- Manage and validate customer payment data to match the billing system.
- Monitoring system (internet speed & service quality) to maintain customer satisfaction.
- Coordinate with internal teams in following up on technical and administrative issues.

TRAINING & CERTIFICATION

- **Associate Data Scientist Training** - BPPTIK Komdigi (September 2025)
- **Big Data and Analytics Specialist Training** - Pusat Pasar Kerja, Kemnaker (July 2025)
- **Certificate of Competence - Operator Komputer Madya (BNSP)** - *Valid until Dec 2027*
- **Certificate of Competence - Program Analyst (BNSP)** - *Valid until Aug 2027*
- **Desain UI/UX Profesional With Figma** - Gamelab Indonesia (November 2025)

ORGANIZATION

Regional Secretary - Jabar Bergerak Zillenial Kab. Bekasi (Feb - Dec 2023)

- Managed correspondence, archived documents, recorded meeting minutes, and prepared program reports.

SKILLS

- **Hard Skills :** Data Analysis & Visualization, Microsoft Excel (Intermediate), Google Sheets (Intermediate), Tableau (Basic), RapidMiner (Advanced), SQL/PostgreSQL (Basic), Python (Basic), Figma (Intermediate), HTML & CSS (Intermediate), PHP (Basic), Microsoft Office Suite, Google Workspace.
- **Soft Skills :** Analytic, Communication, Adaptive, Innovative, Problem Solving, Administrative, Design Thinking, Customer Service, Teamwork.
- **Languages :** Indonesia - Native, English - Intermediate